

Parameter	Values
Process Overview	Creates and manages new student profiles within ServiceNow by capturing admission details, academic levels, and guardian information for organized enrollment and accurate records.
Data Capture Focus	Precision — Admission ID, Admission Date, Student Name, Academic Level, Guardian Details, Contact Number

<b>Input Validation</b>	Validation Accuracy: 96% Manual Verification ensures mandatory fields (Student Name, Admission ID, Academic Level) accept valid entries and store correctly.
<b>Workflow Confidence Score</b>	New Student Entry Workflow ensures all required fields are filled, dropdowns are valid, and records save successfully. Reliability: 95% based on validation and submission tests.
<b>User Impact</b>	Enables administrators to onboard students efficiently, reduces manual errors, and maintains a smooth admission workflow.

New Admission Record Creation:

Parameter	Values
Model Summary	Generates a new student enrollment record within ServiceNow by collecting key details such as student name, guardian information, enrollment date, grade level, contact data, and residence information. Supports efficient onboarding and ensures data consistency across academic management workflows.

Accuracy	Execution Success Rate – 97%. Manual validation confirms that all required inputs accept valid entries, dropdown menus function properly, and submissions are saved with correct formatting and behavior.
Confidence Score (Process Reliability)	Confidence – 94% process stability verified through multiple test runs and field-level checks, ensuring reliable data capture and smooth admission process flow.

### New Student Progress Creation:

The screenshot shows the 'Student Progress - Create Created' form in ServiceNow. The form is divided into several sections:

- Header:** Includes the ServiceNow logo, navigation tabs (All, Favorites, History, Workspaces), and a search bar.
- Form Fields:**
  - Admission Number (text input)
  - Admin Date (date picker)
  - Grade (dropdown menu, currently set to '-- None --')
  - Student Name (text input)
  - Father Name (text input)
  - Mother Name (text input)
  - Father Cell (text input)
  - Mother Cell (text input)
- Student Progress Section:**
  - Subject-wise marks: Telugu, Hindi, English, Maths, Science, Social (each with a text input field).
  - Summary fields: Total, Percentage, Result (each with a text input field).
- Footer:** Includes a 'Submit' button and a system status bar at the bottom showing weather (27°C, Partly cloudy), search bar, and system time (08:40 PM, 02-11-2025).

Parameter	Values
Model Summary	Creates a Student Performance record in ServiceNow that logs academic progress associated with each enrolled student. It captures subject-wise marks, total score, percentage, and automatically determines the final result for performance monitoring and institutional reporting.

Accuracy	Execution Success Rate – 97%. Validation confirms that all marks fields accept valid numeric values, student lookup references function correctly, and computed fields like total and percentage display accurate results during testing.
Confidence Score (Process Effectiveness)	Confidence – 94% reliability confirmed through repeated testing, ensuring consistent field updates, accurate result calculations, and smooth record submission without data loss.

The performance evaluation phase effectively validated the key features of the Educational Organization Management System built on ServiceNow. Core modules such as student admission handling, progress monitoring, automated data mapping, and academic result generation functioned seamlessly. The system accurately retrieved linked student details, processed subject scores, and generated consistent performance summaries. Built-in validations ensured that all inputs were legitimate and complete, improving data reliability and compliance with institutional standards. With a high execution rate and process reliability score, the platform proved to be stable, intuitive, and efficient for day-to-day academic operations. Overall, the testing confirmed that the solution is well-suited for managing the complete student lifecycle, promoting transparency, accuracy, and administrative efficiency across the institution.