

Md Shihabul Hasan Shihab

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Address: 3/4, Bashbaria, Mohammadpur, Dhaka-1207



OBJECTIVE

Dedicated and detail-oriented IT professional with a strong foundation in network administration, system troubleshooting, and broadcast transmission. Eager to contribute technical skills and theoretical knowledge to a dynamic IT environment.

KEY SKILLS & QUALIFICATIONS

- **Network Administration:**
 - Basic knowledge of network protocols (TCP/IP, UDP, DNS, DHCP)
 - Understanding of OSI Model and network layers
 - Subnetting and VLAN configuration
 - Experience in troubleshooting network connectivity issues and basic network security practices
- **System Maintenance and Administration:**
 - Installation, configuration, and maintenance of operating systems (Windows, Linux)
 - User account management and access control
 - System performance monitoring and optimization
 - Troubleshooting hardware and software issues
- **Technical Skills:**
 - Knowledge of computer hardware components and troubleshooting techniques
 - Familiarity with storage systems (DAS, NAS, SAN)
 - Understanding of basic digital signal processing and transmission concepts
 - Proficiency in Microsoft Office Suite and other relevant software tools
- **Soft Skills:**
 - Excellent communication and interpersonal skills
 - Strong analytical and problem-solving skills
 - Ability to prioritize tasks and work effectively under pressure
 - Adaptable and eager to learn new skills

EXPERIENCE

Offshore IT – Jr. Executive (IT)
Road-7, Block D, Lalmatia, Dhaka-1207

2023 – Present

- Hardware/Software Installation, LAN cabling, IT accessories and printer support.
- Operating System and Standard applications trouble-shooting and installation.
- LAN setup and troubleshooting,
- IP assigning and management
- Maintain Local area network and wireless router configure

EDUCATION

Passing Year

B.Sc. in Information & Communication Engineering Pabna University of Science & Technology-Bangladesh CGPA (3.37/4.00)	2023
Higher Secondary (H.S.C) in Science Group, Dinajpur Board Bhatgram High School and College, Gaibandha GPA (5.00/5.00)	2016
Secondary (S.S.C) in Science Group, Dinajpur Board Krishnapur High School, Gaibandha GPA (5.00/5.00)	2014

PERSONAL DETAILS

Father's Name	: Md Shirazul Islam
Mother's Name	: Most. Zubayarnahar Begum
Date of Birth	: February 28, 1998
Gender	: Male
Height (Meter)	: 1.778
Weight (Kg)	: 80
Marital Status	: Single
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Durgapur, Boro Jamalpur, Sadullapur, Gaibandha-5710
Current Location	: Dhaka
Blood Group	: A+

REFERENCES

¹ **Sohag Sarker**

Associate Professor

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