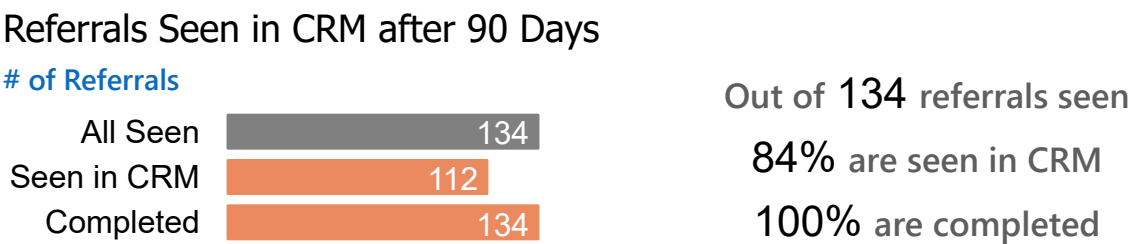
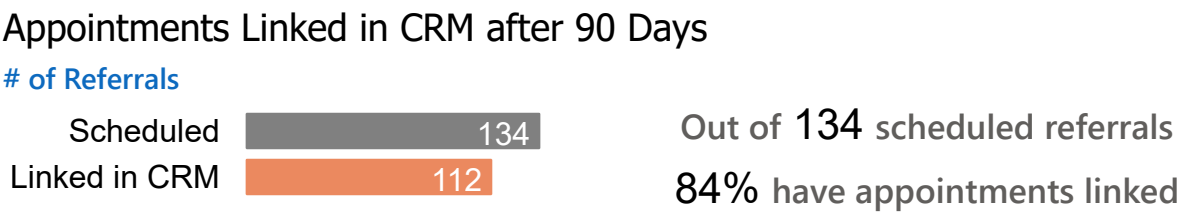
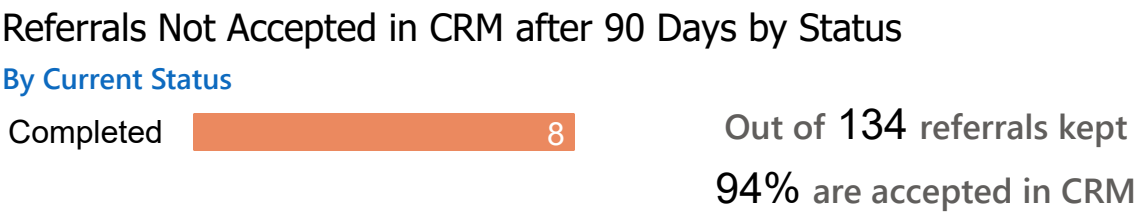


Referrals tracked using the Clinic Referral Management system versus the schedule book



Test of CRM Use for Referrals Sent 90 Days Prior

Test	% Result	Points Possible	Point Result
% of Referrals Accepted	94%	10	9.4
% of Scheduled Referrals with Linked Appt	84%	10	8.36
% of Seen Referrals Tagged as Seen	84%	10	8.36
% of Seen Referrals that are Completed	100%	10	10
% of DSM Referrals with CRM Referral	55%	5	2.73

38.85 points out of 45 points possible

86% clinic score for CRM use