

# Converge International - EAP Services Agreement

## Part A – Agreement Details

|                       |   |
|-----------------------|---|
| Client:               | Maple Services Pty Ltd  |
| Client ID:            | CLT-635413  |
| ABN:                  | 67895786093   |
| Service Location/s:   | New South Wales   |
| Client Region:        | New South Wales   |
| Agreement Start Date: | 03 December 2025  |
| Agreement End Date:   | 03 December 2026  |
| Term:                 | Minimum 12 months; ongoing until terminated in accordance with contract terms |
| Client Type:          | Fee-for-Service   |

## Part B – Services & Charges Details

|                                    |          |
|------------------------------------|----------|
| Annual Management Fee:             | \$0.00   |
| Employee Counselling (per session) | \$210.00 |
| Legal Support (per session):       | \$210.00 |
| Crisis Counselling (per hour):     | \$195.00 |
| Specialist Helplines (per hour):   | \$210.00 |

## Service Specifications (summary)

Session limits: Limit of 1 sessions per issue / per annum for core counselling streams.

Legal support limit: 2 sessions per annum.

Streams available: Employee Counselling, Family Support, Manager Coaching, Career Coaching, Conflict Coaching, Financial Coaching, Nutrition Support, Neurodiversity Support, Legal Support.

Specialist helplines included: First Nations, LGBTIQ+, Domestic & Family Violence, Eldercare, Disability & Carers, Youth & Student, Spiritual & Pastoral.

## Signing Page

Signed for Converge International:

Signature: \_\_\_\_\_ Name: Jordan Jones Title: Director Date: 03  
November 2025

Signed for Maple Services Pty Ltd:

Signature: \_\_\_\_\_ Name: Jamie Lee Title: Chief People Officer  
Date: 11 June 2026