

- Dashboard
- Tickets
- Grouped Orders
- All Orders
- API Tests
- Settings

Dashboard

🕒 Refresh Data + New Ticket

📦 Orders

Overview of all orders in system

925

In Delivery	With Tickets
55	0

View All Orders ➤

🎫 Tickets

Summary of customer tickets

13

With Order #	Recent (7d)
9	4

View All Tickets ➤

📦 Upcoming product deliveries

Upcoming Deliveries

9

This Week	Modified
2	2

Manage Deliveries ➤

📈 Weekly Orders Trend

Mar 07 - Mar 13	2 orders
Mar 14 - Mar 20	1 orders
Mar 21 - Mar 27	5 orders
Mar 28 - Apr 03	1 orders
Apr 04 - Apr 10	17 orders
Apr 11 - Apr 17	0 orders

🎫 Tickets by Item

Top 5 items with the most tickets

Item #2012440	2 tickets
Item #1231	1 tickets
Item #1234	1 tickets
Item #3216	1 tickets
Item #121313	1 tickets

🕒 Recent Tickets

#33: dffsfds	11.04.2025 09:56
#33 • Item #	
#30: fksflösd fsgdfgdsgs Hello	05.04.2025 03:53
#30 • Item #2271729 • Order #257200862	
#28: Hello World	05.04.2025 02:59
#28 • Item #2012440 • Order #22870070	
#27: Testing submission	05.04.2025 00:24
#27 • Item #2012440 • Order #22870070	
#26: 688797798797	04.04.2025 07:48
#26 • Item #1231 0	

View All Tickets ➤

📦 Upcoming Deliveries

Item #1534445	04.04.2025
#1534445 • Unknown	
Item #2221983	09.04.2025
#2221983 • Unknown	
Item #2002935	11.04.2025
#2002935 • Unknown	
Item #2169918	16.04.2025
#2169918 • Unknown	
Item #2141462	17.04.2025
#2141462 • Unknown	

View All Orders ➤

🗂 Dashboard

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Tickets

13 tickets

+ Add Ticket

🔍

Search...

Ticket ID ↑↓	Item Number ↑↓	Order Number ↑↓	Comment ↑↓	Created By ↑↓	Created At ↑↓	Actions
#30	2271729	257200862	fksflösd fsgdfgdsgs Hello	System User	05.04.2025 03:53	<div><div>✎</div><div>🗑</div></div>
#28	2012440	22870070	Hello World	System User	05.04.2025 02:59	<div><div>✎</div><div>🗑</div></div>
#27	2012440	22870070	Testing submission	System User	05.04.2025 00:24	<div><div>✎</div><div>🗑</div></div>
#26	1231	0	688797798797	System User	04.04.2025 07:48	<div><div>✎</div><div>🗑</div></div>
#25	1223654	0	1234211111	System User	04.04.2025 07:47	<div><div>✎</div><div>🗑</div></div>
#23	1979213	22123327	Testing Area	System User	04.04.2025 04:31	<div><div>✎</div><div>🗑</div></div>
#22	2277322	256960514	This is a ticket for this Order. Lets see if this works. Lorem ipsum style	System User	04.04.2025 03:23	<div><div>✎</div><div>🗑</div></div>
#19	1234	5678	Test ticket created from API test page	System User	03.04.2025 14:26	<div><div>✎</div><div>🗑</div></div>
#18	121313	0	This is a big test with the new design k kkl j	System User	03.04.2025 13:59	<div><div>✎</div><div>🗑</div></div>
#12	565656	78787	What? is it working now? Yeah		22.03.2025 04:19	<div><div>✎</div><div>🗑</div></div>
#10	423423423	43242342	fsfsdfsdfs fdsdsss		22.03.2025 03:56	<div><div>✎</div><div>🗑</div></div>
#7	3216	12345	Testing submit		21.03.2025 17:18	<div><div>✎</div><div>🗑</div></div>
#33			dffsfds		11.04.2025 09:56	<div><div>✎</div><div>🗑</div></div>

Items per page: 25 ▾

Showing 13 of 13 results

+ Add New Ticket



Item Number

2277321



Item numbers must be at least 4 digits

Order Number

Enter order number



257870716

AWAITING_STOCK

11.04.2025 01:17

#2277321 - SWITCH 2

257870627

PROCUREMENT_TRANSFER_ORDER_CREATED

10.04.2025 23:29

#2277321 - SWITCH 2

257877720

AWAITING_STOCK

Please provide a clear description of the issue or request

Cancel

Create Ticket

+ Edit Ticket



Item Number

#2271729

Order Number

#257200862

Comment

fksflösdgsg Hello

Please provide a clear description of the issue or request

Cancel

Update Ticket

+ Add New Ticket



Item Number

Enter item number



Item numbers must be at least 4 digits

Order Number

Enter order number



Order number is optional

Comment

Enter details about the issue or request

Please provide a clear description of the issue or request

Cancel

Create Ticket

- 📊 Dashboard
- 🎫 Tickets
- 👤 Grouped Orders
- 📦 All Orders**
- 🛠️ API Tests
- ⚙️ Settings

Open Orders 254627 items

Order Number ↑↓	orders.date ↑↓	Item Number ↑↓	Brand ↑↓	Item ↑↓	Product Group ↑↓	Quantity ↑↓	Tickets	Status ↑↓
257871008	11.04.2025 09:56	2269319	PANASONIC	LUMIX DC-FZ82 D BLACK	266	1	0	SCHEDULED
257871006	11.04.2025 09:55	2276270	APPLE	MD3Y4TY IPAD 11 WIFI 128GB SILVER	370	1	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257871002	11.04.2025 09:54	2057553	SIEMENS	TZ70033A INTENZA WATERFILTER	680	1	0	SCHEDULED
257870992	11.04.2025 09:52	2071213	JBL	STAGE3527	145	1	0	FULFILLMENT_INITIATED
257870992	11.04.2025 09:52	2185780	HELVETIC WARRANT	2023 (ONLY ONLINE) TRANSPORTINSURAN	7011	1	0	AWAITING_FULFILLMENT
257870991	11.04.2025 09:52	1272629	DE-LONGHI	ECODECALK 0.5L	684	2	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257870988	11.04.2025 09:50	2271176	APPLE	MXP93Z AIRPODS 4 ANC	458	1	0	FULFILLMENT_INITIATED
257870988	11.04.2025 09:50	2185780	HELVETIC WARRANT	2023 (ONLY ONLINE) TRANSPORTINSURAN	7011	1	0	AWAITING_FULFILLMENT
257870984	11.04.2025 09:49	2096101	TEFAL	EY505815 EASY FRY&GRILL PRECISION	727	1	0	SCHEDULED
257870980	11.04.2025 09:47	2057539	PHILIPS	GC6840/21 PERFECTCARE COMPACT ESN W	663	1	0	SCHEDULED
257870979	11.04.2025 09:47	1825611	WAHL	TRAVEL SHAVER BLACK	606	1	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257870978	11.04.2025 09:46	2271165	APPLE	MWW43Z AIRPODS MAX OVER-EAR MIDNIGH	455	1	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257870977	11.04.2025 09:46	2268888	HAIER	HHB5B5 021 I-MASTER	666	1	0	SCHEDULED
257870976	11.04.2025 09:45	1915476	KENWOOD	KAH359GL	679	1	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257870975	11.04.2025 09:45	2272492	XIAOMI	REDMI 14C 4/128GB DS MIDNIGHT BLACK	3900	2	0	FULFILLMENT_INITIATED
257870974	11.04.2025 09:44	1408376	PANASONIC	RF-D10EG-K DAB+/FM BLACK	206	1	0	PROCUREMENT_TRANSFER_ORDER_CREATED
257870973	11.04.2025 09:44	1143598	NIKON	35MM F/1.8 G AF-S DX	283	1	0	FULFILLMENT_INITIATED
257870973	11.04.2025 09:44	2185780	HELVETIC WARRANT	2023 (ONLY ONLINE) TRANSPORTINSURAN	7011	1	0	AWAITING_FULFILLMENT
257870972	11.04.2025 09:44	2107302	GARMIN	FENIX 7X SOL SLATE GRAY W/BLACK BAN	545	1	0	FULFILLMENT_INITIATED
257870969	11.04.2025 09:42	2275411	NIKON	COOLPIX P1100	266	1	0	FULFILLMENT_INITIATED
257870969	11.04.2025 09:42	2185782	HELVETIC WARRANT	2023 (ONLY ONLINE) TRANSPORTINSURAN	7011	1	0	AWAITING_FULFILLMENT
257870968	11.04.2025 09:41	1399861	BRAUN	WIRE WHIP MQ10 BLACK	679	1	0	FULFILLMENT_INITIATED
257870967	11.04.2025 09:40	2132766	DE-LONGHI	ECAM220.21.BG MAGINIFICA START	650	1	0	FULFILLMENT_INITIATED
257870967	11.04.2025 09:40	2185780	HELVETIC WARRANT	2023 (ONLY ONLINE) TRANSPORTINSURAN	7011	1	0	AWAITING_FULFILLMENT
257870963	11.04.2025 09:38	2195297	LOGITECH	BRIO 100 GRAPHITE	3620	1	0	FULFILLMENT_INITIATED

MediaMarkt

Dashboard

Tickets

Grouped Orders

All Orders

API Tests

Settings

Open Orders (Grouped)

English

Open Orders

916 items

Search...

Item Number ↑↓	Brand ↑↓	Item ↑↓	Product Group ↑↓	Total Orders ↑↓	Delivery Date ↑↓	Alternatives ↑↓	Tickets ↑↓	Actions
2265141	WPRO	DEGREASER IN POWDER 250GR	729	1	04.01.2025	0	0	✎
1854056	SAMSUNG	MS23K3515AW/SW	701	1	06.03.2024	0	0	✎
1816109	BROTHER	LC-3211C CYAN	384	1	19.07.2024	0	0	✎
2251339	SEGWAY	E2 E	920	1	25.08.2024	0	0	✎
2176683	SONOS	ERA 100 BLACK	205	1	26.11.2024	0	0	✎
2274017	DE-LONGHI	EC9455.M LA SPECIALISTA TOUCH	696	1	05.04.2025	0	0	✎
2272286	JBL	JUNIOR 320 KIDS ON-EAR GREEN	455	1	07.04.2025	0	0	✎
2272404	SONY	X1MK6 COVER GREY	3960	1	09.11.2024	0	0	✎
2270986	GOPRO	ND FILTER 4-PACK F/HERO 13	186	1	10.04.2025	0	0	✎
2185026	LOGITECH	M240 SILENT OFF WHITE	3480	1	10.04.2025	0	0	✎
2011189	SAMSUNG	WW80T554AAE/S5	717	1	02.04.2025	0	0	✎
2261364	NINJA	BLAST GREY	674	1	10.04.2025	0	0	✎
2247962	SAMSUNG	QE77S85DAEXZU	237	1	08.04.2025	0	0	✎
2267357	ROBOROCK	HCTZ35RR ACCESSORIES KIT F/S8 MAXV	709	1	15.12.2024	0	0	✎
2254337	VENTA	LW45 COMFORT PLUS BLACK	614	1	30.12.2024	0	0	✎
2271276	APPLE	IPHONE 16 PRO 128GB NATURAL TITANIU	3901	1	10.04.2025	0	0	✎
2074938	SEAGATE	STKM1000400 PORTABLE DRIVE 1TB BLAC	3430	1	10.04.2025	0	0	✎
2244319	ACER	NITRO XZ322QU V3	4251	1	10.04.2025	0	0	✎
2265168	ASPYR	PS4 TOMB RAIDER 1-3 REMASTERED /D	8121	1	10.04.2025	0	0	✎
2012262	PHILIPS	HU3916/10 SERIES 3000 WHITE/R.GOLD	614	1	10.04.2025	0	0	✎
2274001	ISY	IPP-20001 20000MAH BLACK	3952	1	10.04.2025	0	0	✎
1140824	SODASTREAM	BOTTLE DUOPACK WHITE	693	1	07.12.2024	0	0	✎
2272290	JBL	JUNIOR 320 KIDS PURPLE	453	1	26.03.2025	0	0	✎
2275071	BETHESDA	XSX DOOM THE DARK AGES PREMIUM ED /	8125	1	31.03.2025	0	0	✎
1399662	GARMIN	010-11843-02 SUCTION MOUNT ZUMO 350	585	1	21.08.2024	0	0	✎

Items per page: 25

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<<

1

2

3

4

5

>>

JD

John Doe

Order Manager

Dashboard

Tickets

Grouped Orders

All Orders

API Tests

Settings

N

NSW2 CASE&SCREEN PROTECTION FILM

NINTENDO • #2277331

Item Number: 2277331

Brand: NINTENDO

Product Group: 4293 - Unknown Group

Total Orders: 194

Tickets: 0

Delivery Date: 03.04.2025 00:01

Alternative Items: No alternative items added yet.

Individual Orders

Showing all orders for this item

192 Orders

Q

Search...

Order Number ↑↓	Creation Date ↑↓	Quantity ↑↓	Tickets ↑↓	Status ↑↓
257870679	11.04.2025 00:29	1	0	AWAITING STOCK
257828352	10.04.2025 21:33	1	0	PROCUREMENT TRANSFER ORDER CREATED
257827984	10.04.2025 18:32	1	0	AWAITING STOCK
257784343	10.04.2025 14:07	1	0	PROCUREMENT TRANSFER ORDER CREATED
257783899	10.04.2025 11:02	1	0	AWAITING STOCK
257783856	10.04.2025 10:45	1	0	AWAITING STOCK
257783588	10.04.2025 08:20	1	0	PROCUREMENT TRANSFER ORDER CREATED
257783586	10.04.2025 08:20	1	0	AWAITING STOCK
257746388	10.04.2025 00:22	1	0	AWAITING STOCK
257746225	09.04.2025 22:31	1	0	AWAITING STOCK
257746107	09.04.2025 21:39	1	0	PROCUREMENT TRANSFER ORDER CREATED
257745958	09.04.2025 20:31	1	0	PROCUREMENT TRANSFER ORDER CREATED
257745567	09.04.2025 17:50	1	0	AWAITING STOCK
257690378	09.04.2025 16:42	1	0	AWAITING STOCK
257689823	09.04.2025 13:30	1	0	AWAITING STOCK
257689544	09.04.2025 11:39	1	0	PROCUREMENT TRANSFER ORDER CREATED
257651399	09.04.2025 10:57	1	0	AWAITING STOCK
257651068	09.04.2025 08:03	1	0	AWAITING STOCK
257651047	09.04.2025 07:45	1	0	PROCUREMENT TRANSFER ORDER CREATED
257650833	08.04.2025 23:23	1	0	PROCUREMENT TRANSFER ORDER CREATED
257650738	08.04.2025 22:37	1	0	PROCUREMENT TRANSFER ORDER CREATED
257650709	08.04.2025 22:25	1	0	PROCUREMENT TRANSFER ORDER CREATED
257650636	08.04.2025 21:46	1	0	PROCUREMENT TRANSFER ORDER CREATED
257650557	08.04.2025 21:15	1	0	AWAITING STOCK
257610082	08.04.2025 18:55	1	0	AWAITING STOCK



Edit Delivery Date



Update the estimated delivery date for item #2277331

New Delivery Date

03.04.2025



Please select the updated delivery date

Original Delivery Date

03.04.2025 00:01

Cancel

Update Date



Edit Delivery Date



Update the estimated delivery date for item #2277331

New Delivery Date

03.04.2025



Please select the update

Original Delivery Date

03.04.2025 00:01

April 2025



SU	MO	TU	WE	TH	FR	SA
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Clear

Today

+ Add New Ticket



Item Number

#2277331

Select Order (Optional)

Search related orders...



Search for orders related to item #2277331

Comment

Enter details about the issue or request

Please provide a clear description of the issue or request

Cancel

Create Ticket

+ Add Alternative Item



Alternative Item Number

Enter at least 4 digits

Alternative Item Name

Enter the item name

Cancel

Add Alternative