Alexies Farinas

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LINKS

https://www.linkedin.com/in/akaf/https://github.com/6AMRUN

EDUCATION

College of Southern Nevada

Las Vegas, NV December 2021

Associate of Applied Science - Computing and Information Technology: Software–Web Development

• Cumulative GPA: 3.52/4.0 **Las Vegas Highschool**

Las Vegas, NV May 2014

 $High school\ Diploma-Honors$

• Cumulative GPA: 4.0

TECHNICAL SKILLS

Programming Languages: HTML, CSS, PHP, JAVASCRIPT, JAVA, PYTHON, SQL

• Tools: Word, PowerPoint, Excel, GitHub

EXPERIENCE

Bartech

Las Vegas, NV

IT Systems/Field Support Technician

April 2022 - Present

- Responsible for installations and product support for customers in North America.
- Technical support for installation, training, troubleshooting, repair and assist in customer support.
- Install and commission minibars in hotel guestrooms hard wire and wireless Ethernet connectivity.
- Test and configure Bartech custom hardware using built in automated testing protocols.
- Troubleshoot network connectivity issues.

Aldo Accessories NV

Las Vegas, NV April 2018 - August 202**0**

Keyholder

- Trained team members in successful strategies to meet operational and sales targets.
- Oversaw employee performance, corrected problems, and increased efficiency to maintain productivity targets.
- Minimized loss 12% and increased sales 18% in 2019 through prevention and sales.
- Anticipated customer needs and provided them with high quality service while upholding brand standards and values to ensure customer satisfaction.
- Guided customers through the process of successfully finding their ideal styles.
- Maintained a clean, organized inventory and curated displays of rotating seasonal accessories.
- Handled POS system transactions including credit, cash, exchanges, returns, and refunds to ensure seamless and accurate cash flow.
- Actively informed about latest sale offerings and loyalty programs.

PROJECTS

- Create database systems typically used in information management.
- Compile best practices for implementing secure software development.
- Summarize workplace effectiveness in the context of business awareness.
- Model positive work ethics and interpersonal skills during team projects.
- Code functioning applications within their concentration.
- Debug non-functioning applications within their concentration.

INTERESTS

Databases

- User Experience
- Gaming