

Samuel Roman

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SKILLS

Customer Service
Technical Knowledge
System Configuration

Leadership and Teamwork
Communication
Troubleshooting/Repair

Technical Installation:
Security Cameras, TVs,
Satellites, and various
electronic devices

PROFESSIONAL EXPERIENCE

Roman Tech Solutions | Founder & Lead Technician

2024 - Present

- Established and manage a customer-focused tech installation company specializing in residential and commercial projects.
- Deliver expert installation services including Starlink satellite systems, security and surveillance electronics, smart home automation, and TV mounting.
- Handle project management independently, ensuring all jobs are completed on schedule and to the highest quality standards.
- Maintain strong client communication and professional coordination with subcontractors and vendors to exceed customer expectations.

Synergies | Security and Electronics Installation Technician

2014 - 2024

- Self-employed under Synergies, contracting with major retailers like Best Buy to deliver high-quality installation services.
- Proven ability to diagnose and resolve technical issues efficiently
- Ability to work independently and manage multiple projects simultaneously, ensuring timely and accurate completion of all assignments.
- Excellent communication and organizational skills, ensuring clear coordination with clients and other contractors

DirectTV & AT&T | Field Technician

2010-2014

- Conducted installations, maintenance, and troubleshooting for DIRECTV/AT&T satellite systems and related equipment
- Configured and integrated receivers, DVRs, and other devices to enhance customer viewing experiences
- Educated customers on the use and features of their new DIRECTV/AT&T systems, providing personalized support and answering any questions.

EDUCATION

Southeast High School, Oklahoma City, OK - High School Diploma | Graduated 2000
MetroTechnology Centers, Oklahoma City, OK - Brick Laying Certificate | Graduated 2000
