# Al6122 Text Data Management & Analysis

Lecture 00 Introduction

#### **About me**

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– Research Interests:

Information Retrieval, Text Mining, Social Computing, Digital Libraries

#### **Course Evaluation**

- Directed reading/Literature review: 10%
  - Individual
  - Find an interesting topic, and a few relevant papers
  - Summarize the main ideas in the papers
- Project/Assignment: 40%
  - Group (4 5 students)
  - Work on pre-defined and self-defined problems on real dataset
- Final Exam: 50%
  - Closed book exam
  - 3 hours
  - All kinds of questions

#### **Preparation**

- Pre-requisites
  - Basic understanding on English grammar,
    - e.g., verb, noun phrase, preposition
  - Basic algorithm and data structure analysis,
    - e.g., dynamic programming
  - Basic probability concepts,
    - e.g., conditional probability

#### My house is on top of that hill.

Possessive pronoun, noun, verb, preposition, noun, preposition, determiner, noun

Noun phrase, verb phrase, prepositional phrase

$$P(B|A) = \frac{P(A,B)}{P(A)}$$

Decent programming skills

Divide & Conquer	Dynamic Programming	
Partitions a problem into independent smaller sub-problems	Partitions a problem into overlapping sub- problems	
Doesn't store solutions of sub-problems. (Identical sub-problems may arise – results in the same computations are performed repeatedly)	Stores solutions of sub-problems: thus avoids calculations of same quantity twice.	
Top down algorithms: which logically progresses from the initial instance down to the smallest sub-instances via intermediate sub-instances.	Bottom up algorithms: in which the smallest sub-problems are explicitly solved first and the results of these used to construct solutions to progressively larger subinstances.	

### **Preparation (Cont'd)**

#### **Machine learning?**

- Machine learning knowledge can be very **helpful** for assignment and some parts of lecture
- Not everyone has the same skills
  - Assumes some ability to learn missing knowledge

#### What computation?

- Some statistics!
- Some rules based on linguistic theory

### What to be covered (NLP + IR)

- This course covers <u>fundamental</u> techniques to manage and process <u>text</u> data. This course does NOT cover deep learning
  - Some of the concepts will be linked to deep learning topics
- Text indexing and search
  - inverted index, query processing, ranking, and evaluation,
- Word-level, sentence-level, document-level, and collection-level processing
  - morphological analysis, part-of-speech tagging, parsing, summarization, classification and clustering, and topic modeling,
- Case studies and applications
  - social media text, sentiment analysis, and information extraction.

### Why these topics

#### The Stanford CoreNLP Natural Language Processing Toolkit

Christopher D. Manning

Mihai Surdeanu SISTA

John Bauer

Linguistics & Computer Science

University of Arizona

Dept of Computer Science Stanford University

Stanford University

manning@stanford.edu msurdeanu@email.arizona.edu horatio@stanford.edu

Jenny Finkel

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David McClosky **IBM Research** 

Prismatic Inc. jrfinkel@gmail.com Computer and Information Sciences U. of Alabama at Birmingham

dmcclosky@us.ibm.com

bethard@cis.uab.edu

#### **Abstract**

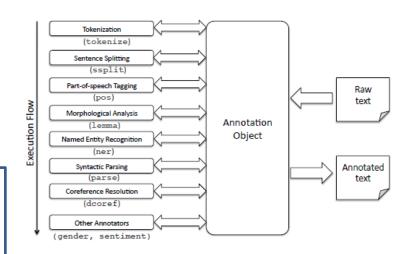
We describe the design and use of the Stanford CoreNLP toolkit, an extensible pipeline that provides core natural language analysis. This toolkit is quite widely used both in the research NLP community

The Stanford CoreNLP Natural Language Processing Toolkit ...

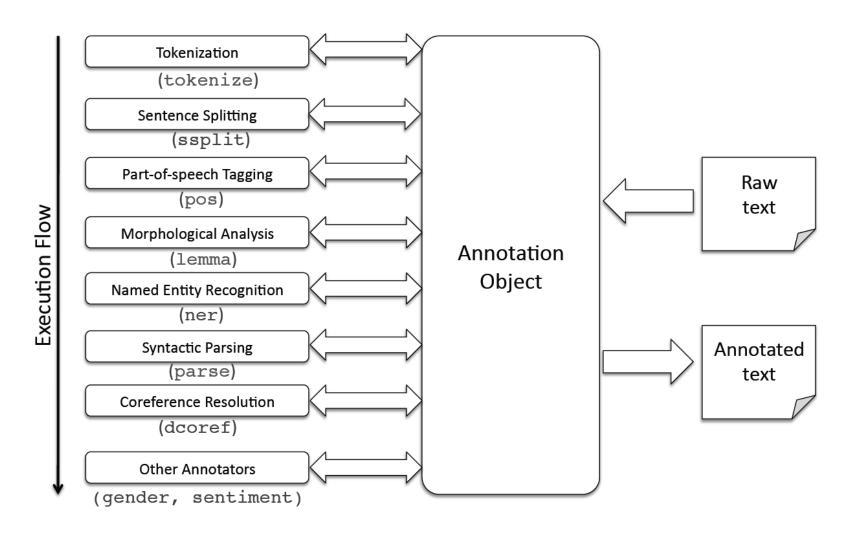
https://www.aclweb.org > anthology •

by C Manning - 2014 - Cited by 4307 - Related articles

Anthology ID: P14-5010; Volume: Proceedings of 52nd Annual Meeting of the Association for Computational Linguistics: System Demonstrations; Month: June ...



#### **Stanford CoreNLP**



#### The NLTK toolkit

#### NLTK 3.4.5 documentation

NEXT | MODULES | INDEX

### Natural Language Toolkit

NLTK is a leading platform for building Python programs to work with human language data. It provides easy-to-use interfaces to over 50 corpora and lexical resources such as WordNet, along with a suite of text processing libraries for classification, tokenization, stemming, tagging, parsing, and semantic reasoning, wrappers for industrial-strength NLP libraries, and an active discussion forum.

Thanks to a hands-on guide introducing programming fundamentals alongside topics in computational linguistics, plus comprehensive API documentation, NLTK is suitable for linguists, engineers, students, educators, researchers, and industry users alike. NLTK is a free, open source,

**NLTK**: the natural language toolkit

E Loper, S Bird - arXiv preprint cs/0205028, 2002 - arxiv.org

**NLTK**, the Natural Language Toolkit, is a suite of open source program modules, tutorials and problem sets, providing ready-to-use computational linguistics courseware. **NLTK** covers symbolic and statistical natural language processing, and is interfaced to annotated.

☆ 切り Cited by 2610 Related articles All 24 versions ≫

#### Lucene

#### Lucene™ Features

Lucene offers powerful features through a simple API:



#### Scalable, High-Performance Indexing

- over 150GB/hour on modern hardware
- small RAM requirements -- only 1MB heap
- incremental indexing as fast as batch indexing
- index size roughly 20-30% the size of text indexed

#### Powerful, Accurate and Efficient Search Algorithms

- · ranked searching -- best results returned first
- many powerful query types: phrase queries, wildcard queries, proximity queries, range queries and more
- fielded searching (e.g. title, author, contents)
- sorting by any field
- multiple-index searching with merged results
- allows simultaneous update and searching
- flexible faceting, highlighting, joins and result grouping
- · fast, memory-efficient and typo-tolerant suggesters
- pluggable ranking models, including the Vector Space Model and Okapi BM25
- configurable storage engine (codecs)

### Are these topics linked to the trending things?



ACL Anthology FAQ Corrections Submissions

Search...

#### BERT Rediscovers the Classical NLP Pipeline

Ian Tenney, Dipanjan Das, Ellie Pavlick

#### Abstract

Pre-trained text encoders have rapidly advanced the state of the art on many NLP tasks. We focus on one such model, BERT, and aim to quantify where linquistic information is captured within the network. We find that the model represents the steps of the traditional NLP pipeline in an interpretable and localizable way, and that the regions responsible for each step appear in the expected sequence: POS tagging, parsing, NER, semantic roles, then coreference. Qualitative analysis reveals that the model can and often does adjust this pipeline dynamically, revising lower-level decisions on the basis of disambiguating information from higher-level representations.

Anthology ID: P19-1452

Volume: Proceedings of the 57th Annual Meeting of the Association for Computational Linguistics

Month: July Year: 2019

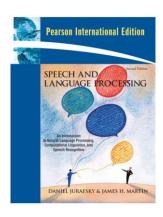
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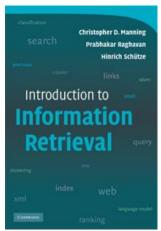
Venue: ACL

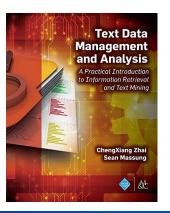
#### Reference books

- Speech and Language Processing
  - Daniel Jurafsky and James H. Martin, 2nd edition, 2009
  - Draft of the 3rd edition:
     <a href="https://web.stanford.edu/~jurafsky/slp3/">https://web.stanford.edu/~jurafsky/slp3/</a>
- Introduction to Information Retrieval
  - Christopher D. Manning, Prabhakar Raghavan, Hinrich Schutze
  - Cambridge University Press. 2008.
  - <a href="http://nlp.stanford.edu/IR-book/">http://nlp.stanford.edu/IR-book/</a>
- Text Data Management and Analysis
  - ChengXiang Zhai, Sean Massung
  - ACM and Morgan & Claypool Publishers, July 2016.

Some of the slides are adopted from these books/authors







### **Course Web Page**

- The course web page can be found at NTULearn
- It will have the lecture notes, announcements, etc.
  - Slides cannot replace the textbook.
  - They are at most a guideline.

### **Expectations**

- You are willing to learn NLP and IR
  - for text data management & analysis
- You are expected to participate.
- You are expected to
  - Read lecture slides for reference only
  - Read necessary chapters in the reference books
  - Enjoy assignment!

### Traditional techniques vs deep learning



The state of NLP in 2019.

I'm talking with an amazing undergrad who has already published multiple papers on BERT-type things.

We are discussing deep into a new idea on pretraining.

Me: What would TFIDF do here, as a simple place to

start?

Him: ....

Me: ....

Him: What's TFIDF?

1:10 PM · Dec 19, 2019 · Twitter Web App

238 Retweets 1.4K Likes

Do we understand our task?

Do we understand language?

https://twitter.com/Eric\_Wallace\_/status/1207528697239982080



### Language processing is probably hard

- We learn techniques which can be used in practical, robust systems that can (partly) understand human language
- This is **not** a language course
  - Computational methods of processing natural languages
  - You are expected to have knowledge of (basic) English grammar

Can					
Can ah?	Can you or can't you?	Can hor	You are sure then		
Can lah	Yes.	Can meh?	Are you certain?		
Can leh	Yes. I think so.	Can bo?	Can or not?		
Can lor	Yes. Of course.	Can can	Confirm  Already can / Done		
Can hah?	Are you sure?	Can liao	Already can / Done		

# **Text Data Management and Processing**

Natural Language Processing (NLP)

Information Retrieval (IR)

Linguistics

#### Goals of the field of NLP

- We hope computers could
  - handle our email, do our library research, chat to us...
  - Google: google booking demo
    - https://www.youtube.com/watch?v=D5VN56jQMWM
- Then come the hard problems!
  - How can we tell computers about language?
  - Or help them learn it as kids do?
- In this course
  - We identify many open research problems in NLP
  - We aims to understand language from computing perspective

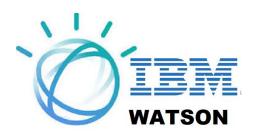
#### What/where is NLP?

- Goals can be very far reaching ...
  - True text understanding
  - Real-time participation in spoken dialogs
- Or very down-to-earth
  - Finding the price of products on the web
  - Sentiment detection about products or stocks
  - Extracting facts or relations from documents
- These days, the latter predominate (as NLP becomes increasingly practical, it is increasingly engineering oriented)

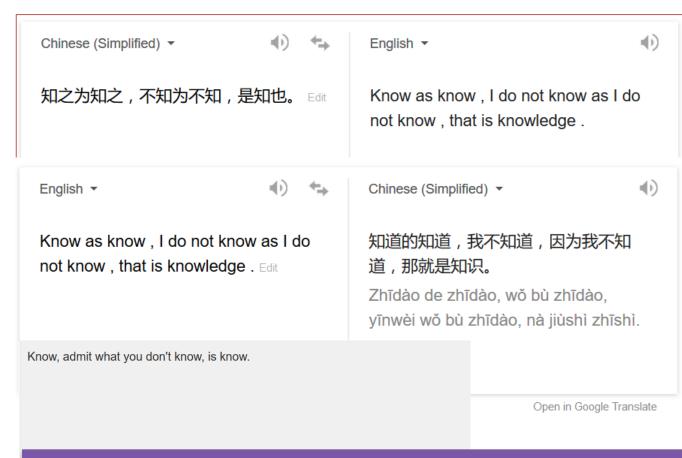
# Commercial world: Lots of exciting stuff going on



# **Microsoft®**







"It is wise to hold what you know and admit what you don't know."

- Baidu Zhidao

### **Example of down-to-earth Applications**

- Some deployed applications
  - Machine translation: Chinese < == > English
  - Question answering: Yahoo! Answer, Baidu Zhidao
  - Information extraction: Extracting product information from the Web
  - Text analytics: Sentiment Analysis
- Example <a href="https://alchemy-language-demo.mybluemix.net/">https://alchemy-language-demo.mybluemix.net/</a>



### **Google Translate**



#### Killing Palestinians and wounding nine in the raids Sector

Nine Palestinians were wounded among civilians in an Israeli air raid in the neighborhood result in the Gaza Strip. This comes immediately after the killing of two prominent AI-Aqsa Martyrs Brigades in the Israeli occupying forces carried out air and infantry forces in the Balata camp in the West Bank.



 Bashir meets Fraser, the Security Council will not impose forces Darfur

Is scheduled to meet with Sudanese President Omar al-Bashir Jenday Fraser Assistant Minister for Foreign Affairs of the American attempt to persuade officials in Khartoum, Sudanese Darfur deployment of the nationalities. For his part, US Ambassador to the United Nations that it has no intention of the Security Council to impose its forces in the province.



#### Rmsfield and Cheney insist on keeping the American forces in Iraq

Called American Defense Minister Donald Rmsfield Americans to show patience on Iraq. I take Vice President Dick Cheney calls Democrats withdrawal of American forces from Iraq link and the possibility of early withdrawal of attacks inside the United States.



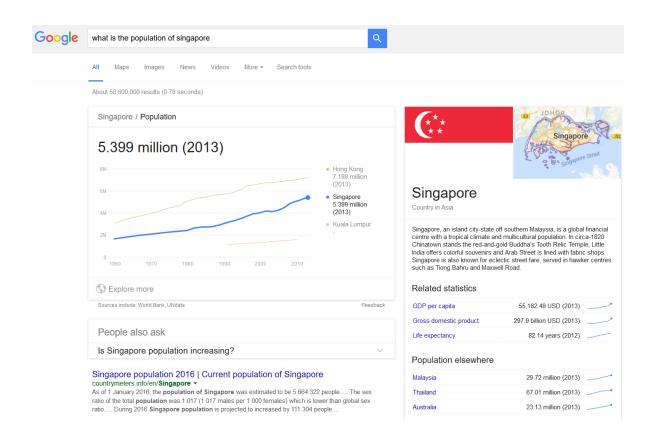
 Killing civilians and wounding officer suicide attack in Afghanistan

The international force to help establish security (ISAF) killed civilians and the wounding of an officer in an attack against Afghan forces convoy south Atlantic Afghanistan. In the capital Kabul, a hand grenade exploded at the passage of manufacture French patrol was not reported injuries or damage.

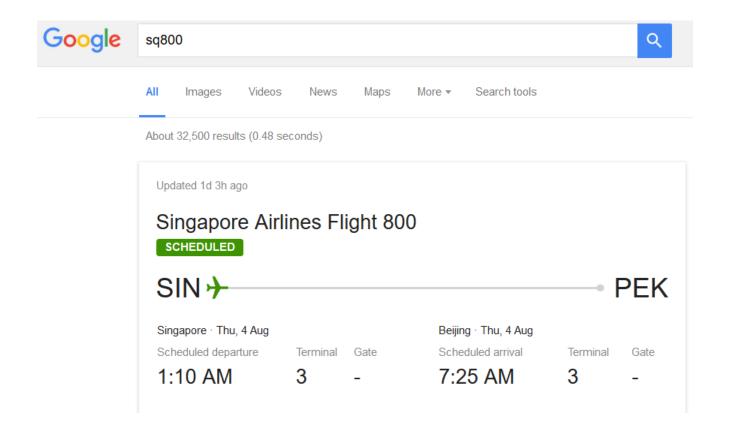


#### Web Q/A

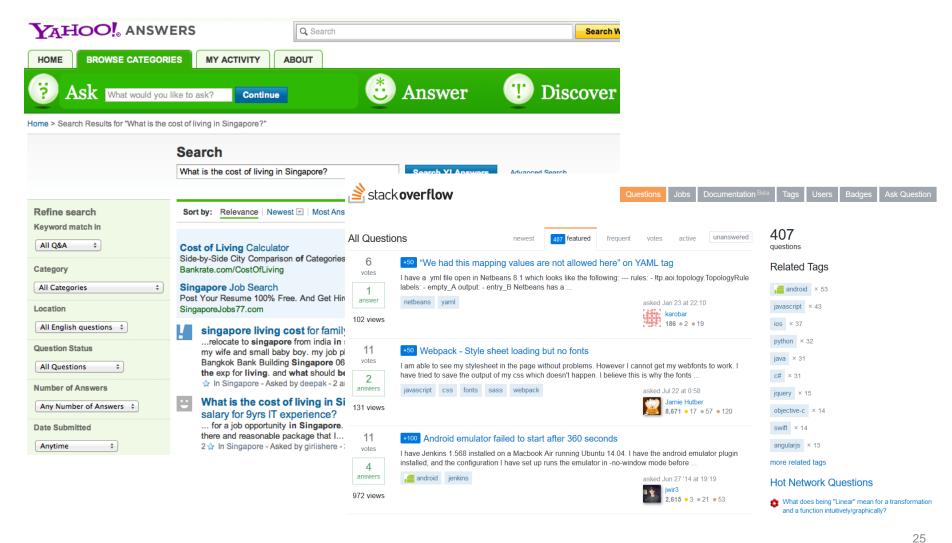
- Get answers directly
  - Without the need of clicking, Recommend related questions, Retrieve relevant information



#### **Another example in Web search**



# **Community based QnA**



### The hidden structure of language

- We're going beneath the surface...
  - Not just string processing
  - Not just keyword matching in a search engine
  - Search Google on "tennis racquet" and "tennis racquets" or "laptop" and "notebook" and the results are quite different ... though these days Google does lots of subtle stuff beyond keyword matching itself
- We want to recover and manipulate at least some aspects of language structure and meaning

### **Example tasks (1)**

- Word-level processing
  - Task 1: Locate all verbs and verbs only
    - E.g. the tower collapsed as a result of safety violations
    - Is 'result' here a noun or a verb?
- Syntactic processing
  - Task 2: Answer "Who killed John?"
    - E.g. "Mary killed John."
    - E.g. "John was killed by Mary."
    - E.g. "The guy who loved Mary killed John."
    - E.g. "Mary is not sure of who killed John."
    - Hint: find subject of 'killed' whose object is 'John'

### **Example tasks (2)**

- Semantic processing
  - Task 3: Answer "Who killed John?"
    - E.g. Mary assassinated John.
  - Task 4: Answer "Who snores?"
    - E.g. Everyone who smokes snores and John smokes.
- Discourse analysis
  - Task 5: Answer "Who killed John?"
    - E.g. Mary threw John into sea. He drowned.

### Learning Objective for the NLP topics

- You will learn natural language processing at a basic level, establishing a solid understanding on the theory of morphological, syntactic, and semantic analysis.
- With that, you will gain skills to apply the NLP techniques to real-world problems by using NLP packages and toolkits.
- Upon completion of the course, you should be able to:
  - Understand and analyze the linguistic characteristics of written English
  - Design and develop a NLP system to analyze and process a general corpus
  - Troubleshoot for domain-specific NLP applications

#### **Caveat**

- Why NLP is difficult? NLP has an AI aspect to it.
  - The language is hugely ambiguous
  - We don't often come up with exact solutions/algorithms
- Example
  - Time *flies* like an arrow.
  - Fruit flies like a banana.
- What is "Java"?
  - <a href="https://en.wikipedia.org/wiki/Java\_(disambiguation">https://en.wikipedia.org/wiki/Java\_(disambiguation</a>)



### **Ambiguity is Pervasive**

- Find at least 5 meanings of this sentence: I made her duck
  - "duck" (lexical category): can be a noun or verb
  - "her" (lexical category): can be a possessive ("of her") or dative ("for her") pronoun
  - "make" (lexical semantics): can mean "create" or "cook", and about 100 other things as well
    - ✓ I cooked waterfowl for her
    - ✓ I cooked waterfowl belonging to her
    - ✓ I created the (plaster?) duck she owns
    - ✓ I caused her to quickly lower her head and body
    - ✓ I waved my magic wand and turned her into undifferentiated waterfowl

# Language is still the ultimate UI (Example: Siri)



### Learning Objective for the IR topics

- How to build your own search engine, or customize an existing text search engine
- How to enhance applications using IR, e.g.,
  - Cluster text-like information such as microarray data
  - Find similar actions / data / objects
  - Analyze text/dialogues (e.g., Facebook posts, Twitter, comments)
- How to build your own n-th Generation IR killer app
  - Matching people based on their preferences
  - Recommending similar products through keywords or content

#### This course will NOT cover

- Non-text data
  - Image
  - Video
- Semi-structured data and NoSQL databases
- Structured Data Retrieval
  - SQL

#### What is IR?

- What to retrieve?
  - bookmarks like del.icio.us
  - people, like linkedIn, facebook
  - books (in library or on Amazon)
  - text (web pages, medical reports, assignment reports)
  - image (photos, flickr)
  - video (home movies, youtube)
- Information Retrieval vs. Text Mining



### What is Text Mining?

"The objective of Text Mining is to exploit information contained in textual documents in various ways, including ...discovery of patterns and trends in data, associations among entities, predictive rules, etc."
 Grobelnik et al., 2001

 "Another way to view text data mining is as a process of exploratory data analysis that leads to heretofore unknown information, or to answers for questions for which the answer is not currently known"

 Hearst, 1999

## **Text vs Data Mining**

 When it comes to finding novel Nuggets, data and text mining share many of the same techniques

Data	Finding Patterns	Finding "Nuggets"	
		Novel	Non-Novel
Non-textual data	General Data Mining	Exploratory Data Analysis	Database Queries or other techniques
Textual data	Computational Linguistics		Information Retrieval

## Is IR relevant to you?

- You are given a computer
  - Without Internet connection
  - With Internet connection, but
    - Search engines blocked
    - · Search hutton blocked



#### General

Name <b>♦</b>	Language \$
Baidu	Chinese, Japanese
Bing	Multilingual
DuckDuckGo	Multilingual
Exalead	Multilingual
Gigablast	English
Google	Multilingual
Munax	Multilingual
Qwant	Multilingual
Sogou	Chinese
Soso.com	Chinese
Yahoo!	Multilingual
Yandex	Multilingual
Youdao	Chinese

#### Metasearch engines

See also: Metasearch engine

Name +	Language +
Blingo	English
Yippy (formerly Clusty)	English
DeeperWeb	English
Dogpile	English
Excite	English
HotBot	English
Info.com	English
Ixquick (StartPage)	Multilingual
Kayak and SideStep	Multilingual
Mamma	
Metacrawler	English
Mobissimo	Multilingual
Otalo	English
PCH Search and Win	
Skyscanner	Multilingual
WebCrawler	English

## **Text Mining Research Areas**

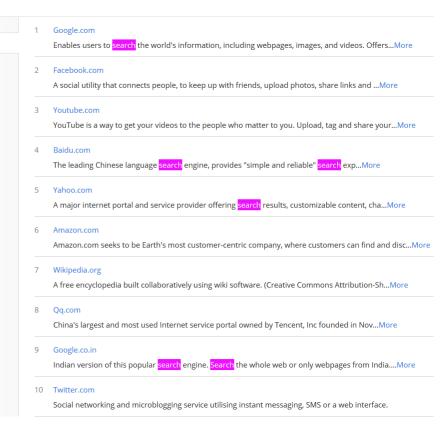
- Information Retrieval (IR)
  - Search Engines
  - Classification
  - Recommendation
- Information Extraction (IE)
  - Product Information (e.g. price) scraping
  - Name entity recognition
- Information Understanding
  - Natural Language Processing (NLP)
  - Question Answering
  - Concept Extraction from Newsgroup
  - Visualization, Summarization
- Cross-Lingual Text Mining
- Trend Detection
  - Outlier Detection
  - Event Detection

The top 500 sites on the web. 🛛

Global

By Country

By Category



http://www.alexa.com/topsites

#### **How to Retrieve Information?**

- Example
  - Scan through every book in library/store bookshelf
  - View every image/video
- To speed up IR:
  - Must scan every piece of information before retrieving
    - Google/Bing tries to download the entire Web
  - Indexing = Scan everything = remember where each information is located
    - "1984" located at Level 2 Shelf 34 of National Library
    - List of documents containing "1984" stored on harddrive /dev/sda

## Let's start with some history (not covered in exam)

- 300B.C.: Great Library of Alexandria, Egypt
  - Most books stored in armaria (closed, labeled cupboards) that were still used for book storage in medieval times





## **Classical Indexing**

#### Indexing

 Human Librarians construct document surrogates by assigning identifiers to text items.

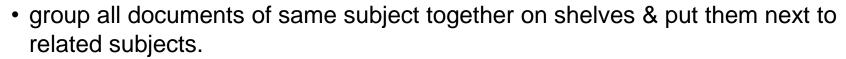
#### Includes

- Keyword Indexing
  - Similar to Modern Day's Search Engine Index
- Subject Indexing
  - Similar to Modern Day's Classification Engine

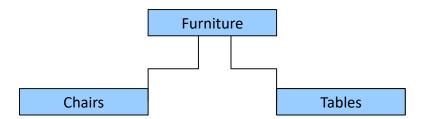
## **Subject Indexing - Classification**

- Hierarchical structure
  - Similar Subjects @ same level

- Goals of Classification
  - Collocate subjects



- Define & Assign code (Call Number) to document
  - to facilitate identification from the catalogue and to shelf location



## **Dewey Decimal Classification (DDC)**

- Most widely used
  - Used by > 135 countries
- Translated into more than 30 languages
  - Arabic, Chinese, French, Greek, Hebrew, Icelandic, Russian, Spanish.



MELVIL DEWEY.

- Universe of knowledge divided into 10 main classes.
  - Each class divided into 10 main divisions, ...
  - until all disciplines, subjects and concepts are defined.
- Currently: 23rd edition (2011)

http://en.wikipedia.org/wiki/Dewey\_Decimal\_Classification

### **DDC Example**

000 Generalities
100 Philosophy, paranormal phenomena, psychology
200 Religion
300 Social sciences
400 Language
500 Natural sciences and mathematics
600 Technology (Applied sciences)
700 The arts
800 Literature
900 Geography, history, and auxiliary disciplines

- 620 Engineering & allied operations
- 621 Applied physics
- 622 Mining and related operations
- 623 Military and nautical engineering
- 624 Civil engineering
- 625 Engineering of railroads and roads
- 626 [not used]
- 627 Hydraulic engineering
- 628 Sanitary and municipal engineering
- 629 Other branches of engineering

600 Technology (applied sciences)

610 Medical sciences

620 Engineering and allied operations

630 Agriculture and related technologies

640 Home economics and family living

650 Management and auxiliary services

660 Chemical engineering and related technologies

670 Manufactures

680 Manufacture of products for specific uses

690 Buildings

500 Natural sciences and mathematics

510 Mathematics

516 Geometry

516.3 Analytic geometries

516.37 Metric differential geometries

Another example

516.375 Finsler Geometry

#### **DDC Pain**

- DDC Classification Guidelines
  - Determine the subject of a work
  - Determine the disciplinary focus of a work
  - Refer to the schedules
- Rules to handle a document in multiple classes
  - First-of-two Rule: When two subjects receive equal treatment, classify the work with the subject whose number comes first in the schedules
  - Rule of Application: Classify a work dealing with interrelated subjects with the subject that is acted upon

## **Classical Indexing**

#### The Natural Language problem:

- Low consistency:
  - People use **different** words to refer to same things
  - People use same words to refer to different things
- Objective in IR:
  - Search & retrieval of documents (or records) require some level of intellectual control over the item and its **contents**, at the same time, recognizing the need for **flexibility**

### Classical Indexing

- Keyword indexing (Google)
  - Index entries generated from the title and/or keywords from the text.
  - No intellectual process of text analysis or abstraction
- Subject indexing (Yahoo)
  - Involves analysis of the subject by humans / computers

Arts & Humanities Photography, History, Literature	News & Media Newspapers, Radio, Weather, Blogs
<b>Business &amp; Economy</b> B2B, Finance, Shopping, Jobs	Recreation & Sports Sports, Travel, Autos, Outdoors
Computer & Internet Hardware, Software, Web, Games	Reference Phone Numbers, Dictionaries, Quotes
<b>Education</b> Colleges, K-12, Distance Learning	Regional Countries, Regions, U.S. States
Entertainment Movies, TV Shows, Music, Humor	Science Animals, Astronomy, Earth Science
<b>Government</b> Elections, Military, Law, Taxes	Social Science Languages, Archaeology, Psychology
<b>Health</b> Disease, Drugs, Fitness, Nutrition	Society & Culture Sexuality, Religion, Food & Drink
New Additions 1/12, 1/11, 1/10, 1/9, 1/8	Subscribe via RSS Arts, Music, Sports, TV, more

## **Classical Indexing Problems**

#### **Effectiveness** of indexing depends on:

- Indexing Exhaustiveness
  - extent to which the subject matter of a given document has been reflected through the index entries
- Term Specificity
  - how broad/specific are the terms/keywords

# Vocabulary Control: Controlled vs Natural language indexing

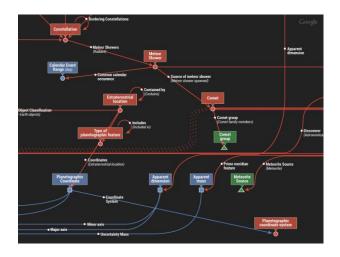
#### Controlled language

- Use of vocabulary control tool in indexing
- Semantic Web
- Dublin Core
- XML Ontologies

#### Natural language (free text)

- Any term in the document may be an index term. No mechanism controls the indexing process
- Modern Search Engine

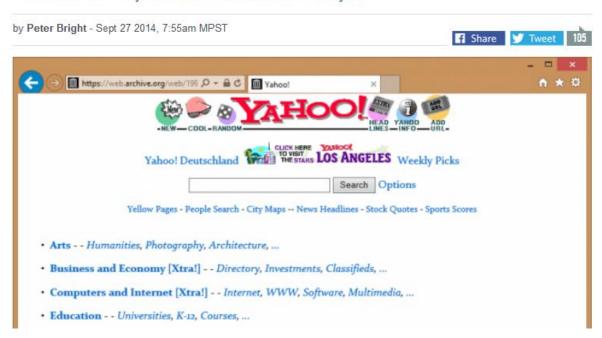
#### How about Google Knowledge Graph?



#### Results?

# Yahoo killing off Yahoo after 20 years of hierarchical organization

The Yahoo Directory will be retired at the end of the year.



http://arstechnica.com/information-technology/2014/09/yahoo-killing-off-yahoo-after-20-years-of-hierarchical-organization/

# A Modern IR System (Search Engine)

- Crawler
- Indexer
- Searcher

