

St. Joseph's College of Engineering/St. Joseph's College of Technology

GE6757-TOTAL QUALITY MANAGEMENT

Assignment – V

Part – A

1. Write about documentation pyramid.
2. Give any five elements of ISO 9000.
3. What are the eight quality principles underlying ISO 9000: 2000?
4. What are the different stages in conducting quality audit?
5. Give the objectives of internal audit.
6. What are the uses of ISO standards?
7. What are the different types of documents found in ISO 9000?
8. What are the requirements of ISO 14001?

Part B

1. List and explain the elements of ISO 9000 quality system.
2. Discuss about implementation of ISO 9000
3. Explain ISO 14000 standards and list the benefits.
4. Explain the major elements of Environmental Management System.