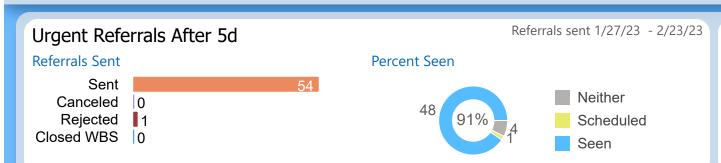
REFERRALS **Specialty Clinics**

Report of the referral conversion process in the

Internal Medicine

▼ clinic for February 2023

Measures of conversion throughput for referrals sent to specialty clinics and aged to the date seen or to today's date



Urgent Referrals Seen in 5d



- vs. 91 Day 15%

▼ vs. 182 Day 17% ▲ vs. 364 Day 15%

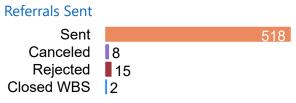
364 Days ▼ -35%

Moving Over/Under Target

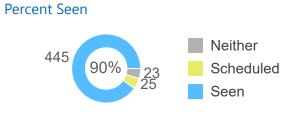
91 Days **▼ -35**%

182 Days ▼ **-33**%





Referrals sent 1/2/23 - 1/29/23



Routine Referrals Seen in 30d



Moving Over/Under Target

91 Days **\(\(\)** 5% 182 Days ▲ **6**% 364 Days 🔺 8%

Referrals After 90d

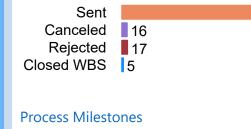
Referrals Sent

Aged

Accepted

Scheduled

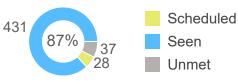
Completed



534

459

Percent Seen



Referrals sent 11/3/22 - 11/30/22

Process Rates

Accepted 94% Scheduled 93% Completed 78%

28 Day Median Times

8 Days to Accept **8** Days to Schedule

90 Days to Complete

