#### The Real Time Web

(Building It)



## Blaine Cook

Twitter, OAuth, ?

Real-Time Web?

Problems & Solutions

First Steps

Jabber Basics Building Applications

Next Steps

Best Practices

Scaling Techniques

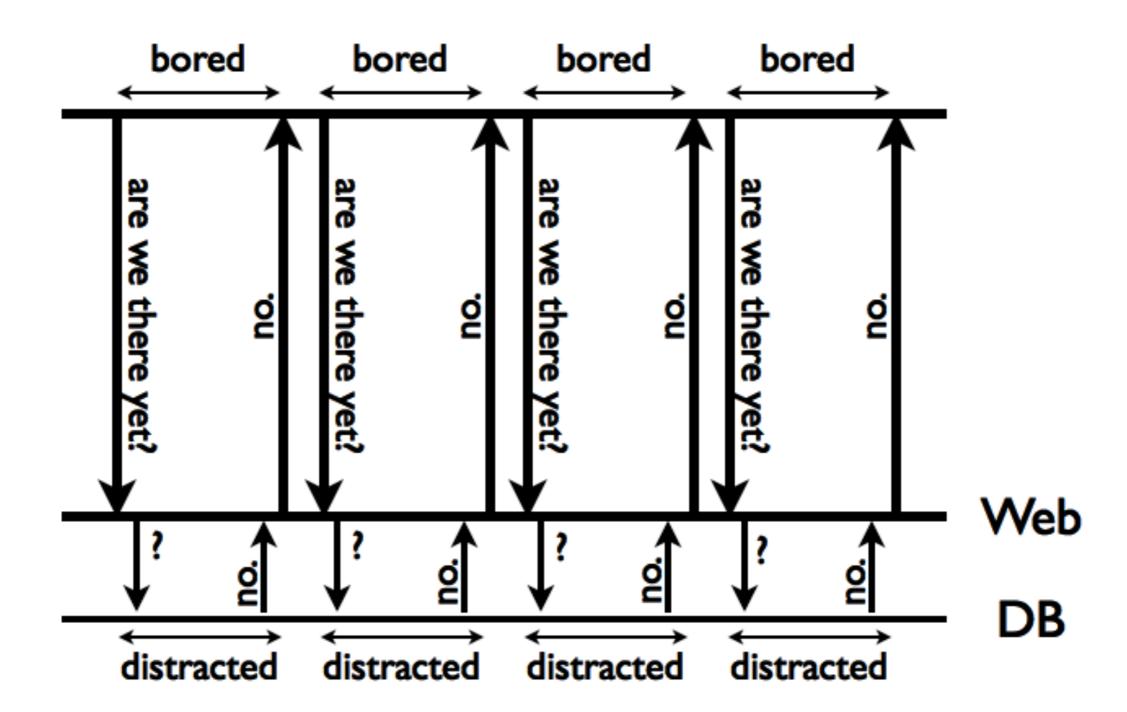
Jabber Tools

## the real time web?

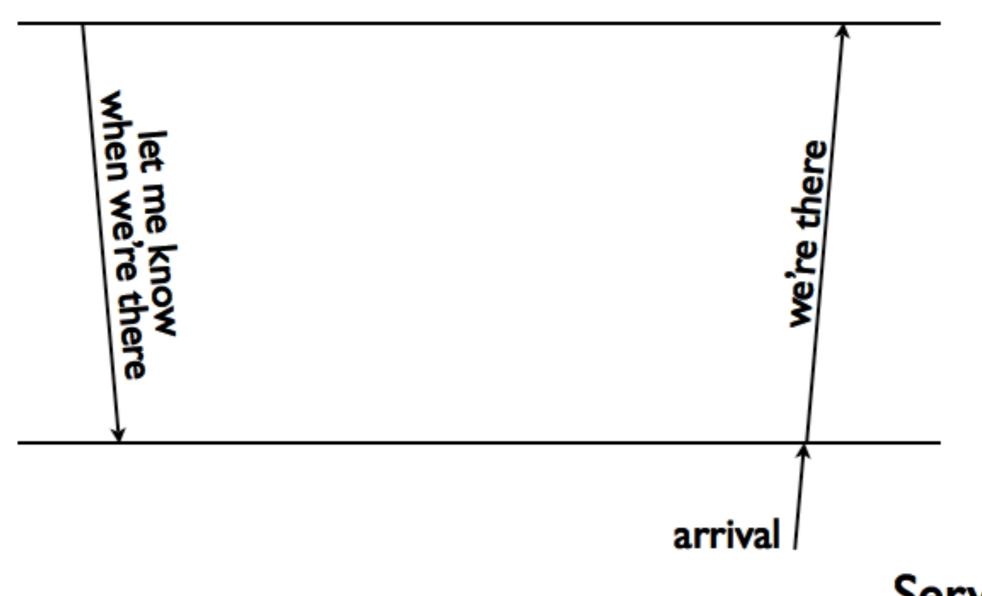
## Social Objects

- The things we exchange
- Media: Writing, photos, audio, video, ...
- Metadata: Location, relationship data, personal data

#### Client



#### Client



Server

# problems and solutions

## What are our goals?

- Real time
- Low cost
- Asynchronous
- Simple

#### HTTP?

- Works fantastically for web browsers.
- Hard to scale for frequent updates.
- Hard to scale for frequent polling.
- Asks the wrong question:
   "what happened in the past?"

## HTTP Ping/Push?

- NAT traversal breaks desktop clients.
- HTTP time-outs
- Inconsistent APIs
- Authentication

#### SMTP?

- No verifiable authentication scheme
- No consistent approach to API design
- Servers not tuned for high volume of low-latency messages

#### Comet?

- GMail
- Successful for web-based clients
- One connection per user
- Requires polling
- Stretching the HTTP metaphor

#### Jabber

- Fulfills all the goals
- Open
- Simple (if you're careful)

# first steps

#### architecture

- Not p2p
- Client-to-server
- Clients maintain persistent connections
- Federation looks exactly like email
- Servers communicate directly

## it's all just xml

- a jabber session is simply two streaming XML documents
- the spec defines common elements
- but you can extend it at any time
- similar to html, but with a larger vocabulary

## jabber addressing

- addresses look like email addresses: user@domain.com
- but you can omit the username (node): domain.com
- or you can include a resource: <u>user@domain.com</u>/mydevice

## jabber federation

- i.e., why it's not spammy
- s2s server to server
- support for verified authentication of servers using SSL
- dialback authentication
- explicit whitelist by default

#### messages

- primary jabber payload. email.
- the simplest message is an addressed stanza with a body (the message)
- subject, alternate message types are available but client ui is poorly implemented
- we can send html and atom, too

- online, offline, chat, away, xa
- the intellectual pivot between optimizing for store and forward (http, smtp) and streams of data

## tracking presence

- we can subscribe and unsubscribe
- also allow, deny, or block requests

#### the roster

- your social connections
- maintains presence subscriptions
- maintains your whitelist
- synonomous with your buddy list on MSN / AIM / YahooIM

## jabber basics

## navigating jabber

- Nearly 200 specs defining all sorts of behaviour. Ignore them.
- Unless you need them.
- Core & IM: RFCs 3920 & 3921

#### stanzas

- XML Elements
- Shared attributes:
  - to, from, id, type

#### messages

```
<message from="romeo@montague.net"
to="juliet@capulet.com">
```

```
<body>Hi!</body>
</message>
```

#### messages

```
oence from="romeo@montague.net"

to="juliet@capulet.com" />
```

## iq

- Information Query
- Enables the roster, discovery, XEPs
- Should almost always be hidden behind libraries.

## building applications

## taking stock

- we can send/receive messages
- add / remove contacts
- track presence
- let's build something!

#### define bot behaviour

- what does your bot do?
- conversational
- informational
- recorder

## define api behaviour

- what does your api look like?
- atom?
- custom xml with namespaces?
- we'll dig in a bit more later.

#### write the behaviour

- build a class or interface that handles messages
- test the class with mock xmpp stanzas
- mock out sending functions in your xmpp lib so you don't need an active connection

#### behaviour

```
class MyHandler
  def on_message(message)
    puts "Got Message:"
    puts "from #{message.from}"
    puts "to #{message.to}"
    puts "body #{message.body}"
    out = Jabber::Message.new(message.from, "got it!")
    yield out
  end
end
```

#### event handler

```
client = Jabber::Simple.new('user@ex.com', 'pwd')
handler = MyHandler.new

client.received_messages do Imessage!
  handler.on_message(message) do Iout!
    client.send(out)
  end
end
```

### event loop

```
client = Jabber::Simple.new('user@ex.com', 'pwd')
handler = MyHandler.new
loop do
  client.received_messages do Imessagel
    handler.on_message(message) do lout!
      client.send(out)
    end
  end
end
```

## handling presence

```
client.status(:away, "eating")

client.presence_updates do |update|
  friend = update[0]
  presence = update[2]
  puts "#{friend.jid} is #{presence.status}"
end
```

## handling presence

#### rosters

- should ideally be handled by libraries
- if not, at least aim for being able to fetch your roster using a library call

#### rosters

```
Roster roster = connection.getRoster();
Collection<RosterEntry> entries = roster.getEntries();
for (RosterEntry entry : entries) {
    System.out.println(entry);
}
```

### process management

- Very difficult to run Jabber clients from non-persistent connections
- Run a persistent daemon that manages your Jabber connection

# next steps

#### PubSub

- A mechanism for Publishing and Subscribing to feeds
- Like presence subscriptions, but for data

#### PubSub

- Over-specified
- Don't try to read the spec if you can avoid it
- Thankfully, the concept is simple and the core implementation is easy

#### PubSub Subscribe

```
<iq type='set' from='francisco@denmark.lit/barracks'
    to='example.com' id='sub1'>
    <pubsub xmlns='http://jabber.org/protocol/pubsub'>
        <subscribe
        node='http://example.com/updates'
        jid='francisco@denmark.lit/barracks'/>
        </pubsub>
</iq>
```

#### PubSub Confirmation

```
<iq type='result' from='example.com'</pre>
    to='francisco@denmark.lit/barracks' id='sub1'>
  <pubsub xmlns='http://jabber.org/protocol/pubsub'>
    <subscription
        node='http://example.com/updates'
        jid='francisco@denmark.lit/barracks'
        subscription='subscribed'/>
  </pubsub>
</iq>
```

## PubSub Messages

```
<message from='example.com'</pre>
 to='francisco@denmark.lit/barracks' id='foo'>
  <body>blah</body>
  <event xmlns='http://jabber.org/protocol/pubsub#event'>
    <items node='http://twitter.com/xmpp'>
      <item id='http://twitter.com/blaine/statuses/324236243'>
        <entry>...
      </item>
    </items>
  </event>
</message>
```

#### PubSub Unsubscribe

#### PubSub Confirmation

```
<iq type='result'
from='example.com'
to='<u>francisco@denmark.lit</u>/barracks'
id='unsub1'/>
```

#### PEP

- Personal Eventing via PubSub
- You can think of it as exactly the same as regular PubSub, except the node becomes relative to a user (full JID)

#### PEP

```
<iq type='set' from='francisco@denmark.lit/barracks'
    to='user@example.com' id='sub1'>
    <pubsub xmlns='http://jabber.org/protocol/pubsub'>
        <subscribe
        node='http://example.com/updates'
        jid='francisco@denmark.lit/barracks'/>
        </pubsub>
</iq>
```

#### Federation

- Social Network Federation
- Use PubSub to allow users on remote services to subscribe to eachother
- Breaking down walled gardens

# best practices

keeping the api simple

choosing where to use jabber

atom over xmpp

# scaling techniques

## scalability?

- Jabber scales well out of the box for relatively small numbers of contacts.
- Stops working at around 35k contacts, due to roster presence behaviour.
- Come online, find out what everyone's presence is.

- In order to work around this, we use the component protocol, XEP-0114
- Horrendously bad documentation
- But thankfully it's simple

- A component allows you to handle everything for a JID, or a whole domain
- You can turn off the roster!
- Without roster management, we now assume that out bot is always online.

- Components work just like client-toserver bots, but we need to handle presence ourselves.
- The easiest way is to do the following...

```
client = Jabber::Component.new('example.com')
client.connect("127.0.0.1")
client.auth("secret")
client.add_presence_callback do | presence |
  case presence.type.to_s
  when nil, 'unavailable': save_presence(presence)
  when 'probe': send_online(presence.from)
  when 'subscribe': send_subscribed(presence.from)
  end
end
```

## horizontal scaling

- Many processes across machines
- Need a queuing mechanism
- We use Starling
- ActiveMQ, RabbitMQ, MySQL, local HTTP push are also viable options

## horizontal scaling

```
client.add_message_callback do ImessageI
  incoming_message_queue.push message
end
```

```
loop do
  message = message_queue.pop
  client.send message
end
```

#### client connections

- If you plan to offer Jabber user accounts, you'll need to scale to many persistent connections.
- Thankfully, most Jabber servers do this part out of the box.

### tools

#### Client Libraries

- Ruby: xmpp4r & xmpp4r-simple
- Java: Smack
- Python: twisted-words
- Perl: Net::Jabber
- Javascript: JSJaC

#### Jabber Servers

- ejabberd (recently 2.0)
- openfire
- Jabber XCP

#### Other Tools

- Debugging: Psi (cross-platform, fully featured)
- PubSub: Idavoll

#### Jabber-enabled

- livejournal
- twitter
- jaiku
- gtalk / gmail
- chesspark
- fire eagle (soon!)

# questions?