

David Archer

SOFTWARE ENGINEER · WEB DEVELOPER

www.davidarcher.tech | [777Archer](https://www.linkedin.com/company/777Archer)

Introduction

I am knowledgeable in object-oriented programming languages such as Python, Java, JavaScript, and C++. Alternatively, I am proficient in Microsoft Office programs such as Word, PowerPoint, Outlook, Excel, Access, and Power BI. I am presently seeking to contribute acquired knowledge to the development and implementation of various projects and special programs, as well as performing other duties: website maintenance, and website development. Furthermore, I have more than thirteen years of expertise in customer service, including three years in a managerial position and another two years in a supervisory position. In my managerial position, I oversaw the coordination, planning, and scheduling of various business-related events and projects by conducting research and discovering available solutions, resources, and cost-saving strategies within predetermined timeframes. As a supervisor, I served as a customer and associate liaison by acting as a resource for answers and clarification. Additionally, I also trained and mentored associates including assigning duties, setting clear expectations, acknowledging their efforts, and communicating expectations consistently and effectively.

Working Knowledge Of

⇒Python⇐ ⇒Java⇐ ⇒C/C++⇐ ⇒HTML5⇐ ⇒JavaScript⇐ ⇒CSS3⇐ ⇒Angular 6⇐ ⇒Linux⇐ ⇒Amazon Web Services⇐ ⇒SQL⇐

Education

Amazon Web Services

AWS CERTIFIED SECURITY – SPECIALTY (IN PROGRESS)

Anticipated Date:

February 2023

Amazon Web Services

AWS CERTIFIED SOLUTIONS ARCHITECT - ASSOCIATE (IN PROGRESS)

Anticipated Date:

January 2023

California State University - Fullerton

MASTERS OF SCIENCE - SOFTWARE ENGINEERING

Fullerton, CA

August 2023

Glendale Community College

ASSOCIATE OF SCIENCE - INFORMATION TECHNOLOGY

Glendale, CA

October 2022

California State University - Northridge

BACHELOR OF ARTS - ANTHROPOLOGY

Northridge, CA

December 2020

Projects

Portfolio Website

DAVIDARCHER.TECH

Tools/Languages:

HTML5, CSS3, JavaScript

- Made use of HTML elements, form elements, input types, unordered lists, ordered lists, and input value attributes to aid in website functionality.
- Utilized media queries to control rules for the different sizes of device screens and device types: Laptops, Desktop Computers, iPhones, Android Phones, etc.
- Hosted website: davidarcher.tech using Amazon CloudWatch, AWS Amplify and Google DNS.
- Implemented 302 (Redirect - Temporary) to momentarily redirect web pages that are not ready for viewing.

Website

[MIMICKING YOUTUBE: A YOUTUBE WEBSITE PAGE](#)

Tools/Languages:

CSS3, HTML5

- Created a YouTube website page by making use of HTML elements, form elements, input types, unordered lists, ordered lists, buttons, and input value attributes to aid in website functionality.
- Utilized CSS Flexbox to create a header that contained YouTube's logo icon, search bar, search icon, Search with your voice icon, upload icon, notification icon, and avatar image.
- Implemented CSS Grid to create horizontal layouts to house a given YouTuber's channel profile picture, video title, channel name, video view count, and date of video upload. Created media queries to control rules for the various size of device screens on device types: Laptops, Desktop Computers, iPhones, Android Phones, etc.

Work Experience

Glendale Community College

Glendale, CA

STUDENT ASSISTANT II

January 2011 - September 2020

- Answered and directed phone calls between Disabled Student Programs and Services offices.
- Maintained confidential student records detailing attendance, participation, and progress; ensured files were archived at the end of each semester and retrievable at the start of each semester.
- Verified and ensured that Student Assistant time sheets had been inputted correctly before submitting them to Human Resources.
- Picked up and or delivered mail and packages to various offices within Student Programs and Services Department.
- Ensured that disabled students had appropriate seating arrangements in classrooms.
- Coordinated with Glendale Community College Police Department and Disabled Student Programs and Services Department to provide further assistance to disabled students, faculty members, and staff members within college premises.

FedEx Express

Los Angeles, CA

COURIER & PACKAGE HANDLER

November 2017 - September 2020

Shift 1, AM: Package Handler

- Operated machinery and carried mail to the distribution area.
- Provided safe and efficient operation of equipment used for the movement of packages, documents, and dangerous goods.
- Efficiently offloaded, scanned packages from the conveyor belt into containers and loaded said containers inside FedEx Express Freight Truck/s bound for delivery stations.

Shift 2, PM: Courier

- Sorted, lifted, and separated outgoing bulk mail and packages and loaded them into mail truck for delivery.
- Delivered and collected mail on foot and by vehicle in an assigned route within a city area.
- Provided critical service to the community by ensuring mail delivery during weekdays, weekends, and holidays.
- Efficiently scanned offloaded packages from delivery trucks onto conveyor belt, then placed said packages into trailers bound for LAX (Los Angeles International Airport).

Home Depot

Glendale, CA

SALES ASSOCIATE

August 2016 - November 2017

- Liaised with customers and recommended specific products and specials aligning with their needs, requirements, and specifications.
- Led customers to appropriate merchandise, provided options and shared features and benefits to help them make a buying decision.
- Achieved personal sales targets through department and product knowledge, then provided information on product features and related items to sell an entire project.
- Assisted in the buildup and breakdown of pallets containing heavyweight freight.
- Brought down freight from the overhead bay and ensured that emptied product shelves were restocked and organized.
- Sorted and staged merchandise to the sales floor.
- Shrink-wrapped miscellaneous products atop pallets for placement onto the overhead bay.

Ginosi Apartels and Hotels

Los Angeles, CA

GUEST EXPERIENCE MANAGER

February 2013 - August 2016

- Managed and guided 28 hourly associates and 4 hourly supervisors.
- Coordinated, and oversaw job-related activities and assignments by developing and maintaining relationships with hotel guests and potential guests.
- Continuously analyzed and managed the training of employees on ways to improve team productivity, efficiency, and quality in order to meet the growing needs of the company.
- Ensured all staff members were trained appropriately and verified that the team has the capabilities to meet expectations.
- Responded to all guest concerns filtered through hotel departments, social media, and guest satisfaction index either in person, electronically or by phone.
- Coordinated with plumbers, and electricians in order to assign them scheduled maintenance tasks.

Home Depot

Glendale, CA

OVERNIGHT FREIGHT TEAM SUPERVISOR

April 2010 - February 2013

- Trained new Freight Team Associates, coordinated with Night Operations Assistant Store Manager in order to delegate tasks to associates.
- Assisted in the buildup and breakdown of pallets containing heavyweight freight.
- Unloaded freight from trailers onto conveyor belt.
- Utilized Manual Pallet Jacks, and Walkie Pallet Rider to deliver freights to their intended isles.
- Supervised 8 hourly associates assigned to my Departments; Flooring, Electrical, Plumbing, and Hardware.
- Ensured that associates have shelved newly arrived freights to their designated Departments: Flooring, Electrical, Plumbing, and Hardware.
- Sorted and staged merchandise to the sales floor.
- Shrink-wrapped excess freight for placement onto the overhead bay.