RAKESH PARMAR

FRONT-END WEB DEVELOPER

Details

rakp.8989@gmail.com

416-839-2553

Brampton, ON

Links

My Portfolio

LinkedIn Profile

GitHub Profile

Skills

- HTML5
- CSS3
- JavaScript (ES6)
- Working with RESTful APIs and Firebase
- React (hooks and classes)
- Website accessibility requirements
- Version control & collaboration using Get and GitHub
- Paired Programming & team-based development
- Project scope management
- Communication
- Conflict resolution
- Embracing Diversity

Web Developer Profile

A Front-End Developer with 5+ years of experience in customer service and patient care. Using my natural ability to communicate effectively, I was able to resolve customer and patient concerns in a timely manner and build strong teamwork skills and rapport with colleagues. This allowed me to develop and display my adaptability and problem solving skills and translate them into building accessible, responsive and engaging websites and apps. Outside of work, I'm an avid sports fan, video game connoisseur and hip-hop purist.

Project Work

Beachstays
HTML5 | CSS3 | Sass | JavaScript   Git Repo | Live Link

Multi-page, functional, responsive PSD design-conversion website.

Event Finder
HTML5 | CSS3 | Sass | JavaScript | API   Git Repo | Live Link

Pair-project web application using TicketMaster API, JavaScript, DOM manipulation, error handling and UI design. App allows user to find upcoming events in a selected city.

Get Flix & Chill
React | CSS3 | API   Git Repo | Live Link

Web application created using React concepts (state, props, components), working with The Movie Database API to create a random movie generator.

Superla-TV
React | CSS3 | API   Git Repo | Live Link

Web application created working in an agency environment using React concepts (state, props, components, routing), working with the TV Maze API. Allows users to search for TV shows to add to superlative lists, creating a top 10 ranking within lists based on user votes.

Employment History

Retail Support Specialist | Specialty Health Network | Mississauga
May 2020 – September 2021

Liaised with Shoppers Drug Mart Associates and Pharmacy team members and insurers to troubleshoot reimbursement, drug access, and inter-store transfer requests for specialty medications while monitoring queue of incoming patient referrals within Siebel CRM, successfully processing referrals within 3 days of receipt and successfully resolving incidents within 1 - 5 day(s) as prioritized based on high, medium and low priority.

Patient Support Representative | Medical Cannabis by Shoppers | Mississauga
October 2019 – April 2020

Successfully initiated the patient outbound campaign to reach out to newly approved patients and assist them with the start of their cannabis treatment process, communicating with patients in a diplomatic and effective manner to provide product education and recommendations successfully reducing the length of time between approval and first contact by 20% while generating over $50,000 in sales revenue while also maintaining high call quality scores based on QA evaluation (Average Evaluation Score of 99.26 out of possible 100).

Education & Training

Juno College of Technology - Web Development Bootcamp

Humber College = Television Broadcasting/Videography