

Comparing Different Content Recommendation Systems

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1 Introduction

Content recommendation systems have become an integral part of our daily lives. As we scroll on one of our many apps the next pixels to be rendered are constantly being decided by an advanced algorithm to try and figure out what we will enjoy. These recommendations are based on several factors like our past behavior, interests, and demographics. In this paper, I will examine the inputs and outputs of content recommendation systems used by popular social media platforms such as TikTok, Twitter, and Instagram. I will explore how these systems work on a surface level and how they try to generate recommendations. I will also look at some of the benefits and drawbacks of these systems as well as the risks they impose.

1.1 Overview of Instagram and TikTok's Systems

Instagram and TikTok have both implemented highly refined content recommendation systems designed to enhance user engagement and retention on their respective platforms. These systems employ a combination of machine learning algorithms and human curation to suggest content tailored to each user's interests and behavior. Moreover, both platforms prioritize posts from users deemed "close friends," fostering a sense of community among users and boosting engagement by emphasizing content from familiar and trusted sources. Although Instagram and TikTok share similarities in their systems, they also possess distinct features. For instance, Instagram's system focuses on visual content and encourages users to interact by liking, commenting, and sharing. In contrast, TikTok is renowned for its captivating nature, enticing users to keep scrolling through an infinite stream of short, engaging videos.

2 TikTok

TikTok is a social media platform that specializes in short-form video content, allowing users to create, share, and discover videos that span a wide range of topics and genres. Central to the TikTok experience is the "For You" page, a personalized feed tailored to each user's interests and preferences. The app's algorithm learns from the user's interactions—such as the videos they like, share, or engage with—to continuously refine the content displayed on the "For You" page. This ensures that users are presented with a fresh selection of videos that caters to their unique tastes and inclinations, making the platform highly engaging and addictive as we all know.

2.1 Inputs for content recommendation

TikTok's algorithm takes into account a multitude of inputs to curate a personalized user experience that is both engaging and relevant. Some of the key factors include the user's own interactions, such as the videos they like, share, and rewatch. The amount of time spent on each video also plays a significant role, as it serves as an indicator of the user's level of interest in the content. Furthermore, the algorithm considers the activity of the user's close friends, including the videos they like and interact with, to better understand the user's social circle and shared interests. By analyzing these inputs, TikTok's algorithm continually refines and adapts its content recommendations, presenting a tailored selection of videos that keeps users captivated and immersed in the platform.

User Preferences. User preferences plays a pivotal role in content recommendation, as it provides invaluable insights into individual preferences, interests, and behaviors. By closely monitoring how users engage with the platform—such as the videos they like, share, comment on, or rewatch—content recommendation systems can develop a comprehensive understanding of each user's unique tastes and inclinations. This information enables the algorithm to curate

a personalized feed that consistently delivers content tailored to the user’s interests, thereby increasing the likelihood of further engagement and fostering a positive user experience. Additionally, as users continue to interact with the platform, the recommendation systems evolve and adapt, refining their suggestions based on new data and emerging trends. This dynamic feedback loop between user interaction and content recommendation ensures that the platform remains engaging, relevant, and responsive to the ever-changing needs and desires of its users.

Close Friend Recommendations. TikTok’s algorithm also leverages the preferences of close friends to create content recommendations for users. By analyzing the interactions and interests of a user’s close friends, the algorithm gains valuable insights into the shared tastes and preferences within the user’s social circle. This information helps to identify content that not only aligns with the user’s personal interests but also has the potential spark conversations among friends. By incorporating close friends’ preferences into the content curation process, TikTok creates shared experiences among its users, which in turn increases engagement and strengthens social bonds on the platform. This approach not only adds another layer of personalization to the user experience but also encourages the discovery of new content that might have otherwise gone unnoticed.

Interests expressed by new users. TikTok incorporates content liked by new users into its recommendation algorithm to introduce greater variety and freshness to the personalized feeds of other users. By considering the preferences and interests of newcomers to the platform, TikTok can identify emerging trends, popular topics, and innovative content that might not yet have reached the wider user base. This approach helps to diversify the content recommendations, preventing stagnation and ensuring that users are consistently exposed to fresh perspectives and novel ideas.

2.2 Outputs of content recommendation

For You Page. In summary, TikTok’s algorithm combines a multitude of factors, including individual user interactions, close friends’ preferences, and the interests of new users, (a few of many) to create a highly personalized and dynamic content recommendation experience. By constantly refining and adapting its content suggestions based on these diverse inputs, the algorithm ensures that users are presented with a tailored selection of videos that cater to their unique tastes and inclinations. All of these elements seamlessly converge on the “For You” page, providing users with a captivating and ever-evolving feed of content that not only keeps them engaged but also fosters a sense of community, encourages the discovery of fresh perspectives, and maintains the platform’s appeal for a diverse and expanding user base.

3 Instagram

Instagram is a social media platform known for its artistic content, ranging from stunning photography to engaging videos. Central to the user experience on Instagram is its content recommendation system, which curates and presents content tailored to each user’s interests and preferences. The platform’s Explore page is a prime example of this, serving as a place for discovering new and trending content, including posts, videos, and stories from accounts that users may not yet follow but are likely to find interesting. In addition to the Explore page, Instagram’s Shop page is dedicated to showcasing personalized product recommendations, making it easier for users to discover and purchase products from a variety of brands and retailers. The Home feed is another key component of Instagram’s recommendation system, where users see posts and stories from the accounts they follow, along with suggested content based on their interactions and behavior on the platform. Together, the Explore page, Shop

page, and Home feed collectively enhance the overall user experience, creating a seamless and engaging journey of content discovery on Instagram.

3.1 Inputs for content recommendation

Like Tiktok, Instagram’s algorithm also takes in a multitude of factors to produce tailored recommendations for users. Instagram’s algorithm differs from Tiktok though in the fact that there are also still posts users can like and save. This adds in more complexity and allows Instagram to have another angle for personalization. While TikTok primarily focuses on optimizing the user’s experience in the “For You” feed, Instagram utilizes its multi-faceted platform to offer a more comprehensive personalization experience across the timeline, explore, and store pages. Some of the inputs Instagram takes in are User Interactions, Browsing Behavior, and Content relevance which I will elaborate on.

User Interactions. Instagram places significant emphasis on user interactions to recommend content that aligns with individual preferences and interests. By closely monitoring the user’s history of interactions, such as likes, comments, shares, and saves, the algorithm gains valuable insights into the type of content that resonates with the user. These interactions act as a direct reflection of a user’s preferences, indicating which posts or accounts they find engaging or valuable. Additionally, Instagram pays attention to the time users spend viewing particular posts, stories, or reels, even without direct engagement like liking or commenting. This passive interaction helps the algorithm understand which content the user finds captivating. Furthermore, Instagram’s direct messages and story interactions, such as polls and reactions, provide more data points for the algorithm to analyze and fine-tune its content recommendations.

Browsing Behavior. Instagram’s algorithm effectively utilizes browsing history to recommend content that appeals to individual users, enhancing the overall user experience. When users interact with the Explore page, they are exposed to an assortment of content ranging from posts, reels, and IGTV videos, curated to suit their interests. The algorithm closely observes user behavior on the Explore page, tracking which posts they engage with and the time spent on various content. By monitoring the accounts users follow and the hashtags they search for or engage with, Instagram gains further insight into their preferences and interests. This browsing history data, combined with other user interactions, allows the platform to create a comprehensive understanding of the user’s content consumption patterns.

3.2 Outputs of content recommendation

Home Feed. The Home Feed is the primary output of Instagram’s content recommendation system, which curates a personalized stream of content for users based on their interactions, preferences, and browsing history. It primarily consists of posts from the accounts that users follow, interspersed with occasional sponsored content and ads. Instagram’s algorithm ranks these posts by prioritizing content from users with whom they have a stronger relationship, as well as those posts that are more relevant and timely. This ensures that users see content that is engaging and relevant to their interests, maintaining a high level of satisfaction and promoting continued use of the platform.

Explore Page. The Explore page is a secondary output of Instagram’s content recommendation system, designed to help users discover new content and accounts beyond their existing network. This page features a diverse array of content, including photos, videos, reels, and IGTV videos, which are tailored to each user’s unique preferences and interests. Instagram’s algorithm uses the user’s browsing history, interactions, and engagement patterns to identify and recommend content that they might find appealing, even if it comes from accounts they

don't follow. The Explore page not only enriches the user experience by introducing them to new and interesting content but also fosters community growth by connecting users with accounts and creators that share their interests.

Store Page. The Store Page is an output that focuses on Instagram's shopping experience, enabling users to discover and purchase products directly within the app. This feature leverages Instagram's content recommendation system to suggest products and brands based on user preferences, interactions, and browsing habits. By analyzing the user's engagement with shoppable posts, product tags, and saved items, Instagram's algorithm curates a personalized shopping experience tailored to each user's interests and preferences. The Store Page not only streamlines the shopping process for users but also provides businesses and brands with an opportunity to reach their target audience and drive sales directly through the platform.

4 Conclusion

In conclusion, both TikTok and Instagram utilize sophisticated content recommendation systems that harness the power of machine learning and user data to provide tailored content to their users. While each platform has its unique approach, both prioritize user interactions, browsing history, and content relevance to ensure a personalized and engaging experience for their users. TikTok's primary focus lies in optimizing the "For You" feed, while Instagram offers a multi-faceted personalization experience through its Home Feed, Explore page, and Store Page. Despite their differences, both platforms share a common goal: to create an immersive and satisfying user experience that encourages users to spend more time on their respective platforms. By continually refining their algorithms and learning from user behavior, TikTok and Instagram have successfully created content ecosystems that cater to the diverse interests and preferences of their users, ultimately solidifying their positions as leading social media platforms in today's digital landscape. (Yang 2021) (Bhandari and Bimo 2022)

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