

# Saatwick Chandra

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## SUMMARY:

4 years of experience in building, managing, and shipping multiple customer-centric B2B and B2C products. A result-oriented quick learner, skilled in technical and agile product lifecycle management. Seeking product management internship for the summer of 2023

## EDUCATION:

**Carnegie Mellon University** | MS in Software Management | GPA: 3.93/4.0

May 2022 - Dec 2023

**KIIT University, India** | Bachelor of Technology in Information Technology | GPA: 3.7/4.0

Jun 2015 - Jun 2019

## PROFESSIONAL EXPERIENCE:

**Product Owner and Technical Project Manager** [Acquia, India]

Sep 2021 – Aug 2022

- Drove feature prioritization of software deployment pipeline, increasing its adoption by 32% across 33 teams
- Led a 16-member team through sprint planning, translating business requirements into actionable user stories for the engineering teams, and risk mitigation, increasing sprint efficacy by 65%
- Spearheaded the design and development of a GitHub administration tool, generating 8.7% yearly time saving
- Built a product launch roadmap and orchestrated three teams to rollout a new Kubernetes ingress controller, upgrading 6000 production accounts
- Led the planning, execution, and delivery of 6 cross-functional projects with stakeholder alignment & management
- Drove quarterly OKR planning and documented product features, SLO and SLA, increasing team's visibility by 40%

**Lead Product Manager** [Pikk, India]

Apr 2021 – Oct 2021

- Drove product strategy and business workflows through product validation, market and competitor analysis
- Prioritized features for MVP and future releases and formulated the product roadmap and milestones

**Associate Software Engineer and Scrum Master** [Acquia, India]

Aug 2020 – Sep 2021

- Revamped sprint planning and other agile ceremonies, reducing sprint spillover by 85% and scope creep by 90%
- Piloted migration of 45% of customers to Acquia Cloud Next, saving \$6,000/quarter on customer's cloud expense

**Software Engineer** (full-time and intern) [GS Lab, India]

Sep 2018 – Aug 2020

- Formulated product's AWS marketplace launch strategy and its migration strategy to serverless infrastructure
- Built and deployed a SaaS product for AWS and Azure, reducing customer's expenses by \$35,000 YoY

## RELEVANT PROJECTS:

**Kaushal** (*a vocational EdTech platform*) | Product Manager | [Product documents](#)

Aug 2022 – Present

- Developed idea hypothesis, validated it through user interviews, created user requirements and product vision document subsequent to market and competitor analysis
- Designed UI mockups and system architecture, build a product roadmap, and prioritized user stories for MVP

**Depression detection AI solution** | Product Manager | [Product documents](#)

Sep 2022 – Dec 2022

- Led a team of 4 to conduct user interviews and literature reviews, created user persona, solution modeling
- Built product roadmap and MVP through feature prioritization, documented the user guide, and managed sprints and product milestone deadlines

## SKILLS:

**Product:** Prioritization, User Research, User Interviews, Requirements Analysis, Market Analysis, Competitive Analysis, Agile, Scrum, Execution, Strategy, Roadmapping, Stakeholder Management, UI mockups, Communication  
**Technical:** JIRA, AWS, Azure, Asana, Python, Figma, Confluence, DevOps, Postman, Excel, GSuite

## CERTIFICATIONS:

- [Certified ScrumMaster® \(CSM®\)](#)
- [Google Agile Project Management](#)
- [PMI Agile Certified Practitioner®](#)
- [AWS Certified Cloud Practitioner](#)
- [Azure Architecture Technologies](#)
- [Acquia Agile framework and JIRA](#)

## LEADERSHIP EXPERIENCE:

- **Events Team Lead**, [Google Developer Student Club, CMU](#): Leading a newly formed 19-member [Present]
- **Team Lead**, AIESEC India: Managed a team of 13 and led the delivery of 21 projects, generating \$4000 QoQ [Past]