



LinkedIn LEARNING

Certificate of Completion

Congratulations, Sergio Villalta Jimenez

Creating a Positive Customer Experience

Course completed on May 18, 2021 at 03:32PM UTC

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

A handwritten signature in black ink, reading "Dan Bodnity".

Head of Content Strategy, Learning

LinkedIn Learning
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Instructional Delivery Method: QAS Self Study

In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour. LinkedIn is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its web site: www.nasbaregistry.org

Field of Study: Communications and Marketing

Program: National Association of State Boards of Accountancy (NASBA) | Registry ID: #140940

Certificate No: ASsgPVvmjFgY4x9SlTBayMW97weh

Continuing Professional Education Credit (CPE): 1.20