1 Introduction

This document provides a detailed walkthrough of steps required to deploy Virtual Health. The deployment guide explains the deployment of following components.

| Component Name | Component Description | Component Type | |
|-------------------|------------------------|-----------------|--|
| HealthCare.Portal | Virtual Health Web App | Web App | |
| SharePoint assets | SharePoint artifacts | SharePoint Site | |
| VHCBot | Virtual Health Web App | Web App | |

2 System Requirments

2.1 Office 365 Plan Requirements

It is recommended to use Office 365 Enterprise E3 and above

E3 Plan details are available here https://products.office.com/en-us/business/office-365-enterprise-e3-business-software

Other plans:

http://office.microsoft.com/en-us/business/compare-all-office-365-for-business-plans-FX104051403.aspx

2.2 Azure Subscription

Virtual health requires Azure subscription to host following services

- Website/Web App
- Application Insight
- Key vault
- Azure table

2.2.1 Minimum Azure Web App Configuration

Virtual Health web apps need at least Standard configuration to cater the needs of pilot. However it can be scaled out as per the application need.

| Configuration | Details | | | |
|---|--|--------------|-------------|----------------------------------|
| Mode – Standard | Web Sites Standard (Promotional Pricing): The Standard tier off multiple instance sizes as well as scaling to meet changing capacineeds. Prices for Standard are as follows: | | | |
| Instances – A single instance in | | | | |
| Shared or Standard mode already benefits from high availability, but you can provide even greater | SIZE | CPU CORES | MEMORY | PRICE PER HOUR |
| throughput and fault tolerance by running additional web site nstances. In Standard mode, you | Small | 1 | 1.75 GB | \$0.10 (~\$74 / month) |
| an choose from 1 through 10 estances, and if you enable the uto scale feature, you can set the | Medium | 2 | 3.5 GB | \$0.20 (~\$149 / month) |
| nimum and maximum number of tual machines to be used for tomatic scaling. | Large | 4 | 7 GB | \$0.40 (~\$298 / month) |
| http://www.windowsazure.com/en- us/documentation/articles/web- sites-scale/ | pricing mo | | /www.window | ow more about the sazure.com/en- |

2.2.2 Software Requirments

Since the services will be deployed in Azure PaaS, hence there is no separate software requirements

3 Prerequisites

The following prerquisites are important for the virtual health application

| Office 365 | Details |
|------------------|---|
| Plan | Purchase Office 365 Enterprise E3 plan: https://products.office.com/en-us/business/office-365- enterprise-e3-business-software Other plans: http://office.microsoft.com/en-us/business/compare-all- office-365-for-business-plans-FX104051403.aspx |
| Domain(Optional) | Domain for Office 365 This is optional for Virtual Health Deployment |
| Site Collection | Provision a site collection for Virtual Health. Preferably Publishing site |

| Azure | Details | |
|------------------------------|--|--|
| Azure Subscription | Azure subscriptions will host following services Website/Web App Application Insight Key vault Azure table | |
| SSL certificate | SSL certificates are required for azure web sites and key vaults. It is recommended to have two CA issues SSL certificates for the domain CA issued certificates are required for Trusted Application Endpoint configuration and deployment | |
| Active Directory Integration | Setup and synchronize existing Organization Active Directory on O365 portal http://technet.microsoft.com/en-us/library/hh967642 | |

| Domain (Optional) | Domain for azure website | | |
|------------------------------|---|--|--|
| Azure Websites | Provision Azure website for the Virtual Office Solution | | |
| Application Insights | Provision Application insights for the Virtual Office Solution | | |
| Key Vault | Provision a key vault for the Virtual Office Solution. This is optional | | |
| User Account | User should have access to provision and configure services in the Azure PaaS and also should be site collection Administrator • Azure Subscription Admin or similar Role • Office 365 Site Collection Administrator | | |
| Trusted Application Endpoint | This application must be deployed as cloud service before the deployment of Virtual Health. | | |

3.1 Certificates Required for Deployment

Certificates required for deployment are given in the below table

| Certificate Type | Application | Purpose |
|--------------------------|--|---|
| Self-signed or CA issued | Trusted Application Endpoints | This certificate will be used to setup the OAuth with Azure AD application |
| CA issued | Trusted Application – Cloud Service | This certificate will be required to configure the https endpoint for Cloud Service |
| Self-Sign or CA Issues | Key Vault Application | This certificate will be used to setup Key Vault application access. This certificate will be used in section 4.5 |

4 Single time configuration

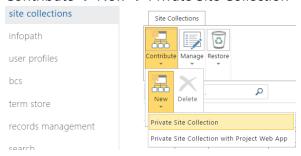
This section will provide steps to configure any new environment for the first time. This step is not required once the new environment is setup.

Open a notepad or xml notepad to note down the configuration values as you go through this section. These configurations will be used during the deployment of the Web Apps

4.1 SharePoint Site Collection Provisioning

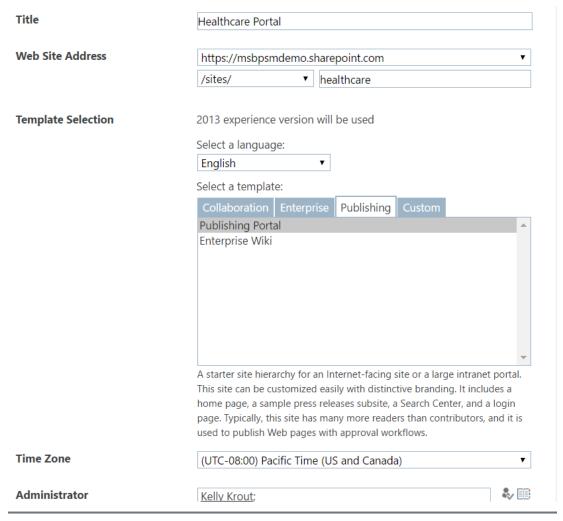
This section describes the steps required to provision a SharePoint site collection

- A. Provision SharePoint site collection
 - a. Sign in to the Office 365 admin center with your SharePoint Online admin user name and password
 - b. Go to Admin > SharePoint
 - c. Click on site collection tab
 - d. Contribute → New → Private Site Collection



- e. Click on Private Site Collection
- f. Fill in the details as shown below

new site collection



- g. Click Ok
- h. Note down the site collection url in below format

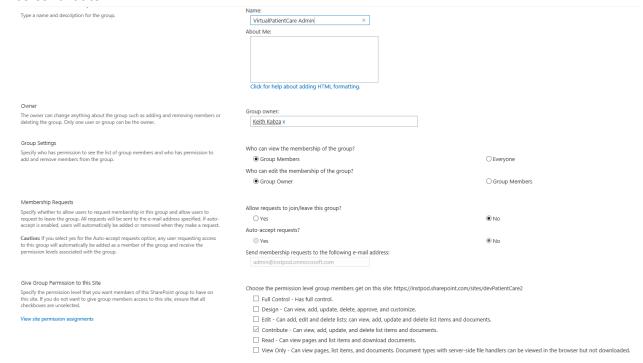
```
<add key="SharepointSite" value="SITE_COLLECTION_URL" />
```

4.2 SharePoint Configurations

Create a SharePoint Group and Add the people to the group who will have access to the settings page of the Virtual Health solution

- Open the site collection
- Go to site settings → Peoples and Group
- Click on More
- Click on New

 Fill in the details like Name as "VirtualPatientCare Admin" and select group permission as contribute



- Click Save
- Note down the SharePoint Group Name in below format

<add key="SharepointAdminGroup" value="SHAREPOINT_GROUP_NAME" />

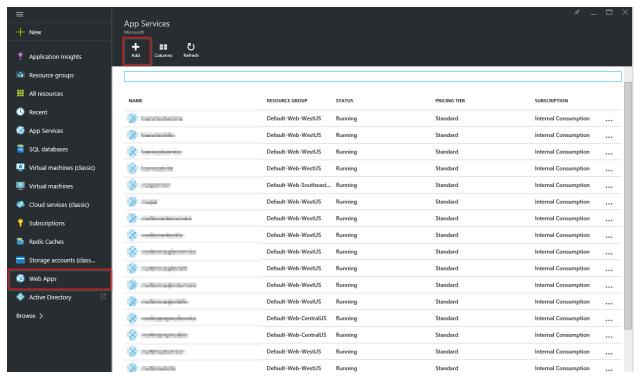
4.3 Azure Web Apps Provisioning

Virtual Health solution has following web apps

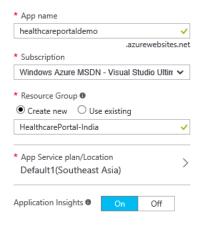
- HealthCare.Portal
- VHCBot

All the above web apps can be provisioned using below steps (steps only explaining for HealthCare.Portal web app)

- A. Steps to provision an azure website
 - 1. Login to **Azure** management portal
 - 2. Select Web Apps and click on Add button



3. Enter name for web app and appropriate subscription Resource group and App Service plan as shown below





4. Click on create button at the bottom of the panel

Note: You should select the App Service Location closest to your users. This will help in reducing network latency and potentially provide better experience for users. App Service Location (in above example Southeast Asia) will be used to automatically create other services in the same location (in above example it will be Southeast Asia) so that all required objects are co-located.

- B. Steps to configure Application Insights
 - a. While creating the website if you mark the option "Applications Insights" to **ON**, it will be provisioned
 - b. Note down the application insight key
- C. Website Scaling
 - a. If you want to change the scaling of the website you can scale as per prerequisite section

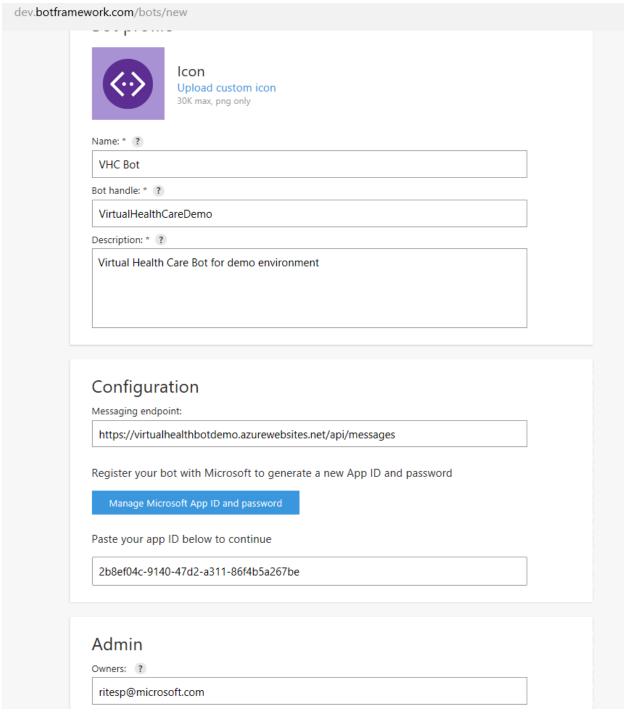
Note down the following values from this section

```
<add key="ida:HealthCarePortal" value="HEALTH_CARE_PORTAL_URL />
<add key="iKey" value="APP_INSIGHT_KEY_HEALTH_CARE_PORTAL" />
BOT_WEBSITE_URL = https://xxxx.azurewebsites.net [It will be used in BOT Configuration Section]
```

4.4 Bot Configuration

Register a Bot

- Go to https://dev.botframework.com
- Click on Register a bot
- Add the following details
 - o Name: display name
 - o Bot handle: unique ID, not used elsewhere
 - Messaging endpoint: HTTPS endpoint used by the bot framework; if Azure Bot Web App deployment is on https://x.azurewebsites.net then this will be https://x.azurewebsites.net/api/messages

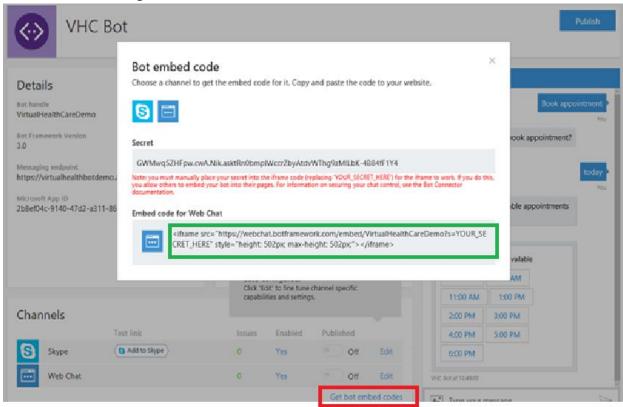


- Click "Create Microsoft App ID and Password"
- It will generate App Id and password and make a note of it and you need to update same in web.config file of Bot Project
- Click on Register to register the bot
- Note down the configurations values in below format

```
<add key="BotId" value="BOT_ID" />
  <add key="MicrosoftAppId" value="BOT_APP_ID" />
  <add key="MicrosoftAppPassword" value="BOT_APP_PASSWORD" />
```

To get the Bot embed code, follow the below steps (Execute this step after execution of 5.5)

- Go to https://dev.botframework.com after registering the Bot
- Click on My Bots
- Click on the Bot created for the Virtual Health
- Click on the "Get bot embed codes"
- Copy the embed code as it will be required to be updated in Web.Config file of HealthCare.Portal web project.
- Note down the configuration value in below format



<add key="botUrlEmbed" value="BOT_EMBED_URL" />

4.5 Key Vault Provisioning

Key Vault Provisioning and Configuration

Note*: User should have access to

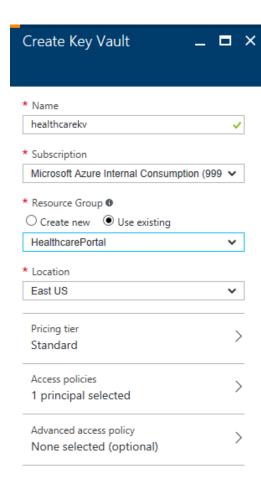
- Create an active directory application using PowerShell
- Asssign the service principal to an azure active directory application.

A. Key Vault Provisioning

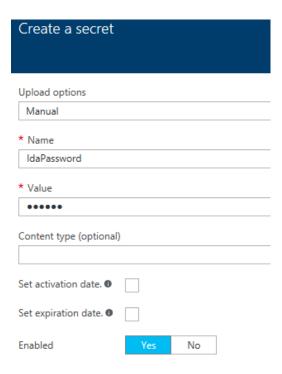
- a. Login to **Azure** management portal
- b. Click on New (+) on left navigation Panel
- c. Search for Key Vault



- d. Click on Key Vaults
- e. Click on Add
- f. Fill in the details as shown below



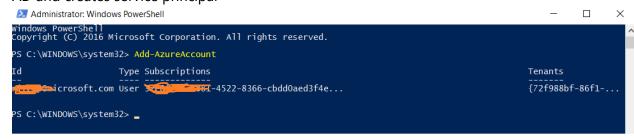
- g. Click Create
- h. Once it is provisioned, open the Key Vault
- i. Click on Secrets
- j. Click Add and fill the values like below



- k. Click Create
- I. Add another secret with Name "SpoPassword"
- m. Note down the Key Vault Base URL in below format

```
<add key="KeyVaultBaseUrl" value="KEY_VAULT_BASE_URL"/>
```

- B. Configure Azure AD application for Key Vault and associate certificate
 - a. Get the certificate for the Key Vault
 - b. Open the PowerShell command as Administrator
 - c. Login to tenant with account which has permission to create application in azure AD and creates service principal



- d. Run the following PowerShell after updating the yellow highlighted below It does create following items
 - Creates the AD application with the certificate
 - Create service principal
 - Assign reader role to the service principal

"C:\data\KVWebApp.cer" – Path of the certificate file

```
$x509 = New-Object
System.Security.Cryptography.X509Certificates.X509Certificate2
$x509.Import("C:\data\KVWebApp.cer")
$keyValue = [System.Convert]::ToBase64String($x509.GetRawCertData())
$app = New-AzureRmADApplication -DisplayName "exampleapp" -HomePage
"https://www.contoso.org" -IdentifierUris
"https://www.contoso.org/example" -CertValue $keyValue -EndDate
$cert.NotAfter -StartDate $cert.NotBefore

New-AzureRmADServicePrincipal -ApplicationId $app.ApplicationId
New-AzureRmRoleAssignment -RoleDefinitionName Reader -
ServicePrincipalName $app.ApplicationId
$app
$x509.Thumbprint
```

Refer to this link for more details https://docs.microsoft.com/en-in/azure/azure-resource-manager/resource-group-authenticate-service-principal

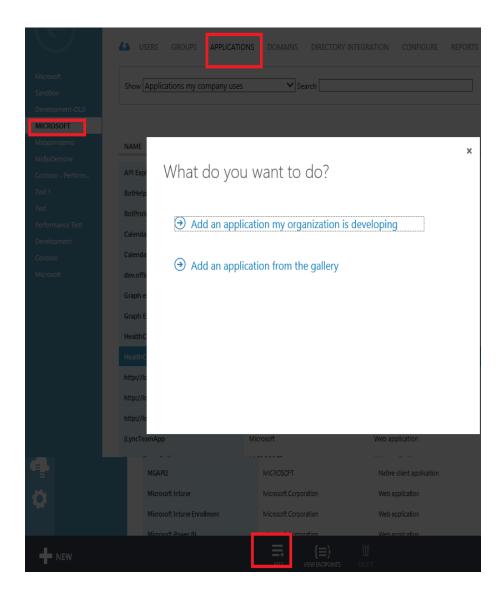
e. Note down the thump print and application Id as it will be used in web.config of the HealthCare.Portal application

```
<add key="ClientId" value="AZURE_AD_APPLICATION_ID" />
<add key="Thumbprint" value="THUMB_PRINT_CERTIFICATE" />
```

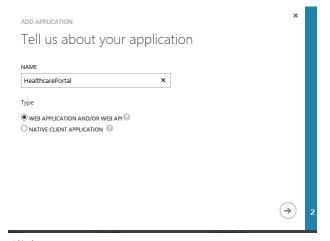
4.6 Azure AD application Configuration

Provision Azure AD applications

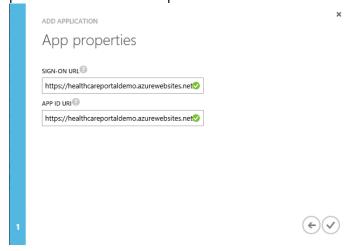
- 1. Login to Classic Azure Management Portal with Azure Admin Account
- 2. Click on the Active Directory link on the left menu
- 3. Select the Active Directory
- 4. Click on Applications tab
- 5. Then click on Add link at bottom
- 6. It will pop up a window, select "Add an application my organization is developing"



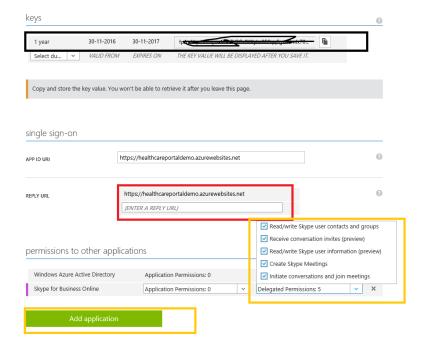
- A. Provision Azure Application for HealthCare Portal
 - a. Select "Web Application AND/OR Web API" option
 - b. Provide name "HealthcarePortal"



- c. Click next
- d. Enter sign-ON and APP ID URL as valid URL e.g. Azure Portal Web App provisioned in above steps as shown below



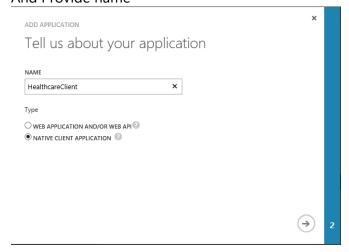
- e. Click Ok
- f. Click on the created application
- g. Then navigate to Configure tab
- h. Go to key's section, add a key and save the application settings by clicking save
- i. It will generate a secret against key, make a note of it
- j. Make a note of client Id
- k. Now go to single sign-on section and add reply URL as per application URL i.e. HealthCare.Portal URL
- I. Go to permissions to other applications
- m. Click on Add application
- n. Select Skype for business online and click ok
- o. Select the delegated permissions as shown in the below picture



- p. Click on save to save the application settings
- q. Note down the application secrect from keys sections

```
<add key="ida:ClientId" value="CLIENT_ID_AZURE_AD_APP_HEALTH_CARE_PORTAL" />
<add key="ida:ClientSecret" value="CLIENT_PWD_AZURE_AD_APP_HEALTH_CARE_PORTAL " />
```

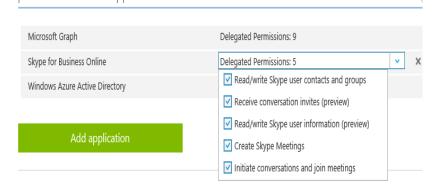
- B. Provision Azure AD application for Native Application
 - a. Execute step 1-6 in this section
 - b. Select "Native Client Application"
 - c. And Provide name



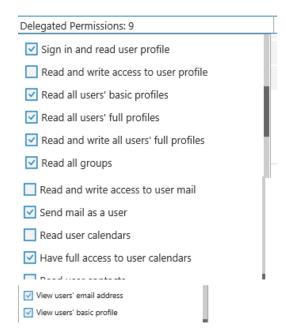
- d. Click Ok
- e. Enter Redirect URI http://healthcarenativeclient and click Ok



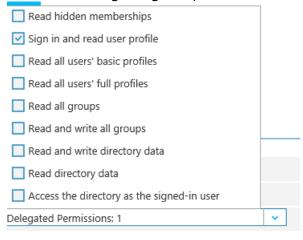
- f. Click on the native client application created
- g. Go to configure tab
- h. Note down Client Id
- i. Go to "permissions to other applications" section
- j. Click on **Add Application**
- k. Select **Skype for Business Online and Microsoft Graph** and Click Ok
- I. Provide following delegate permission to **Skype for Business Online** permissions to other applications



m. Provide following delegate permission to Microsoft Graph



n. Provide following delegated permission to Windows Azure Active Directory



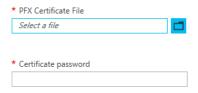
- o. Click Save
- p. Note down the **Client ID** in below format

<add key="ida:NativeAppClientId" value="NATIVE_APP_CLIENT_ID" />

4.7 Azure Web App Configurations

The following configuration is required on the HealthCare.Portal Web App

- A. Add the certificate to Web App
 - a. Click on App Services available in Left Navigation of Azure Portal
 - b. Click on the Web App
 - c. Then Click on SSL Certificates
 - d. Then click upload certificate
 - e. Select *.pfx file and enter the password for the PFX file



- f. Click Upload
- B. Add the Key to Azure Web App
 - a. To load the certificate, add the following entry in azure web app
 - b. Click on the Application Settings
 - c. Scroll down and look for App Settings section
 - d. Enter WEBSITE_LOAD_CERTIFICATES as key and * as value
 - e. Then save the setting.

4.8 Other Configurations

This section will list down other configurations elements that needs to be captured before deploying the Web Apps.

```
<add key="ida:AuthorizationUri" value="https://login.microsoftonline.com" />
<add key="ida:AADInstance" value="https://login.microsoftonline.com" />
<add key="ida:Domain" value="0365_DOMAIN" />
<add key="ida:TenantId" value="TENANT_ID" />
<add key="ida:UserName" value="USER_NAME" />
<add key="ida:UserName" value="SPO_USER_NAME" />
<add key="ida:PostLogoutRedirectUri" value="HEALTH_CARE_PORTAL_URL" /></add key="ida:PostLogoutRedirectUri" value="HEALTH_CARE_PORTAL_URL" />
```

```
<add key="ida:MeetingSubject" value="MEETING_SUBJECT" />
<add key="TrustedApi" value="TRUSTED_API_URL" />
<add key="MobileSiteUri" value="MOBILE_SITE_URL"/>
<add key="DemoUserId" value="0365_USER_ID"/>
<add key="EmailServer" value="smtp.office365.com"/>
```

5 Azure Web Apps Deployment (Continuos)

5.1 Updated the Config file

- Open the HealthCarePortal.Sln in Visual Studio 2015
- Make sure the project loads successfully

5.1.1 Update Bot Web.Config

- Click on the VHCBot project and expand it
- Open Web.Config file
- Update the following values

```
<add key="BotId" value="BOT_ID" />
<add key="MicrosoftAppId" value=" BOT_APP_ID" />
<add key="MicrosoftAppPassword" value="BOT_APP_PASSWORD" />
<add key="ida:HealthCarePortal" value="HEALTH_CARE_PORTAL_URL"/>
<add key="ida:UserName" value="0365_USER_NAME" />
```

• Save the file and close it

5.1.2 Update HealthCare Portal URL

- Click on the **HealthCare.Portal** project and expand it
- Open Web.Config file

Update the following values with values captured in above section (user your notepad or xml notepad)

```
<add key="ida:ClientId" value="CLIENT_ID_AZURE_AD APP HEALTH CARE PORTAL" />
<add key="ida:ClientSecret" value="CLIENT_PWD_AZURE_AD_APP_HEALTH_CARE_PORTAL" />
<add key="ida:Domain" value="0365_DOMAIN" />
<add key="ida:TenantId" value="TENANT_ID" />
<add key="ida:NativeAppClientId" value="NATIVE APP CLIENT ID" />
<add key="ida:UserName" value="USER NAME" />
<add key="SharepointSite" value="SHAREPOINT_SITE_URL" />
<add key="SPOUserName" value="SPO USER NAME" />
<add key="ida:PostLogoutRedirectUri" value="HEALTH CARE PORTAL URL/" />
<add key="ida:MeetingSubject" value="MEETING_SUBJECT" />
<add key="ida:HealthCarePortal" value="HEALTH CARE PORTAL URL" />
<add key="KeyVaultBaseUrl" value="KEY_VAULT_BASE_URL"/>
<add key="ClientId" value="AZURE_AD_APPLICATION_ID" />
<add key="Thumbprint" value="THUMB PRINT CERTIFICATE" />
<add key="TrustedApi" value="TRUSTED API URL" />
<add key="iKey" value="HEALTH CARE PORTAL APP INSIGHT KEY" />
<add key="botUrlEmbed" value="BOT URL EMBED" />
<add key="MobileSiteUri" value="MOBILE SITE URL"/>
<add key="DemoUserId" value="0365_USER_ID"/>
<add key="EmailServer" value="smtp.office365.com"/>
<add key="SharepointAdminGroup" value="SHAREPOINT_GROUP_NAME"/>
```

• Save the file and close it

5.1.3 Update Deployment Tool Config file

Follow the below steps to update the config file of deployment tool

- 1. Open **DeploymentTool.exe.config** file
- 2. Update the appsettings values as per environment Pathe of

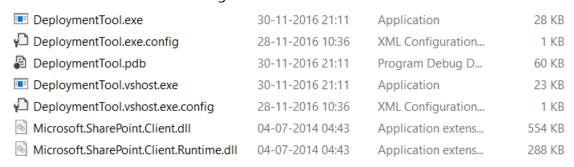
```
<add key="basePath" value="SHAREPOINT_SITE_URL"/>
<add key="username" value="SPO_USER_NAME"/>
<add key="password" value="SPO_USER_PASSWORD"/>
```

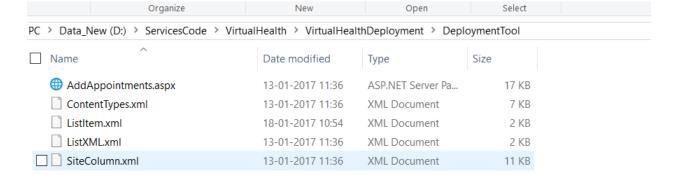
3. Save it

5.2 SharePoint Deployment

Deploy the SharePoint artefacts using below steps

- Download the deployment Tool (GIT URL)
- The folder would contain following file



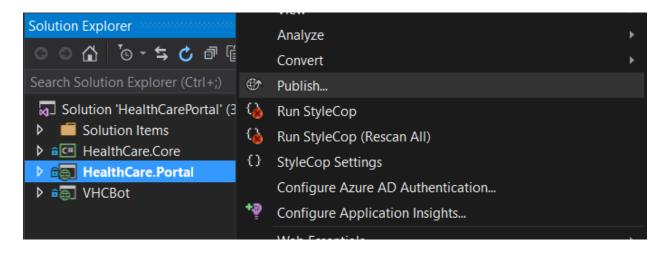


- Double click DeploymentTool.exe
- Select Option 6
- Wait for PowerShell to complete the operation

5.3 Virtual Health Deployment

There are multiple ways to deploy a Web App in Azure. This section talks about Visual Studio Web Deploy publishing.

In **Solution Explorer**, right-click the project, and choose **Publish**.

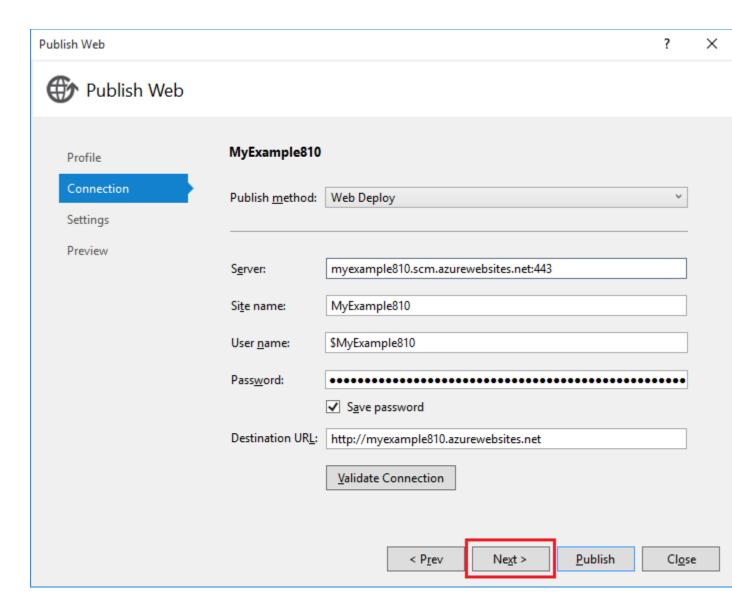


In a few seconds, the **Publish Web** wizard appears. The wizard opens to a *publish profile* that has settings for deploying the web project to the new web app.

Tip

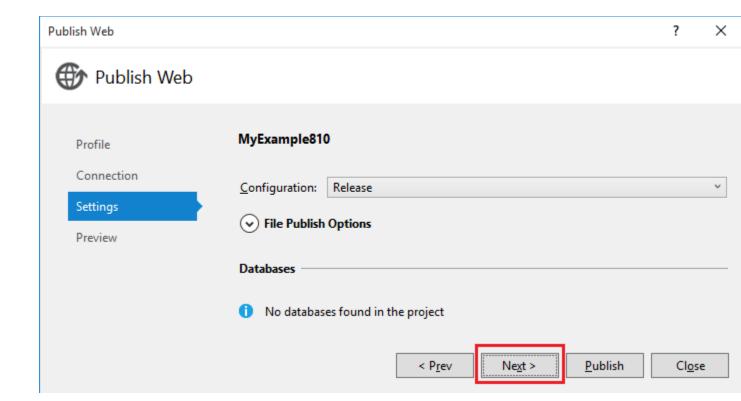
The publish profile includes a user name and password for deployment. These credentials have been generated for you, and you don't have to enter them. The password is encrypted in a hidden user-specific file in the Properties\PublishProfiles folder.

1. On the **Connection** tab of the **Publish Web** wizard, click **Next**.



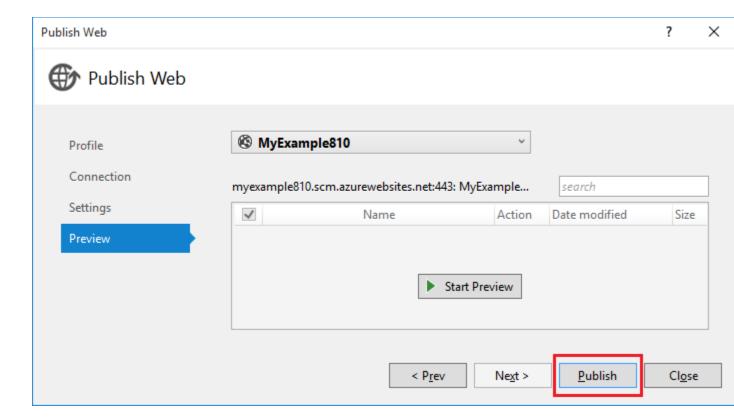
Next is the **Settings** tab. Here you can change the build configuration to deploy a debug build for <u>remote debugging</u>. The tab also offers several <u>File Publish Options</u>.

2. On the **Settings** tab, click **Next**.



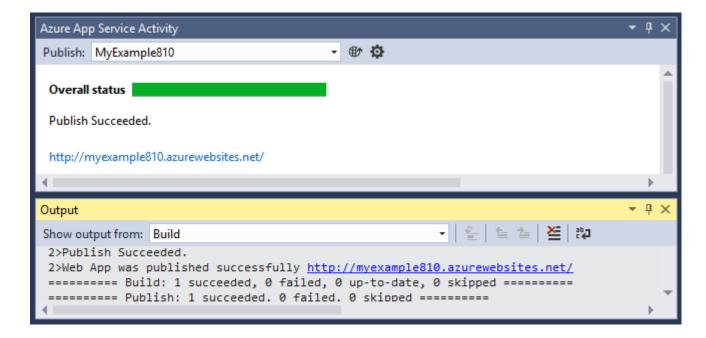
The **Preview** tab is next. Here you have an opportunity to see what files are going to be copied from your project to the API app. When you're deploying a project to an API app that you already deployed to earlier, only changed files are copied. If you want to see a list of what will be copied, you can click the **Start Preview** button.

3. On the **Preview** tab, click **Publish**.



When you click **Publish**, Visual Studio begins the process of copying the files to the Azure server. This may take a minute or two.

The **Output** and **Azure App Service Activity** windows show what deployment actions were taken and report successful completion of the deployment.



Upon successful deployment, the default browser automatically opens to the URL of the deployed web app, and the application that you created is now running in the cloud. The URL in the browser address bar shows that the web app is loaded from the Internet

5.4 VHC Bot Web App Deployment

Follow the same step as given in Section 5.3 for HealthCare.Portal deployment

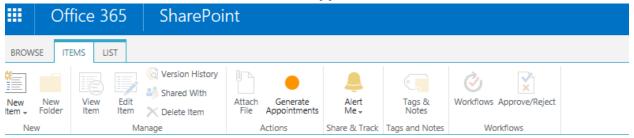
5.5 Post Deployment Configuration

5.5.1 BotUrlEmbed in Web.Config file of HealthCare.Portal

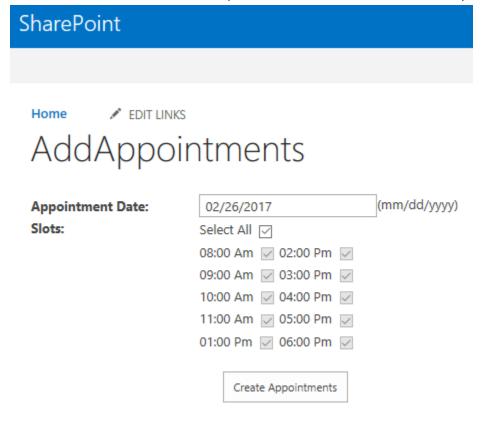
- Go to section 4.4 and Get Url Embed code steps, follow the steps to get the Url Embed
 Code
- Note down the BotUrlEmbed
- Update the Web.Config of HealthCare.Portal with above value
- Republish the HealthCare.Portal project again using Visual Studio

5.5.2 Generate the Meeting Slots

- Open the SharePoint Site Collection created in section 4.1
- Login as site collection administrator
- Go to Settings → Site Contents
- Click on "Available Dates" list
- On botton left corner, there will be a link to change to classic view, click on "Return to classic SharePoint"
- Click on Items tab and then click on Generate Appointments



Fill in the details as shown below (Date and Check Select All CheckBox)



- Click Create Appointments
- It will show confirmation message

6 Post Deployment Validations

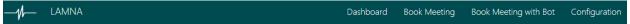
Validate Home Page is Opening

- Open the HealthCare Portal Web App
- Login as Active O365 Tenant user
- Home page should look like below (Since there is no appointment)



Validate Book Meeting

- Click on Book Meeting link on top navigation
- Fill in the details
- Click Submit
- Dashboard should show the meeting in a grid as shown below

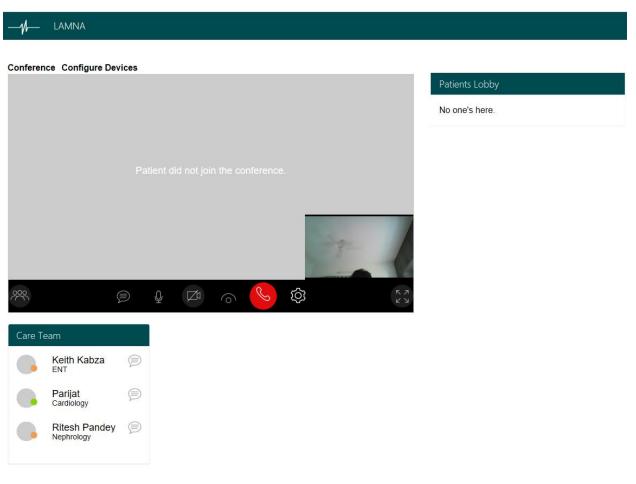


Appointments

| Subject | Doctor Name | Patient Name | Start Date/Time | End Date/Time | Join as Doctor | Join as Patient |
|---------------------|-----------------|------------------|-----------------------|----------------------|----------------|-----------------|
| Appointment Details | Dr. Keith Kabza | Rhonda Losey | 9/27/2173 12:00:00 AM | 9/27/2173 1:00:00 AM | Join as Doctor | Join as Patient |
| Appointment Details | Dr. Keith Kabza | Michael Clifford | 9/27/2173 12:00:00 AM | 9/27/2173 1:00:00 AM | Join as Doctor | Join as Patient |

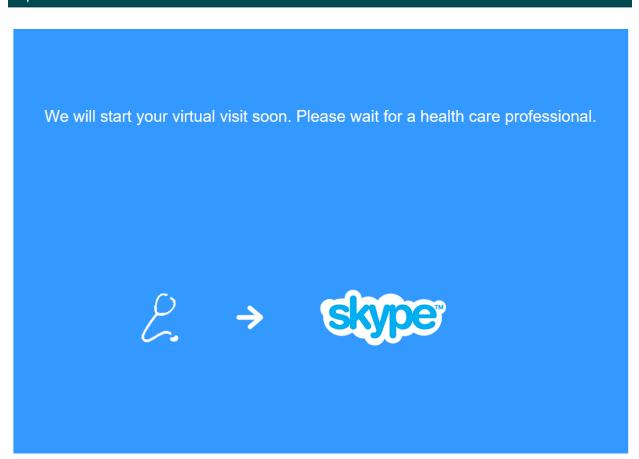
Join a Conference as Doctor

- Home page, Click on the Join as Doctor Link
- It will open the page in a new tab
- Wait for the page to load
- It should look like below

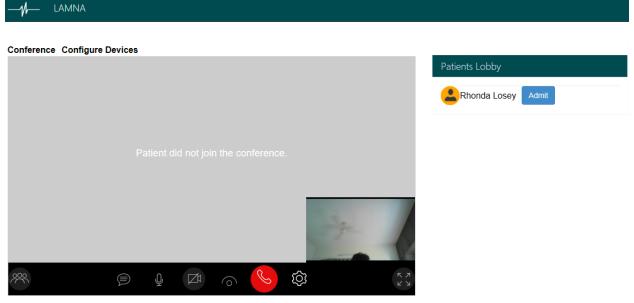


Join Conference as Patient

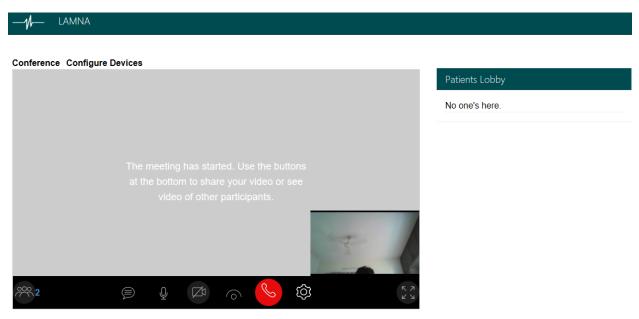
- Go to dashboard
- Join the copy the URL of the patient link from the meeting which Doctor has joined ealier
- Open a new browser window
- Paste the URL
- Wait for the page to load, the patient will wait in lobby



- Go to the doctor window
- Click on Admit

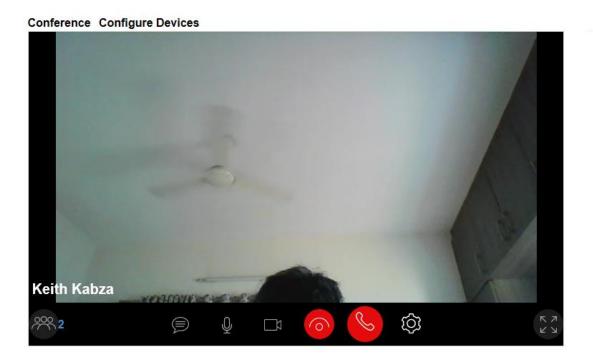


Meeting starts and doctor window will look like below



Go to Patient Window, it will look like below



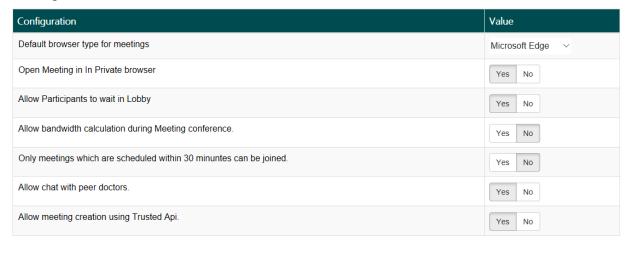


Verify Configuration Page

- Click on the Configuration link available in the navigation
- If the user is member of "VirtualPatientCare Admin", then page will load and user will see as below



Configuration



Save

Reports

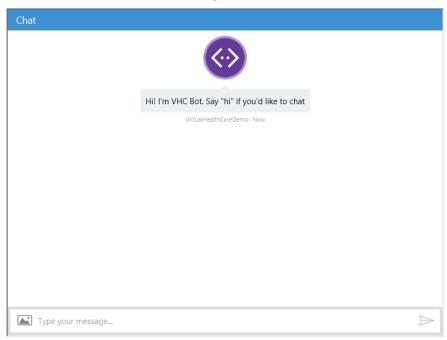
Meeting Statistics

• Otherwise, user will see an unauthorized message on the page.

Validate Book Meeting with Bot Page

- Click on the "Book meeting with bot" link available in Global Navigation
- It will load the Bot page as shown below

Bot Meeting assistant



You may try typing below phrases like:

- "Book appointment for tomorrow",
- "Book appointment on 10/27/2016",
- "Cancel my appointment"