



Welcome to Miya Marines

Thank you for visiting Miya Marines. This document contains important legal information about our policies, terms, and your rights as a user. Whether you're browsing our site, creating an account, or placing an order, it's important that you understand the conditions that apply to your experience with us.

We value transparency, respect, and a shared love for all things cozy and well-crafted. Please take the time to read through the following sections. By using our website or services, you agree to comply with the terms outlined in this document.

If you have any questions or need clarification on any part of this document, feel free to reach out to us at ahoy@miyamarines.com

SAY HELLO TO THE EXTRAORDINARY

MIYA MARINES

Privacy Policy

We value your privacy like Miya values her naps—safely, securely, and with no interruptions. Here's how we protect your data:

2.1 Information We Collect

Personal Info: Name, email, shipping address, phone number (for delivery and account services).

Order History: To offer better customer support and track your preferences.

Cookies: Used to enhance user experience and remember your browsing patterns.

2.2 How We Use Your Data

To process orders and payments.

To contact you regarding your purchases.

To improve website functionality and performance.

To send optional promotional content (only if you opt in).

2.3 Third-Party Sharing

We never sell your data.

We only share data with trusted third parties (like payment processors and shipping partners), and only to the extent necessary to fulfill services.

2.4 Security Measures

Encrypted payment methods.

HTTPS-secured browsing.

Minimal data retention practices.

2.5 Your Rights

Right to access your personal data.

Right to request deletion or correction of your data.

Right to opt-out of marketing communications at any time.

If you have any concerns, our purring legal team is always here to help.

Return & Refund Policy

At Miya Marines, we strive to ensure our customers are fully satisfied with their purchases. This Return & Refund Policy outlines the conditions under which returns and refunds are accepted.

3.1 Return Window

Customers may initiate a return request within 7 days of receiving their order. Requests submitted after this period will not be eligible for return unless the item is defective or was delivered in error.

3.2 Conditions for Eligibility

An item may be returned if it meets the following conditions:

- The item is unused and in its original condition.

- All original tags, labels, and packaging are intact.

- The item was delivered damaged, defective, or incorrect.

3.3 Non-Returnable Items

The following items are not eligible for return:

- Products that have been used, washed, or damaged by the customer.

- Digital products or downloadable content.

- Personalized or customized items.

- Items marked as "final sale."

3.4 Refund Process

Once the returned item is received and inspected:

- If approved, a refund will be issued to the original payment method within 5 to 10 business days.

- If the return does not meet eligibility criteria, the item will be returned to the customer without a refund.

3.5 Exchange Policy

At this time, we do not offer direct exchanges. Customers wishing to exchange an item must return the original item and place a new order.

3.6 Return Shipping

If the return is due to our error (e.g., wrong or defective item), we will cover return shipping costs.

In all other cases, customers are responsible for return shipping charges.

3.7 How to Initiate a Return

To initiate a return, contact us at returns@miyamarines.com with the following information:

Order number

Name and contact information

Reason for return

Photographic evidence (if the item is damaged or incorrect)

Instructions for return shipping will be provided upon approval of the return request.



SAIL BEYOND ORDINARY

MIYAMARINES

Terms and Conditions

Welcome to Miya Marines. By accessing or using our website, you agree to be bound by the following terms and conditions. If you do not agree with any part of these terms, you may not access the site.

1. Use of Website

You agree to use Miya Marines only for lawful purposes. You may not use this site in a way that causes harm, interrupts service, or violates any local, national, or international law.

2. Intellectual Property

All content on this site, including images, graphics, text, logos, and design elements, is the property of Miya Marines or its licensors. You may not use, copy, or distribute any part of the content without written permission.

3. User Conduct

Users must not:

- Attempt to gain unauthorized access to the site or its systems

- Interfere with the site's operation or security

- Upload or transmit harmful software or code

4. Product Information

We strive to provide accurate product details, but we do not guarantee that all content is always up-to-date, complete, or error-free. Prices and availability may change without notice.

5. External Links

Miya Marines may contain links to third-party websites. We are not responsible for the content or privacy practices of these external sites.

6. Limitation of Liability

We are not liable for any damages resulting from the use or inability to use this site. This includes direct, indirect, incidental, or consequential damages.

7. Modifications to Terms

We reserve the right to modify these Terms and Conditions at any time. Updated terms will be posted on this page, and your continued use of the site signifies your acceptance of the changes.

User Accounts

If you choose to create an account on Miya Marines, you are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.

By creating an account, you agree to:

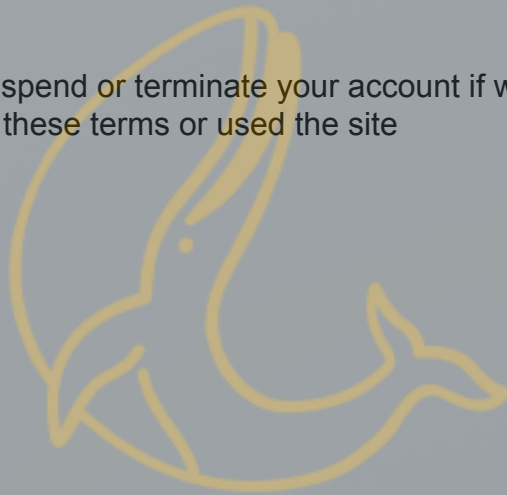
Provide accurate, current, and complete information during the registration process

Keep your account information updated

Maintain the security of your password and login details

Notify us immediately of any unauthorized access or suspicious activity on your account

We reserve the right to suspend or terminate your account if we believe you have violated these terms or used the site inappropriately.



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Account Termination

We reserve the right to suspend or terminate your account, without prior notice, if we believe that you have violated any of our terms, engaged in fraudulent or illegal activity, or otherwise acted in a manner that is harmful to Miya Marines or other users.

You may also request to close your account at any time by contacting our support team. Please note that account deletion may result in the loss of access to any order history, saved preferences, or associated content.

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Final Statement

By using Miya Marines, you agree to abide by the terms outlined in this document. We reserve the right to update or modify these policies at any time without prior notice. Changes will be reflected on this page, and your continued use of the platform constitutes acceptance of those changes.

For any questions or concerns regarding these policies, please contact us at ahoy@miyamarines.com.

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MIYA MARINES



Signature of CEO and Founder:

Aditya Yadav