ISABEL DEMIREL

DETAILS

PHONE
+46763093076

EMAIL
isabel.demirel@hotmail.com

DATE OF BIRTH
16.02.1999

DRIVING LICENSE
B

NATIONALITY
Swedish

LANGUAGES

Swedish
● ● ● ● ●

English
● ● ● ● ●

Turkish
● ● ● ● ○

Danish
● ● ○ ○ ○

German
● ● ○ ○ ○

SOFT SKILLS

Fast Learner

Adaptability

Communication

Effective Time
Management

Quick Learner

Creativity & Problem
Solving

PROFILE

I have quite an all-around background in my work and educational life, both experience working independently but also in both bigger and smaller teams.

- Transparent, straight-forward, and respectful communication, with the ability to work autonomously or closely with team members.
- Motivated and passionate about my work and always looking for ways of improvement and learning new skills.
- Creative and big-picture thinking while maintaining focus on priorities, deadlines and organization.

EMPLOYMENT HISTORY

Customer experience, TIER mobility
Berlin
May 2022 — Nov 2022

- Helped creating an outstanding customer experience, by informing our customer care of the correct way of handling different situations.
- Translation and SEO for app and website.
- Helped develop new processes for better handling of different situations that may arise.
- Created reports and documents of complaints and information gathering, as requested by superiors

Barista, Brammibals
Berlin
Jan 2022 — Apr 2022

- Made sure costumers were greeted with a smile and into a friendly environment.
- Adhered to all sanitation and health guidelines.
- Remained knowledgeable about food industry trends and cultures.
- Staying up to date with knowledge on our specialty coffee.
- Making specialty coffee and serve it in a presentable high quality manor.

Customer and design specialist, Vistaprint GmbH
Berlin
Aug 2019 — Jul 2021

- Help create marketing materials in collaboration with customers - ie. flyers, posters, business cards etc.
- Helped out with SEO.
- Back-office - printing problems, payment problems etc.
- Internal courses: brand & marketing (2 days), design course (2 days), communication (3 days)
- Worked well independently and on a team to solve problems.
- Enthusiastically performed tasks that were outside of my job description.

Recruiter, TMPO - Berlin
Berlin
Nov 2018 — May 2019

- Interviewing/hiring new possible employees.
- Managed the recruitment process, trained and mentored new hires, and provided guidance to existing team members

Tryde 1303, B&B assistant Tryde

Apr 2018 — Sep 2024

- Helping out in the kitchen with food prep and cooking
- Waitressesing
- Keeping the café, restaurant and boutique organized
- Check in and out
- Helping customers with questions regarding their stay, food or boutique

Waitress, Måns Byckare - bar och matsal Simrishamn

Jun 2015 — Mar 2018

- Provide the best possible service experience for the guests
- Present menu, answer questions and make suggestions
- Serve the Guest in an accommodating manner
- Assist in keeping the restaurant clean and safe

EDUCATION

C# I: Introduction to Programming with C#, Malmö Universitet

Aug 2023 — Dec 2023

This course provides a foundational understanding of programming using the C# language. Learning the basics of software development, focusing on object-oriented programming principles.

Topics include:

- Variables, data types, and operators.
- Control structures like loops and conditionals.
- Functions and methods.
- Basic object-oriented concepts such as classes and objects.

C# II: Advanced Object-Oriented Programming, Malmö Universitet

Jan 2024 — Jun 2024

Building on the foundations from C# I, this course delves deeper into more complex object-oriented programming (OOP) concepts.

Topics include:

- Advanced class structures, inheritance, and polymorphism.
- Abstract classes and interfaces.
- Exception handling and debugging.
- Working with files and streams.
- Introduction to event-driven programming and Windows Forms.

Applied Internet Of Things, Linnéuniversitetet

Jan 2023 — Jul 2023

- Explored the key components and architecture of IoT systems, including sensors, connectivity, data management, and cloud platforms.
- Acquired hands-on experience by working on practical exercises and projects, implementing simple IoT systems and integrating sensors.
- Gained familiarity with IoT development platforms, tools, and frameworks, more specifically Raspberry Pi.

Introductory course in Java, Luleå University of Technology

Luleå

Jan 2021 — Jun 2021

- Main focus on problem solving thru structure that is then transmitted into Java

Intro Cyber Security , Kristianstad University

Jan 2024 — Jun 2024

- Explored fundamental concepts of information security, including threats, vulnerabilities, encryption, authentication, and network security.
- Acquired hands-on experience through practical exercises, applying security measures to protect digital systems and data from cyber risks.
- Gained familiarity with security tools, frameworks, and policies, including risk analysis, encryption techniques, and access control.

Programming With Python, Gävle University

Aug 2023 — Jan 2025

- Explored core programming concepts using Python, including variables, data types, control structures, functions, and object-oriented programming.
- Acquired hands-on experience by working on practical coding exercises and projects, developing scripts and applications to solve real-world problems.
- Gained familiarity with Python libraries and tools for data manipulation, file handling, and debugging.
- Demonstrated proficiency in writing efficient Python code, focusing on readability, code structure, and algorithmic problem-solving.

REFERENCES

References available upon request