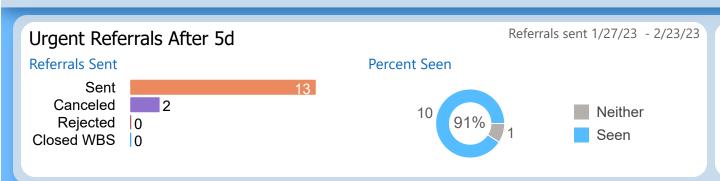
REFERRALS **Specialty Clinics**

Report of the referral conversion process in the

Pain Management

▼ clinic for February 2023

Measures of conversion throughput for referrals sent to specialty clinics and aged to the date seen or to today's date



Urgent Referrals Seen in 5d



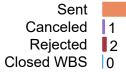
Moving Rates

- ▲ vs. 91 Day 16% ▲ vs. 182 Day 13%
- ▲ vs. 364 Day 12%

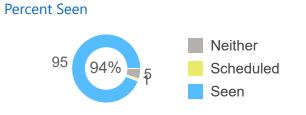
Moving Over/Under Target

- 91 Days **7 -34%** 182 Days ▼ **-37**%
- 364 Days ▼ -38%

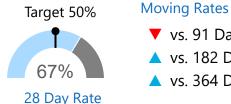
Routine Referrals After 30d Referrals Sent



Referrals sent 1/2/23 - 1/29/23



Routine Referrals Seen in 30d



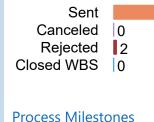
▼ vs. 91 Day 73% ▲ vs. 182 Day **62**%

▲ vs. 364 Day **62**%

Moving Over/Under Target

91 Days **\(\) 23%** 182 Days **12**% 364 Days **12%**





Aged

Accepted

Scheduled

Completed

Referrals Sent





Process Rates

134

134

126

Accepted 94% Scheduled 100% Completed 100%

28 Day Median Times

102 Days to Accept

Days to Schedule

39 Days to Complete

