



Florida Department of Agriculture and Consumer Services

Commissioner Wilton Simpson

[My Settings/Mi Configuración](#)

Menu

[File a Complaint](#)

[Pay/Register Online](#)

[Forms](#)

[By Topic ▼](#)

[Our Department ▼](#)

[Search](#)

[Search](#)

[Home](#) / [Divisions & Offices](#) / Consumer Services

Division of Consumer Services



Tired of Unwanted Sales Calls?

Subscription to the Florida Do Not Call List is free of charge for residential and mobile telephone numbers. It's fast and easy — [subscribe now!](#)

The Florida Department of Agriculture and Consumer Services' Division of Consumer Services is the state's clearinghouse for consumer complaints, information and protection. We regulate various businesses, such as motor vehicle repair shops, charitable organizations, pawnbrokers, health studios, sellers of travel, intrastate movers, professional surveyors and mappers, sweepstakes/game promotions and telemarketers. In addition, we protect consumers and businesses from unfair and unsafe business practices across a wide range of market sectors, including gasoline, brake fluid, antifreeze, liquefied petroleum gas, amusement rides, and weighing and measuring devices.

Consumer education is the main focus of the division. Along with the information provided through our Communications and Outreach Center, which can be reached at 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) en Español, thousands of educational brochures are distributed each year to individuals, civic groups, community organizations and schools. We [offer speakers](#), at no cost, to participate in conferences and meetings around the state.

Popular Links

- [A-Z Resource Guide](#)
- [Airbag Recall: Are You at Risk?](#)
- [File a Consumer Complaint](#)
- [Foreign Principal Registration Portal](#)
- [Join the Florida Do Not Call List](#)
- [Landlord/Tenant Law in Florida](#)
- [Register Your Business Online](#)
- [Scams and Fraud](#)

Consumer Services

[Business License Lookup](#)

[Business Services](#)

[Check-A-Charity](#)

[Consumer Protection Speaker Request](#)

[Consumer Resources](#)

[File a Complaint](#)

[Florida Consumer E-Newsletter](#)

[Florida Do Not Call](#)

[Foreign Principal Registration Portal](#)

[Landlord/Tenant Law in Florida](#)

[LifeSmarts](#)

[Scams and Fraud](#)

Contact Us

Rick Kimsey

Consumer Services Director

(850) 410-3800

CWebmaster@FDACS.gov

1-800-HELP-FLA (435-7352)

1-800-FL-AYUDA (352-9832) en Español

FDACS-Division of Consumer Services

P.O. Box 6700

Tallahassee, FL 32399-6700

Laws and Regulations

Florida Statutes

Chapters: [472](#), [496](#), [501](#), [507](#), [525](#), [526](#), [527](#), [531](#), [534](#), [535](#), [539](#), [559](#), [604](#), [849](#)

Florida Administrative Code and Register

Divisions: [5J](#)

Need more information?



Live Chat



Contact Us

Share this page



Employment

FAQ

Public Notices

Contracts

Accessibility

Privacy Policy





Call Us

Send Us a Message

Live Chat

©2024 Florida Department of Agriculture and Consumer Services

Florida Capitol — Tallahassee, Florida 32399-0800

Questions? 1-800-HELP-FLA (1-800-435-7352) or 1-800-FL-AYUDA (1-800-352-9832), Monday –
Friday 8:00 a.m.–5:00 p.m. EST | LIVE CHAT