

GE6757-TOTAL QUALITY MANAGEMENT

Assignment – IV

Part – A

1. What is Product Life Characteristics Curve?
2. List the objectives of TPM programme.
3. What are the different ways of classifying maintenance activities?
4. What is Business Process Reengineering (BPR)?
5. What is QFD?
6. What are the eight pillars of TPM?
7. What is quality loss?
8. What are the three categories of losses identified in TPM?

Part – B

1. Explain about Taguchi's quadratic quality loss function. How it differs from traditional approach of quality loss cost?
2. Explain each section of the basic structures of house of quality. / Explain in detail about the structure of house of quality.
3. Briefly explain the steps involved in QFD and Highlight the benefits of QFD.
4. Explain about structure of quality circle and quality circle tools. Structure of quality circle