

	positive overall	positive functionality	positive GUI	positive customization	positive device	negative overall	negative device	comparative positive	price not worth	price worth	requirements missing logic ft	requirements missing GUI ft	requirements diff pref for GUI ft	reporting major bug	reporting minor bug	usability recommend it	usability easy to use	customer support positive
positive overall	0.00%	5.85%	5.36%	1.79%	1.40%	0.00%	0.39%	2.28%	0.54%	5.12%	6.40%	2.31%	1.76%	0.97%	2.80%	1.92%	1.86%	1.95%
positive functionality	5.85%	1.73%	1.64%	0.42%	1.28%	0.06%	0.15%	2.13%	0.12%	1.64%	1.67%	0.27%	0.36%	0.24%	0.33%	0.45%	0.70%	0.54%
positive GUI	5.36%	1.64%	0.00%	0.64%	0.27%	0.00%	0.06%	0.51%	0.09%	0.70%	0.94%	0.27%	0.30%	0.21%	0.21%	0.27%	0.36%	0.24%
positive customization	1.79%	0.42%	0.64%	0.06%	0.06%	0.03%	0.03%	0.18%	0.00%	0.21%	0.21%	0.00%	0.15%	0.00%	0.06%	0.24%	0.18%	0.18%
positive device	1.40%	1.28%	0.27%	0.06%	0.00%	0.00%	0.24%	0.51%	0.03%	0.39%	0.42%	0.06%	0.21%	0.15%	0.15%	0.09%	0.09%	0.21%
negative overall	0.00%	0.06%	0.00%	0.03%	0.00%	0.00%	0.33%	0.00%	0.88%	0.00%	0.00%	0.06%	0.09%	1.64%	0.03%	0.03%	0.00%	0.03%
negative device	0.39%	0.15%	0.06%	0.03%	0.24%	0.33%	0.00%	0.03%	0.21%	0.03%	0.21%	0.00%	0.00%	1.49%	0.00%	0.00%	0.00%	0.00%
comparative positive	2.28%	2.13%	0.51%	0.18%	0.51%	0.00%	0.03%	0.03%	0.00%	0.82%	0.57%	0.00%	0.09%	0.06%	0.21%	0.36%	0.42%	0.30%
price not worth	0.54%	0.12%	0.09%	0.00%	0.03%	0.88%	0.21%	0.00%	0.00%	0.00%	0.42%	0.00%	0.03%	0.00%	0.18%	0.00%	0.03%	0.00%
price worth	5.12%	1.64%	0.70%	0.21%	0.39%	0.00%	0.03%	0.82%	0.00%	0.03%	0.57%	0.00%	0.27%	0.03%	0.24%	0.30%	0.39%	0.24%
missing logic ft	6.40%	1.67%	0.94%	0.21%	0.42%	0.00%	0.21%	0.57%	0.42%	0.57%	1.58%	0.73%	0.60%	0.18%	0.57%	0.12%	0.21%	0.12%
missing GUI ft	2.31%	0.27%	0.27%	0.00%	0.06%	0.06%	0.00%	0.00%	0.00%	0.00%	0.73%	0.12%	0.15%	0.00%	0.21%	0.00%	0.00%	0.00%
diff pref for GUI ft	2.31%	0.36%	0.30%	0.15%	0.21%	0.09%	0.00%	0.09%	0.03%	0.27%	0.60%	0.15%	0.06%	0.15%	0.24%	0.03%	0.00%	0.00%
reporting major bug	0.97%	0.24%	0.21%	0.00%	0.15%	1.64%	1.49%	0.06%	0.00%	0.03%	0.18%	0.00%	0.15%	0.18%	0.15%	0.00%	0.00%	0.06%
reporting minor bug	2.80%	0.33%	0.21%	0.06%	0.15%	0.03%	0.00%	0.21%	0.18%	0.24%	0.57%	0.21%	0.24%	0.15%	0.18%	0.06%	0.09%	0.06%
usability recommend it	1.92%	0.45%	0.27%	0.24%	0.09%	0.03%	0.00%	0.36%	0.00%	0.30%	0.12%	0.00%	0.03%	0.00%	0.06%	0.03%	0.18%	0.24%
usability easy to use	1.86%	0.70%	0.36%	0.18%	0.09%	0.00%	0.00%	0.42%	0.03%	0.39%	0.21%	0.00%	0.00%	0.00%	0.09%	0.18%	0.00%	0.09%
support positive	1.95%	0.54%	0.24%	0.18%	0.21%	0.03%	0.00%	0.30%	0.00%	0.24%	0.12%	0.00%	0.00%	0.06%	0.06%	0.24%	0.09%	0.00%

0..0.10 .11..0.5 0.51..1 1..2 2..7