Tamer Fahmy

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EDUCATION

Slippery Rock University of Pennsylvania   Graduation: May 2020
Major: Computing - Information Technology   Cumulative GPA: 3.76
Minor: Information Systems - Security   Dean's List: 6 Semesters

SKILLS

- HTML/JavaScript
- Linux/Unix
- PHP
- SQL
- CSS
- Splunk

- Hardware Maintenance
- Time Management - Maintained 3 jobs (2017-2019)
- Leadership Skills - Trained valet employees
- Interpersonal Skills - Consult clients regularly
- Team Building - Communicate with coworkers
- Communication - Effectively delegate tasks

RELATED WORK EXPERIENCE

Erie Insurance Group, Erie, PA

Associate Software Engineer - Middleware   May 2020 – Present
- Facilitate business-critical server and application upgrades
- Coordinate and plan security vulnerability remediations
- Improve procedures for IT Administrators via automation workflows

IT Intern II - Server Open Systems   May 2019 – May 2020
- Replace malfunctioning hardware such as serer blades and server RAM chips.
- Update servers using automated deployment software.
- Process automation that improved efficiency, reducing error and cost
- Help design and implement internal webform for data aggregation.

Slippery Rock University - **Teaching Assistant** (Productivity Software)   August 2019 – May 2020
- Answer questions and concerns of students to help them better understand the material.
- Assist the professor in tasks such as grading papers and administering tests.

ADDITIONAL WORK EXPERIENCE

Pittsburgh Valet, Pittsburgh, PA - **Valet/Shift Manager**   July 2015 - Present
- Promoted to team leader and manage employees, cars, and tips.
- Direct new employees, train, and teach them company policies.
- Entrusted with hundreds of thousands of dollars' worth of vehicles each night.

Premier Wedding DJ's, Moon, PA - **Event DJ/Web Designer**   August 2016 - Present
- Created the current format of company website.
- Maintain and update web content for multiple DJ sub-domains.
- Formatted and reprogrammed DJ software configuration for setting customization.

DEVELOPMENT EXPERIENCE

- Erie DJ Company - www.eriedjco.com
- Youngstown DJ Company - www.youngstowndjcompany.com