

Lien Font

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Website Portfolio: <http://lienfont.dev> | GitHub: <https://github.com/90sPixelDev>

Software Engineer

Software Engineer with over 2 years of experience specializing in user interfaces with a focus on automation, and workflow optimization. Skilled in JavaScript, CSS, HTML SQL, BIRT, Eclipse, and enhancing user experiences. Proven track record of driving project completion and preventing delays through proactive teamwork. Worked in CI/CD development as client requested changes throughout.

KEY SKILLS

Report Automation | Fraud Detection | Workflow Optimization | ETL | Fast Paced Call/Ticket Support | SQL | Database Management | Data Visualization | User Experience Enhancement | Agile | Version Control | Dynamic Report Creation | Data Analytics

PROGRAMMING SKILLS

BIRT, SQL, Eclipse, C#, JavaScript, TypeScript, HTML, CSS, JSON, XML, React, Amazon Workspaces, react-router-dom, Tailwind, Firebase, Windows Forms, nodeJs/Node, Axios, SourceTree, GitHub, GitBash, Git, npm, Figma, Netlify, Wix, Vercel, API, Unity, Excel

PROFESSIONAL EXPERIENCE

InvestCloud | Software Developer

Jul 2023 – Apr 2024

- Took lead in the creation of a new custom client report style of private investment portfolios using BIRT with Eclipse, resulting in a 90% increase in user engagement and a modernized brand image
- Worked in ETL methods involving relational Databases with SQL for data input config and creating custom scripts with JavaScript to configure data received in UAT, DEV, and PROD servers in an Agile environment
- Worked in CI/CD development as client requests quickly adapting to needed changes
- Created User Interfaces and graphs, data charts, lists, ui actions, tables, and much more to present data adequately to client
- Worked in AWS environment as needed for isolating errors and mishaps within the Cloud along with Jenkins for debugging
- Partook in extensive testing of data pull to make sure no unexpected outcomes could happen reducing errors significantly, and sped up report creation by a whopping 76% with windows shell commands and Git commands
- Implemented dynamic services in an object oriented environment using JavaScript and java to create flexible reports from client database, collecting specific data points based on user input and requests and enhancing user experience

Freelance | Web Developer Consultant

Oct 2022 – Jul 2023

- Created proprietary daycare services web app system using electron for child check-in, check-out, daily activities and more for home business daycare

Bank of America | Fraud Report Specialist

Jul 2020 – Oct 2022

- Used Excel and BI tools to analyze patterns and likely victims to take initiative and prevent fraud/scams from occurring
- Created custom fraud note taking tool using electron (Javascript, HTML, CSS) that sped up client assisting by 120%
- On the front lines high call volume for fraud protection educating and guiding customers on best methods of fraud prevention
- Monitored and tracked illegal transactions on customers' financial accounts, mitigating financial losses for both the business and clients through the utilization of proprietary BI tools preventing an approximation of 65% further loss
- Worked on all manners of financial accounts such as Credit Cards, Debit Cards, Checkings, Savings for personal and businesses

Computer Generated Solutions | Order Support Developer

Feb 2019 - Jul 2020

- Worked on high call volume stuck orders in system where XML editing was done to push an order on a private company legacy CMS preventing a blockage in orders by 70%
- Assisted in creating DOCs for best practices according to repeated patterns in stuck orders improving onboarding efficiency
- Debugged through RESTFUL APIs and catalogued through order system to find measures in preventing errors by 62%

KEY PROJECTS

RP Rooms | Typescript — React — React-Router-DOM — Tailwind — Firebase

- Developed a fully custom web chatting application implementing React router for secure and efficient navigation within the app, utilizing protected routes for security.
- Leveraged React state management and Firestore real-time database to facilitate real-time messaging and server room

Drama Lister | C# — Windows Forms

- Developed a CRUD program for capturing, storing, updating, and reading listings of shows/dramas watched, utilizing C and Windows Forms library with binary format saving to enable data persistence and retrieval for enhanced user experience.

EDUCATION

The Art Institute of Tampa, Bachelors of 3D Video Game Art & Development

July 2015 -Dec 2018

- Used the Unity engine with custom C# code-base to create a final video game of a rolling ball plat-former