

Specialty Clinics REFERRALS

Report of process aims for February 2023

Clinic performance relative to targets and the process aim for urgent referrals

Urgent Referral Throughput

Rate Seen in 5d

15 % ▲ 1%

91 Day Rate

14 % ▼ -1%

182 Day Rate

15 % - 0%

364 Day Rate

15 %

Urgent Referral Performance and Improvement Direction

Clinic	28 Day % Seen in 5d	91 Day % Seen in 5d	Performance vs. Target 91 Day, 182 Day, 364 Day	Improvement Direction vs. 91 Day, 182 Day, 364 Day
Audiology	0%	22%	▼ ▼ ▼ Consistently Under	▼ ▲ ▼ Setback Recovery
Cardiology	20%	14%	▼ ▼ ▼ Consistently Under	▲ ▲ ▼ Rising Recovery
Dermatology	17%	14%	▼ ▼ ▼ Consistently Under	▲ ▼ ▼ Turning Upward
Endocrinology	38%	21%	▼ ▼ ▼ Consistently Under	▲ ▲ ▲ Rising
Gastroenterology	0%	3%	▼ ▼ ▼ Consistently Under	▼ ▼ ▼ Falling
Hepatology	8%	15%	▼ ▼ ▼ Consistently Under	▼ - ▼ Setback Recovery
Immunology	22%	16%	▼ ▼ ▼ Consistently Under	▲ ▼ - Bouncing Back
Internal Medicine	15%	15%	▼ ▼ ▼ Consistently Under	- ▼ ▲ Bouncing Back
Maternal Fetal Medicine	17%	21%	▼ ▼ ▼ Consistently Under	▼ ▲ ▲ Rising
Nephrology	36%	19%	▼ ▼ ▼ Consistently Under	▲ ▲ - Rising
Neurology	16%	13%	▼ ▼ ▼ Consistently Under	▲ ▼ ▼ Turning Upward
Oncology	13%	11%	▼ ▼ ▼ Consistently Under	▲ ▼ ▼ Turning Upward
Ophthalmology	6%	9%	▼ ▼ ▼ Consistently Under	▼ ▼ ▲ Falling
Orthopedics	14%	9%	▼ ▼ ▼ Consistently Under	▲ ▼ ▼ Turning Upward
Otolaryngology	7%	5%	▼ ▼ ▼ Consistently Under	▲ ▼ ▲ Bouncing Back
Pain Management	18%	16%	▼ ▼ ▼ Consistently Under	▲ ▲ ▲ Rising
Podiatry	17%	4%	▼ ▼ ▼ Consistently Under	▲ ▼ ▼ Turning Upward
Pulmonology	16%	14%	▼ ▼ ▼ Consistently Under	▲ ▲ ▼ Rising Recovery
Rheumatology	0%	17%	▼ ▼ ▼ Consistently Under	▼ ▼ ▲ Falling
Sleep Disorders Laboratory	0%	17%	▼ ▼ ▼ Consistently Under	▼ ▲ ▼ Setback Recovery
Urology	29%	22%	▼ ▼ ▼ Consistently Under	▲ ▲ ▲ Rising