

# Converge International - EAP Services Agreement

## Part A – Agreement Details

**Client:** Vista Group Pty Ltd  
**Client ID:** CLT-665246  
**ABN:** 28438425859  
**Service Location/s:** Australian Capital Territory  
**Client Region:** Australian Capital Territory  
**Agreement Start Date:** 05 October 2025  
**Agreement End Date:** 05 October 2026  
**Term:** Minimum 12 months; ongoing until terminated in accordance with contract terms  
**Client Type:** Fee-for-Service

## Part B – Services & Charges Details

**Annual Management Fee:** \$0.00  
**Employee Counselling (per session):** \$225.00  
**Legal Support (per session):** \$210.00  
**Crisis Counselling (per hour):** \$195.00  
**Specialist Helplines (per hour):** \$195.00

## Service Specifications (summary)

Session limits: Limit of 2 sessions per issue / per annum for core counselling streams.

Legal support limit: 2 sessions per annum.

Streams available: Employee Counselling, Family Support, Manager Coaching, Career Coaching, Conflict Coaching, Financial Coaching, Nutrition Support, Neurodiversity Support, Legal Support.

Specialist helplines included: First Nations, LGBTIQ+, Domestic & Family Violence, Eldercare, Disability & Carers, Youth & Student, Spiritual & Pastoral.

## Signing Page

Signed for Converge International:

Signature: \_\_\_\_\_ Name: Cameron Williams Title: CFO Date: 03 November 2025

Signed for Vista Group Pty Ltd:

Signature: \_\_\_\_\_ Name: Devin Jones Title: Head of HR Date: 19 March 2025