1. Introduction Section

Hi, I'm Shruthi MN, a dedicated Salesforce LWC Developer with extensive experience in building scalable, efficient, and dynamic web components. I specialize in crafting user-friendly solutions and leveraging Salesforce technologies to optimize business processes. My goal is to help businesses enhance their Salesforce CRM experience with custom components that are both functional and visually appealing.

2. Professional Summary

With over 2.1 years of experience in Salesforce development, I have a strong foundation in building and deploying Lightning Web Components (LWC) to create seamless user experiences. I have developed custom solutions that integrate with Salesforce, using Apex for server-side logic and incorporating Lightning Design System (LDS) to ensure consistent and responsive UI designs. My experience spans multiple industries, including 'Technology and Software Development' , 'Hospitality and Travel' and 'Business and Management',as a domain , where I have tailored solutions to meet specific client needs.

3. Key Skills & Expertise

Lightning Web Components (LWC): Expertise in building reusable and efficient web components for Salesforce.

Apex Programming: Proficient in writing server-side logic to handle complex business processes.

Salesforce Lightning Design System (LDS): Using LDS to ensure consistent UI/UX in components.

Salesforce Integration: Integration of external systems with Salesforce through REST and SOAP APIs.

JavaScript: Advanced knowledge of JavaScript for developing dynamic and interactive web components.

Version Control: Proficient in using Git for version control and collaboration on Salesforce projects.

4. Portfolio of Projects

1. Custom LWC for Lead Appointment Scheduling

Objective: Develop a custom LWC for a healthcare client to streamline patient appointment scheduling.

Technologies Used: LWC, Apex, Salesforce API Integration, Lightning Design System.

My Role: Designed and implemented a dynamic scheduling interface with real-time availability updates, integrated with the existing Salesforce CRM.

Outcome: Improved scheduling efficiency by 40% and reduced appointment booking errors.

2. LWC Dashboard for Sales Performance

Objective: Create a custom LWC dashboard to track real-time sales data and performance metrics.

Technologies Used: LWC, Apex, Charts.js, Salesforce REST API.

My Role: Developed a responsive dashboard that visualizes key sales metrics with interactive charts, connected to Salesforce data through REST APIs.

Outcome: Enabled the sales team to monitor performance more efficiently, leading to a 20% increase in quarterly sales.

3. Dynamic LWC Component for Customer Feedback

Objective: Develop an LWC to collect and display customer feedback for a retail client.

Technologies Used: LWC, Apex, Lightning Data Service.

My Role: Created a user-friendly feedback form integrated with Salesforce to collect and store responses in real-time.

Outcome: Increased customer feedback submission rates by 30%, improving customer satisfaction insights.

5. Certifications

Salesforce Certified Administrator

6. Education
Bachelor's Degree in Computer Science

7. Contact Information

Provide your contact details for easy access.

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