Saatwick Chandra

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SUMMARY:
4 years of experience in building, managing and delivering customer-focused products in the cloud and DevOps space. I am a result and detail -oriented quick learner, skilled in technical and agile product management

EDUCATION:
Carnegie Mellon University | MS in Software Management | GPA: 4.0/4.0   May 2022 - Dec 2023

KIIT University, India | Bachelor of Technology in Information Technology | GPA: 3.7/4.0   Jun 2015 - Jun 2019

PROFESSIONAL EXPERIENCE:
Product Owner and Technical Project Manager [Acquia, India]   Sep 2021 – Aug 2022
▪ Built a product launch roadmap and orchestrated three teams to rollout a new Kubernetes ingress controller, upgrading 6000 production accounts
▪ Drove feature prioritization of software deployment pipeline, increasing its adoption by 32% across 33 teams
▪ Led a 16-member team through sprint planning, risk mitigation, and translated business requirements into detailed epics and user stories, increasing sprint efficacy by 65%
▪ Spearheaded the design and development of a GitHub administration tool, generating 8.7% yearly time saving
▪ Led the planning, execution, and delivery of 6 cross-functional projects with stakeholder alignment & management
▪ Drove quarterly OKR planning and documented product features, SLO and SLA, increasing team's visibility by 40%

Lead Product Manager [Pikk, India]   Apr 2021 – Oct 2021
▪ Drove product strategy and business workflows through product validation, market and competitor analysis
▪ Prioritized features for MVP and future releases and formulated the product roadmap and milestones

Associate Software Engineer and Scrum Master [Acquia, India]   Aug 2020 – Sep 2021
▪ Revamped sprint planning and other agile ceremonies, reducing sprint spillover by 85% and scope creep by 90%
▪ Piloted migration of 45% of customers to Acquia Cloud Next, saving $6,000/quarter on customer's cloud expense

Software Engineer (full-time and intern) [GS Lab, India]   Sep 2018 – Aug 2020
▪ Formulated product's AWS marketplace launch strategy and its migration strategy to serverless infrastructure
▪ Built and deployed a SaaS product for AWS and Azure, reducing customer's expenses by $35,000 YoY

RELEVANT PROJECTS:
Kaushal *(a vocational EdTech platform)* | Product Manager | **Product documents**   Aug 2022 – Present
▪ Developed idea hypothesis, validated it through ethnographic user research, created user requirements and product vision document through market and competitor analysis
▪ Designed UI mockups and system architecture, build a product roadmap, and prioritized user stories for MVP

Depression detection AI solution | Product Manager | **Product documents**   Sep 2022 – Dec 2022
▪ Led a team of 4 to conduct technical paper reviews, did user research to create user persona and solution modeling
▪ Built product roadmap and MVP through feature prioritization, documented the user guide, and managed sprints and product milestone deadlines

SKILLS:
Product: Prioritization, User Research, Requirements Analysis, Market Analysis, Competitive Analysis, Agile, Scrum, Execution, Strategy, Product Roadmap, Stakeholder Management, UI mockups, Product Lifecycle Management

Technical: JIRA, AWS, Azure, Asana, Python, JQL, Figma, Confluence, DevOps, Github, Postman

CERTIFICATIONS:
▪ Certified ScrumMaster® (CSM®)   ▪ Google Agile Project Management   ▪ PMI Agile Certified Practitioner®
▪ AWS Certified Cloud Practitioner   ▪ Azure Architecture Technologies   ▪ Acquia Agile framework and JIRA

LEADERSHIP EXPERIENCE:
▪ **Events Team Lead**, Google Developer Student Club, CMU-Silicon Valley
▪ **Team Lead**, AIESEC India: Managed a team of 13 and led the delivery of 21 projects, generating $4000 QoQ