

Saatwick Chandra

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SUMMARY: I am pursuing MS from Carnegie Mellon University, studying product management coursework like product strategy, marketing, software management, competitive analysis etc. I have 4 years of experience and I'm currently looking for a product manager internship for summer of 2023

EDUCATION:

Carnegie Mellon University | Master of Science in Software Management | GPA: 4.0/4.0 May 2022 - Dec 2023
Relevant courses: Product Definition and Validation, Software Management, Agile Marketing, Architecture Principles

KIIT University, India | Bachelor of Technology (B.Tech) in Information Technology June 2015 - Nov 2019

EXPERIENCE:

Associate Technical Project Manager (TPM) and Product Owner [@Acquia, India] Sep 2021 – Aug 2022

- Orchestrated efforts across three teams to rollout an ingress controller to Acquia's Kubernetes-based cloud, **impacting 400 employee accounts and 5200+ customer environments**
- Owned feature prioritization of Acquia's CI/CD pipeline and drove its **adoption by 137 services across 33 R&D teams**
- Spearheaded development of a Github administration tool **reducing the manual administration by 30 hours/sprint** and also evangelized for its adoption and feedback across R&D leadership
- Led a 16-member DevOps team and revamped the team's agile processes and backlog management, **increasing the sprint efficacy upto 128% and reducing the scope creep by 91%**
- Delivered 8 cross-functional projects with well defined measure of success and stakeholder alignment within deadlines
- Built a new three member team and established the team's agile processes and backlog management board
- Collaborated with technical marketing and product teams to schedule, audit and publish content on [Acquia Dev Portal](#)

Associate Software Engineer and Scrum Master [@Acquia, India] Aug 2020 – Sep 2021

- Piloted cloud migration of 55% customers, **reducing the customers' cloud cost by \$42,000**
- Prioritized the sprint work, **lowering the spillovers by 80% and eradicated the sprint's scope creep by 100%**
- Mitigated unforeseen risks regularly and facilitated scrum standups, sprint grooming, planning and retrospective meetings

Software Engineer (full-time and intern) [@GS Lab, India] Sep 2018 – Aug 2020

- Built a SaaS product for AWS and Azure cloud **reducing the company's cloud expenses worth \$47,000**
- Formulated the AWS marketplace launch strategy and roadmap for the SaaS product

Team Lead and EP Manager (volunteer/freelance) [@AIESEC in Bhubaneswar] July 2016 – July 2018

- **Delivered 11 projects** end-to-end in two years, generating **revenues worth \$33,000**
 - **Built and led a 6 member team** in a new market segment, generating revenue of \$1800 (**600% beyond planned target**)
 - Collaborated with 8 international AIESEC committees to synergize on cross-cultural internships, allied to an UN SDG goal
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CERTIFICATIONS AND TRAININGS:

- Certified ScrumMaster® (CSM®)
 - Google Agile Project Management
 - PMI Agile Certified Practitioner (PMI-ACP)®
 - Azure Architecture Technologies
 - AWS Certified Cloud Practitioner
 - Acquia R&D Agile and Jira training
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SKILLS:

Product: Strategy, PRD, Competitive Analysis, Prioritization, User Story, User Research, Product Roadmap, Product Definition

Process and methodologies: Agile, Scrum, Kanban, Product Cycle (PDLC), Software Development Life Cycle (SDLC)

Tools: JIRA, Asana, Confluence, Miro, Trello, Jellyfish, Aha!, G Suite, MS Office, Sumo Logic, Github, Postman

Technologies: AWS, Azure, Kubernetes, Docker, Python, Django, Linux, JQL

Others: Project, Team and Stakeholder Management, Communication, Technical documentation, Technical storytelling

RELEVANT SIDE PROJECTS:

Covid vaccine notifier [PRD] : The system notifies the user whenever a vaccine slot is available and later redirects to India's covid registration portal. **77% of the consumers benefited from this and 54% recommended it to others**

ACCOMPLISHMENTS:

- Accumulated **1600+ views and more than 50% read ratio** on my technical blogs on [Medium](#)
- **Won TechEx-2020** and received high laurels from company executives for my out-of-the-box pitching skills
- Felicitated for an educational project ideation by Mozilla, Bhubaneswar
- **Winner** of the national logo designing competition for the Delhi Drainage Master Plan-2031
- Won 'award of recognition' by Department of Science and Technology, India for 100/100 in CS in high school