

Akram Nour

University of California,
Los Angeles

2023



34205 Torrey Pine Ct. Union City, CA,
94587

T: (510) 760-7046

E: aknour172@g.ucla.edu

 : [/in/akramnour/](https://www.linkedin.com/in/akramnour/)

 : [/7kram/](https://github.com/7kram/)

EXPERIENCE

Covered California

Business Analyst Intern

June 2022 – August 2022

- Worked closely with the financial management division to produce monthly budget analyses for 50+ contracts between actual vs projections within the IT department to improve fiscal reporting
- Facilitated operational audit and recommended a new process for invoice approvals that improved efficiency by 26%

Hack For LA

Product Manager Intern

August 2022 – January 2023

- Proactively engaged with stakeholders to manage the website's "Volunteer Achievements" feature backlog to minimize friction between volunteers and Achievements page
- Recommended strategic initiatives that resulted in a 13% increase in contributor retention rate for open-source projects from Nov to Dec 2022

UCLA IT

IT Consultant

January 2022 – Ongoing

- Provided end-user technical support for MyUCLA and other internal applications, closing on average +100 tickets per month and maintaining a resolution rate of 94%
- Coordinated the delivery and installation of computers and peripherals for faculty and students

PROJECTS

Monk Underground | [React](#)

- Created a web-based application that identifies users' top "underground" artist and integrates with the Spotify Web API to display relevant user listening data
- Spearheaded several marketing initiatives, including a video demo and campus posters, resulting in over 850 added users
- Led the technical development and feature & user design of a web application

Forecasting Time-Series of Apple Stock Price | [R](#)

- Applied and compared various univariate time-series models to forecast the opening stock price of Apple Inc.
- The models were fitted to a historical dataset of opening prices spanning from 1990 to 2022, and the forecast was made for the year 2023, a year ahead

COVID-19: Its Effect on Alcohol Sales & Drunk Driving | [R](#)

- Analyzed a dataset on alcohol sales and drunk driving incidents in Iowa between 2016 and 2020 to investigate the impact of COVID-19 on these variables
- Identified changes & trends in alcohol sales and drunk driving incidents in Iowa since the onset of the pandemic and lockdown in 2020

EDUCATION

Sept. 2021 - May 2023

B.A. | Economics

Minor | Statistics

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COURSEWORK

- Data Analysis & Forecasting *ECON 104*
- Information Technology in Accounting *MGMT 142A*
- Statistical Programming with R *STATS 20*
- Econometrics *ECON 103*
- User Experience & Design *DH 110*
- Linear Algebra *MATH 33A*
- Probability Theory *ECON 41*
- Foundations in Project Management
([Google Certification](#))

SKILLS

TECHNICAL TOOLS:

Microsoft Suite, Adobe Suite, JIRA, Google Analytics, Figma, Notion, Jupyter Notebooks

PROGRAMMING LANGUAGES:

R, SQL, Stata, HTML5/CSS, JavaScript

KEY SKILLS:

Data Visualization and Modeling, Statistical Analysis, Financial Analysis, Public Speaking, Problem-Solving, Cross-functional Teamwork

LEADERSHIP & OUTREACH

EAST AFRICAN STUDENT ASSOCIATION

Executive Board, Treasurer

- Acquired \$20,000 in funding for the Annual East African Student Conference (EASC) at UCLA with 400+ attendees
- Coordinated with external affairs to develop and execute strategic social media marketing initiatives that resulted in approx. \$10,000 in ticket sales
- Managed the annual budget while serving as a liaison between the event organizing club and the university's treasury department for student organizations