

K. J. Somaiya College of Engineering, Mumbai-77 (Autonomous College Affiliated to University of Mumbai)

From:01st May 2019 To:09th September 2019

Complain Report

Department:Carpenter

Id	Detail	Date Time	Status	Complainee Email	Cost
1	Door is not opening properly in B205	2019-08-19 18:49:09	Resolved	sohil.luhar@somaiya.edu	0
2	Window in broken in B301	2019-08-19 18:49:59	Pending	sohil.luhar@somaiya.edu	0
3	Desk is broken needs to be changed	ds to 2019-08-19 20:35:17 F		sohil.luhar@somaiya.edu	0
18	my wifi is not working	2019-08-20 19:23:27	Resolved	sohil.luhar@somaiya.edu	1000
26	complain in carpenter department describe all problem here	2019-08-20 21:52:38	Pending	sohil.luhar@somaiya.edu	0
33	final test	2019-08-21 01:32:03	Pending	sohil.luhar@somaiya.edu	0
36	test with img	2019-08-21 12:09:50	Pending	sohil.luhar@somaiya.edu	0
40	complain in carpenter dept get email if dept also	2019-08-22 20:12:04	Pending	sohil.l@somaiya.edu	0
41	testing for dept mail	2019-08-22 20:13:33	Pending	sohil.l@somaiya.edu	0
42	testing	2019-08-22 20:15:28	Pending	sohil.l@somaiya.edu	0
43	test complain for carpenter	2019-08-23 00:48:57	Pending	sohil.luhar@somaiya.edu	0
44	test complain	2019-08-23 01:00:51	Resolved	sohil.luhar@somaiya.edu	0
45	test	2019-08-23 01:02:43	Pending	sohil.luhar@somaiya.edu	0
46	testing	2019-08-23 01:11:29	Resolved#	sohil.luhar@somaiya.edu	500
49	test complain with jpg	2019-08-23 22:53:04	Resolved#	sohil.luhar@somaiya.edu	100
50	test	2019-08-23 22:55:31	Resolved	sohil.luhar@somaiya.edu	0
51	test	2019-08-23 22:58:23	Resolved	sohil.luhar@somaiya.edu	0
58	testing carpenter	2019-08-26 08:04:37	Resolved	sheth.pr@somaiya.edu	0
59	tets	2019-08-26 09:35:47	In-Progress	sheth.pr@somaiya.edu	0
60	test complain	2019-08-26 13:18:19	Resolved#	sheth.pr@somaiya.edu	500
71	desk is broken	2019-09-03 18:33:19	Pending	sheth.pr@somaiya.edu	0

Total Complains	Pending	In-Progress	Resolved	Total Cost
21	10	1	7	2100

Department: Networking

Id	Detail	Date Time	Status	Complainee Email	Cost
25	networking test	2019-08-20 21:47:23	Pending	sohil.luhar@somaiya.edu	0
29	test	2019-08-20 22:03:55	In-Progress	sohil.luhar@somaiya.edu	0
38	complain related to networking	2019-08-22 19:51:13	Resolved#	sohil.l@somaiya.edu	500
39	networking complain	2019-08-22 20:00:57	Resolved#	sohil.l@somaiya.edu	500
52	wifi is not working	2019-08-25 17:20:00	Resolved#	sheth.pr@somaiya.edu	100
53	wifi is not working	2019-08-25 17:27:02	Resolved#	sheth.pr@somaiya.edu	500
62	TEST	2019-08-27 10:26:02	Resolved	sheth.pr@somaiya.edu	100

Total Complains	Pending	In-Progress	Resolved	Total Cost
7	1	1	1	1700

Department:Cleaning

Id	Detail	Date Time	Status	Complainee Email	Cost
37	cleaning complain	2019-08-21 21:02:04	Pending	sohil.luhar@somaiya.edu	0
54	lets complain	2019-08-25 17:51:53	Pending	sheth.pr@somaiya.edu	0

Total Complains	Pending	In-Progress	Resolved	Total Cost
2	2	0	0	0

Department:test

Id	Detail	Date Time	Status	Complainee Email	Cost
55	problem here	2019-08-25 18:17:41	In-Progress	sheth.pr@somaiya.edu	0

Id	Detail	Date Time	Status	Complainee Email	Cost
64	testing for test	2019-09-02 17:16:45	Pending	sheth.pr@somaiya.edu	0
70	test complain	2019-09-03 10:07:30	In-Progress	sheth.pr@somaiya.edu	0

Total Complains	Pending	In-Progress	Resolved	Total Cost
3	1	2	0	0

Department: Carpenter Cleaning, Networking

Id	Detail	Date Time	Status	Complainee Email	Cost
63	complain related to carpenter	2019-08-31 07:36:08	In-Progress	sohil.luhar1@somaiya.edu	0

Total Complains	Pending	In-Progress	Resolved	Total Cost
1	0	1	0	0