

## EDUCATION

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**The Art Institute of Tampa**, Bachelor's of 3D Game Art & Design July 2015 - December 2018

- ◇ Created, designed, tested and fully released a board-game with a team of about 9-11 students as a final project
- ◇ Used the Unity engine with custom c# code-base to create final video game demo of a rolling ball platformer

## EXPERIENCE

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### Bank of America

Tampa, FL

*Fraud Specialist*

*Jul 2020 - Present*

- On a blocked card/account would determine best course of action dependent on the situation to assist in permitting transaction(s) to proceed
- When customer would call in for assistance authenticated information and took social cues to verify if true customer was calling or a possible perpetrator while providing stellar customer service

### Computer Generated Solutions

Tampa, FL

*Order Support Specialist*

*Feb 2019 - Jul 2020*

- Worked on stuck orders in system where a combination of manual HTML and XML editing was done to push an order through on a private company legacy CMS
- Assisted in creating DOCs for best practices according to repeated patterns in stuck orders
- Provided guidance and on boarding to new team members for them to quickly start working in stuck orders queue

## PROJECTS

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### (In Progress) Simple Project Timer

- Simple clean app where you can add a project and start a timer to track time spent working on project/idea
- Used SVG HTML shape elements to create the clock figure and have it animated to showcase the time visually
- Implemented the Firebase Realtime Database this time to learn about the pros and cons between the two Firebase databases from an earlier project

### Expense Tracker

- A mini Expense Tracker where you can keep track of an expense by title, date and amount
- Expenses are saved on Firebase Cloud Database so users can come back to it and change as needed
- Used Tailwind to make responsive designs tailored to mobile first so mobile viewing is responsive
- Added Firebase authentication before expenses may be edited to protect user's data

### Free the Games

- A website created to view information on all current free games to play
- Used Axios to fetch API data to dynamically display all the Games info up to date
- Used JavaScript to dynamically create and display many HTML elements with CSS classes for dynamic rendering to lower wait times in between page loads
- Made dynamic filtering of categories by tag as well as dynamic pagination to assist in speedier loads
- Used Intersection Observer for animations to start interactively by viewer

### Drama Lister

- A CRUD program with the goal to capture, store, update, and read listings of shows/dramas watched
- Incorporated every show/drama's own property of rating, comments, genre, episode count, etc
- Created with C# and Windows Forms library in Visual Basic Studio for a native Windows program feel
- Added binary formatter saving so lists of dramas/shows can be saved as well as read back when loaded

## PROGRAMMING SKILLS

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**Languages/Scripting:** C#, JavaScript, HTML, CSS, JSON, XML

**Libraries/Frameworks:** React, Tailwind, Firebase, Windows Forms, ScSS/SASS, Auth0, nodeJs, Axios

**Tools:** SourceTree, GitHub/GitBash/Git, npm, Figma, Netlify, Wix, Vercel