

Converge International - EAP Services Agreement

Part A – Agreement Details

Client:	Vista Group Pty Ltd
Client ID:	CLT-665246
ABN:	28438425859
Service Location/s:	Australian Capital Territory
Client Region:	Australian Capital Territory
Agreement Start Date:	05 October 2025
Agreement End Date:	05 October 2026
Term:	Minimum 12 months; ongoing until terminated in accordance with contract terms
Client Type:	Fee-for-Service

Part B – Services & Charges Details

Annual Management Fee:	\$0.00
Employee Counselling (per session)	\$225.00
Legal Support (per session):	\$210.00
Crisis Counselling (per hour):	\$195.00
Specialist Helplines (per hour):	\$195.00

Service Specifications (summary)

Session limits: Limit of 2 sessions per issue / per annum for core counselling streams.

Legal support limit: 2 sessions per annum.

Streams available: Employee Counselling, Family Support, Manager Coaching, Career Coaching, Conflict Coaching, Financial Coaching, Nutrition Support, Neurodiversity Support, Legal Support.

Specialist helplines included: First Nations, LGBTIQ+, Domestic & Family Violence, Eldercare, Disability & Carers, Youth & Student, Spiritual & Pastoral.

Signing Page

Signed for Converge International:

Signature: _____ Name: Cameron Williams Title: CFO Date: 03
November 2025

Signed for Vista Group Pty Ltd:

Signature: _____ Name: Devin Jones Title: Head of HR Date: 19
March 2025