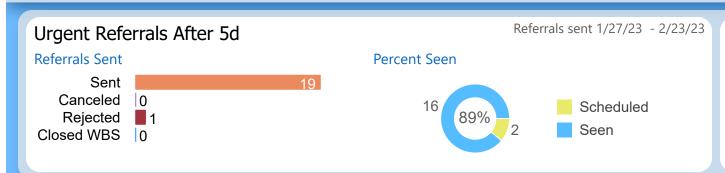
Specialty Clinics REFERRALS

Report of the referral conversion process in the

Immunology

▼ clinic for February 2023

Measures of conversion throughput for referrals sent to specialty clinics and aged to the date seen or to today's date



Urgent Referrals Seen in 5d



Moving Rates

△ vs. 91 Day 16%

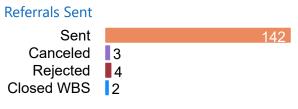
▼ vs. 182 Day 21%

- vs. 364 Day **21%**

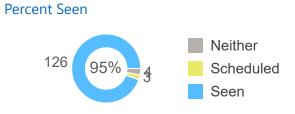
Moving Over/Under Target

91 Days ▼ -34% 182 Days ▼ -29% 364 Days ▼ -29%





Referrals sent 1/2/23 - 1/29/23



Routine Referrals Seen in 30d



Moving Over/Under Target

91 Days ▼ -2% 182 Days ▲ 5% 364 Days ▲ 8%

Referrals After 90d

11

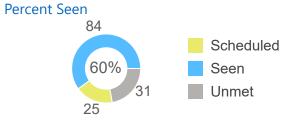
Sent

Canceled

Referrals Sent



Referrals sent 11/3/22 - 11/30/22



Process Rates

28 Day Median Times

Accepted 89% 7 Days to Accept
Scheduled 78% 36 Days to Schedule
Completed 40% 107 Days to Complete

