LODO LORO

Empire Ave| St. John's, NL | (418) 360 - 7531 | lodo_loro@hotmail.com

Commerce & Computer Science Student | Creating Impactful Tech Solutions for Businesses

A results-driven commerce and computer science student with a strong foundation in software development and business strategy. Skilled in web and app development, database scaling, and workflow automation, with hands-on experience in UX/UI design and business process management. Adept at leveraging technical expertise and business acumen to drive efficiency and innovation in collaborative team environments. Seeking opportunities to apply a unique interdisciplinary skill set to optimize business applications and enhance organizational performance.

Skills

Programming Languages: JavaScript | Java |Python |MySQL| HTML| CSS
Operating Systems: Windows, MacOS, Linux

Data Analysis | Financial Modeling | Database Management | Project Management | CRM | Automation | Problem-Solving | Communication

Experience

Junior Software Engineer/ IT Admin
RMS Pope Inc.| St. Johns, NL | September 2020 – August 2024

- Developed a web-based app to enhance communication flow within the organization.
- Implemented data pipelines for workflow which increased efficiency by 30%.
- Automated the organization's payroll system, creating a smoother process for the accounting department.
- Developed data integrations and automations using Twilio's web services API and third-party integration tools.
- Offered technical support and end-user troubleshooting for bug fixes, enhancements, and provided "how-to" assistance.

Customer Service Representative

Enterprise Mobility | St. John's, NL | June 2021- Present

- Provided exceptional service to all customers with the rental process.
- Effectively resolved all customer service issues.
- Led Customer Retention and engagement efforts increasing brand loyalty
- Responsible for inspecting all vehicles upon rental return; neatly and accurately documenting information (mileage, fuel level, damages).

Jr. Web Developer Intern

UBImeat Quality Assurance |Remote| April 2021 – July 2021

- Developed HTML and CSS for frontend development.
- Integrated graphics, audio, and video into CMS.
- Strategized web design plans with management.
- Collaborated with team members on website layout, content, and design.
- Responsible for monitoring web traffic and making necessary adjustments.

UX/UI design developer Intern

SkillsHawk | Remote | July 2021 - October 2021

- Created mockups, and prototypes to visualize and design concepts.
- Implemented responsive JavaScript design principles for web applications.
- Collaborated with cross-functional teams, i.e. developers and product managers.
- Studied industry trends and best practices in UX/UI design to remain current.

EDUCATION

- **Bachelor of Commerce**
  - Memorial University of Newfoundland| St. John's, NL | 2020 – Present
  - A*nticipated completion December 2025*
- **Bachelor of Computer Science**
  - Memorial University of Newfoundland| St. John's, NL | 2020 – Present
  - A*nticipated completion December 2026*

- **High School Diploma | Honors**
  - Prince of Wales collegiate | St. John's, NL

ACTIVITIES

- Transformed an old laptop into server for self-hosted cloud File sharing, VPN, and Home Automation.
- Developed and deployed a free standard online solution for tracking Employee Hours
- Studied Robotics and implemented 3D printed car using a Raspberry Pi and Arduino board
- Financial Analysis and Investing
- Training AI models
- Music production
- Played Basketball for 8 years (PWC HS team and attended training camps.)
- Assisted in Coaching basketball for 3 years.
- Camp leader at Tim Hortens Children's foundation

REFFERENCES

Available upon request