

Saatwick Chandra

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SUMMARY:

4 years of experience in building, managing, and shipping multiple customer-centric B2B and B2C products. A result-oriented quick learner, skilled in technical and agile product lifecycle management. Seeking product management internship for the summer of 2023

EDUCATION:

Carnegie Mellon University | MS in Software Management | GPA: 3.95/4.0

May 2022 - Dec 2023

KIIT University, India | Bachelor of Technology in Information Technology | GPA: 3.7/4.0

Jun 2015 - Jun 2019

PROFESSIONAL EXPERIENCE:

Product Owner and Technical Project Manager [Acquia, India]

Sep 2021 – Aug 2022

- Drove feature prioritization of software deployment pipeline, increasing its adoption by 32% across 33 teams
- Built a product launch roadmap, mitigated risks, managed stakeholders, and orchestrated three teams to rollout a new Kubernetes ingress controller, upgrading 6000 production environments
- Spearheaded the design and development of a GitHub administration tool, generating 8.7% yearly time saving
- Led a 16-member team through sprint planning, translating business requirements into actionable engineering user stories, and risk mitigation, resulting in a 65% increase in sprint efficiency
- Drove quarterly OKR planning and documented product features, SLO and SLA, increasing team's visibility by 40%
- Led the planning, execution, and delivery of 6 cross-functional projects with stakeholder alignment & management

Lead Product Manager [Pikk, India]

Apr 2021 – Oct 2021

- Drove product strategy and business workflows by conducting product validation, market and competitor analysis
- Prioritized features for MVP and future releases and formulated the product roadmap and milestones

Associate Software Engineer and Scrum Master [Acquia, India]

Aug 2020 – Sep 2021

- Revamped sprint planning and other agile ceremonies, reducing sprint spillover by 85% and scope creep by 90%
- Piloted migration of 45% of customers to Acquia Cloud Next, saving \$6,000/quarter on customer's cloud expense

Software Engineer (full-time and intern) [GS Lab, India]

Sep 2018 – Aug 2020

- Formulated product's AWS marketplace launch strategy and its migration strategy to serverless infrastructure
- Built and deployed a SaaS product for AWS and Azure, reducing customer's expenses by \$35,000 YoY

RELEVANT PROJECTS:

Kaushal (*a vocational EdTech platform*) | Product Manager | [Product documents](#)

Aug 2022 – Present

- Developed & validated idea hypothesis, conducted user interviews, market, competitor and partnership analysis
- Formulated user requirements document, product vision document, system architecture and UI wireframes
- Prioritized features to formulate the MVP, planned product roadmap with an initial and two major release

Depression detection AI solution | Product Manager | [Product documents](#)

Sep 2022 – Dec 2022

- Led a team of 4 to conduct user interviews and literature reviews, created user persona, solution modeling
- Built product roadmap and MVP through feature prioritization, documented the user guide, and managed sprints and product milestone deadlines

SKILLS:

Product: Prioritization, Strategy, Roadmapping, User Research & Interview, Requirements Analysis, Market Analysis, Competitive Analysis, Execution, Stakeholder Management, Wireframing, Communication, MAUT analysis

Technical: JIRA, AWS, Azure, Asana, Confluence, Python, DevOps, Canva, Designer, Postman, Excel

CERTIFICATIONS:

- [Certified ScrumMaster® \(CSM®\)](#)
- [Google Agile Project Management](#)
- [PMI Agile Certified Practitioner®](#)
- [AWS Certified Cloud Practitioner](#)
- [Azure Architecture Technologies](#)
- [Technical Information with Stories](#)

LEADERSHIP EXPERIENCE:

- **Events Team Lead**, [Google Developer Student Clubs, CMU](#): Leading a newly formed 19-member
- **Team Lead**, AIESEC India: Managed a team of 13 and led the delivery of 21 projects, generating \$4000 QoQ