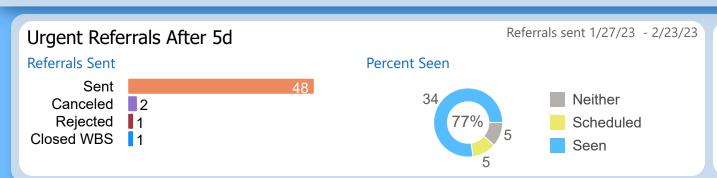
REFERRALS **Specialty Clinics**

Report of the referral conversion process in the

Pulmonology

▼ clinic for February 2023

Measures of conversion throughput for referrals sent to specialty clinics and aged to the date seen or to today's date



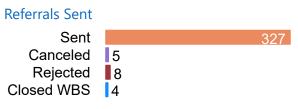
Urgent Referrals Seen in 5d



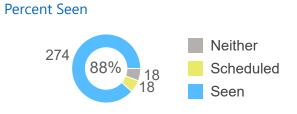
Moving Rates

- ▲ vs. 91 Day 14% ▲ vs. 182 Day 12% ▼ vs. 364 Day **15%**
- Moving Over/Under Target
- 91 Days **▼ -36**% 182 Days ▼ **-38**% 364 Days ▼ -35%

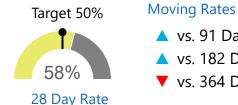




Referrals sent 1/2/23 - 1/29/23



Routine Referrals Seen in 30d



▲ vs. 91 Day 56% ▲ vs. 182 Day **54%**

▼ vs. 364 Day **60**%

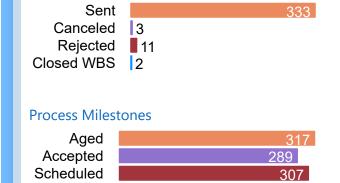
Moving Over/Under Target

91 Days **4** 6% 182 Days **4%** 364 Days **10%**

Referrals After 90d

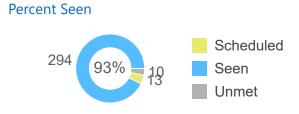
Referrals Sent

Completed



267

Referrals sent 11/3/22 - 11/30/22



Process Rates 28 Day Median Times

Accepted 91% Scheduled 97% Completed 84% **96** Days to Accept **7** Days to Schedule **65** Days to Complete

