

Converge International - EAP Services Agreement

Part A – Agreement Details

Client: Keystone Holdings Pty Ltd
Client ID: CLT-167702
ABN: 23762792428
Service Location/s: Tasmania
Client Region: Tasmania
Agreement Start Date: 21 September 2026
Agreement End Date: 21 September 2027
Term: Minimum 12 months; ongoing until terminated in accordance with contract terms
Client Type: Fee-for-Service

Part B – Services & Charges Details

Annual Management Fee: \$0.00
Employee Counselling (per session): \$255.00
Legal Support (per session): \$210.00
Crisis Counselling (per hour): \$240.00
Specialist Helplines (per hour): \$210.00

Service Specifications (summary)

Session limits: Limit of 3 sessions per issue / per annum for core counselling streams.

Legal support limit: 2 sessions per annum.

Streams available: Employee Counselling, Family Support, Manager Coaching, Career Coaching, Conflict Coaching, Financial Coaching, Nutrition Support, Neurodiversity Support, Legal Support.

Specialist helplines included: First Nations, LGBTIQ+, Domestic & Family Violence, Eldercare, Disability & Carers, Youth & Student, Spiritual & Pastoral.

Signing Page

Signed for Converge International:

Signature: _____ Name: Taylor Taylor Title: Authorised Signatory
Date: 03 November 2025

Signed for Keystone Holdings Pty Ltd:

Signature: _____ Name: Casey Williams Title: Head of HR Date: 27
March 2026