

Rei Frroku

Tirana, Albania
+355 68 83 83 446
rfrroku8@gmail.com

SKILLS

- Customer Service
- Ability to Work Under Pressure
- Communication Skills
- Adaptability
- Problem Solving Skills
- Excellent Communication Skills
- Multitasking Skills
- B2 Level English

Proven ability to effectively manage customer inquiries, resolve issues, and drive sales through strategic communication and problem-solving skills. Expertise in building rapport with clients, understanding their needs, and enhancing their overall experience. Committed to delivering high-quality service while maintaining a calm demeanor under pressure. Seeking to leverage these skills in a challenging customer-focused role.

WORK EXPERIENCE

Waiter at Millenium Garden , Tirana

May 2022 – September 2022

Costumer Service at Call Center, Tirana

June 2023 – December 2023

Waiter at Naos Beach Bar, Vlorë

June 2024 – September 2024

Real Estate Agent at New Door, Tirana

October 2024 – February 2025

EDUCATION

European University of Tirana, Tirana Bachelor of Business Management

October 2024 – Present

Asim Vokshi High School, Tirana High School Diploma

September 2020 – June 2023