



Florida Department of Agriculture and Consumer Services

Commissioner Wilton Simpson

[My Settings/Mi Configuración](#)

Menu

[File a Complaint](#)

[Pay/Register Online](#)

[Forms](#)

[By Topic ▼](#)

[Our Department ▼](#)

[Search](#)

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[Home](#) / [Divisions & Offices](#) / [Consumer Services](#)

Division of Consumer Services

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Our online newsletter offers tips on important consumer-related issues and resources to find additional information. [Subscribe now.](#)

The Florida Department of Agriculture and Consumer Services' Division of Consumer Services is the state's clearinghouse for consumer complaints, information and protection. We regulate various businesses, such as motor vehicle repair shops, charitable organizations, pawnbrokers, health studios, sellers of travel, intrastate movers, professional surveyors and mappers, sweepstakes/game promotions and telemarketers. In addition, we protect consumers and businesses from unfair and unsafe business practices across a wide range of market sectors, including gasoline, brake fluid, antifreeze, liquefied petroleum gas, amusement rides, and weighing and measuring devices.

Consumer education is the main focus of the division. Along with the information provided through our Communications and Outreach Center, which can be reached at 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) en Español, thousands of educational brochures are distributed each year to individuals, civic groups, community organizations and schools. We [offer speakers](#), at no cost, to participate in conferences and meetings around the state.

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- [Foreign Principal Registration Portal](#)
- [Join the Florida Do Not Call List](#)
- [Landlord/Tenant Law in Florida](#)
- [Register Your Business Online](#)
- [Scams and Fraud](#)

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[Consumer Protection Speaker Request](#)

[Consumer Resources](#)

[File a Complaint](#)

[Florida Consumer E-Newsletter](#)

[Florida Do Not Call](#)

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Contact Us

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1-800-FL-AYUDA (352-9832) en Español

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Laws and Regulations

Florida Statutes

Chapters: [472](#), [496](#), [501](#), [507](#), [525](#), [526](#), [527](#), [531](#), [534](#), [535](#), [539](#), [559](#), [604](#), [849](#)

Florida Administrative Code and Register

Divisions: [5J](#)

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Questions? 1-800-HELP-FLA (1-800-435-7352) or 1-800-FL-AYUDA (1-800-352-9832), Monday –
Friday 8:00 a.m.–5:00 p.m. EST | LIVE CHAT