Objective: Create a blog and link it with Google Analytics using R scripts.

- 1. Open blogger --https://www.blogger.com/about/?r=1-null_user
- 2. Create blog
- 3. http://hostel453.blogspot.com/
- 4. https://analytics.google.com
- 5. Create new account in https
- 6. Generate track id UA-121837656-1 automatically generated
- 7. gtack.js
- 8. Go to blogger- setting-others
- 9. https://www.blogger.com/blogger.g?blogID=3433789405044560733#othersettings
- 10. Enter track id
- 11. Now go to blogger home https://analytics.google.com/analytics/web/#/report-home/a121837656w179817195p178062548
- 12. Go to real time
- 13. https://console.developers.google.com/apis/dashboard
- 14. Developer.facebook.com
- 15. Dev.twitter.com
- 16. Enable analytics api
- 17. Ooth protocols
- 18. Add credentials to your project
- 20. Find out what kind of credentials you need
- 21. Calling Analytics API from a web server
- 22. Create an OAuth 2.0 client ID
- 23. Created OAuth client 'Web client 1'
- 24. Set up the OAuth 2.0 consent screen

Summary of Steps

- 1. Install R
- 2. Install R Studio
- 3. Save the R Script
- 4. install.packages(c("googleAnalyticsR","ggplot2"))
- 5. Authorize googleAnalyticsR to access your data
- 6. Find your Google Analytics viewID
- 7. Set your date range dynamically or statically
- 8. Run page view query
- 9. View the page view query data View(df1)
- 10. Run sessions by date query
- 11. View the sessions data View(df2)
- 12. Create a line graph of Google Analytics sessions using ggplot2
- 13. Create a bar graph of Google Analytics sessions by month by year using ggplot2

Google Analytics using R Scripts

1. Download and Install R

R is a system for statistical computation and graphics. It provides, among other things, a programming language, high level graphics, interfaces to other languages and debugging facilities. Download and install R for Windows, Mac and Linux here: https://cran.r-project.org/

2. Download and Install R Studio

R Studio is where the magic happens. It is an IDE (Interactive Development Environment). This is the software user interface that you'll be working in and where you'll run your scripts. Download R studio here: https://www.rstudio.com/products/rstudio/download/

3. Save the R Script

Launch R Studio and in the top menu go to File > New File > New R Script. This will open a blank window in the top left pane of R Studio. Copy and paste the code below into the blank window. Save the R Script.

```
library(googleAnalyticsR)
library(ggplot2)
Authorize Google Analytics R- this will open a webpage
#You must be logged into your Google Analytics account on your web browser
ga_auth()
#Use the Google Analytics Management API to see a list of Google Analytics accounts you have
access to
 my accounts <- google analytics account list()
 #set date variables for dynamic date
 range
 View(my_accounts)
 #Use my_accounts to find the viewId. Make sure to replace this with your viewId.
 my_id <- 94579701
 start date <- "60daysAgo"
 end_date <- "yesterday"
 #Page View Query
 df1 < google \ analytics \ 4(my id, date \ range = c("2016-12-10", "2017-02-07"), metrics =
 c("pageviews"), dimensions = c("pagePath"))
 #Session Query - Uses start_date and end_date
```

```
df2 <- google_analytics_4(my_id, date_range = c(start_date, end_date), metrics = c("sessions"),
dimensions = c("date"))
#graph sessions by date
ggplot(data=df2, aes(x=date, y=sessions)) + geom_line(stat="identity")</pre>
```

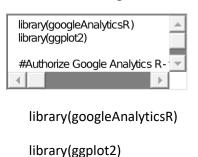
4. Install googleAnalyticsR and ggplot2 R packages

Packages can be thought of as add-on to R that make it easier to perform your specific task. Much like an Excel plug-in like Analytics Edge or the Google Analytics Sheets add-on. We will be using googleAnalyticsR to connect with and pull Google Analytics data and ggplot2 to visualize the Google Analytics data. In R Studio in the bottom left console paste the code shown below and press enter on your keyboard to install the two packages. Be patient as this may take some time.

> install.packages(c("googleAnalyticsR","ggplot2"))

5. Authorize Google Analytics R to access your account data

Highlight the code shown below and click run in the upper right corner of the top left pane called the source pane.

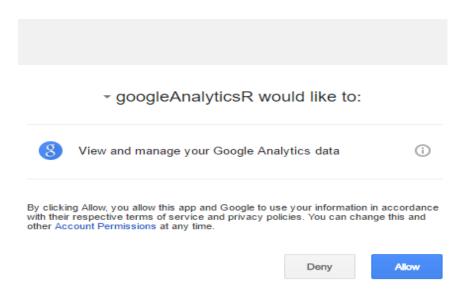


#Authorize Google Analytics R- this will open a webpage

#You must be logged into your Google Analytics account on your web browser

ga_auth()

ga_auth() will open your default web browser to a window that will ask you to allow googleAnalyticsR to read your data. Make sure you are logged into the Google Account with access to the Google Analytics data you'd like to query. See the *16 second mark of the video* to watch how this authentication process work. Once you've authenticated, googleAnalyticsR will remember and you won't have to reauthenticate on subsequent queries.



googleAnalyticsR requesting authorization in your web browser

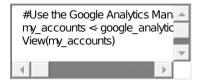


Authentication complete. Please close this page and return to R.

successful authentication

6. Find your Google Analytics viewID

Highlight the code shown below and click run in the source pane.



#Use the Google Analytics Management API to see a list of Google Analytics accounts you have access to

my_accounts <- google_analytics_account_list()</pre>

View(my_accounts)

This will open the my_accounts dataframe where you will see a table of all the Google Analytics accounts with the corresponding view and viewId that you have access to. Find the the Google Analytics view that you'd like to pull data on and copy the viewId. Paste the numeric viewId on line 13 for my_id replacing my viewId 94579701. Note you can also find your viewId in the Google Analytics admin section of the web user interface.

7. Set your query date range dynamically or statically

Set the date range for your Google Analytics R queries. In the example on rows 16 and 17 I've used dynamic dates to set start_date and end date. You can use dynamic dates like yesterday and 60daysAgo or you can use static date like 2017-01-01 YYYY-MM-DD format.

8. Run the page views query

Highlight the code shown below and click run in the source pane. This will run your page view by pagePath query. The queries use Google Analytics Reporting API v4.

```
#Page View Query

df1 < google_analytics_4(my_id
date_range = c("2016-12-10", "
metrics = c("pageviews"),

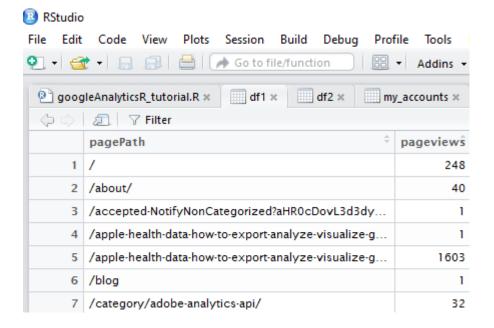
#Page View Query

df1 <- google_analytics_4(my_id,
date_range = c("2016-12-10", "2017-02-07"),
metrics = c("pageviews"), dimensions = ("pagePath"))
```

Note that I've use static dates for the date_range and I've chosen pageviews for the metric and pagePath for the dimension.

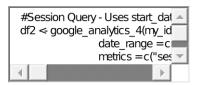
9. View the page view data

To view the page view data in a data frame you can find df1 in the top right pane under the Environment Tab. Click on df1 and this will open the data frame as a data table in the top left Source pane.



10. Run the session query

Highlight the code shown below and click run in the source pane. This will run your sessions by date query.

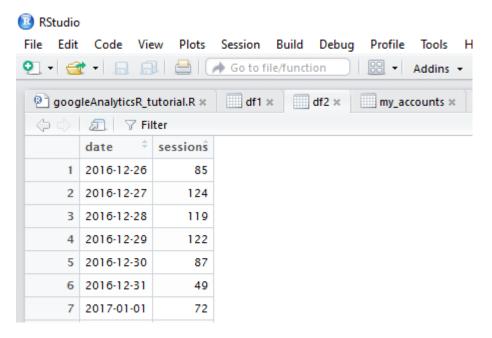


#Session Query - Uses start_date and end_date

df2 <- google_analytics_4(my_id, date_range = c(start_date, end_date),metrics = c("sessions"), dimensions = c("date"))

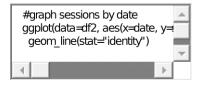
11. View the sessions data

To view the sessions data in a data frame you can find df2 in the top right pane under the Environment Tab. Click on df2 and this will open the data frame as a data table in the top left source pane. See the 35 second mark of the video to view this step.

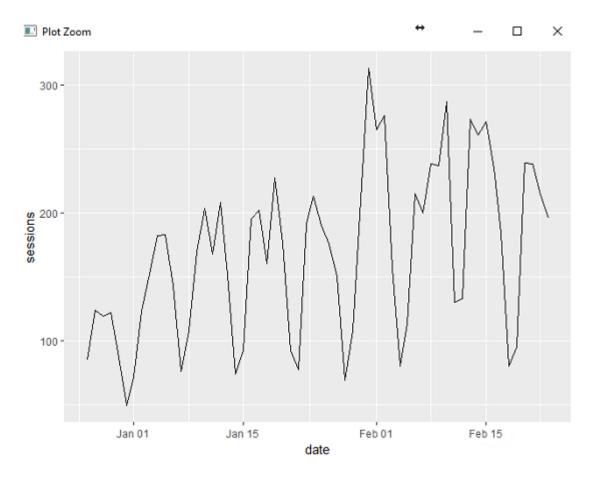


12. Create a line graph using ggplot2

Highlight the code shown below and click run in the source pane. This will create a line graph showing session by date in the bottom right pane under the Plots tab.



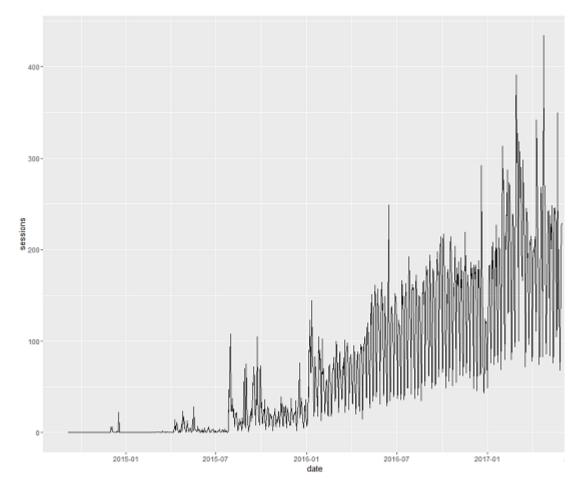
#graph sessions by date
ggplot(data=df2, aes(x=date, y=sessions)) + geom_line(stat="identity"



13. Create a bar graph of Google Analytics session by month by year using ggplot2

This is a bonus step. A reader asked me how to graph session data by month instead of session by date using ggplot2. He sent me a graph like the one below. Which you can see shows the trend over time but is impossible to answer questions like: Are my Google Analytics sessions up for this month year over year? The steps below will show how to answer this question using a bar graph data visualization in R.

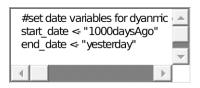
To create the daily line graph over a long period of time (in this case Google Analytics sessions data for the last 1000 days) go to row 16 of the R code and set start_date to 1000daysAgo instead of set 60daysAgo then rerun the sessions query shown in step 8. Then rerun the graph sessions by day code shown in step 12.



Add the code below the ###New Code Starts here### line to your R script and run it to create a bar graph showing Google Analytics sessions data by month by year like the graph below.

Let's walk through the script and what it is doing. First you need to add a month and year column to your dataframe using the date column from your query. Then you need to include the dplyr package to group the data by month and by year using the new columns.

The code starting on line 43 below takes our dataframe df2 and groups the data by year and month. Then it sums the yearly and monthly sessions data. The print(n=100) on row 47 will print out the yearly and monthly aggregated session data to the R console. Then the ggplot2 portion of the code starting on line 49 will create a bar graph with months on the x axis and session on the y axis and fill of year creating a different color bar graph for each year.

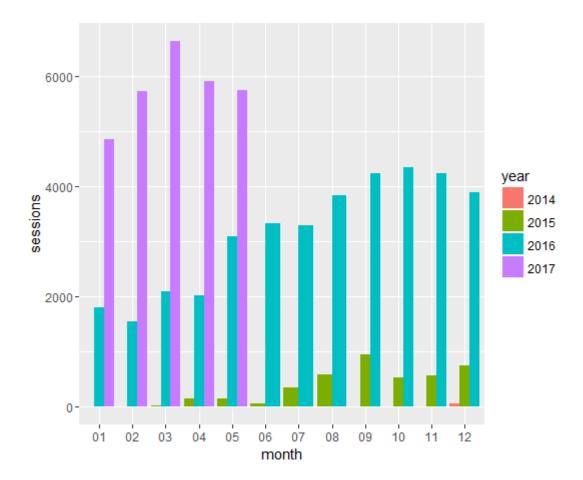


#set date variables for dyanmic date range

start_date <- "1000daysAgo" end_date <- "yesterday"

#Session Query - Uses start_date and end_date

df2 <- google_analytics_4(my_id, date_range = c(start_date, end_date), metrics = c("sessions") dimensions = c("date"))



Specific Software / Hardware used (if any): R Studio/Rscripts, Google Analytics

Objective: Facebook metric analysis using Facebook Insights.

Facebook Page Insights vs. Facebook Audience Insights

Facebook Page Insights and Facebook Audience Insights are both Facebook analytics tools. There is a little bit of overlap between the two of them, but they serve very different purposes. The key to how to use each is in the name of the tool:

- Facebook Page Insights gives you detailed analytics for your Facebook Page, so you can track what works, learn how people interact with your content, and improve your results over time.
- **Facebook Audience Insights** helps you understand your *Facebook audience* so you can better target ads and create more relevant content.

In this post, we walk you through how to use Facebook Page Insights. Looking for information on how to track and analyze your Facebook audience? We've got a whole blog post about how to set up and use Facebook Audience Insights to get you started.

How to use Facebook analytics

First things first. To access Facebook Page Insights, go to your Facebook Page and click **Insights** in the top menu. If you don't see Insights in the menu, click **More** to bring it up.



Image via Facebook

You'll be taken straight to your Overview, which you can access again at any time by clicking **Overview** in the left-hand menu.

Overview: The big picture

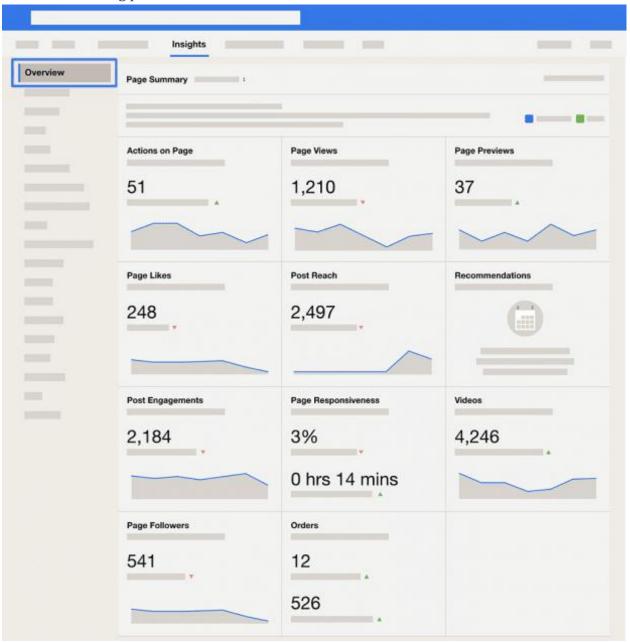


Image via <u>Facebook</u>

The Overview gives you a bird's-eye view of everything that's happening with your Facebook Page. You can choose to view data for the last seven or 28 days, for the current day, or for the previous day.

The Overview is broken down into three sections, starting with the **Page Summary.** Here, you'll see a set of graphs with top-level metrics for a number of categories:

- Actions on Page: The combined total clicks for your contact information and call-to-action button
- Page views: Total views of your Facebook Page, including by people not logged into Facebook
- Page Previews: The number of times people hovered their mouse over your Page information to see a preview of your Page.

- Page Likes: The number of new likes.
- Post reach: The number of people who saw your posts in their timeline.
- Story reach: The number of people who saw your Stories.
- Recommendations: The number of people who recommended your Page.
- **Post engagement:** A combined total of post likes, comments, shares, and other engagements.
- Responsiveness: An evaluation of how often and how fast you respond to messages.
- Videos: The number of video views of three seconds of more.
- Page followers: The number of new followers
- Orders: Your orders and earnings.

You can click on any of these charts to get more detailed information, or click on the corresponding item in the left-hand menu.

The second section is called **Your 5 Most Recent Posts**. This gives you the reach and engagement numbers for your latest posts. There's also an option to boost your best performing posts right from this screen.

Finally, you'll see a section called **Pages to Watch**. In this section, you can manually add in Pages you want to compare to your own. For example, you could add a competitor's page to see how you measure up. This can be a good way to benchmark your results against the major players in your industry.

Directly under the page summary, you'll see a box with the heading **Ad Results Have Moved.** All tracking for Facebook ads has moved to a separate ad analytics page called Ad
Center. You can find it in the top navigation menu of your Facebook Page by clicking **More**.

Posts: Detailed analysis

The Posts section of your Facebook page analytics dashboard gives you tons of important information about your posts and the activity on your Page, divided into three tabs:

- When Your Fans Are Online
- Post Types
- Top Posts From Pages You Watch

It's a bit confusing, because only the information in the box at the top of the screen changes when you click on one of these tabs. The information in the section below this top box, called All Posts Published, stays the same.

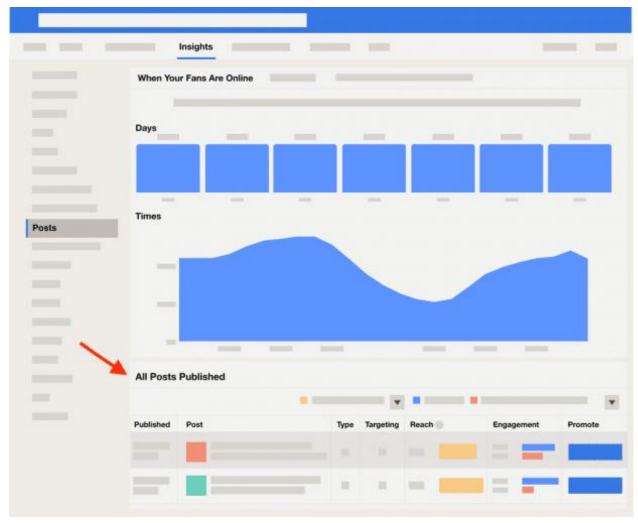


Image via <u>Facebook</u>

We'll start with the All Posts Published section before moving on to what you can learn from the individual tabs at the top of the page.

All posts published

Here, you can review the results for all the posts you've published on your Page. For each post, you can see:

- **Type:** Was it a link post? A photo post? A video? This column can help you understand which types of posts appeal most to your audience.
- **Targeting:** Was it a public post? Did you target a specific audience? When comparing results, make sure you take the targeted group into account.
- Reach: By default, this column shows the number of people who say your post. To see the breakdown of paid versus organic reach, hover your mouse over the yellow bar. At the top of the All Posts Published section, there's a drop-down menu that you can use to change what's displayed in this column. Your other options are to view impressions (organic vs. paid) or reach among fans vs. non-fans.
- **Engagement:** Here you see the number of clicks each post got, as well as the combined number of reactions, comments, and shares.

There's also an option to boost your posts right from this screen.

Objective: Text Mining Twitter Data With TidyText in R

After completing this tutorial, you will be able to:

- Use the tidytext package in R to filter social media data by date.
- Use the tidytext package in R to text mine social media data.

What You Need

You will need a computer with internet access to complete this lesson.

Download Week 13 Data (~80 MB)

In the previous lesson you learned the basics of preparing social media data for analysis and using tidytext to analyze tweets. In this lesson you will learn to use tidytext to text mine tweets and filter them by date.

The structure of twitter data is complex. In this lesson you will only work with the text data of tweets even though there is much more information that you could analyze.

```
# json support
library(rjson)
library(jsonlite)
# plotting and pipes - tidyverse!
library(ggplot2)
library(dplyr)
library(tidyr)
# text mining library
library(tidytext)
library(tm)
# coupled words analysis
library(widyr)
# plotting packages
library(igraph)
library(ggraph)
options(stringsAsFactors = FALSE)
# create file path
json file <- "~/Documents/earth-analytics/data/week-</pre>
13/boulder flood geolocated tweets.json"
# import json file line by line to avoid syntax errors
# this takes a few seconds
boulder flood tweets <- stream in(file(json file))</pre>
## opening fileconnectionoldClass input connection.
Found 500 records...
Found 1000 records...
 Found 1500 records...
 Found 2000 records...
 Found 2500 records...
 Found 3000 records...
 Found 3500 records...
 Found 4000 records...
 Found 4500 records...
 Found 5000 records...
```

```
Found 5500 records...
Found 6000 records...
Found 6500 records...
Found 7000 records...
Found 7500 records...
Found 8000 records...
Found 8500 records...
Found 9000 records...
Found 9500 records...
Found 10000 records...
Found 10500 records...
Found 11000 records...
Found 11500 records...
Found 12000 records...
Found 12500 records...
Found 13000 records...
Found 13500 records...
Found 14000 records...
Found 14500 records...
Found 15000 records...
Found 15500 records...
Found 16000 records...
Found 16500 records...
Found 17000 records...
Found 17500 records...
Found 18000 records...
Found 18500 records...
Found 18821 records...
Imported 18821 records. Simplifying...
## closing fileconnectionoldClass input connection.
## Found 18000 records...
## Found 18500 records...
## Found 18821 records...
## Imported 18821 records. Simplifying...
```

First, create a new dataframe that contains:

- The date
- The twitter handle (username)
- The tweet text

for each tweet in the imported json file.

```
# view the first 6 usernames
head(boulder flood tweets$user$screen name)
## [1] "lilcakes3209" "coloradowx" "ChelseaHider"
                                                            "jpreyes"
## [5] "BoulderGreenSts" "RealMatSmith"
# create new df with the tweet text & usernames
tweet data <- data.frame(date time = boulder flood tweets$created at,
                        username = boulder flood tweets$user$screen name,
                        tweet_text = boulder_flood_tweets$text)
head(tweet_data)
                         date time
                                          username
## 1 Tue Dec 31 07:14:22 +0000 2013
                                     lilcakes3209
## 2 Tue Dec 31 18:49:31 +0000 2013
                                       coloradowx
## 3 Mon Dec 30 20:29:20 +0000 2013
                                     ChelseaHider
## 4 Mon Dec 30 23:02:29 +0000 2013
                                           jpreyes
## 5 Wed Jan 01 06:12:15 +0000 2014 BoulderGreenSts
## 6 Mon Dec 30 21:05:27 +0000 2013
                                     RealMatSmith
```

```
##
tweet text
## 1
                          Boom bitch get out the way! #drunk #islands
#girlsnight #BJs #hookah #zephyrs #boulder #marines...
http://t.co/uYmu7c4o0x
         @WeatherDude17 Not that revved up yet due to model inconsistency.
I'd say 0-2" w/ a decent chance of >1" #snow #COwx #weather #Denver
Story of my life! \U0001f602 #boulder http://t.co/ZMfNKEl0xD
## 4 We're looking for the two who came to help a cyclist after a hit-and-
run at 30th/Baseline ~11pm Dec 23rd #Boulder #CO http://t.co/zyk3FkB4og
                                                                 Happy New
Year #Boulder !!!! What are some of your New Years resolutions this year?
## 6
                                                    @simon Says so Nearly 60
degrees in #Boulder today. Great place to live. http://t.co/cvAcbpDQTC
Next, clean up the data so that you can work with it. According to the incident report, the
Colorado flood officially started September 09 2013 and ended on the 24th.
```

Let's filter the data to just that time period. To do this, you need to:

- 1. convert the date column to a R date / time field.
- 2. filter by the dates when the flood occured.

```
#format = "%Y-%m-%d %H:%M:%s"
# flood start date sept 13 - 24 (end of incident)
start_date <- as.POSIXct('2013-09-13 00:00:00')
end_date <- as.POSIXct('2013-09-24 00:00:00')

# cleanup
flood_tweets <- tweet_data %>%
    mutate(date_time = as.POSIXct(date_time, format = "%a %b %d %H:%M:%S +0000 %Y")) %>%
    filter(date_time >= start_date & date_time <= end_date )

min(flood_tweets$date_time)
## [1] "2013-09-13 00:00:18 MDT"
max(flood_tweets$date_time)
## [1] "2013-09-23 23:52:53 MDT"</pre>
```

Explore Common Words

Next let's explore the content of the tweets using some basic text mining approaches. Text mining refers to looking for patters in blocks of text.

Generate a list of the most popular words found in the tweets during the flood event. To do this, you use pipes to:

- 1. select the tweet text column.
- 2. stack the words so you can group and count them.

```
# get a list of words
flood_tweet_messages <- flood_tweets %>%
   dplyr::select(tweet_text) %>%
   unnest_tokens(word, tweet_text)

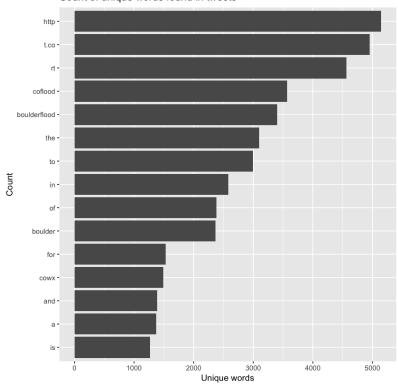
head(flood_tweet_messages)
## word
## 1 download
## 1.1 centurylink
```

```
## 1.2 community
## 1.3 flood
## 1.4 impact
## 1.5 report
```

Next, plot the top 15 words found in the tweet text. What do you notice about the plot below?

```
# plot the top 15 words
flood_tweet_messages %>%
   count(word, sort = TRUE) %>%
   top_n(15) %>%
   mutate(word = reorder(word, n)) %>%
   ggplot(aes(x = word, y = n)) +
   geom_col() +
    xlab(NULL) +
   coord_flip() +
       labs(x = "Count",
       y = "Unique words",
       title = "Count of unique words found in tweets")
## Selecting by n
```

Count of unique words found in tweets



Remove Stop Words

The plot above contains "stop words". If you recall from the previous lesson, these are words like **and**, **in** and **of** that aren't useful to us in an analysis of commonly used words. Rather, you'd like to focus on analysis on words that describe the flood event itself.

As you did in the previous lesson, you can remove those words using the list of stop_words provided by the tm package.

```
data("stop_words")
# how many words do you have including the stop words?
nrow(flood_tweet_messages)
## [1] 151536
```

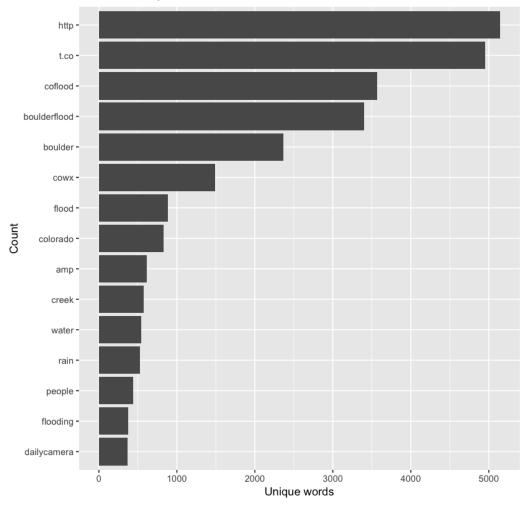
```
flood_tweet_clean <- flood_tweet_messages %>%
   anti_join(stop_words) %>%
   filter(!word == "rt")
## Joining, by = "word"

# how many words after removing the stop words?
nrow(flood_tweet_clean)
## [1] 95740
```

Notice that before removing the stop words, you have 151536 rows or words in your data. After removing the stop words you have, 95740 words.

Once you've removed the stop words, you can plot the top 15 words again.

Count of unique words found in tweets

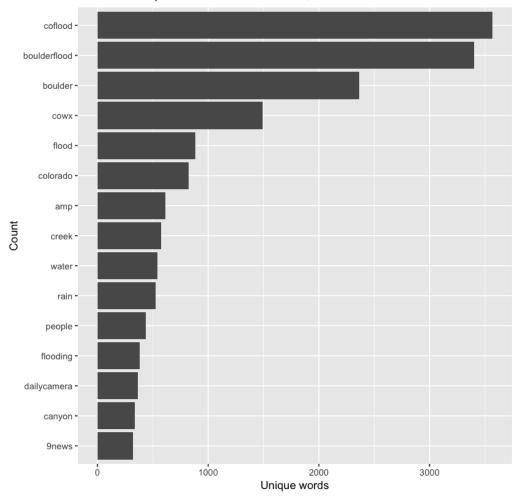


Finally, notice that http is the top word in the plot above. Let's remove all links from your data using a regular expression. Then you can recreate all of the cleanup that you performed above, using one pipe.

To remove all url's you can use the expression below.

```
flood_tweet_clean %>%
  count(word, sort = TRUE) %>%
  top_n(15) %>%
  mutate(word = reorder(word, n)) %>%
  ggplot(aes(x = word, y = n)) +
  geom_col() +
    xlab(NULL) +
  coord_flip() +
    labs(x = "Count",
        y = "Unique words",
        title = "Count of unique words found in tweets, ")
## Selecting by n
```

Count of unique words found in tweets,



Paired Word Analysis

As you did in the previous text mining introductory lesson, you can do a paired words analysis to better understand which words are most often being used together.

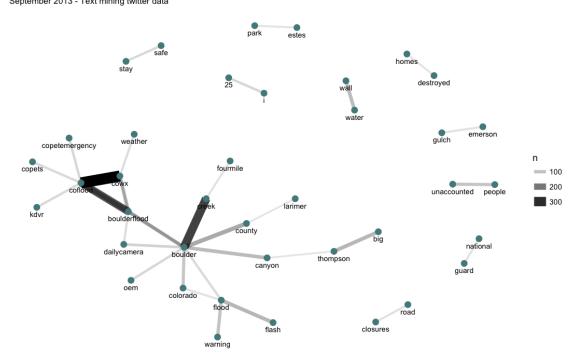
Do perform this analysis you need to reclean and organization your data. In this case you will create a data frame with 2 columns which contain word pairs found in the data and a 3rd column that has the count of how many time that word pair is found in the data. Examples of word pairs includes:

- boulder flood
- colorado flood

To begin, clean up the data by removing stop words

```
flood tweets paired <- flood tweets %>%
 dplyr::select(tweet text) %>%
 mutate(tweet_text = removeWords(tweet_text, stop_words$word)) %>%
 mutate(tweet text = gsub("\brt\b|\brt\b", "", tweet text)) %>%
 mutate(tweet_text = gsub("http://*", "", tweet_text)) %>%
 unnest tokens (paired words, tweet text, token = "ngrams", n = 2)
flood tweets paired %>%
 count(paired_words, sort = TRUE)
## # A tibble: 57,506 x 2
##
            paired words
##
                    <chr> <int>
##
             cowx coflood 358
   1
##
   2
            boulder creek
                            273
##
   3 boulderflood coflood
##
   4
            coflood cowx
                            159
##
   5 coflood boulderflood
                           151
## 6 boulder county
                           130
##
                           113
   7
            big thompson
## 8 boulder boulderflood
                           113
## 9
                           113
              flash flood
## 10
        boulderflood cowx
                            110
## # ... with 57,496 more rows
Separate the words into columns and count the unique combinations of words.
flood tweets separated <- flood tweets paired %>%
 separate(paired words, c("word1", "word2"), sep = " ")
# new bigram counts:
flood word counts <- flood tweets separated %>%
  count(word1, word2, sort = TRUE)
flood word counts
## # \overline{A} tibble: 57,506 x 3
##
            word1
                         word2
                         <chr> <int>
##
            <chr>
                      coflood 358
## 1
             COWX
                       creek 273
## 2
         boulder
                       coflood 242
## 3 boulderflood
                                159
##
        coflood
   4
                         COWX
                                151
##
   5
          coflood boulderflood
                                130
##
   6
          boulder
                       county
                                113
##
   7
              big
                      thompson
                                113
## 8
          boulder boulderflood
                                113
##
   9
           flash
                         flood
## 10 boulderflood
                          COWX
                                 110
## # ... with 57,496 more rows
Finally, plot the word network.
# plot climate change word network
flood word counts %>%
       filter(n \geq 50) %>%
       graph from data frame() %>%
       ggraph(layout = "fr") +
```

Word Network: Tweets during the 2013 Colorado Flood Event September 2013 - Text mining twitter data



Specific Software / Hardware used (if any): R Studio

Objective: Analyze and Download Twitter Data Using Tweepy.

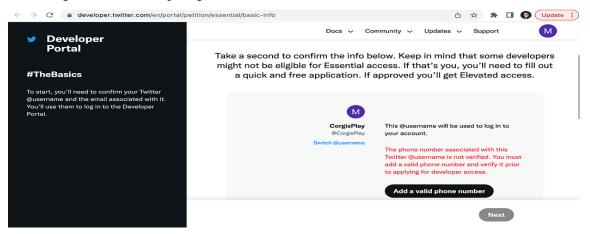
The Twitter API allows you to do many things including retrieve tweet data. In order to access this data, you need a developer account. Using the Twitter API should be an easy thing, but sometimes pictures and simple code can save you some frustration.

How to Setup a Twitter Developer Account

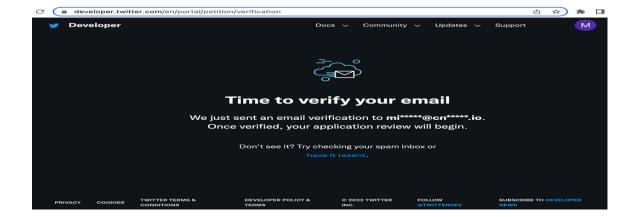
1.) Create a <u>twitter account</u> if you do not have one.



2.) On the <u>twitter developer account page</u>, you will be asked to answer a few questions. For example, I was asked for a phone number, country, and use case. The next step is to read and agree to the developer agreement.



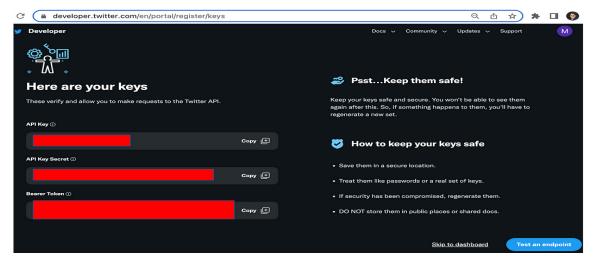
3.) Verify your email.



4.) After verifying your email, you will be sent to a welcome screen. Name your app and click on Get keys.



5.) You now have access to your keys. Make sure to save your information to a secure location. You will need them to access data using the twitter api. This is enough information for OAuth 2.0.



Using tweepy to Access Twitter Data

```
pip install tweepy
Search for Tweets from the Last 7 Days
The code below will search and return tweets for the last 7 days with a
maximum of 100 tweets per request. This particular code searches for
tweets (not retweets) in English that contain the hashtag #petday.
#OAuth2.0
Version
        import tweepy
        #Put your Bearer Token in the parenthesis below
        client = tweepy.Client(bearer token='Change this')
        If you don't understand search queries, there is an excellent introduction to it
        https://github.com/twitterdev/getting-started-with-the-twitter-api-v2-for-
        academic-research/blob/main/modules/5-how-to-write-search-queries.md
        # Get tweets that contain the hashtag #petday
        # -is:retweet means I don't want retweets
        # lang:en is asking for the tweets to be in english
        query = '#petday -is:retweet lang:en'
        tweets = client.search recent tweets(query=query,
        tweet_fields=['context_annotations', 'created_at'], max_results=100)
        ....
        What context_annotations are:
        https://developer.twitter.com/en/docs/twitter-api/annotations/overview
        for tweet in tweets.data:
            print(tweet.text)
            if len(tweet.context_annotations) > 0:
                print(tweet.context_annotations)
```

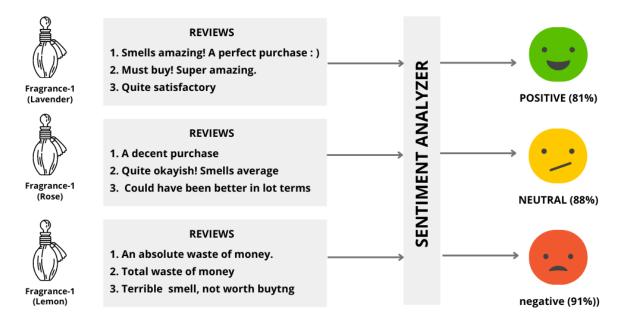
Note that in order to get tweets older than just the last 7 days, you will need to use the search_all_tweets method which is ONLY available if you upgrade to the <u>academic research</u> product track or other elevated access levels.

Specific Software / Hardware used (if any): Python

Experiment No. 5

Objective: Implementing sentiment analysis application in R/Python.

Sentiment Analysis is a use case of Natural Language Processing (NLP) and comes under the category of text classification. To put it simply, Sentiment Analysis involves classifying a text into various sentiments, such as positive or negative, Happy, Sad or Neutral, etc. Thus, the ultimate goal of sentiment analysis is to decipher the underlying mood, emotion, or sentiment of a text. This is also known as Opinion Mining.



We will use the Trip Advisor Hotel Reviews Kaggle dataset for this analysis, so make sure to have it downloaded before you start to be able to code along.

Step 1: Python Pre-Requisites

Make sure to have the following libraries installed as well: NumPy, pandas, Matplotlib, seaborn, Regex, and scikit-learn.

Step 2: Reading the Dataset

```
import pandas as pd
df = pd.read_csv('tripadvisor_hotel_reviews.csv')
df.head()
```

This dataset only has 2 variables: "Review" which contains guests' impressions of the hotel and "Rating"

	Review	Rating
0	nice hotel expensive parking got good deal sta	4
1	ok nothing special charge diamond member hilto	2
2	nice rooms not 4* experience hotel monaco seat	3
3	unique, great stay, wonderful time hotel monac	5
4	great stay great stay, went seahawk game aweso	5

Step 3: Data Preprocessing

As we already know the TripAdvisor dataset has 2 variables – user reviews and ratings, which range from 1 to 5. We will use "Ratings" to create a new variable called "Sentiment." In it, we will add 2 categories of sentiment as follows:

- 0 to 1 will be encoded as -1 as they indicate negative sentiment
- 3 will be labeled as 0 as it has a neutral sentiment
- 4 and 5 will be labeled as +1 as they indicate positive sentiment

```
import numpy as np

def create_sentiment(rating):

    if rating==1 or rating==2:
        return -1 # negative sentiment
    elif rating==4 or rating==5:
        return 1 # positive sentiment
    else:
        return 0 # neutral sentiment

df['Sentiment'] = df['Rating'].apply(create sentiment)
```

	Review	Rating	Sentiment
0	nice hotel expensive parking got good deal sta	4	1
1	ok nothing special charge diamond member hilto	2	-1
2	nice rooms not experience hotel monaco seattl	3	0
3	unique great stay wonderful time hotel monaco	5	1
4	great stay great stay went seahawk game awesom	5	1

Notice that we have a new column called "Sentiment" – this will be our target variable. We will train a machine learning model to predict the sentiment of each review.

First, however, we need to preprocess the "Review" column in order to remove punctuation, characters, and digits. The code looks like this:

```
from sklearn.feature_extraction.text import re

def clean_data(review):

    no_punc = re.sub(r'[^\w\s]', '', review)
    no_digits = ''.join([i for i in no_punc if not i.isdigit()])

    return(no_digits)

df['Review'] = df['Review'].apply(clean_data)
df['Review'][0]
```

'nice hotel expensive parking got good deal stay hotel anniversary arrived late evening took advice previous reviews did valet parking check quick easy little disappointed nonexistent view room room clean nice size bed comfortable woke stiff neck high pi llows not soundproof like heard music room night morning loud bangs doors opening closing hear people talking hallway maybe jus t noisy neighbors aveda bath products nice did not goldfish stay nice touch taken advantage staying longer location great walking distance shopping overall nice experience having pay parking night '

Step 4: TF-IDF Transformation

Now, we need to convert this text data into a numeric representation so that it can be ingested into the ML model. We will do this with the help of scikit-learn's TF-IDF Vectorizer package.

Step 5: Building and Evaluating the Machine Learning Model We can now train our algorithm on the review data to classify its sentiment into 3 categories:

- Positive
- Negative
- Neutral

perform a train-test split:

```
from sklearn.model_selection import train_test_split
y = df['Sentiment'] # target variable
X_train, X_test, y_train, y_test = train_test_split(X,y)
```

Now, fit a logistic regression classifier on the training dataset and use it to make predictions on the test data:

```
from sklearn.linear_model import LogisticRegression
lr = LogisticRegression(solver='liblinear')
lr.fit(X_train,y_train) # fit the model
preds = lr.predict(X test) # make predictions
```

Finally, evaluate the performance:

```
from sklearn.metrics import accuracy_score
accuracy score(preds,y test) # 0.86
```

Complete Python Code:

```
import pandas as pd
import numpy as np
from sklearn.feature extraction.text import re
from sklearn.feature extraction.text import TfidfVectorizer
from sklearn.model selection import train test split
from sklearn.linear model import LogisticRegression
from sklearn.metrics import accuracy score
df = pd.read csv('tripadvisor hotel reviews.csv')
def create_sentiment(rating):
  res = 0 # neutral sentiment
   if rating==1 or rating==2:
       res = -1 # negative sentiment
   elif rating==4 or rating==5:
       res = 1 # positive sentiment
   return res
df['Sentiment'] = df['Rating'].apply(create sentiment)
def clean data(review):
no punc = re.sub(r'[^{w}]', '', review)
```

Specific Software / Hardware used (if any): Python

References (if any): Datasets from Kaggle

Objective: Develop a dashboard and reporting tool based on real time social media data.

A social media dashboard monitors your social media performance metrics like engagement, subscriber or follower count, and audience insights. Social media dashboards bring together metrics from platforms like Facebook, Twitter, and YouTube to display your social media marketing performance in a single view. When you track your metrics on a social media dashboard, you have quick access to insights that will help you make smart, data-driven marketing decisions.

Use Of social media dashboard

A social media monitoring dashboard displays all of your metrics in a single view. Use your social media metrics to shape your marketing strategy, engage with your audience, increase your conversion rates, and generate revenue. Social media dashboards allow you to gain insight with a single glance and share your performance with your team so you can stay on top of your social media strategies.

How do I create a social media dashboard?

Before you start building a social media dashboard, ask yourself these questions.

- Who is the audience for the marketing dashboard?
- What information do they need?
- What do they already know about the marketing metrics?
- What is their level of experience with marketing data?

These questions will help you narrow the scope of your dashboard and identify the top social media marketing metrics to track.

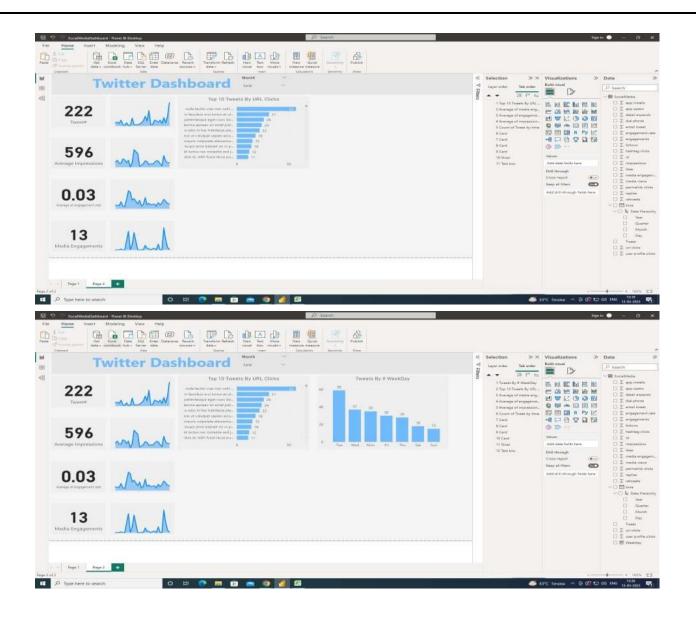
A well-designed social media dashboard will communicate a clear message, so

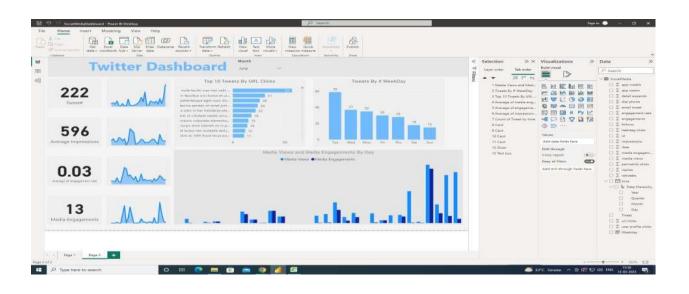
Freate your dashboard based on your intended audience. From there, choose the
right visualizations and ensure your dashboard is easy to read.

Twitter Dashboard

OUTP22:

| Visual dashboard | Visualizations | Visualiza





Objective: Analyze competitor activities using social media data.

SimilarWeb is a tool that estimates the total amount of traffic different websites get. It allows you to see competitors' top traffic sources, broken down into six major categories, including referring sites, social traffic, and top search keywords.

Key Features:

Traffic Overview

Even if the "Traffic Overview" section were the only thing SimilarWeb offered, it would still be worth using.

Total Visits

The "Total Visits" graph lets you see approximately how much traffic a given site has gotten over the past month. And a trendline of that site's traffic over the past 6 months.

Engagement Metrics

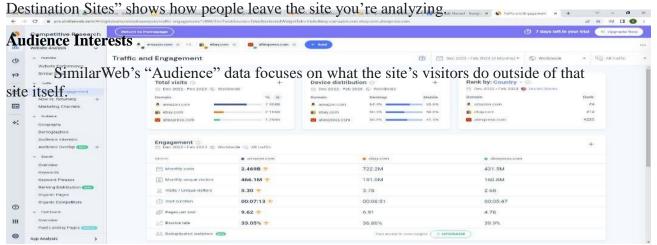
You can also see engagement metrics like average visit duration, page views, and bounce rate. **Traffic Sources**

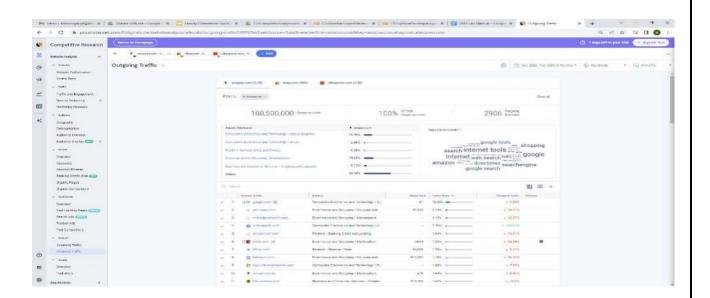
It shows the breakdown of what percentage of a site's traffic comes from each of these channels: Direct, Referrals, Search, Social, Email, and Display Advertising. This is incredibly useful information you can use to help determine where you should focus your content marketing efforts.

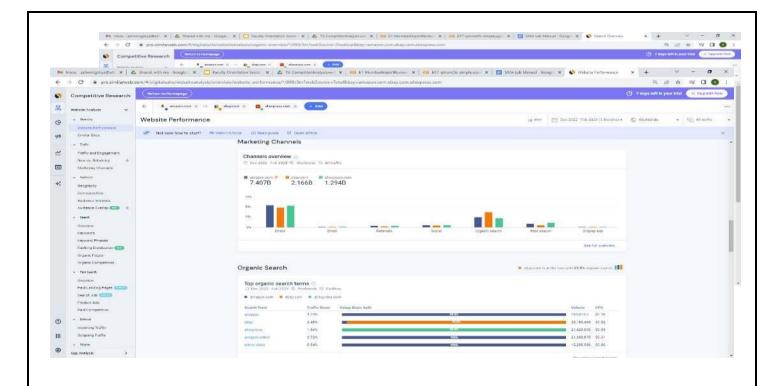
Referrals

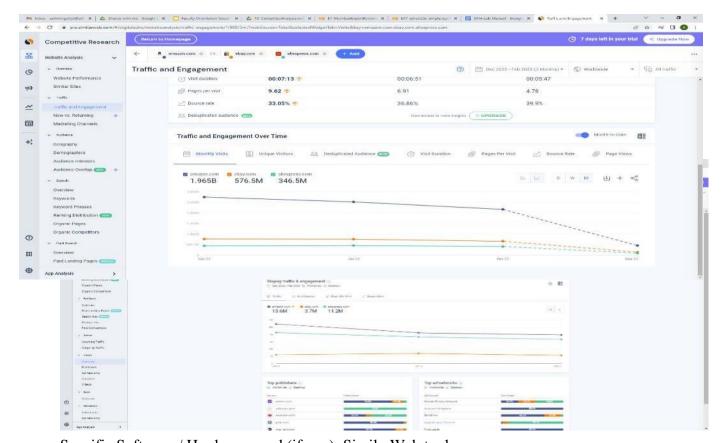
Well, you can see the % of the site's overall traffic that is coming from referral traffic. **Top Destination Sites**

While "Top Referring Sites" shows where the site's visitors are coming from, "Top









Specific Software / Hardware used (if any): SimilarWeb tool

Objective: Link a website to Google Analytics and Use Web browser to Analyze the statistics of a web site using Google Analytics

Google Analytics is a free website analytics dashboard that provides a wealth of insights about your website and its visitors, including those who find you through social media. For instance, you can track:

- Total traffic to your site and traffic sources (including social networks)
- Individual page traffic
- Number of leads converted and where those leads come from
- Whether your traffic comes from mobile or desktop.

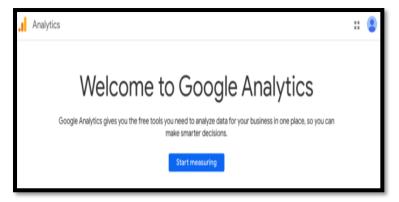
When you add Google Analytics to your overall social media analytics and reporting strategy, you get even more insights into how social media is working for your business. That's because Google Analytics social media reports allow you to:

- Discover which social media platforms give you the most traffic
- Calculate the ROI(Return of Investment) of your social media campaigns
- See what content works best with each social media platform
- See how many sales conversions your business gets from social media

Using Google Analytics to track social media: 5 simple steps

Step 1: Create a Google Analytics account

- 1. Create a Google Analytics account by clicking the **Start measuring** button to sign up on the GA page.
- 2. Enter your account name and choose your data sharing settings. When you're ready, click **Nex**t.
- 3. This is where you have to pay attention to get the Universal Analytics tracking code. Under **Property name**, enter the name of your website or business (not your URL). Choose your time zone and currency. Then, click **Show advanced options**.



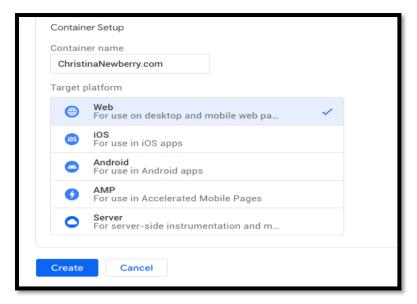
- 4. Switch the toggle on for **Create a Universal Analytics property**. Enter your website URL. Leave the radio button selected for **Create both a Google Analytics 4 and a Universal Analytics property**. Double-check the settings, then click **Next**.
- 5. On the next screen, you can enter information about your business, but you don't have to. Once you've entered as much detail as you'd like, click **Create**, then accept the **Terms of Service Agreement** in the pop-up box.
- 6. In the bottom left corner of the Google Analytics dashboard, click **Admin**. Select the account and property you're looking for. In the Property column, click **Tracking Info**.
- 7. Click **Tracking code** to get your tracking ID.



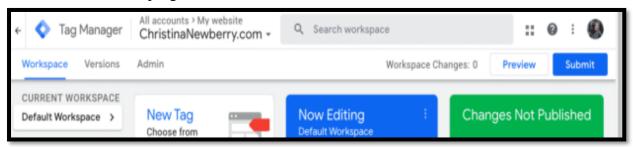
Step 2: Set up Google Tag Manager

Google Tag Manager allows you to send data to Google Analytics without coding knowledge.

- 1. Create an account on the Google Tag Manager dashboard. Choose a good account name, the country your business is in, and whether or not you want to share your data with Google to enable benchmarking.
- 2. Scroll down to the **Container Setup** section. A container holds all the macros, rules, and tags needed to track data for your website. Enter a name you'd like for your container and choose **Web** as your Target platform, then click **Create**. Review the **Terms of Service** in the pop-up and click **Yes**.



- 3. Copy and paste the code from the Install Google Tag Manager pop-up box onto your website. The first snippet goes in the <head> section of your page, and the second in the <body> section. The code has to go on every page of your website, so it's best if you can add it to the templates of your content management system (CMS).
- 4. Once you've added the code to your website, return to the Tag Manager workspace and click **Submit** on the top right of the screen.



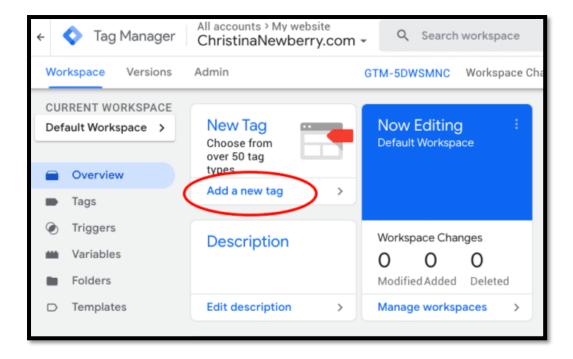
Step 3: Create your analytics tags

Now it's time to merge Google Tag Manager with Google Analytics.

1. Go to your Google Tag Manager workspace and click **Add a new tag**.

There are two areas of the tag you'll be able to customize:

- Configuration. Where the data collected by the tag will go.
- Triggering. What type of data you want to collect.



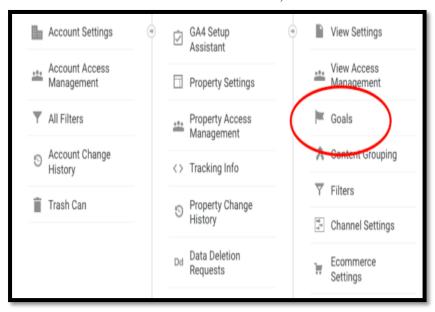
- 2. Click Tag Configuration and choose Google Analytics: Universal Analytics.
- 3. Choose the type of data you want to track and then choose **New Variable...** from the dropdown menu under **Google Analytics Settings**.
- 4. Head back to the **Triggering** section to select the data you want to send to Google Analytics. Select **All Pages** to send data from all your web pages, then click **Add**. Click **Save** and voila! You have a new Google Tag tracking and sending data to Google Analytics.



Step 4: Add social media to Google Analytics goals

Google Analytics uses "goals" to track your website's key performance indicators. Before you add your Google Analytics social media goals, think about what kinds of metrics will have the most impact on your social media reporting and overall business objectives. The SMART goal-setting framework can be very helpful on this front.

1. Go to your Google Analytics dashboard and click the **Admin** button on the bottom left corner. In the **View** column, click on **Goals**.

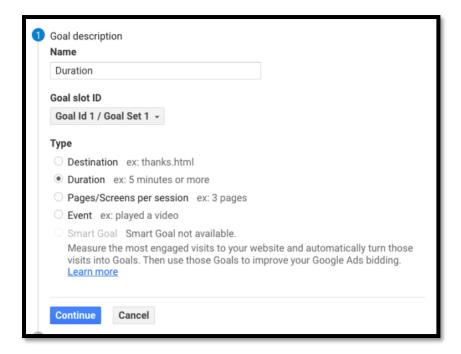


You can also see the different types of goals Google Analytics can track for you. They are:

- **Destination**. e.g. if your goal was for your user to reach a specific web page.
- **Duration**. e.g. if your goal was for users to spend a specific amount of time on your site.
- Pages/Screens per session. e.g. if your goal was to have users go to a specific number of pages.
- Event. e.g. if your goal was to get users to play a video or click on a link.

Choose your settings, then click **Continue**. On the next screen, you can get even more specific with your goals, like choosing exactly how long users need to spend on your site in order to consider it a success.

Save the goal and Google Analytics will start to track it for you.



Step 5: Pull your Google Analytics social media reports

Google Analytics Universal Analytics currently allows you to view six social analytics reports. These reports showcase the ROI and impact of your social media campaigns. From your Google Analytics dashboard, click the **down arrows** next to **Acquisitions** and then **Social**.

From here, we'll be able to take a look at the six big Google Analytics social media reports.



1. Overview report

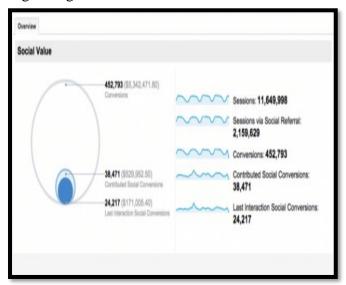
This report gives digital marketers a quick overview of how many people convert via social media platforms. It compares the value of all goal completions with those from social referrals.

2. Network referrals

This report provides engagement metrics from individual social networks. This can help you identify your best performing content on each network. For example, if you're looking for specific Google analytics Facebook referral data, this is the report to check.

3. Landing pages

Here you can see engagement metrics for individual URLs. You'll also be able to track the originating social network of each URL.



4. Conversions

The Google Analytics social conversions report shows the total number of conversions from each social network as well as their monetary value. So, for example, this is where you can see Google Analytics Instagram conversion data.

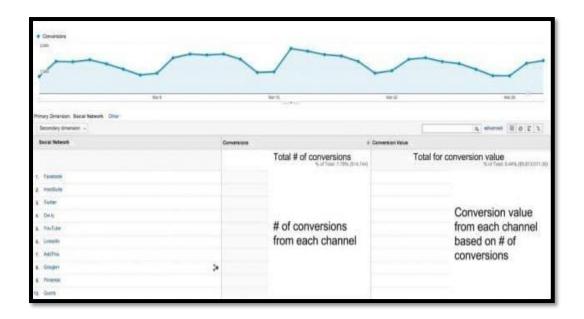
5. Plugins

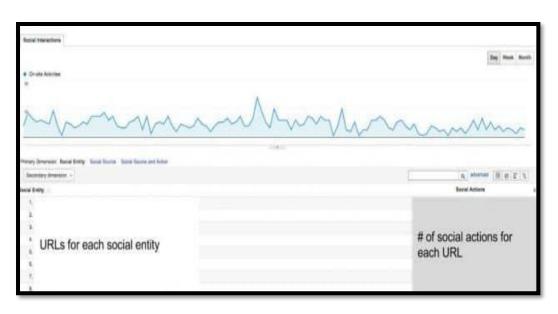
You know those social share buttons on your website? The Google Analytics social plugins report shows how often those buttons are clicked and for which content. This report includes metrics and data showing which piece of content on your site is shared the most — and which social media networks it's being shared on — directly from your website.

6. Users flow

This report shows digital marketers a "graphical representation of the paths users took through your site from the source through the various pages and where along the paths they exited your site," according to Google.

For example, if you're running a campaign that promotes a specific product, you'll be able to find whether users entered your site via a product page and if they continued to other parts of your site.





Experiment No. 9

Objective: Exploratory Data Analysis and visualization of Social Media Data for business.

Exploratory Data Analysis (EDA) is usually the first step when you have data in hand and want to analyze it.

- In EDA, there is no hypothesis and no model. You are finding patterns and truth from the data.
- EDA is crucial for data science projects because it can: O Help you gain intuition about the data:
 - Make comparisons between distributions;
 - Check if the data is on the scale you expect;
 - Find out where data is missing or if there are outliers;
- Summarize data, calculate the mean, min, max, and variance.
- The basic tools of EDA are plots, graphs, and summary statistics.

Twitter Data Analytics using Python Steps

- Twitter Data extraction using snscrape Python library
- Twitter Data Cleaning and Preprocessing using Python
- Twitter Data Visualization
- Twitter Data Sentiment Analysis using Textblob

Program Code

1. Scrape Twitter Data for Union Budget 2023

!pip install snscrape

import pandas as pd

import snscrape.modules.twitter as sntwitter import numpy as np

import matplotlib.pyplot as plt import seaborn as sns

```
import nltk
nltk.download ('stopwords') \\
from nltk.corpus import stopwords
from nltk.tokenize import word_tokenize
from nltk.stem import WordNetLemmatizer
from nltk.stem.porter import PorterStemmer
import string
import re
import textblob
from textblob import
TextBlob import os
from wordcloud import WordCloud, STOPWORDS
from wordcloud import ImageColorGenerator
import warnings
% matplotlib inline
os.system("snscrape -- jsonl -- max-results 5000 -- since 2023-01-31 twitter-
search 'Budget 2023 until:2023-02-07'>text-query-tweets.json")
tweets_df = pd.read_json("text-query-tweets.json",lines=True)
tweets df.head(5)
tweets_df.to_csv()
2. Data Loading
df1 = tweets_df[[ 'date', 'rawContent', 'renderedContent', 'user', 'replyCount'
, 'retweetCount', 'likeCount', 'lang', 'place', 'hashtags', 'viewCount']].copy()
df1.head()
df1.shape
3.
      Twitter Data Cleaning, Preprocessing and Exploratory Data Analysis
df1=df1.drop_duplicates("renderedContent")
```

df1.shape df1.head df1.info

df1.date.value_counts()

```
plt.figure(figsize=(17, 5))
sns.heatmap(df1.isnull(), cbar=True, yticklabels=False)
plt.xlabel("Column_Name", size=14, weight="bold")
plt.title("Places of missing values in column",size=17)
plt.show()
import plotly.graph_objects as go
Top_Location_Of_tweet= df1['place'].value_counts().head (10)
Twitter Data Cleaning and Preprocessing
from nltk. corpus import stopwords
stop = stopwords.words('english')
df1['renderedContent'].apply(lambda x: [item for item in x if item not in stop])
df1.shape
!pip install tweet-preprocessor
#Remove unnecessary characters
punct = ['%','/',':','\\','&amp','&',';','?']
def remove_punctuations(text):
for punctuation in punct:
 text = text.replace(punctuation,")
return text
df1['renderedContent'] = df1['renderedContent'].apply
(lambda x: remove_punctuations(x))
df1['renderedContent'].replace( ", np.nan, inplace=True)
df1.dropna(subset=["renderedContent"],inplace=True)
len(df1)
```

```
df1 = df1.reset_index(drop=True)
df1.head()
from sklearn.feature_extraction. text import TfidfVectorizer,
CountVectorizer sns.set_style('whitegrid')
% matplotlib inline
stop=stop+['budget2023', 'budget', 'httpst', '2023', 'modi', 'nsitaraman',
'union', 'pmindia', 'tax', 'india']
def plot_20_most_common_words(count_data, count_vectorizer):
import matplotlib. pyplot as plt
words = count_vectorizer.get_feature_names()
total\_counts = np.
zeros(len(words)) for t in
count_data:
 total_counts = t.toarray()[0]
count_dict = (zip(words, total_counts))
count_dict = sorted(count_dict, key=lambda
x:x[1],reverse=True)[0:20] words = [w[0] for w in count_dict]
counts = [w[1] for w in count_dict]
x_pos = np.arange(len(words))
plt.figure(2, (40,40))
plt.subplot(title = '20 most common words')
sns. set_context('notebook',font_scale=4,rc={ 'lines.linewidth' :2.5})
sns.barplot(x_pos, counts, palette='husl')
plt.xticks(x_pos, words, rotation=90)
plt.xlabel('words')
```

```
plt.ylabel('counts')
plt.show()
count_vectorizer = CountVectorizer(stop_words=stop)
# Fit and transform the processed titles
count_data = count_vectorizer.fit_transform(df1['renderedContent'])
# print(count_vectorizer)
# print(count_data)
# Visualise the 20 most common words
plot_20_most_common_words(count_data,count_vectorizer)
plt.savefig( 'saved_figure.png')
import cufflinks as cf
cf.go_offline()
cf.set_config_file(offline=False, world_readable=True)
def get_top_n_bigram(corpus, n=None) :
vec = CountVectorizer(ngram_range=(2, 4), stop_words="english").fit(corpus)
bag_of_words = vec.transform(corpus)
sum_words = bag_of_words.sum(axis=0)
words_freq =[(word, sum_words[0, idx]) for
word, idx in vec.vocabulary_.items()]
words_freq =sorted(words_freq, key = lambda x: x[1],
reverse=True) return words_freq[:n]
common_words = get_top_n_bigram(df1['renderedContent'], 8) mydict={}
for word, freq in common_words:
bigram_df = pd.DataFrame(common_words,columns = ['ngram', 'count'])
bigram df.groupby('ngram'
).sum()['count'].sort_values(ascending=False).sort_values().plot.barh(title =
'Top 8 bigrams',color='orange', width=.4, figsize=(12,8),stacked = True)
```

```
def get_subjectivity(text):
return TextBlob(text).sentiment.subjectivity
def get_polarity(text):
return TextBlob(text).sentiment.polarity
df1['subjectivity']=df1[ 'renderedContent'].apply(get_subjectivity)
df1['polarity']=df1['renderedContent'].apply(get_polarity)
df1.head()
df1['textblob_score'] =df1[ 'renderedContent'].apply
(lambda x: TextBlob(x).sentiment.polarity)
neutral threshold=0.05
df1['textblob_sentiment']=df1[ 'textblob_score'].apply
(lambda c:'positive' if c >= neutral threshold else ('Negative' if c <= -
(neutral_threshold) else 'Neutral' ) )
textblob_df = df1[['renderedContent','textblob_sentiment','likeCount']]
textblob_df
textblob_df["textblob_sentiment"].value_counts()
textblob_df["textblob_sentiment"].value_counts().plot.barh(title =
'Sentiment Analysis', color='orange', width=.4, figsize=(12,8), stacked
= True)
df_positive=textblob_df[textblob_df['textblob_sentiment']=='positive
'] df_very_positive=df_positive[df_positive['likeCount']>0]
df_very_positive.head()
df_negative=textblob_df[textblob_df['textblob_sentiment']=='Ne
gative' | df_negative
df_neutral=textblob_df[textblob_df['textblob_sentiment']=='Neu
tral' ] df_neutral
from wordcloud import WordCloud, STOPWORDS
from PIL import Image
#Creating the text variable
positive_tw =" ".join(t for t in df_very_positive.renderedContent)
```

```
# Creating word _ cloud with text as argument in . generate() rtpthod
word_cloud1 = WordCloud(collocations = False, background_color = 'white')
.generate(positive_tw)
# Display the generated Word Cloud
plt. imshow(word_cloud1, interpolation='bilinear')
plt.axis('off')
plt.show()
#Creating the text variable
negative_tw =" ".join(t for t in df_negative.renderedContent)
# Creating word _ cloud with text as argument in . generate() rtpthod
word_cloud2 = WordCloud(collocations = False, background_color = 'white')
.generate(negative_tw)
# Display the generated Word Cloud
plt. imshow(word_cloud2, interpolation='bilinear')
plt.axis('off')
plt.show()
#Creating the text variable
neutral_tw =" ".join(t for t in df_neutral.renderedContent)
# Creating word _ cloud with text as argument in . generate() rtpthod
word_cloud2 = WordCloud(collocations = False, background_color = 'white')
.generate(neutral_tw)
# Display the generated Word Cloud
plt. imshow(word_cloud2,
interpolation='bilinear') plt.axis('off')
plt.show()
```

OUTPUT

