

Akram Nour

University of California,
Los Angeles

2023



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EXPERIENCE

Covered California

Business Analyst & Front End Developer Intern June 2022 – August 2022

- Collaborated closely with the financial management division to prepare monthly budget analyses for over 50 contracts within the IT department, comparing actual expenditures with projections to enhance fiscal reporting
- Enhanced the editing experience for board members by implementing new CloudCannon UI on the website, continuously iterating on their feedback to create a more robust and user-friendly interface

UCLA IT

IT Consultant January 2022 – Ongoing

- Provided end-user technical support for MyUCLA and other internal applications, closing on average +100 tickets per month and maintaining a resolution rate of 94%
- Coordinated the delivery and installation of computers and peripherals for faculty and students

Hack For LA

Product Manager Intern August 2022 – January 2023

- Proactively engaged with stakeholders to manage the website's "Volunteer Achievements" feature backlog to minimize friction between volunteers and Achievements page
- Recommended strategic initiatives that resulted in a 13% increase in contributor retention rate for open-source projects from Nov to Dec 2022

PROJECTS

Monk Underground | [React](#)

- Created a web-based application that identifies users' top "underground" artist and integrates with the Spotify Web API to display relevant user listening data
- Spearheaded several marketing initiatives, including a video demo and campus posters, resulting in over 850 added users
- Led the technical development and feature & user design of a web application

Citi Bike Data Analysis & Visualization | [R](#)

- Processed and analyzed a large Citi Bike dataset using R and ggplot libraries
- Developed a user-friendly dashboard that effectively visualized key metrics and insights, such as peak usage times and user demographics

Forecasting Time-Series of Apple Stock Price | [R](#)

- Applied and compared various univariate time-series models to forecast the opening stock price of Apple Inc.
- The models were fitted to a historical dataset of opening prices spanning from 1990 to 2022, and the forecast was made for the year 2023, a year ahead

EDUCATION

Sept. 2021 - May 2023

B.A. | Economics

Minor | Statistics

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COURSEWORK

- Data Analysis & Forecasting *ECON 104*
- Information Technology in Accounting *MGMT 142A*
- Statistical Programming with R *STATS 20*
- Econometrics *ECON 103*
- User Experience & Design *DH 110*
- Linear Algebra *MATH 33A*
- Probability Theory *ECON 41*
- Foundations in Project Management
([Google Certification](#))

SKILLS

TECHNICAL TOOLS:

JIRA, Microsoft Suite, Adobe Suite, Google Analytics, Figma, Notion, Jupyter Notebooks

PROGRAMMING LANGUAGES:

R, SQL, Stata, HTML5/CSS, JavaScript

KEY SKILLS:

Data Visualization and Modeling, Statistical Analysis, Financial Analysis, Public Speaking, Problem-Solving, Cross-functional Teamwork

LEADERSHIP & OUTREACH

EAST AFRICAN STUDENT ASSOCIATION

Executive Board, Treasurer

- Acquired \$20,000 in funding for the Annual East African Student Conference (EASC) at UCLA with 400+ attendees
- Coordinated with external affairs to develop and execute strategic social media marketing initiatives that resulted in approx. \$10,000 in ticket sales
- Managed the annual budget while serving as a liaison between the event organizing club and the university's treasury department for student organizations