

Usability Resources

General usability

A basic overview of usability and what it includes

<https://www.interaction-design.org/literature/topics/usability>

An overview of web heuristics (or rules) that support usability and learnability

<https://medium.com/zerotohero/the-10-nielsen-heuristics-d2797a4e5d5e>

Usability testing and evaluation

An overview of how to plan for user testing

<https://www.usability.gov/how-to-and-tools/methods/planning-usability-testing.html>

A starter kit of usability resources, including templates for testing and reporting results

<https://digital.gov/resources/digitalgov-user-experience-resources/digitalgov-user-experience-program-usability-starter-kit/?dg>

Uses for qualitative vs. quantitative data in user testing

<https://www.nngroup.com/articles/quant-vs-qual/>

A general overview of usability testing

<https://www.nngroup.com/articles/usability-testing-101/>

Example questions for user interviews

<https://usability.yale.edu/understanding-your-user/user-interviews/user-interview-example-questions>

Tutorial on using task analysis for evaluation

<https://www.usability.gov/how-to-and-tools/methods/task-analysis.html>

Tutorial on using cognitive walkthroughs for evaluation

<https://www.interaction-design.org/literature/article/how-to-conduct-a-cognitive-walkthrough>

An overview of the System Usability Scale, an example of questions for a user survey

<https://www.usability.gov/how-to-and-tools/methods/system-usability-scale.html>

A list of user experience questionnaire/survey example metrics and questions

https://edutechwiki.unige.ch/en/Usability_and_user_experience_surveys

Accessibility

An overview of accessibility concerns for web content

<https://www.w3.org/WAI/fundamentals/accessibility-principles/>

An overview of web accessibility and how it benefits users

https://developer.mozilla.org/en-US/docs/Learn/Accessibility/What_is_accessibility

A list of resources for evaluating web accessibility

<https://www.w3.org/WAI/test-evaluate/>

An online tool for accessibility audits

<https://wave.webaim.org/>

An online tool for checking the accessibility compliance of color contrasts

<https://webaim.org/resources/contrastchecker/>

Visual Design

A tutorial on collaboratively reviewing web designs

<https://xd.adobe.com/ideas/principles/web-design/web-design-review-process/>