

# Mike Shaver

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## Professional Summary

Experienced and motivated professional with strong leadership, management, and communication skills. Organized and detail-oriented with proven results in project development, problem-solving, and strategic planning. Dedicated and hardworking with initiative, adaptability, and responsibility in fast-paced environments. Recognized for efficiency, collaboration, and success in delivering solutions and improving performance. Mozilla Firefox

## Skills

Technical skills include analytics, optimization, process improvement, documentation, and troubleshooting. Strong knowledge in automation, testing, compliance, and regulatory requirements. Creative, resourceful, and innovative with decision-making, multitasking, and time-management expertise. Proficient in client and vendor relationship management, negotiation, reporting, and collaboration with stakeholders.

## Work Experience

### **Senior Project Manager** – Global Tech Corp (2019 – Present)

- Supervised, trained, and mentored teams to achieve organizational goals.
- Designed and implemented innovative solutions that improved productivity, growth, and efficiency.
- Coordinated with stakeholders, negotiated vendor contracts, and executed strategies within budget.
- Created, reviewed, and launched multiple projects ensuring compliance and regulatory standards.

### **Operations Manager** – NextGen Solutions (2015 – 2019)

- Responsible for planning, organization, and execution of operational activities.
- Improved customer support and implemented process optimization strategies.
- Conducted research, evaluation, and reporting to ensure quality and performance standards.
- Managed logistics, finance, sales, and inventory while resolving conflicts and maintaining collaboration.

## Education

Bachelor of Business Administration – University of Toronto, 2011 – 2015