

Tanveer Hossain

London, E16

Mobile: 07405292488 | Email: tanveer.hossain.career@gmail.com

LinkedIn: [linkedin.com/in/tanveer-h](https://www.linkedin.com/in/tanveer-h) | Portfolio: tanveerhossain.me

Career Profile

Web Developer with background in retail business and customer services, I am an enthusiastic individual and passionate about coding and Software development. I have completed a STEM degree in Business Computing by achieving a First-class grade, where I have learned various tools and programming languages. Recently I have also completed a full-Stack Software development Bootcamp with JustIT which helped me to become more proficient in HTML, CSS, Bootstrap, JavaScript, MySQL, and Python meanwhile building my portfolio (www.tanveerhossain.me). I am now looking for a role to reinforce those knowledges and cement it with commercial experience, working alongside a team so that I can really start to enhance my career within tech industry.

IT & Technical Skills

- | | | |
|------------------------|--------------------------|--------------------------|
| ▪ HTML, CSS, Bootstrap | ▪ Software Dev Lifecycle | ▪ Agile Methodology |
| ▪ JavaScript | ▪ Visual Studio code | ▪ Project management |
| ▪ Python | ▪ Relationship Building | ▪ Multi-Tasking Skills |
| ▪ MySQL | ▪ Strong Communication | ▪ Development tools |
| ▪ Web development | ▪ System Design | ▪ Trouble-shooting Skill |
| ▪ Problem Resolution | ▪ Design Software | ▪ Critical Thinking |

Summary of Core Qualifications

- **Technical Proficiencies:** HTML5, CSS3, JavaScript, and Python.
- Functional knowledge of Information Technology demonstrated by knowledge, understanding and ability to apply principles, concepts, methodology and terminology.
- Strong customer orientation and a professional approach with the ability to interact with all levels within the organisation.
- Knowledge of professional Software engineering practices & best practices for the full Software development lifecycle, including coding standards, code reviews, source control management, build processes, testing, and operations.
- Demonstrate project management and leadership skills in managing a Software development team, addressing technical difficulties, and providing high-quality technical solutions for business demands.

Employment History

Uber Technologies | PHV Driver | London

06/2016-Present

- Communicate with passengers and take them to and from their locations while providing a positive customer experience.
- Coordination with dispatchers, customer service agents, office staff, and consumers is required.
- Provide a high degree of customer service and passenger interactions. Make plans to pick up consumers or groups on a regular basis.
- Steadily increased revenue through strong focus on customer service.

Superdrug Plc | Team Leader | London

09/2015-07/2019

- Demonstrated knowledge of company's mission, purpose, goals, and the ability to help employees successfully achieve them.
- identified and created measurement standards for improving performance and operational effectiveness were
- Greeted and acknowledged every customer in a polite, professional manner, delivering excellent service customer service.
- Increased productivity in the department and exceeding all sales, plans, and objectives, I assumed the requirements and responsibilities of a team leader.

- Managed and organised the shifts by distributing work and setting deadlines.

Mackis | Supply Delivery Coordinator | Stockholm

02/2014-07/2015

- Provided quality customer service through positive and professional interaction with customers in person or by phone.
- Worked as part of a team and assisted each other by being on time for the shift.
- Protected the company's assets by maintaining organised, safe, and clean work areas, always complying with safety and security standards.
- Accurately processed order paperwork and payment transactions and execute cash management duties.
- Ensured safe, accurate, timely, and efficient deliveries of products to our customers.

Education and IT Training

Just IT

08/2021-Present

Digital Skills Bootcamp: Software development

- Joined to a twelve-week intensive bootcamp covering the fundamentals of Web and Software development where I studied and used the latest tools and technologies.
- Used HTML5, CSS3, Bootstrap and JavaScript to create front-end projects and Python for back-end projects.
- Learned to use MySQL and MongoDB for database.
- Built my personal portfolio.

Goldsmiths, University of London

09/2017-06/2020

BSc (Hons) Business Computing & Entrepreneurship | **First class**

Core Modules:

- Web development
- Data and the Web
- Physical Computing
- Deep Learning with Python
- Data Mining
- Machine Learning for creative practice
- Object-Oriented Programming

Languages:

- HTML, CSS
- SQL, NoSQL
- Arduino, 3D printing, Laser cutting
- Python
- Jupyter Notebook, Keras, Pandas
- Wekinator, Processing
- Java

Final Year Project: *"Extra Storage app"* I developed a mobile application that allows users to rent their unused space to the neighbours (*React Native, Firebase, GitHub*)

Newham College, London

09/2016-06/2017

Access to Higher Education Diploma, IT and Product Design | **Distinction**

Languages

English | Fluent

Italian | Native

Bengali | Mother tongue

Interests & Hobbies

- Interest in politics and international relations, and I keep up with emerging technology.
- I enjoy travelling and learning about various cultures.
- Volleyball, table tennis, and long bike rides are some of my favourite pastimes.
- Filming landscapes with my drone.
- Build stuff with Arduino
- A1 and A3 categories were qualified for the drone pilot.

References

Available upon request