Saatwick Chandra

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SUMMARY:

An aspiring product manager with 4 years of experience in **project management, product ownership** and development. Pursuing MS in Software Management from Carnegie Mellon University. Seeking product management internship opportunities for summer'23.

EDUCATION:

Carnegie Mellon University | Master of Science in Software Management | GPA: 4.0/4.0   May 2022 - Dec 2023
Relevant courses: Product Definition and Validation, Software Management, Agile Marketing, Architecture Principles

KIIT University, India | Bachelor of Technology (B.Tech) in Information Technology   June 2015 - Nov 2019

PROFESSIONAL EXPERIENCE:

Associate Technical Project Manager (TPM) and Product Owner [@Acquia, India]   Sep 2021 – Aug 2022
▪ Drove **feature prioritization** of Acquia's CI/CD pipeline, **increasing its adoption rate by 32%** across 33 R&D teams
▪ **Orchestrated efforts across three teams** to rollout a new ingress controller, upgrading 400 employees and 5200+ customer production and staging environments
▪ **Spearheaded** development of a GitHub administration tool, generating **8.7% yearly or 32 days/year time saving**
▪ Drove **product prioritization** and **stakeholder management** of a 16-member team, increasing sprint efficacy by 60% and reducing the scope creep by 90%
▪ **Led planning and end-to-end execution** of 6+ cross-functional projects with stakeholder alignment and within deadlines

Associate Software Engineer and Scrum Master [@Acquia, India]   Aug 2020 – Sep 2021
▪ Piloted cloud migration of 55% of customers, **reducing the customers' cloud cost by $42,000**
▪ Increased sprint efficiency by revamping sprint ceremonies, **reducing spillover by 80% and scope creep by 100%**

Software Engineer (full-time and intern) [@GS Lab, India]   Sep 2018 – Aug 2020
▪ Built a SaaS product for AWS and Azure cloud **reducing the company's cloud expenses by $47,000**
▪ **Formulated the AWS marketplace launch strategy** and roadmap for the SaaS product

VOLUNTEERING EXPERIENCE:

Product Lead [@Pikk, India]   April 2021 – Oct 2021
An AI-based utilities pickup solution for hyperlocal markets.
▪ Formulated the **product's business logic and its workflows** for both users (vendors and buyers)
▪ Drove **product strategy** and business roadmap and conducted **competitor analysis and market-fit gaps**

Team Lead [@AIESEC in Bhubaneswar]   July 2016 – July 2018
▪ **Delivered 11 projects** end-to-end by collaborating with 8 international AIESEC bodies, generating **revenue worth $33,000**
▪ **Built and led a 6 member team** in a new market segment, generating revenue of $1800 (**600% over target**)

RELEVANT PROJECTS:

▪ **Covid vaccine notifier system**| Product Manager, Developer   **[PRD available]**
  Conducted **user research,** created **PRD** with **Measure of Success (MoS) and launch plan,** and built the application benefitting 77% of the consumers and with a 54% recommendation rate.

▪ **Future workforce platform** | Product Manager
  Conducted **user research**, **prioritized** functional user stories, drafted **Minimum Viable Product (MVP)**, created **user personas, product strategy, roadmap** and designed **system architecture** and **UI mockups** for the web-based platform.

SKILLS:

Product skills: Prioritization, Product Strategy, Product Definition, Competitive Analysis, User Story, Agile, Scrum, Kanban, Storytelling, Stakeholder and Project Management, Product Development Life Cycle (PDLC)
Technical skills: JIRA, Asana, Confluence, AWS, Azure, Python, Kubernetes, JQL, Aha!, Django, Trello, Jellyfish, Github, Postman

CERTIFICATIONS AND TRAININGS:

▪ Certified ScrumMaster® (CSM®)   ▪ Google Agile Project Management   ▪ PMI Agile Certified Practitioner (PMI-ACP)®
▪ AWS Certified Cloud Practitioner   ▪ Azure Architecture Technologies   ▪ Acquia R&D Agile and Jira training

ACCOMPLISHMENTS:

▪ 1600+ views and more than 50% read ratio on my technical blogs on Medium
▪ Won TechEx-2020 and felicitated for my out-of-the-box pitching skills