

Saatwick Chandra

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SUMMARY:

4 years of experience in building, managing, and delivering customer-centric products while fostering Agile culture. Skilled in **product ownership**, program management, and product development. Seeking **product manager internship** for summer '23.

EDUCATION:

Carnegie Mellon University | MS in Software Management | GPA: 4.0/4.0

May 2022 - Dec 2023

KIIT University, India | Bachelor of Technology in Information Technology | GPA: 3.7/4.0

Jun 2015 - Jun 2019

PROFESSIONAL EXPERIENCE:

Product Owner and Technical Project Manager [[Acquia](#), India]

Sep 2021 – Aug 2022

- Drove **feature prioritization** of the software deployment pipeline, increasing its adoption rate by 32% across 33 R&D teams
- **Led a 16-member team** through **stakeholder alignment** and **feature prioritization**, increasing sprint efficacy by 65%
- Drove quarterly OKR planning, product documentation, and dashboard creation, increasing the team's work visibility by 40%
- Led the **planning** and **execution** of 6 cross-functional projects with proper **stakeholder management** and successful delivery
- **Orchestrated three teams** to rollout a new Kubernetes ingress controller, increasing TPS by 45% for production environments
- Spearheaded the product development of an internal GitHub administration tool, generating 8.7% yearly time saving
- **Built a new team** for **technical marketing** and standardized the team's **agile processes** and product backlog with user stories

Lead Product Manager [Pikk, India]

Apr 2021 – Oct 2021

- Drove **product strategy** and business roadmap after conducting **product-market-fit** and **market analysis**
- Formulated the **product's business logic and workflows** for both types of users (vendors and buyers)

Associate Software Engineer and Scrum Master [[Acquia](#), India]

Aug 2020 – Sep 2021

- Revamped the sprint planning and other **agile ceremonies**, reducing the sprint spillover by 85% and scope creep by 90%
- Piloted migration of first 45% customers to [Acquia Cloud Next](#) platform, saving \$2000/quarter on customer's cloud expense

Software Engineer (full-time and intern) [[GS Lab](#), India]

Sep 2018 – Aug 2020

- **Built and deployed** [a cloud cost optimization product](#) for AWS and Azure, reducing the company's expenses by \$65,000 YoY
- **Led** the establishment of **network architecture** and its migration to serverless, and led the AWS marketplace launch strategy

RELEVANT PROJECTS: [\(portfolio of projects\)](#)

- Kaushal (*a vocational EdTech platform*) | **Product Manager** | [Product Design document](#) Sep 2022 – Present
Conducted extensive **user research** and **market analysis**, created user personas, created **product vision documents**, **prioritized** functional user stories, and designed **system architecture** and [UI mockups](#) for the web-based platform.
- AI/ML-based depression detection solution | **Product Manager** | [Overview document](#) Sep 2022 – Present
- Covid vaccine notifier system | **Product Manager, Developer** May 2021 – Jun 2021
Created a [Product Requirements Document](#) with a well-defined **launch plan** and **Measure of Success metrics**; built and launched the application which had a 70% success rate and 50% recommendation rate by the consumers

VOLUNTEERING EXPERIENCE:

- **Events Team Lead**, [Google Developer Student Club](#), CMU-Silicon Valley Sep 2022 – Present
- Led the newly formed 19-member club to organize events in sync with Google employees, other GDG clubs and administration
- **Team Lead** [[AIESEC](#), India] Jul 2016 – Jul 2018
An international organization present in 127+ countries and in consultative status with the United Nations
- **Led** the **e2e delivery** of 11 projects and established international relations (IR) with 8 entities, generating \$4000 QoQ revenue
- **Built a team** and led the **market research** and **go-to-market strategy** for a new industry segment, resulting in a 90 NPS score

SKILLS:

Product skills: Strategy, Prioritization, PRDs, Market Analysis, Wireframing, User Research, Project Management, Agile (Scrum and Kanban), Competitor Analysis, Stakeholder Management, Product Development Life Cycle

Technical skills: JIRA, AWS, Azure, Asana, Confluence, Figma, Python, Kubernetes, DevOps, UML Diagrams, Github, Postman

ACCOMPLISHMENTS:

- Winner of TechEx-2020 case challenge among 23 teams and received laurels for my out-of-the-box pitching skills
- Second runner-up in project ideation competition by Mozilla, Bhubaneswar for prototyping a periodic table game
- Got 1600+ views and more than 55% read ratio on my technical blogs on [Medium](#)

CERTIFICATIONS:

- [Certified ScrumMaster® \(CSM®\)](#)
- [Google Agile Project Management](#)
- [PMI Agile Certified Practitioner \(PMI-ACP\)®](#)
- [AWS Certified Cloud Practitioner](#)
- [Azure Architecture Technologies](#)
- [Acquia Agile framework and JIRA](#)