

### **Process**

- Getting Leadership Support
  - K9 Office
  - Specification of Request Quality of Photo
- Benefits to the Agency
  - Elevate TSA's Explosive Detection Canine Program
  - Increase Engagement and Followers
  - Increases Reach for Agency Topics
  - Generate Positive Press

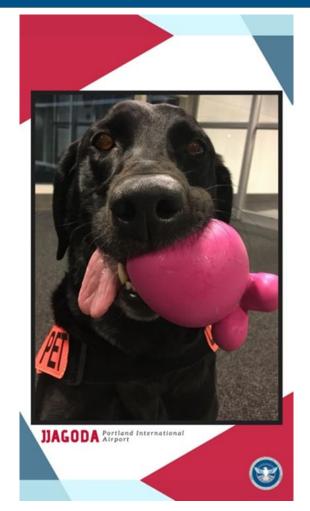
## Coordination

- Involved coordination across TSA
  - EDCP team
  - SCPA (Public Affairs)
    - Web and Apps Team
    - Media Team
  - Airports
- Constant Communication
- Uniform Policy Branding



### **TSA's Cutest Canine Contest**

- •Goal: Identify the cutest explosive detection canine for 2020
- Three steps:
  - Collection of photos and information from handlers
  - Internal voting (IdeaFactory)
  - Public voting (Social Media Platforms)



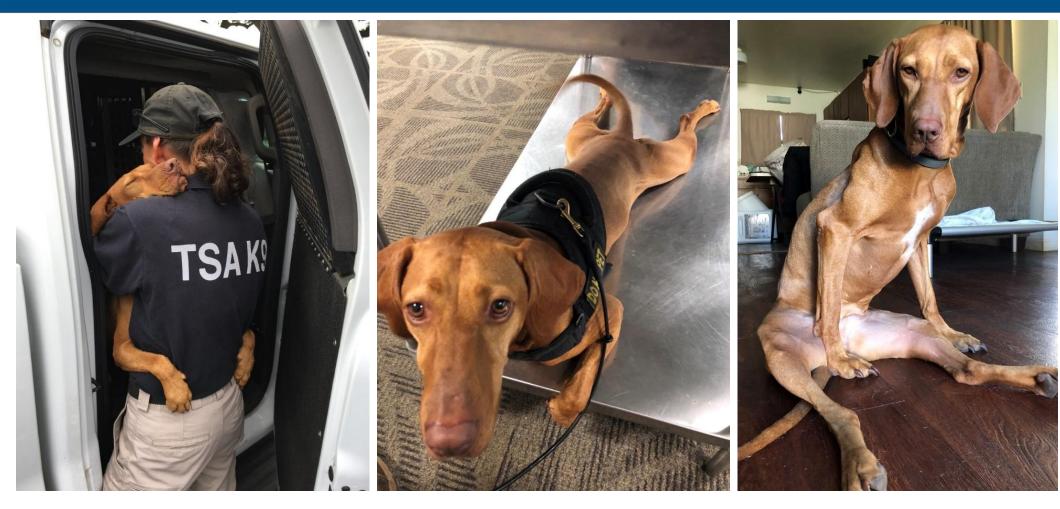


## **TSA's Cutest Canine Contest**

- Across 4 platforms (TW, FB, IG, LI)
- Voting
  - 24 hours for each voting period
  - Could only vote on TW and IG
    - FB/LI poll issues could comment
- Three rounds
  - 2 semifinalist rounds; 1 final round
  - Engaged spokespeople and other DHS components to promote voting



# **CONGRATS KAJLA**



Daniel K. Inouye International Airport (HNL)

## **Explosive Detection Canine Program**

- •Focus on the EDCP for the entire week
- Different topic for each day
- •IG stories quiz
- Wallpaper Wednesday



Tomorrow is National Dog Day! Join us in recognizing the 1000+ TSA dogs (and their handlers) who work as Explosive Detection Canines in airports across the country. #NDD



# Examples – Instagram





Washington D.C.



tsa 💝 We're un-leashing a few honorable mentions. Ulti-mutt-ly these adorable hard working pups didn't make the finals in this year's Cutest Canine competition, but we wanted to make sure to give a round of a-paws for: Shadow-Shaw (SJU), Lexi (DFW), Mirko (ORD ), Jade Jade (PDX), Hhilbert (DFW), Bob (ATL), Figor (MDW), Nirvana-Alona (LAS), Tyson (DFW).

These pups have a lot of pet-tential and never miss an op-paw-tunity to put forth their best effort, TSA's explosive detection canines are trained to detect a variety of explosives based on intelligence data and emerging threats. Cargo











A Liked by ausairport and 4,943 others

AUGUST 25

Add a comment...

# **Examples – Instagram Stories**

WALLPAPER WEDNESDAY

- 1. Tap
- 2. Hold
- 3. Screenshot
- 4. Enjoy!







# **Examples – Twitter**



While you may be used to seeing our K9 teams at the airport, they are also deployed to work with cargo, trains, maritime security, and more! In these situations, we rely on our incredible partners across the transportation sphere to ensure the safety of the traveling public.





Bella-Bell is a 4yr-old German Short-Haired Pointer, named after Nina Bell, who tragically perished on 9/11/2001. Bella-Bell works alongside her fellow K9s like:

- Addo (Belgian Malinois)
- Rasl (Labrador Retriever)
- Rudo (German Shepherd)
- Kuba (German Short-Haired Pointer)



# Examples – Facebook



#### Transportation Security Administration 🤣

August 25 · 3

VIDEO: Learn what it is like to be an explosives detection canine handler providing security for travelers at airports and being on the frontline of protecting our nation's transportation systems.

https://youtu.be/80ycMEbPfGw



YOUTUBE COM

TSA on the Job: Explosives Detection Canine Handler

Learn what it is like to be an explosives detection canine handler providin...



#### Transportation Security Administration 🔮

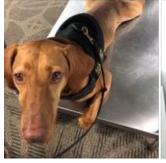
August 26 · 3

Roll out the red carpet. Gather the fanfare. It's time to announce the winner of the 2020 TSA's Cutest Canine Contest...

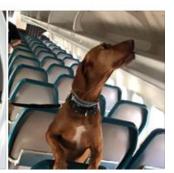
Congratulations Kajla from Hawaii Department of Transportation Daniel K. Inouye International Airport.

Kajla is a 5-year-old Vizsla, who works with her handler Penny in Honolulu! She has been a TSA K9 for 4 years, and is planning many more working years before she retires. Kajla LOVES to play with her squeaking tennis ball and rope toy. The only thing better? When she gets to retire and get as much attention from as many people as possible, all at the same time! But for now, please remember to not pet TSA K9s while they are working.

#### #NationalDogDay







## Canine Calendar

- Throw back to success of National Dog Day
- •Release a calendar of TSA's canines in December
  - Common question we receive when we do K9 posts



# Results & Lessons Learned

- •>4.8 million impressions
- >100K engagements
- •2.4% engagement rate
- Early planning is key!
- Inclusive involvement



What makes a great TSA K9 Team?

- 1. The ability to recognize explosives odors
- 2. The handler's ability to interpret the canine's change of behavior
- 3. The handler's ability to conduct logical and systematic searches.
- 4. The team's ability to locate the explosives odor source.

#### #NationalDogDay



### Web and Social Media

Twitter: @TSA and @AskTSA

Facebook: TSA and AskTSA

**Instagram:** TSA

YouTube: youtube.com/tsa

**LinkedIn**: Transportation Security Administration















### **Contact Information**

### **Sara Eckert**

Sara.Eckert@tsa.dhs.gov

### **Emily Bonilla-Pieton**

Emily.BonillaPieton@tsa.dhs.gov

### General

socialmedia@tsa.dhs.gov

