# **ArunN**

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**SeekingNetwork Engineer/ server Admin position with a reputed organizationwithNetwork& IT solutions that offer me professional growth while being resourceful, innovative and flexible**

**Location Preference: Chennai**

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| **Professional Experience** |

* Working in **YES BANK LTD** as a IT Vendor Manager from Nov 2021 to till date
* Worked as specialist in **Hexaware BPS** from Oct 2016 to Dec 2017
* Worked as IT SUPPORT ENGGINEER in **TATA COMMUNICATIONS TRANSFORMATION SERVICESLIMITED** chennai. From July 2014 to Feb 2016
* Worked as System admin at **precision Engg product pvt ltd**. Chennai. Since, Aug 2007 to June 2014
* **Organization : Teamlease india PVT LTD**
* **Duration : Nov 2021 to till date**
* **Designation : IT vendor manager**
* **Client : YES BANK LTD**

**Roles and Responsibilities:**

* Providing Pan india support to branch User.
* Taking care of all IT related issues acting as SPOC.
* Handling Network issues ,printer issues ,MP issues .sap related issues .
* Providing training to my Teammates.
* Handling tickets in HPESM tool.
* Server O/s installation, ILO configuration ,Raid configuration
* Experience in mobile Device support, Video conferencing device configuration.
* Handing Cisco switch 2960.
* Experience in SAN .
* Experience in corporate setup .
* Experience in Cisco Voip devices and basics configuration
* Handling HP proliant DL 360 Gen 10 server.
* Experience in Vlan configuration.
* Experience in Biometric devices Setup
* Experience in survilence camera setup.
* Experience in Asset management.
* **Organization : Hexaware BPS PVT LTD**
* **Duration : Oct 2016 to Dec 2017**
* **Designation : Specialist**
* **Client : TELE2 Netherland**

**Roles and Responsibilities:**

* 1.5 year associated with HEXAWARE BPS PVT LTD, Chennai as IT SPECIALIST.
* Taking daily backup using tapedrives LDO5 and LDO6
* Supported TELE2 NETHERLAND for BROADBAND SERVICES
* Experince in Veritas net backup tool
* Server O/s installation, ILO configuration ,Raid configuration
* Experience in mobile Device support, Video conferencing device configuration.
* Handing Cisco switch 2960.
* Experience in SAN .
* Experience in corporate setup .
* Experience in Cisco Voip devices and basics configuration
* Handling HP proliant DL 360 Gen 10 server.
* Experience in Vlan configuration.
* Experience in Biometric devices Setup
* Experience in survilence camera setup.
* Experience in Asset management.
* Experience in Server and Network Alert monitoring tool
* Handling Nagovis and cipnetwork alert monitoring tool
* Experience in service now ticketing tool.
* Experience in flexara tool to monitor unlicensed Software.
* **Organization : Xecute HR solutions PVT LTD**
* **Duration : July2014 to Feb 2016**
* **Designation : System admin**
* **Client : TATA COMMUNICATION TRANSFORMATION SERVICES PVT LTD**

**Roles and Responsibilities:**

* Proficient in providing technical support to the end users (in-house, over telephone, and online)
* Supported VODAFONE-UK for server Fountain head
* Installation and Administration of Windows Platform server and maintenance
* Administration and Maintenance of Windows based network Workstations
* Installation and Maintananceof active directory 2003 server
* Installed and maintained Network availability and performance Monitoring and notification system
* Proficient in **installing**, **maintaining** and **troubleshooting** Windows OS
* Supported the network infrastructure in a multi-vendor environment. Platforms deployed and managed include Cisco switches, routers and remote servers.
* Install, Configure, administer and upgrade the network hardware and software
* Identify and solve the problems with hardware and software.
* Disk Management, Logical Volume Manager and Printer configuration
* Proficient in Hardware and Network Troubleshooting
* Performed day-to-day administration functions, File server maintenance
* Maintaining, Updating security and Operating Patches on servers and PC’s
* Administration and Maintenance of Windows based network Workstations
* Deploying Active Directory Service, in Windows 2003 and 2008 Servers
* **Organization : precision Engg product pvtltdChennai.**
* **Duration : Aug 2007 to June 2014**
* **Designation : System Admin**

**Roles & Responsibilities**

* Handled 70 systems for OS Installation like Windows XP, Windows 7.
* RAM upgrade, new application installation, System Performance.
* PC Assembling, Service pack updates, Anti – virus installation and updates.
* Assigning ip address to systems, taking back up.
* Resolving employee's ticket and assisting them based on the issues like system restart problem, front panel, SMPS problem, disk boot error, LAN problems, etc.
* Configuring and troubleshooting network printers
* Responsible for OS or hardware related issues and to provide support and resolved the issue
* Preparing the systems for specific project requirements
* Maintaining, Updating security and Operating Patches on servers and PC’s
* Provide day to day troubleshooting support to a managed environment
* Infrastructure. This involves working clients to resolve problems related to
* Infrastructure, network connectivity, hardware/software, or other related issues

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| **Academic Credentials** |

2004 – 2007: Completed Diploma – CE from Ramakrishna Polytechnic College, Chennai, secured 75%.

2003 – 2004: Completed Infant Jesus Matric Higher Secondary School, Chennai, secured 60%.

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| **Personal Dossier** |

Date of birth : December 20, 1988.

Gender : Male.

Marital Status : Married.

Linguistic Skills : English, Tamil & Hindi.

Spouse Name : M.Revathy

Permanent Address : No:59, Bhavani Nagar, Kundrathur. Ch-600069.

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| **Declaration** |

I declare that the details furnished above are true to the best of my knowledge

**Yours Truly,**

**Date : 30.08.2019**

**Location :** Chennai

**(Arun N)**