

## SOFTWARE DEVELOPER

JAVA PROGRAMMING | C# PROGRAMMING | PROJECT PLANNING

### SUMMARY OF QUALIFICATIONS

- Student of Software Engineering Technology who possesses a Bachelor of Computer Science degree
- Knowledge in: Python, C#, Java, JavaScript C++, SQL, Oracle, ASP.NET, Python, HTML/HMTL5
- Sound understanding of data management tools including Data Structures and Algorithms
- Skilled in object-oriented software design and user-oriented interface design
- Excellent problem solver with strong analytical skills used to troubleshoot issues
- Multilingual in English, Punjabi and Hindi; uses strong communication skills to support clients and relay technical solutions to coworkers

### EDUCATION

<b>Software Engineering Technology Advanced Diploma</b>		Sept. 2020 - Present
Centennial College, Toronto, ON		<i>Expected graduation Dec. 2023</i>
Database Concepts	Java Programming	Web Application Development
Python Programming	Data Structures & Algorithms	Client-Side Web Development
Mobile Application Development	Software Systems Design	Unix/Linux OS
<b>Bachelor of Computer Science and Technology</b>		July 2016 - May 2020
Guru Nanak Dev University, Punjab, India		

### ACADEMIC PROJECTS

#### Web Application Design – Pizza Shop App

- Designed a Pizza Shop app in C#, which takes input from user to get details of order and produce a bill
- Used Window Forms to build this app and use various functions like label, button, dropdown list etc.

#### Use Case - Home Service Scheduling System

- Created a diagram, and created use case diagram, data flow diagram and the related documentation
- Determined which technology and design pattern to use to implement this project

#### Social Analysis Project – Team Leader

- Served as the Team Leader, while working on a technology-based solution for a social problem
- Coordinated a team of 5 members, assigned duties according to the weakness and strengths of team members, organized meetings, keep on reminding the team members about the deadlines

### EXPERIENCE

<b>Customer Care Associate</b>	Teleperformance, Mumbai, India (Remote)	Aug 2020 - Jan 2021
<ul style="list-style-type: none"><li>• Responded to customer calls and resolve queries providing exceptional customer service</li><li>• Inputted and retrieved sensitive customer data with integrity including financial and personal information</li></ul>		
<b>English Language - IELTS teacher</b>	Sareen Lingua World, Jalandhar, India	Jan 2021 - Aug 2021
<ul style="list-style-type: none"><li>• Facilitated classes of 50+ students virtually, providing instruction and coaching for IELTS test preparation</li></ul>		

### EXTRA-CURRICULAR ACTIVITIES

- Competitive Soccer player on varsity team from 2016-2020 at Guru Nanak Dev University
- Content Creator: Developed a YouTube challenge *Football Learning Point*, with over 400,000 views on a single video and more than 5000 subscribers