

PROGRAMMING SKILLS

Skills: C#, JavaScript, TypeScript, HTML, CSS, JSON, XML, React, react-router-dom, Tailwind, Firebase, Windows Forms, ScSS/SASS, Auth0, nodeJs, Axios, SourceTree, GitHub, GitBash, Git, npm, Figma, Netlify, Wix, Vercel

EDUCATION

The Art Institute of Tampa, Bachelor's of 3D Game Art & Design July 2015 - December 2018

- ◇ Created, designed, tested and fully released a board-game with a team of about 9-11 students as a final project
- ◇ Used the Unity engine with custom c# code-base to create final video game of a rolling ball plat-former

PROJECTS

RP Rooms Typescript — React — React-Router-DOM — Tailwind — Firebase

- Fully custom web chatting app for roleplaying a character with others (Inspiration from Discord)
- Incorporated react router for easy access to users for different parts of web app with protected routes for security
- React State management, with hooks such as useEffect and the Firestore realtime database were effectively used together to show users messages and grab "Server Rooms" in realtime

Expense Tracker React — Tailwind — Firebase

- A mini Expense Tracker where you can keep track of an expense by title, date and amount
- Expenses are saved on Firebase Cloud Database so users can come back to it and change as needed
- Used Tailwind to make responsive designs tailored to mobile first so mobile viewing is responsive
- Added Firebase authentication before expenses may be edited to protect user's data

Free the Games JavaScript — ScSS — API

- A website created to view information on all current free games to play
- Used Axios to fetch API data to dynamically display all the Games info up to date
- JavaScript was used to dynamically create and display many HTML elements with CSS classes for dynamic rendering

Drama Lister C# — Windows Forms

- A CRUD program with the goal to capture, store, update, and read listings of shows/dramas watched
- Incorporated every show/drama's own property of rating, comments, genre, episode count, etc
- Created with C# and Windows Forms library in Visual Basic Studio for a native Windows program feel
- Added binary formatter saving so lists of dramas/shows can be saved as well as read back when loaded

EXPERIENCE

Bank of America Tampa, FL

Fraud Specialist *Jul 2020 - Oct 2022*

- On a blocked card/account would determine best course of action dependent on the situation to assist in permitting transaction(s) to proceed
- When customer would call in for assistance authenticated information and took social cues to verify if true customer was calling or a possible perpetrator while providing stellar customer service

Computer Generated Solutions Tampa, FL

Order Support Specialist *Feb 2019 - Jul 2020*

- Worked on stuck orders in system where a combination of manual HTML and XML editing was done to push an order through on a private company legacy CMS
- Assisted in creating DOCs for best practices according to repeated patterns in stuck orders
- Provided guidance and on boarding to new team members for them to quickly start working in stuck orders queue