

Dilemma Escape Rooms Terms and Conditions

By purchasing the ticket, you agree to be bound by the Terms and Conditions of sale specified herein and any other provision as may be specified from time to time by Dilemma Escape Rooms. If you do not agree with any of these terms, you are prohibited from purchasing tickets. Dilemma Escape Rooms is not liable for any death, injury, loss or damage, however caused while in the venue nor are they liable for any complaints, claims, refunds, or exchange for any reason, including without limitation, cancellation or postponement of the Escape Room Game. Booking fees and handling fees shall not be refundable. Any refunds shall be made only at Dilemma Escape Rooms management's discretion. Tickets are sold subject to the following conditions:

- 1) You have intentionally and distinctly chosen to participate in Dilemma Escape Rooms. They disclaim all warranties, express or implied, including but not limited to, implied warranties, merchantability or fitness for the operation of the Dilemma Escape Rooms to the fullest of extent of the law. They do not warrant the reliability, accuracy, completeness, current or error-free of the product, content and materials included, used or deployed on the site. If the product, content or material is not as detailed, you have explicitly relinquished the right to claim any damages and/or losses including but not limited to direct, indirect, incidental, punitive, and consequential damages derive from such use or reliance of the elucidation of the product, content or material.
- 2) Dilemma Escape Rooms does not provide resources for your personal belongings; all accoutrements shall be kept by you at your sole risk. In any case, Dilemma Escape Rooms including the employee shall not be held liable for any loss of your personal possessions, either within the site or outside of site. The risk of loss for your personal effects shall be borne by you upon entrance on the site or engagement with Dilemma Escape Rooms.
- 3) Dilemma Escape Rooms agent shall not be responsible for any risk, hazard, danger, security, thread, safety and/or protection for Dilemma

Escape Rooms to the fullest extent permissible by appropriate law. You shall be solely responsible and accountable for your personal safety, security, and health condition, while you are on the property of Dilemma Escape Rooms. They hereby expressly caution and/or advise that the site may be dangerous, hazardous, risky, and unsafe, insecure to you and you comprehend the underlying danger, risk, and/or hazard of the Dilemma Escape Rooms and shall further confirm and guard against your body condition and for your personal safety for the Dilemma Escape Rooms.

- 4) You shall behave, conduct yourself, and complete the Dilemma Escape Rooms appropriately in accordance to the instruction, rules, terms of service, and conditions specified by Dilemma Escape Rooms; failing to do so allows them the right to decline or refuse your entry to the site.
- 5) You shall not be allowed to record, capture or snap any photograph, video, film, tape, audio recording whatsoever before, during and after the Dilemma Escape Rooms experience. If such recording activity is found within the site, Dilemma Escape Room owners as well as employees shall reserve the power, authority and consent expressly granted by you to delete, remove, or transfer such recording to any device, media or hardware owned by Dilemma Escape Rooms, the copyright of such recordings will deemed automatically granted by you to Dilemma Escape Rooms.
- 6) You may not to carry any dangerous, harmful or hazardous object onto the property of Dilemma Escape Rooms including, but not limited to, sharp object, explosive items, weapon or item deemed to be dangerous or harmful to other visitors on the site. In the event, if such item or object is found, Dilemma Escape Rooms shall have the power, authority, and consent expressly granted by you to remove and confiscate such item or object and further decline or refuse your entry to the site.
- 7) You shall not enter the site under the influence of drugs or intoxicated, doing so provides Dilemma Escape Rooms all rights and power to decline or refuse your entry to the location. If you are found to be under such influence, Dilemma Escape Rooms shall have the power, authority, and

consent expressly granted by you to remove and confiscate the substance without any compensation, remedy or damages, and shall reserves all rights and authority to take the necessary legal action to ensure reputation of Dilemma Escape Rooms business remain intact and guard against any risk or harm towards the Dilemma Escape Rooms business. All losses, damages or legal costs derive from such incident shall be solely borne by you.

- 8) You shall be responsible to wear the proper attire including, but not limited to, footwear and clothing, such as a shirt and pant, before entering the site. You must continue to abide by this when on Dilemma Escape Rooms premices.
- 9) The website <https://bobio0l1.github.io/atem/> is owned and operated by GitHub Inc. and Dilemma Escape Room. The company holds the right to amend or vary these Terms and Conditions including any of the contents of the website from time to time at its sole discretion without prior notice. The hereinafter terms apply to the use by any visitor or patron of the Dilemma Escape Rooms website and should be read carefully before any use:
 - i) Dilemma Escape Rooms does its best to supply you with the most current and accurate information on its website;
 - ii) You accept that the Internet is not fully secure. Dilemma Escape Rooms will take all appropriate steps to protect the security of any payment card information, though Dilemma Escape Rooms shall not be liable for any damage that you may suffer as a result of the loss of confidentiality of any such information;
 - iii) Dilemma Escape Rooms shall not be liable to any person for any direct or indirect, consequential or incidental damages, including, but not limited to, lost profits or revenues, loss of opportunity, costs of replacement goods or services, loss or damage to data or business interruption, arising out of any use of the website;

You may not:

- iv) modify or copy the materials;
- v) use the materials for any commercial purpose, or for any public display (commercial or non-commercial);
- vi) attempt to decompile or reverse engineer any software contained on Dilemma Escape Rooms' website;

- vii) remove any copyright or other proprietary notations from the materials; or transfer the materials to another person or "mirror" the materials on any other server;
- 10) Nothing in these terms and conditions is intended to affect your statutory rights.
- 11) These terms and conditions and any contract concluded incorporating these terms and conditions shall be governed by American law and all disputes shall be submitted to the exclusive jurisdiction of the American courts.
- 12) All the terms of any contract are included or assigned to within these terms and conditions.
- 13) Dilemma Escape Rooms recommends teams 15 minutes before the game starts. The 60 minute timer will start running as per the allocated time schedule. The game is designed for a different sizes of groups depending on the room booked. Drinks and food may not be brought into the Game Rooms.
- 14) During the course of the game, the rooms are monitored by CCTV, this is to assist with the enjoyment and safety of the players and provide Dilemma Escape Rooms to assist where required. Dilemma Escape Rooms reserve the rights to retain any recording during the games for the sole purpose of training and development.
- 15) Dilemma Escape Rooms expects visitors not to disclose any details of the game directly or indirectly to the public.
- 16) Dilemma Escape Rooms may contact you from time to time with offers and promotions via information provided when booking tickets.
- 17) Dilemma Escape Rooms is entitled to charge the guests for any damage, which is intentional or caused by misuse of items.
- 18) While you are at Dilemma Escape Rooms premises, you must ensure to conform to their codes and regulations, adopt proper standards of

behaviour, and cooperate with their employees having security responsibilities.

- 19) Only person(s) who are at least 18 years of age are permitted to book a ticket from Dilemma Escape Rooms.
- 20) If you wish to transfer your ticket(s) into someone else's name, you must contact Dilemma Escape Rooms by either email or telephone at least 16 hours before the booked time. Dilemma Escape Rooms maintains the right to refuse game transfers.
- 21) Games may not be transferred or resold for commercial purposes or at a premium. If a game is transferred or resold in breach of this condition, the bearer of the game or the person claiming the right to attend the event will be refused admission to the game.
- 22) Online bookings can only be made as far in advance as management will allow, though exceptions may be made by contacting Dilemma Escape Rooms via email or phone.
- 23) A booking becomes a no-show and entry will be declined if the team is late 30 minutes or more. In such a situation the money is not refundable and the booking is not changeable.
- 24) The per-participant-price of a game is stated on the Dilemma Escape Rooms website in the booking section. The price-per-participant may vary depending on group size. Dilemma Escape Rooms maintains the sole right to change these prices from time to time at its sole discretion without prior notice.
- 25) Bookings can be made online on the Dilemma Escape Rooms website, via phone, email or in person.
- 26) A credit card is required to reserve your appointment. Your credit card information is held on-file by our payment processor until the time of appointment. You also expressly allow Dilemma Escape Rooms to charge

said credit card to claim damages caused to the room, puzzles or furnishings.

- 27) Once the booking is confirmed; refunds, cancellations or reschedules are not allowed. Dilemma Escape Rooms maintains the sole right to make exceptions to this policy. Any said exception does not warrant or grant any precedent.

Book Tickets