

Specialty Clinics REFERRALS

Report of the referral conversion process in the Cardiology clinic for February 2023

Referrals tracked using the Clinic Referral Management system versus the schedule book

Referrals Not Accepted in CRM after 90 Days by Status

By Current Status



Appointments Linked in CRM after 90 Days

# of Referrals



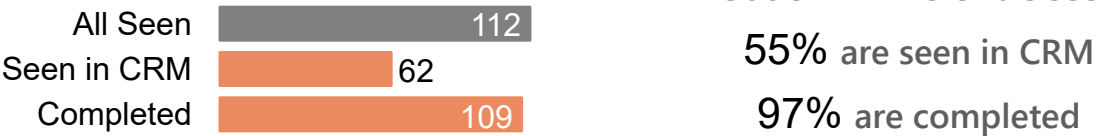
Direct Secure Message Referrals in CRM after 90 Days

# of Referrals



Referrals Seen in CRM after 90 Days

# of Referrals



Test of CRM Use for Referrals Sent 90 Days Prior

Test	% Result	Points Possible	Point Result
% of Referrals Accepted	90%	10	9.04
% of Scheduled Referrals with Linked Appt	62%	10	6.19
% of Seen Referrals Tagged as Seen	55%	10	5.54
% of Seen Referrals that are Completed	97%	10	9.73
% of DSM Referrals with CRM Referral	0%	5	0

30.5 points out of 45 points possible

68% clinic score for CRM use