

Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated ▾

Ticket comments
<p>Upon further investigation, there is an inconsistency with the sender(Def Communications), email (76tguyhh6tgftrt7tg.su) , and name (Clyde West). The body of the email contains grammatical and spelling errors. This email does contain an attachment that is password protected, which the sender did provide. Upon further investigation, by using VirusTotal, the file hash was scanned and is indeed malicious. Therefore, I would like to escalate this ticket as I believe this incident is a phishing attempt.</p>

Additional information

Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93>

Subject: Re: Infrastructure Egnieer role

Dear HR at Inergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you,

Clyde West

Attachment: filename="bfsvc.exe"