

Converge International - EAP Services Agreement

Part A – Agreement Details

Client:	Keystone Services Pty Ltd
Client ID:	CLT-911460
ABN:	66440569505
Service Location/s:	Victoria
Client Region:	Victoria
Agreement Start Date:	24 March 2025
Agreement End Date:	24 March 2026
Term:	Minimum 12 months; ongoing until terminated in accordance with contract terms
Client Type:	Fee-for-Service

Part B – Services & Charges Details

Annual Management Fee:	\$0.00
Employee Counselling (per session)	\$210.00
Legal Support (per session):	\$210.00
Crisis Counselling (per hour):	\$195.00
Specialist Helplines (per hour):	\$195.00

Service Specifications (summary)

Session limits: Limit of 3 sessions per issue / per annum for core counselling streams.

Legal support limit: 2 sessions per annum.

Streams available: Employee Counselling, Family Support, Manager Coaching, Career Coaching, Conflict Coaching, Financial Coaching, Nutrition Support, Neurodiversity Support, Legal Support.

Specialist helplines included: First Nations, LGBTIQ+, Domestic & Family Violence, Eldercare, Disability & Carers, Youth & Student, Spiritual & Pastoral.

Signing Page

Signed for Converge International:

Signature: _____ Name: Devin Wilson Title: CEO Date: 03 November 2025

Signed for Keystone Services Pty Ltd:

Signature: _____ Name: Morgan Thomas Title: General Manager Date: 02 December 2025