



General Requirements

Scope

This document describes General Requirements that apply to all JYSK products and form a significant part of any agreement with JYSK.
Suppliers and Agents should make sure to understand the complete document as well as every applicable reference stated within the document before entering into agreement with JYSK.

Change-log

Section	Changes
2.4	New section, claims settlement.
5	<i>Directive 2001/95/EC</i> repealed by <i>Regulation (EU) 2023/988</i> 13/12-2024.
6 and 14	EUDR requirement updated to 01.10.2025.
6.8	<i>Directive 87/357/EEC</i> repealed by <i>Regulation (Eu) 2023/998</i> 12/12-2024.
7.6	Downpass labelling not accepted with downs/feathers mixed with fibers.
8.1	Update on Document requirements.



Contents

1	JYSK Unit definitions	6
1.1	Sales Unit	6
1.2	Sales display	6
1.3	Handling unit	7
1.3.1	Physical requirements for handling units	7
1.4	Unit load	7
2	JYSK General Expectations	8
2.1	Fitness for use	8
2.2	Product condition	8
2.3	Readiness for sale	8
2.4	Claims settlement	8
2.5	The role of agents	9
3	JYSK material & Substance requirements	9
3.1	Substances of Very High Concern	9
3.2	Poly Vinyl Chloride (PVC)	9
3.3	PFAS in all JYSK products	9
3.4	Nano materials	9
3.5	Products with low flash point	9
3.6	Cotton	10
3.6.1	Exemptions	10
4	JYSK Countries of sale	10
4.1	JYSK Languages	11
5	General Product safety	11
5.1	Safety Assessment	12
5.2	Product traceability	12
5.3	Warnings	12
5.3.1	Warnings made available online	13
5.4	Voluntary UFI codes on risk products	13
5.5	Safety Data Sheets (SDS)	13
5.5.1	SDS requirements	14
6	Requirements concerning certain legislations and conventions	16
6.1	REACH	17
6.1.1	EU Regulation concerning intentionally microplastics added to products	17
6.2	Persistent Organic Pollutants (POP)	17
6.3	CLP Regulation	17
6.3.1	Unique Formula Identifier (UFI)	18
6.4	Biocides	18
6.4.1	Labelling of biocidal treated articles/products	19

6.5	Detergents.....	19
6.6	Cosmetics.....	19
6.7	Transport of dangerous goods	20
6.8	Products resembling foodstuffs.....	20
6.9	Products requiring CE-marking	20
6.10	Products requiring CMim-marking	21
6.11	Medical Devices.....	21
6.12	Packaging and packaging waste.....	21
6.13	FLEGT	22
6.14	CITES and protection of species of wild fauna and flora	22
6.15	Swiss wood products.....	23
6.16	French bedding items.....	23
6.16.1	Definition of bedding items	23
6.17	Footwear	23
6.18	Construction products	23
7	Third-party certifications & schemes.....	24
7.1	amfori	24
7.1.1	BSCI (Business Social Compliance Initiative).....	24
7.1.2	BEPI (Business Environmental Performance Initiative).....	25
7.2	OEKO-TEX	26
7.2.1	STANDARD 100 by OEKO-TEX	27
7.2.2	MADE IN GREEN by OEKO-TEX	28
7.3	Forrest Stewardship Council (FSC)	29
7.3.1	Requirements for FSC-certified products.....	29
7.3.2	Requirements for FSC-certified packaging.....	30
7.4	Better Cotton	31
7.4.1	Better Cotton requirements.....	31
7.5	Global Recycled Standard (GRS).....	32
7.6	Down and feathers.....	32
7.7	Third party affiliation.....	32
8	Documentation & third-party testing	33
8.1	Documentation requirements	34
8.2	Documentation format requirements	34
8.3	Test requirements.....	35
8.3.1	Test report requirements	35
8.4	Raw material traceability	35
9	Inspection of products.....	36
10	JYSK standards.....	37
11	Instructions & Manuals	38

12	Packaging, Packing, Marking and Labelling.....	38
12.1	Replacement packaging made of wood based materials	38
13	Supplier Quality Requirements (SQR)	39
13.1	Cleanliness of premises	39
13.2	Continuous improvement	39
13.3	Quality responsible	39
13.3.1	Quality communication with JYSK	39
13.3.2	Quality responsible at place of manufacture	39
13.4	Work instructions.....	39
13.5	Technical documentation	39
13.6	Product Audit Report, Production Quality Assessment and Quality Description	39
13.7	Quality Planning	40
13.7.1	Quality Assurance planning	40
13.7.2	Quality Control planning	40
13.8	Measurement and calibration.....	40
13.9	Equipment maintenance	40
13.10	Qualification and Training	40
13.11	Handling and storage	40
13.11.1	Isolation of nonconforming products	40
14	Business procedures	41
14.1	Communication	41
14.2	Text translations.....	41
14.3	Product master data.....	41
14.3.1	Packaging master data	42
14.4	Samples	42
14.4.1	DCU sample procedure	44
14.4.2	Pro forma invoices	44
14.5	Load carrier settlement	45
14.5.1	EUR pallets	45
14.5.2	EUR pallet collars.....	45

Definitions

Term	Definition
Agent	Defined in JYSK Terms and Conditions of Purchase .
All JYSK languages	The languages in the listed order according to 4.1 .
CAM	Means the Category Manager for the applicable product area. Generally used to cover both the Category Manager and the Category Buyer.
DBL / DBL-Region	DBL-Region covers the following countries: Germany, Austria, Switzerland, France, Spain, Italy and Portugal.
Distribution Center (DC)	Distribution Centers are warehouses used for storage and distribution of products. JYSK currently have the following Distribution Centers: <ul style="list-style-type: none"> • DC Uldum • DC Nässjö • DC Radomsko • DC Kyiv • DC Bozhurishte • DC Ecser • DC Lelystad • DC Zarrentin • DC Homberg • DC Kammlach • DC Chestre
JYSK	Defined in JYSK Terms and Conditions of Purchase .
JYSK Compliance & Quality (JYSK C&Q)	JYSK C&Q is a department within JYSK Purchasing and can be contacted on the following mail address: compliancequality@JYSK.com
JYSK Standard	A JYSK-document concerning certain topics regarding JYSK products. JYSK standards include a 4-digit reference number to allow easy referencing. e.g. ' JYSK XXXX '.
JYSK Standard Operating Procedure (SOP)	A JYSK-document describing how to perform certain business procedures when trading with JYSK. JYSK SOPs include a 4-digit reference number to allow easy referencing. e.g. ' JYSK 8XXX '.
JYSK Supplier Code of Conduct (CoC)	JYSK Supplier Code of Conduct is a document summarizing JYSK's ethical ruleset for Suppliers.
JYSK Terms and Conditions of Purchase (T&C)	JYSK Terms and Conditions of Purchase is a document stating the general terms and conditions for making agreements with JYSK.
Nordic / Nordic-Region	Nordic-Region covers the following countries: Denmark, Sweden, Norway, Finland, Poland, Czechia, Hungary, Slovakia, the Netherlands, Slovenia, United Kingdoms, Croatia, Bosnia and Herzegovina, Serbia, Ukraine, Romania, Bulgaria, Greece, Belgium, Ireland and Türkiye.
PAS	Means the Purchasing Assistant in the applicable product area.
Purchasing Order (PO)	An order (commercial document) issued to the supplier by JYSK Purchasing.
Reasonable time	Reasonable time is the amount of time fairly necessary to do what is required to be done, as soon as circumstances permit. Reasonable time in the context of third-party requests also includes the expectations for timely answer depending on the form and nature of the inquiry.
Supplier	Defined in JYSK Terms and Conditions of Purchase .

1 JYSK Unit definitions

1.1 Sales Unit

Sales units are divided into two categories:

- Sales units
- Combined sales and handling units

Note: A sales unit may consist of separate components (*handling units*).

Sales units

Sales units are the articles with the packaging which is presented in the stores and handed out to the customers, e.g. bellyband, hangtag, box and header cards.



Examples of sales units

Combined sales and handling units

Combined sales and handling units are generally used for articles not presented in the store but are handed out to the customer.



Figure 1 Examples of combined sales and handling units

1.2 Sales display

A display used to expose several 'sales units' and ease the process of unpacking and exposure in stores.

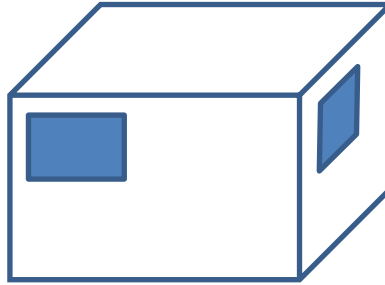
Unopened Sales displays acts as *handling units*.



Examples of sales display

1.3 Handling unit

A unit containing one or several *sales units* (or in some cases smaller *handling units*) packaged for distribution.



Example of handling unit

Unless otherwise agreed with or instructed by JYSK handling units must be packaged as a cardboard box.

Agreements on other handling unit formats must be approved by [JYSK C&Q](#).

Rationale: To have cost effective and efficient logistics from DC to stores handling units must be individually stackable on pallets.

1.3.1 Physical requirements for handling units

Handling units must comply with the requirements stated in [Table 1](#).

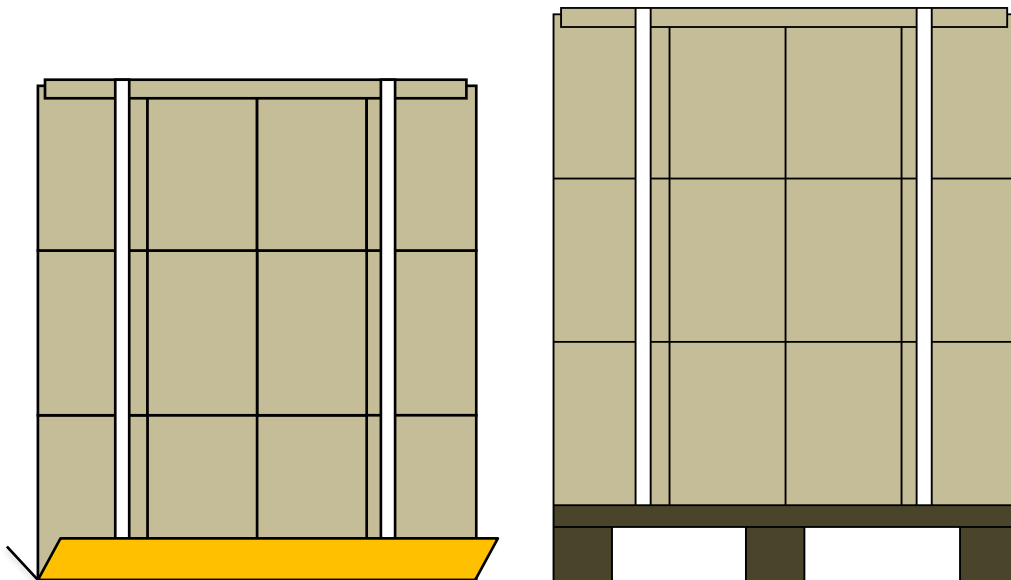
Longest side of packaging	300 cm
Longest side of packaging, when delivered on slip-sheets.	234 cm
Weight of handling unit containing >1 sales unit.	≤15 kg
Weight of handling unit containing 1 <i>sales unit</i> without further approval.	≤25 kg
Absolute maximum weight	50 kg

Table 1

Note: Sales- and handling units weighing ≥25 kg requires approval by JYSK Human Resource due to working environment legislation.

1.4 Unit load

A distribution unit containing one or several *Sales units* or several *Handling units* of the same product number on a load carrier (i.e. pallet or slip sheet).



Examples of unit loads (Slip-sheet and pallet)

2 JYSK General Expectations

Suppliers for JYSK must act responsible in accordance with [JYSK Supplier Code of Conduct](#) and take responsibility for own actions and products.

JYSK suppliers must proactively plan ahead to avoid unnecessary risks and be forward-looking and innovative to consistently ensure great offers for JYSK's customers.

Suppliers must supply JYSK only with products in the agreed quality corresponding with the original design ideas and visual identity of the product.

To provide JYSK-customers with a great experiences and proper quality perception, suppliers must ensure that supplied products are:

- Fit for use (see [2.1](#))
- In proper condition (see [2.2](#))
- Sales ready (see [2.3](#))

2.1 Fitness for use

Products must be fit for the intended use and fit for the purposes that goods of same description ordinarily would.

All intended functions of supplied products must work as intended.

The product must have a service life beyond the legal warranties in applicable countries of sale.

Note: The legal warranty period within EU is usually minimum 2 years but higher for specific products in some countries.

For information on legal warranties within EU see link: <https://europa.eu/youreurope/citizens/consumers/shopping/guarantees-returns/>

Suppliers must vouch that the product is suitable for *commercial warranties* offered by JYSK for the product.

The supplier must expressly inform [CAM](#) and [JYSK C&Q](#) if a product is perishable or has limited storage life when the products is introduced to JYSK.

- Products must remain merchantable at least within the legal warranty period.
- Products must not have a storage life below 12 months.

2.2 Product condition

To be in suitable condition JYSK products must be:

- Corresponding with agreements and approved samples.
- Supplied in consistent quality within and between Purchase Orders.
- Free from defects in material and craftsmanship.
- Free from functional errors.
- Free from contamination from foreign objects and organisms.
- Neat and clean.
- Without unexpected and/or unpleasant smells.

2.3 Readiness for sale

To be ready for sale (merchantable) JYSK products must:

- Comply with applicable legislative requirements using commercially viable solutions.
- Include necessary warnings and instructions (see [5.3](#) and [11](#)).
- Be packaged and labelled in accordance with JYSK requirements (see [12](#)).

The supplier must ensure that all included texts are proofread and correct.

2.4 Claims settlement

Settlement regarding handling of customer claims is described in [JYSK 8003](#).

2.5 The role of agents

Agents are business entities, registered with a JYSK Agent number, acting on behalf of a supplier.

Suppliers and agents may generally distribute tasks among themselves as suitable however;

agents must perform any necessary tasks and actions to ensure that the supplier fulfills the agreement with JYSK, including but not limited to:

- Initially validating that the supplier has the required capabilities to comply with [JYSK Supplier Code of Conduct](#) and JYSK's Supplier Quality Requirements (see [13](#)).
- Ensuring correct registration of products, suppliers and production sites in JYSK systems.
- Monitoring the JYSK Supplier Guideline and informing affiliated suppliers about updates.
- Assurance tasks related to ensuring that affiliated suppliers comply with all applicable requirements.
- Tasks related to ensuring that affiliated suppliers provide necessary documentation to JYSK in timely manner.
- Proactively maintaining the validity of certifications and other documentation.
- Ensuring correct packaging, labelling and marking of products as well as ensuring that all included texts are proofread and correct.

Penalties for breach of agreements with JYSK are issued to the supplier, but as a rule they are forwarded to the agent. The agent must ensure acceptance and payment from the supplier.

3 JYSK material & Substance requirements

3.1 Substances of Very High Concern

Products supplied to JYSK must contain <0,1% weight by weight (w/w) of the Substances of Very High Concern (SVHC) listed in the '[Candidate List](#)'.

Notes: According to the 'once an article' principle.

The '[Candidate List](#)' is accessible on <https://echa.europa.eu/candidate-list-obligations> and is usually updated biannually.

JYSK banned SVHC in excess of 0,1% arriving at JYSK DCs from January 1st 2017.

Lithium batteries and some electrical products are excluded until further notice.

For the UK and Irish marked melamine used as fire retardant in foam are excluded from the ban of melamine until further notice.

Suppliers must phase out substances listed in the '[Candidate List](#)' within 6 months from the initial date of listing.

Note: Excess SVHC content is not permitted in products arriving at JYSK DCs 6 months after initial date of listing.

3.2 Poly Vinyl Chloride (PVC)

From January 1st 2024 products and packaging (except electrical cables) delivered to JYSK Distribution Centers and directly to JYSK stores must be PVC free.

3.3 PFAS in all JYSK products

By January 1. 2024 the new OEKO-TEX limits is 100 mg/kg Total Fluorine (TF). The limit is also valid for all products other than textiles within JYSK assortment.

3.4 Nano materials

Products supplied to JYSK must not contain nanomaterials that are subject to registration requirements in JYSK countries of sale according to [4](#).

Notes:

The term 'Nanomaterials' is defined on EU-level (see <https://euon.echa.europa.eu/nanomaterials-are-chemical-substances>).

JYSK implemented a ban on nanomaterials May 1st 2017.

3.5 Products with low flash point

Chemical products supplied to JYSK must have a worst-case flash point $\geq 105^{\circ}\text{C}$ when tested according to generally recognized methods.

Rationale:

Products with lower than the specified flash point are not permitted to enter JYSK Distribution Centers due to insurance agreements.

Notes:

Suppliers should pay extra attention to the flash point of products that is usually flammable e.g. oils, candles and cleaning products.

The flash point is usually indicated in the SDS or can be tested according e.g. **CEN/TR 15138** and/or **ISO TR 29662**.

3.6 Cotton

Cotton used in JYSK products must be sourced as *Better Cotton* (see [7.4](#)), *certified organic cotton* or *recycled cotton* (GRS certified, see [7.5](#)) in accordance with [Table 2](#).

Deadline	New products	Cotton must be sourced as Better Cotton, organic cotton or recycled cotton
	Existing products	Cotton must be sourced as Better Cotton, organic cotton or recycled cotton with ETA no later than 01.01.2025
	Note: ETA = Estimated time of arrival Product is defined as JYSK product number	

Table 2 – Cotton deadlines

3.6.1 Exemptions

The following elements/products are exempt from the requirement:

- Sewing thread
- Labels
- Packaging
- Trims & piping
- Zippers
- Non-textile products with a total cotton content <50 grams.

Note: *Non-textile product* means a product containing less than 80% textile.

4 JYSK Countries of sale

Suppliers must ensure that goods are legally marketable in the countries stated in [Table 3](#):

Country / Area:	Note(s):
• EU	-
• Norway	-
• Switzerland	-
• United Kingdom	-
• Bosnia and Herzegovina	-
• Serbia	-
• Türkiye	-
• Ukraine	JYSK unless otherwise stated undertakes the tasks related to local labelling.
• China	JYSK unless otherwise stated undertakes the tasks related to local labelling, testing and product certification.
• Morocco	- (by April 2025)

Table 3 – JYSK Countries of sale

4.1 JYSK Languages

Texts supplied with JYSK products (e.g. on the product, on sales packaging and in warnings, instructions or manuals) must except where otherwise instructed be supplied in *all JYSK languages* according to [Table 4](#).

When stating information in *all JYSK languages* in relation to JYSK products:

- The languages and order must comply with [Table 4](#).
- The beginning of each language must be indicated by stating the country code abbreviation.

Language order	Language	Country code abbreviation according to <i>ISO 3166-2</i>
1	English	GB
2	Danish	DK
3	German	DE
4	Norwegian	NO
5	Swedish	SE
6	Finnish	FI
7	Polish	PL
8	Czech	CZ
9	Hungarian	HU
10	Dutch	NL
11	Slovak	SK
12	French	FR
13	Slovenian	SI
14	Croatian	HR
15	Italian	IT
16	Spanish	ES
17	Bosnian	BA
18	Serbian (Latin letters)	RS
19	Ukrainian	UA
20	Romanian	RO
21	Bulgarian	BG
22	Greek	GR
23	Portuguese	PT
24	Russian	RU
25	Turkish	TR
26	Chinese (Simplified)	CN
27	Arabic (MSA/Standard/Egypt)	AR*

Table 4 - JYSK languages

Note: *Language code ISO 639-1.

5 General Product safety

Supplier must supply JYSK only with 'safe products' according to ~~Directive 2001/95/EC. A new~~ General Product Safety Regulation (GPSR) [\(EU\) 2023/988](#) entered into force in May 2023 repealing Directive 2001/95/EC on December 13th 2024.

Suppliers must execute the safety related measures described in this chapter.

5.1 Safety Assessment

According to GPSR all products must have a Safety Assessment. To comply with this, suppliers must send a Safety Assessment to JYSK before first ETD. Therefore, JYSK requires Safety Assessments for all products with ETA from **01.11.2024**.

JYSK has made guidance document available as [JYSK 8105](#).

Suppliers must make a suitable Safety Assessment to identify and reduce relevant risks of the specific product to acceptable levels. E.g.:

- Chemical hazards
 - Carcinogens, Mutagens & Reprotoxic (CMR) substances
- Physical hazards
 - Choking and strangulation hazards
 - Mechanical hazards
 - Tilting hazards
 - Sharp edges
- Fire and flammability hazards
- Biological hazards

Suppliers must ensure that the Safety Assessment covers:

- 'Intended use' as well as 'foreseeable' use and misuse.
- Vulnerable consumers who could be greater risk of harm.
- Relevant sector specific principles (e.g. **ISO 12100** for machines).

5.2 Product traceability

Suppliers must ensure:

- 'Traceability across the supply chain' by maintaining suitable traceability setup during manufacture and assembly (see [13](#)).
- 'Consumer product identification' by applying *permanent marking* to products in accordance with [JYSK 6101](#).

Note: the terms 'Traceability across the supply chain' and 'Consumer product identification' are described within **ISO 10377**.

5.3 Warnings

Suppliers must ensure necessary and required warnings are included with the product in *all JYSK languages* (see [4.1](#)).

- Warnings must be sufficiently self-explaining to ensure the end-user understands the potential hazard.
- 'Signal words' must be stated in capital letters e.g. WARNING, DANGER or CAUTION.
- For decorative products that can be mistaken for a toy or Food Contact Material the supplier must coordinate application of a suitable warning with [JYSK C&Q](#).
- Whenever feasible suppliers must supplement or replace written warnings with self-explanatory pictograms made available by JYSK or in 'generally recognized standard' (e.g. **ISO 7010**).
- Use of pictograms that are not referenced by either JYSK or a 'generally recognized standard' must be approved by [JYSK C&Q](#).
- Warning signs must correspond to the symbol made available by JYSK as [JYSK 10175](#) unless otherwise required by an applicable harmonized or voluntary standard.

5.3.1 Warnings made available online

All warnings regarding product safety and user instructions (except warnings regarding packaging e.g. do not open with knife icon) must be made available online for customers.

Suppliers must send assembly instructions and manuals with all warnings both icons and text that accompanies the product. The warnings must be sent to [JYSK C&Q](#) in accordance with [Table 5](#) and below format requirements.

Deadline	Existing products	01.09.2024
	New products	According to 8

Table 5 - Deadline for warnings for online

Format requirements:

Suppliers must provide the documentation in accordance with [8.2](#).

If the warning(s) is not collected in an assembly instruction or manual e.g. if only affixed on the packaging, a manual with the warning(s) must be made and forwarded for web-use.

Note: Layout of packaging must not be part of the warning manual.

A best practice example of a warning manual for a product with warnings only on the packaging is made available as [JYSK 10410](#).

5.4 Voluntary UFI codes on risk products

Suppliers of products containing non-classified mixtures must, regardless of legal requirements, apply a UFI-code on the product in accordance with [6.3.1](#).

Examples: Scented oils, oil candles, liquid cleaning products, wood oil etc. – If in doubt contact [JYSK C&Q](#).

Note: JYSK has decided to require voluntary application of UFI code on these products as a safety precaution.

5.5 Safety Data Sheets (SDS)

Suppliers must supply JYSK with SDSs in accordance with [Table 6](#).

Type of product/component:	Required countries/languages:	When:
<ul style="list-style-type: none"> Liquid <i>substances/mixtures</i> CLP classified products with intended release (See 6.3) 	Supplier must supply SDS for the countries/in the languages stated in Table 7	Supplier must supply SDS(s) to JYSK C&Q and await approval before accepting first Order and in accordance with 8 .
<ul style="list-style-type: none"> Non-CLP classified products with intended release (See 6.3) Biocidal products and biocides used for treated articles (See 6.4) 	English, Danish, German, Swedish and Polish. Other JYSK languages (See 4.1) within reasonable time upon request	
<ul style="list-style-type: none"> Wood lacquer and oil treatment of products within scope of JYSK 4001 Anti-stain, water repellent and other coatings on textiles Oil treatment of wooden products Batteries and products with built in batteries 	English Other JYSK languages (See 4.1) within reasonable time upon request	

Table 6 – Required SDSs

Country:	Language(s) to be provided:
• Denmark	• Danish
• Sweden	• Swedish
• Norway	• Norwegian
• Finland	• Finnish • Swedish
• Poland	• Polish
• Czechia	• Czech
• Hungary	• Hungarian
• Slovakia	• Slovak
• The Netherlands	• Dutch
• Slovenia	• Slovenia
• United Kingdom	• English
• Croatia	• Croatian
• Bosnia and Herzegovina	• Bosnian
• Serbia	• Serbian (Latin letters)
• Ukraine	• Ukrainian
• Romania	• Romanian
• Bulgaria	• Bulgarian
• Greece	• Greek
• Belgium	• Dutch • French
• Ireland	• English
• Germany	• German
• Austria	• German
• Switzerland	• German • French • Italian
• France	• French
• Spain	• Spanish
• Italy	• Italian
• Portugal	• Portuguese
• Türkiye	• Turkish
• Morocco	• Arabic (MSA/Standard/Egypt) • French

Table 7 – Countries/languages overview for SDSs

5.5.1 SDS requirements

SDSs supplied to JYSK must be drawn up in accordance with the following guidelines:

- [ECHA's Guidance on the compilation of safety data sheets](#)
- [UNECE's Guidance on the preparation of safety data sheets \(SDS\)](#)

SDS Section 1.1: Product identifier

The *identification of the substance/mixture* must include at least the following:

- JYSK *product name* and *type*
- JYSK *Article number(s)*
- Unique Formula Identifier (UFI) (See [6.3.1](#) and [5.4](#))

SDS Section 1.2: Relevant identified uses of the substance or mixture and uses advised against

'Relevant identified uses' and 'Uses advised against' must be specified using 'REACH Use descriptors':

- Sectors of use
- Product category
- Article category

Note: See guidance on the use of 'use descriptors' in 'Chapter R.12: Use description' from ECHA's guidelines:

<https://echa.europa.eu/guidance-documents/guidance-on-information-requirements-and-chemical-safety-assessment>

SDS Section 1.3: Details of the supplier of the safety data sheet

The supplier must add own details under *Details of the supplier* including an e-mail address for a *competent person* responsible for the SDS.

Note: Alternatively, the details of an *original producer / manufacturer* may be added provided located within EU.

JYSK must be added as *importer/distributor* (as applicable depending on region) using the following details:

General	For Switzerland	For United Kingdom
JYSK a/s Soedalsparken 18 DK-8220 Brabrand +45 8939 7500 Compliancequality@JYSK.com	JYSK GmbH Untere Brühlstraße 4 CH-4800 Zofingen +41 (0) 41 588 03 23 Compliancequality@JYSK.com	JYSK Ltd. 1st Floor Biostat House, Pepper Road Hazel Grove, Stockport, SK7 5BW (+44) 0845 389 3089 Compliancequality@JYSK.com

For Morocco (French)	For Morocco (Arabic)
JYSK Morocco Ahmed Barakat Street 49, Ground Floor No. 3 Maarif, Casablanca Morocco +212 5 22 97 44 15 Compliancequality@JYSK.com	مستورد من طرف: JYSK المغرب، 49 زقة أحمد بركات، الطابق الأرضي رقم 3، المعاريف، الدار البيضاء (المغرب) +212 5 22 97 44 15 Compliancequality@JYSK.com

SDS Section 1.4: Emergency telephone number

Supplied SDSs must contain the '*national emergency telephone number*' of the country the SDS is supplied for.

Note: Information on *emergency telephone numbers* in EU is available on <https://echa.europa.eu/en/support/helpdesks>

SDS Section 3: Composition/information on ingredients

- Either section 3.1 *Substances* or 3.2 *Mixtures* must be included in the SDS as appropriate.
- For *substances* suppliers must list all constituents including non-classified ones.
- For *mixtures* suppliers must list all substances in the mixture including substances not meeting the criteria for classification.
 - Concentrations must preferably be stated as *exact percentages* - If using *ranges of percentages*:
 - The listed ranges must be as narrow as technically possible.
 - Indicated hazards must describe the effects of the highest concentration of each ingredient substance.
 - Suppliers not wishing to disclose all substances/concentrations in a SDS (which may be made publicly available) can with approval from [JYSK C&Q](#) supply the full composition on a separate list.

Note: The full composition is in many cases required for chemical product registration(s) with national authorities – JYSK will handle supplied lists confidentially and only for the intended purpose of registration(s).

6 Requirements concerning certain legislations and conventions

Suppliers must ensure compliance with certain legislation and national transpositions hereof in accordance with the method(s) designated in [Table 8](#).

Note: Additional requirements concerning specific legislations or conventions may be stated within JYSK standards.

Application	Applicable legislation(s) / convention(s)	Specific requirements stated in:
All products	General Product Safety Regulation (GPSR)	5
	REACH - Regulation	6.1
	POP - Regulation	6.2
Certain hazardous chemicals	Classification, Labelling and Packaging Regulation (CLP)	6.3
Construction products	Construction Products Regulation (CPR)	6.18
Biocidal products and treated articles	Biocidal Products Regulation (BPR)	6.4
Detergents	Detergent Regulation	6.5
Cosmetics	EU Regulations on cosmetic products	6.6
Dangerous goods	Several regulation and agreements regarding transport of dangerous goods	6.7
Food Contact Materials (FCM)	Several regulations on Food Contact Materials	JYSK 4001
Dangerous products resembling foodstuffs	Dangerous products resembling foodstuffs	6.8
Toys	The Toy Safety Directive	JYSK 2001
Medical Devices	Medical Devices Regulation (MDR)	6.9
		6.11
Moroccan conformity for Electrical – and Toy products	Moroccan Law No. 24-09, Safety of Products and Services.	6.11
Personal Protective Equipment	Personal Protective Equipment Regulation (PPE)	6.9
Machinery	The Machinery Regulation (MR)	6.9 & JYSK 4005
Radio Equipment	Radio Equipment Directive (RED)	
Electrical equipment within certain voltage limits	The Low Voltage Directive (LVD)	
Electrical and Electronic Equipment (EEE)	Electro Magnetic Compatibility Directive (EMC)	
Electrical and Electronic Equipment (EEE)	Restriction of Hazardous Substances Directive (RoHS)	
Certain Electrical and Electronic Equipment (EEE)	Several Eco-design directives	
	EU energy labelling regulation	JYSK 4005
Electrical and Electronic Equipment (EEE)	Waste Electrical and Electronic Equipment Directive (WEEE)	
Batteries and accumulators	Batteries Regulation concerning batteries and waste batteries.	
Packaging materials	REACH - Regulation	6.1
	Packaging and Packaging Waste Directive	6.12
Textiles	European Textile Regulation	JYSK 4004
Wood products with certain custom codes	EU Timber Regulation (EUTR) UK Timber Regulation (UKTR) Swiss Timber Regulation (CHTR)	JYSK 8101
	EU Deforestation Regulation (EUDR) (valid from 01.10.2025)	JYSK 8104
Certain timber products	Forest Law Enforcement, Governance and Trade (FLEGT)	6.13
Products containing Endangered Species of Wild Fauna and Flora	Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES)	6.14
Products made from wood	Swiss Ordinance on the Declaration of Wood and Wood Products	6.15
Certain products for Morocco	CMim-marking legislations	6.10
Upholstered furnishing for UK and Ireland	UK and Ireland fire regulation	JYSK 4002
Bedding items and cushions for France	French decree relating to the safety of certain bedding items	6.16
Footwear	Labelling of footwear Directive	6.17
Notes: All referenced legislations are including latest amendments and corrections irrespective of the reference stated in the link.		

This table should by no means be interpreted as a definite list of legislative requirements!

Table 8 – Requirements concerning certain legislations and conventions

6.1 REACH

Suppliers must ensure that products and packaging materials comply with [\(EC\) No 1907/2006](#) by:

- Not supplying JYSK with products containing substances or mixtures that are restricted ('Annex XVII').
- Not supplying JYSK with products containing substances or mixtures that requires authorization ('Annex XIV') without approval from [JYSK C&Q](#).
- Informing JYSK about any SVHC contents <0,1% weight by weight (w/w) in a product before accepting first PO.
Notes: According to the 'once an article' principle.
JYSK need the information in relation to fulfilling the obligation of being able to inform consumers at request.
SVHC contents ≥0,1% are not permitted (see [3.1](#))
- Informing JYSK in timely manner if a product requires REACH registration or notification.
- Providing JYSK with all information necessary for performing *registration to the Agency* in the format requested by JYSK.
- Providing [JYSK C&Q](#) with Safety Data Sheets (SDS) (see [5.5](#) & [6.3](#)) in accordance with the regulation.
Note: As a safety precaution JYSK requires a SDS even when the products is 'provided with sufficient information to enable users to take the necessary measures as regards the protection of human health, safety and the environment'.

6.1.1 EU Regulation concerning intentionally microplastics added to products

The Commission has adopted a new Microplastic Regulation [\(EC\) No 2023/2055](#) on September 27. 2023 amending REACH Regulation [\(EC\) No 1907/2006](#).

The first measures, as the ban on loose glitter and microbeads, and glitter that can come loose on e.g. Christmas decoration products, started applying when the restriction came into force October 17. 2023.

6.2 Persistent Organic Pollutants (POP)

Suppliers must not supply JYSK with products containing substances that are subject to provisions or regulation according to [Regulation \(EU\) 2019/1021](#).

Suppliers must bear all costs related to correct disposal of products violating the regulation.

6.3 CLP Regulation

Suppliers must ensure that JYSK products comply with [\(EC\) No 1272/2008](#) according to the latest applicable *Adaptation to Technical Progress* (ATP).

Note: The regulation concerns Classification, Labelling and Packaging of substances and mixtures and implements [United Nations Globally Harmonized System of classification and labelling of chemicals \(UN GHS\)](#).

Suppliers must not supply JYSK with products requiring any of the labels listed in [Table 9](#).






				
GHS01	GHS04	GHS06	GHS08	GHS09

Table 9

Suppliers must supply JYSK with products requiring any of the labels listed in [Table 10](#) only with approval from [JYSK C&Q](#) before accepting first order.

Note: Approval will only be given for cleaning/care-products found otherwise suitable for JYSK assortment.





			
GHS02	GHS03	GHS05	GHS07

Table 10

Suppliers must supply JYSK with products requiring *Hazard statements* and/or *Precautionary statements* only with approval from [JYSK C&Q](#) before accepting first order.

Note: Information about Hazard statements and Precautionary statements can be seen in [GHS – Annex 3](#).

6.3.1 Unique Formula Identifier (UFI)

Products containing hazardous substances or mixtures must contain an UFI code on the product label.

Note: UFI is a 16-character code to be added on the labels of hazardous mixtures. The UFI code allows poison centers to provide information on hazardous mixtures in case of an emergency.

When a product requires UFI-marking the supplier must:

- 1) Provide JYSK with all necessary product information (e.g. Safety Data Sheet (SDS), composition, packaging, trade name and toxicological information)
- 2) Contact [JYSK C&Q](#) to arrange the following processes:

Generation of UFI code (<https://ufi.echa.europa.eu>)

Submission of information to relevant appointed bodies

(<https://poisoncentres.echa.europa.eu/echa-submission-portal>)

- 3) Ensure that the validity of the UFI-marking and information for poison centers is maintained.

6.4 Biocides

Biocidal products and treated articles must comply with [\(EU\) No 528/2012](#).

Notes:

the terms 'Biocidal product' and 'treated article' are defined within the regulation.

Tightly woven fabrics that (by mere physical or mechanical action) prevent house dust mites from entering a textile product is not within the definition of 'biocidal product'.

Suppliers wishing to use biocides in JYSK products must confirm the use with [JYSK C&Q](#) before accepting first order.

Notes:

JYSK wishes to reduce the use of biocides to a justifiable minimum.

In the long term, JYSK intends to phase out biocidal products and treated articles from assortment.

JYSK will not approve use of biocides in products if the use includes health risks for the consumer.

Biocidal products and treated articles requiring specific labelling such as "substance can cause skin irritation" are usually not approved.

The following use of biocides are usually approved:

- Biocides used for preservation of chemical products.
- Biocides used to prevent spoilage of raw materials, components and products during production and transport.
- Biocides used as fungicides in containers.

Suppliers must ensure that biocidal products and treated articles have approval according to JYSK's approval procedure before accepting the first order:

1. Review and evaluation of customer requests (Legally required)
2. Test and document review by [JYSK C&Q](#) (*Biocide article 95* list)
3. The biocidal treatment must be mentioned in the scope of the related OKO-TEX 100 certificate.
4. Risk analysis of the specific substance by third party
5. Authority checks and evaluation
6. Labelling check and evaluation
7. Final approval by Compliance & Quality, Compliance and Quality Director and Executive Vice President, Purchasing.

6.4.1 Labelling of biocidal treated articles/products

Labelling requirements of article 58 of [REGULATION \(EU\) No 528/2012](#) (the biocidal products regulation, BPR), must be met.

- A statement that the treated article incorporates a biocidal product (note that the word biocide or biocidal product must be included)
- The biocidal properties of the biocide (why it is used in the article)
- The name of the active substance (in this case geraniol)
- Information on any risk (in this case skin-sensitizing)
- Further information (in this case skin contact should be avoided)

Below text must be written on labelling/sales packaging for all Greenfirst products:

This product is treated with the biocide GREENFIRST®, which contains the active substance Geraniol. The treatment with Geraniol has anti-dust mite properties. Geraniol is classified as skin-sensitising, and direct skin contact should be avoided. Always cover with bed linen, such as duvet cover sets, sheets and pillowcases.

The conditions in article 72.3 of the BPR must also be met.

Advertisements for biocidal products shall not refer to the product in a manner which is misleading in respect of the risks from the product to human health, animal health or the environment or its efficacy. In any case, the advertising of a biocidal product shall not mention 'low-risk biocidal product', 'non-toxic', 'harmless', 'natural', 'plant based' 'environmentally friendly', 'animal friendly' or any similar indication.

6.5 Detergents

Suppliers must undertake manufacturer responsibilities towards JYSK and ensure that products comply with the [Detergent Regulation \(EC\) No 648/2004](#) including:

- Ensuring that the product conforms with the conditions, characteristics and limits laid down in the regulation and its Annexes.
- Perform necessary testing of the product.
- Apply necessary labelling.
- Provide [JYSK C&Q](#) with the necessary *Information to be provided by manufacturers*.

6.6 Cosmetics

Cosmetics must comply with [European regulations on cosmetics](#).

Suppliers of cosmetic products must perform the following tasks before accepting first PO:

- Contact [JYSK C&Q](#) for approval of product
- Have ingredients evaluated by the 3rd party notified body
 - The supplier must send evaluation results to [JYSK C&Q](#) before first shipment.
- Arrange fulfillment of responsibilities related to being 'responsible person' including 'Registration in Cosmetic Products Notification Portal ([CPNP](#))' with [JYSK C&Q](#) before first Purchase Order acceptance.

6.7 Transport of dangerous goods

JYSK products other than those referred to in [Table 11](#) must not be subject to any provisions under the agreements, regulations and codes stated in [Table 12](#).

Type of product	Specific requirement
Lithium- and lithium-ion battery products and separate lithium batteries	See JYSK 4005

Table 11 – Exemptions

Name	Type of transport	Application
The European Agreement concerning the International Carriage of Dangerous Goods by Road (ADR)	Road (Truck)	Always
International Maritime Dangerous Goods Code (IMDG)	Maritime	
Regulation concerning the International Carriage of Dangerous Goods by Rail (RID)	Train	
The European Agreement concerning the International Carriage of Dangerous Goods by Inland Waterways (ADN)	Inland waterways	
IATA Dangerous Goods Regulations (IATA DGR)	Airways	Only when shipping by airways.

Table 12 – Provisions

6.8 Products resembling foodstuffs

To comply with [Directive 87/357/EEC repealed by Regulation \(Eu\) 2023/998 12/12-2024](#) suppliers must not supply JYSK with products that can be mistaken as foodstuffs.

Suppliers must clarify borderline case products with [JYSK C&Q](#) before accepting first order.

6.9 Products requiring CE-marking

Suppliers of products requiring CE-marking must, except where expressly otherwise specified, undertake all the manufacturer's legal duties (tasks, responsibilities, obligations) towards JYSK.

Suppliers must perform the following tasks at latest one week before first shipment:

1. Identify all applicable directive(s) and harmonized standards for the product.
2. Verify and understand product specific requirements.
3. Identify whether an independent conformity assessment (by a notified body) is necessary, and if yes coordinate the inclusion with [JYSK C&Q](#).
4. Test the product and check its conformity in accordance with legal- and JYSK-requirements for testing (see [8](#)).
5. Draw up and keep available the required technical documentation.
6. Draw up and sign Declaration of Conformity according to [JYSK 8004](#).
7. Affix the CE marking in correct proportion and size in accordance with [JYSK 6101](#), legal and technical requirements.

Notes:

For more information on CE-marking see the following links:

https://ec.europa.eu/growth/single-market/ce-marking/manufacturers_en

https://ec.europa.eu/growth/single-market/ce-marking_en

Some products requiring CE-marking also requires CMim-marking if the product is made available in Morocco, see [6.10](#).

6.10 Products requiring CMim-marking

Suppliers of products requiring CMim-marking must, except where expressly otherwise specified, undertake all the manufacturer's legal duties (tasks, responsibilities, obligations) towards JYSK.

Suppliers must perform the following tasks at latest one week before first shipment:

1. Identify all applicable Moroccan legislation and Moroccan designated standards for the product.
2. Verify and understand product specific requirements.
3. Identify whether an independent conformity assessment by a Moroccan notified body is necessary, and if yes coordinate the inclusion with [JYSK C&Q](#).
4. Test the product and check its conformity in accordance with Moroccan and JYSK-requirements for testing ([see 8](#)).
5. Draw up and keep available the required technical documentation.
6. Draw up and sign Declaration of Conformity according to [JYSK 8004](#).
7. Affix the CMim-marking in correct proportion and size in accordance with [JYSK 6101](#), legal and technical requirements.

Notes: For more information on CMim-marking see the following link: [JYSK 10076](#).

6.11 Medical Devices

Products covered by the Medical Device Regulation ([EU 2017/745](#)) must be approved by [JYSK C&Q](#) before accepting first order. The Clinical evaluation report as referred to in Section 4 of Annex XIV in the Medical Device Regulation is required for approval.

Suppliers must undertake all obligations possible re. the regulation, making JYSK the distributor only. The product must be labelled accordingly with both the suppliers and JYSK company information.

Medical Devices must be CE-marked and comply with requirements in [6.9](#).

To assert conformity the supplier must also provide [JYSK C&Q](#) with the following:

- Pictures of product and packaging labelling to prove correct CE labelling and indication of medical device.
- Description of the manufacturer's quality management system referred to in Article 10(9) of MDR.
- Proof that the producer and product is registered in EUDAMED.
- Product manual or reason for omission.

6.12 Packaging and packaging waste

Suppliers must ensure that packaging complies with [Directive 94/62/EC](#) in accordance with JYSK packaging requirements (see [12](#)).

Suppliers must supply JYSK with all information required for reporting and settlement of packaging waste in all countries of sale in the format(s) requested by JYSK.

6.13 FLEGT

Forest Law Enforcement, Governance and Trade (FLEGT) is an action plan from the EU-Commission containing initiatives to combat illegal logging. As part of the FLEGT action plan the European Union enters into Voluntary Partnership Agreements (VPAs) with timber-producing countries to ensure that timber and timber products from these countries exported to EU originate from legal sources. A VPA-country with an operational licensing system can issue *FLEGT licenses* for legally produced timber and timber products.

Regulation [\(EC\) No 2173/2005](#) describes the rules for import of certain timber products as listed in *Annex II* and *Annex III* of the regulation from partner countries as listed in *Annex I* of the regulation.

Products covered by Regulation [\(EC\) No 2173/2005](#) can only be imported with a *FLEGT license*.

Suppliers of products requiring a *FLEGT license* must:

- Ensure that the FLEGT license is indicated and enclosed with the *TR I statement* (See [JYSK 8101](#)).
Note: Timber products with a *FLEGT license* automatically comply with *EUTR*.
- Before each shipment send the concerned *FLEGT license* digitally to JYSK in accordance with [Table 13](#).
- In timely manner for each shipment send the *original FLEGT license* together with import documents to JYSK in accordance with [Table 13](#).
Note: Ensure JYSK receives the original license well in advance of the shipment's arrival - The license need to be uploaded to TRACES and approved before customs clearance.

Receiving Distribution Center	Address for <i>digital FLEGT license</i>	Address for <i>original FLEGT license</i>
<ul style="list-style-type: none"> • DC Uldum • DC Nässjö • DC Radomsko • DC Bozhurishte • DC Ecser • DC Lelystad 	aux-remburs@JYSK.com	JYSK Distribution Center ul. Duńska 22 97-500 Radomsko Poland
<ul style="list-style-type: none"> • DC Zarrentin • DC Homberg • DC Kammlach • DC Cheste 	ausland@JYSK.com	JYSK SE Stadtweg 2 D-24976 Handewitt Germany c/o Foreign Business Transaction Department

Table 13 - Addresses for FLEGT per DC

6.14 CITES and protection of species of wild fauna and flora

Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) is an international agreement between governments. Its aim is to ensure sustainable trade of certain species.

Species listed under *CITES (Appendix I, II, III and IV)* are protected and must only be traded with the required *CITES permit(s)/certificate*.

In the European Union protection of species of wild fauna and flora is regulated through [\(EC\) No 338/97](#).

Suppliers must ensure that products supplied to JYSK contain no materials/components originating from species regulated by *CITES (Appendix I, II, III or IV)* and/or [\(EC\) No 338/97 \(Annex A, B, C and D\)](#).

6.15 Swiss wood products

Suppliers must ensure that products made from wood or wooden parts comply with the [Swiss Ordinance on the Declaration of Timber and Timber Products \(944.021\)](#) by declaring the required information in accordance with the regulation in relation to master data (see [14.3](#)):

1. Wood species according to Art. 2:
 - a. Trade name
 - b. Scientific name
2. Place of origin (Country/countries in which the wood was harvested) according to Art. 3.
 - Indication of "origin unknown" must be used only with approval from [JYSK C&Q](#).

Note: The declared information has to match any information stated in relation to EUTR, FLEGT or CITES.

6.16 French bedding items

Bedding items and cushions for France must comply with [French Decree n° 2000-164 as amended by Decree n° 2019-1007](#) by complying with the requirements stated in [Table 14](#).

Products:	Essential requirement:	Specific requirements
Bedding items according to 6.16.1	Essential requirement of non-ignitability	Product must comply with NF EN ISO 12952-1 And Contain maintenance procedures to maintain the product's original characteristics.
Bedding items according to 6.16.1 filled with feather or down	Essential requirement of hygiene	Filling must comply with: <ul style="list-style-type: none"> • NF EN 1162 • NF EN 1164 • NF EN 12935

Table 14

The supplier must test the concerned products and send documentation in accordance with chapter [8](#).

6.16.1 Definition of bedding items

According to *article 2* of the decree bedding items designate:

- Cushions
- Bolsters
- Pillows
- Duvets
- Quilts
- Quilted blankets

Notes:

Decorative cushions are subject to the requirements.
 Seating cushions are not subject to the requirements.

6.17 Footwear

Labelling of footwear must comply with [Directive 94/11/EC](#) using either pictograms or written indications.

6.18 Construction products

Construction Products are covered by Regulation (CPR) [\(EU\) No 305/2011](#).

- Construction products must be CE-marked.
- Construction products must be followed by the Declaration of Performance.

7 Third-party certifications & schemes

Suppliers must ensure that agreed and required third-party certifications and schemes are applicable and valid for the concerned products.

7.1 amfori

amfori is the leading global business association for open and sustainable trade, they bring together over 2.400 retailers, importers, brands and associations from more than 40 countries.

All suppliers/producers must be registered in the amfori system and have an amfori id.

Term	Definition
<i>Sustainability Platform</i>	The platform supports all work done under the framework of BSCI and BEPI. The platform is accessible online at Log in to amfori . Access to the platform is of no cost to producers. Instructions on using the platform is available in the Guide for the amfori sustainability platform .
<i>amfori-ID</i>	Amfori works with different numbers - the "Business-Partner-amfori-ID" (BPaid) and "SITE-amfori-ID" (SaID). BPaid is the main number of a company/producer, which can contain one, but also several SaIDs. These SaID are assigned to the individual factories/production sites The format of the number: xxx-xxxxxx-xxx xxx -xxxxxx-xxx the first three digits are the country ISO code xxx- xxxxxx -xxx the following six digits are the company number xxx-xxxxxx- xxx the last three digits show the place of production A BPaid must end with 000, while a SaID ends with 001, 002, 003, etc. We need the SaID to store it on the article.
<i>Business Partner</i>	An organization which is legally responsible, and which operates one or more <i>production sites</i> .
<i>Production site</i>	An individual/specific <i>production site</i> where products are produced, cropped, harvested, manufactured or processed. Each production site is required to have their own audits and/or assessments, even if operated or owned by the same producer.
Note: In case of dispute related to above terms, official definitions by amfori apply.	

Table 15 - Important terms in relation to BEPI

7.1.1 BSCI (Business Social Compliance Initiative)

Production facilities located in risk countries according to [amfori BSCI Countries' Risk Classification list](#) must be monitored through the BSCI audit scheme.

If a country changes from a risk country to a low risk country, JYSK can decide to continue monitoring the affected producers until there is a clear tendency.

As part of the monitoring process, the producer must commit to the *Terms of Implementation for Business Partners to be involved in the BSCI monitoring process (producers)* (available as [JYSK 10222](#)).

A producer from a risk country must conduct a BSCI audit before delivery of the first order.

Suppliers from risk countries with a SA8000 certificate can be started up as supplier without a BSCI audit.

Additional information on producer creation, audit scheduling, SA8000 etc. is available in [JYSK 8102](#).

7.1.2 BEPI (Business Environmental Performance Initiative)

amfori Business Environmental Performance Initiative (BEPI) is a system to map and improve environmental performance in supply chains. It covers all countries, so also producers located in low-risk countries must be activated in BEPI.

BEPI covers 8 environmental performance areas from energy use to chemical management.

To learn more about BEPI visit www.amfori.org/content/amfori-bepi.

Suppliers must ensure that Tier 1 *producers* of **all** countries join BEPI on the *sustainability platform*.

All new products must be linked to producers who are connected to BEPI. The SITE amfori ID specified during product creation in the Product Information Form (PIF) will be checked before the product can be accepted. The new requirement applies to **all** producers, regardless of country of production.

- Suppliers can request a *BEPI* invitation for a *producer* from JYSK by filling out and sending [JYSK 10224](#) to amfori@JYSK.com.
Note: The form must be filled out digitally.
- For *production sites* located in non-risk countries (according to [amfori BSCI Countries' Risk Classification list](#)) suppliers must send the associated *amfori-IDs* to amfori@JYSK.com with an exhaustive list of products manufactured for JYSK at the *production site(s)*.
- The first step on the sustainability platform is to create a site profile with a site classification. A guidance for the site classification can be found in [Guide for the amfori sustainability platform](#) and [amfori BEPI Site Details Guidance](#). Guides in other languages are available at [amfori Resource Library](#).

By 31.12.2024 all production facilities must be monitored through the BEPI auditing scheme, and all new producers must have a valid BEPI audit before delivery of the first order.

In countries without auditing capacities, Risk Assessment (RA) questionnaire is mandatory to be completed for each site until auditing capacities become available.

A Risk Assessment (RA) is a mandatory self-assessment to be completed for each production site on the Sustainability Platform. A guidance for completing the RA is included in the Guide for the amfori sustainability platform.

No other environmental audits are accepted as a replacement for BEPI audits.

Additional information on site classification, RA and audits are available in [JYSK 8102](#).

Note:

JYSK encourages producers to join amfori online trainings and workshops offered through the amfori Academy.

The trainings are of no charge for producers with an *amfori-ID* and can be used for both preparation as well as remediation.

7.2 OEKO-TEX

OEKO-TEX is a registered trademark representing product labels and certifications issued by an organization consisting of 17 independent test and research institutes with contact offices all around the world.

OEKO-TEX labels and certificates confirm the human-ecological safety of textile products from all stages of the value-chain and some also validate socially and environmentally sound conditions at the production facilities.

Standards published by OEKO-TEX are updated at least once a year in line with new scientific knowledge and statutory requirements. JYSK has worked actively with OEKO-TEX since 1996.

Future JYSK requirement re. OEKO-TEX:

By January 1. 2024, all textiles in both Product class I and II must be tested according to Annex 6.

By January 1. 2025, all textiles in Products class I – IV must be tested according to Annex 6.

To learn more about OEKO-TEX visit www.oeko-tex.com. And find the new regulations on: <https://www.oeko-tex.com/2025>

The following products and components must be OEKO-TEX certified and labelled when supplied to JYSK:

- Products with textile surface for babies and children
 - Products intended for babies and children under 36 months must be product 'Class I'.
- Clothing (Except clothing containing no textile)
- Duvets
- Pillows
- Foam-, Spring- and Top-mattresses (Except products for UK/IE treated with Flame Retardants)
- Box-mattresses
- Continental beds and elevation beds
- Guest beds
- Bed bases
- Headboards
- Garden seat and -cushions sold separately
 - Note:** For seating and garden cushions included as a component in another product certification depends on that product.
- Tablecloths (Regardless of material)
- Textile products (i.e. any product containing ≥80% textile) except:
 - Trivets
 - Coir doormats
 - Slippers
 - Insect screens for windows and doors
 - Storage products and baskets
 - Christmas gnomes and figures
 - Smaller decorative Christmas items agreed with [CAM](#)
 - Products for UK/IE treated with Flame Retardant
 - Accessories for the Windows purchasing category
 - Tents, gazebos, parasols, sunshades and umbrellas
 - Outdoor furniture covers

Note: Certain products require a *Special Articles certificate* – See: [OEKO-TEX Supplement Special Articles](#)

[CAM](#) can agree with the supplier to have other products/components OEKO-TEX certified and labelled.

Use of *MADE IN GREEN* by OEKO-TEX labelling (see 7.2.2) must be approved by [CAM](#) and [JYSK C&Q](#).

7.2.1 STANDARD 100 by OEKO-TEX

STANDARD 100 by OEKO-TEX is a well-known label for textiles tested for harmful substances. The label certifies adherence to the specifications of the standard by the same name. The standard contains test methods and limit values for potentially harmful chemicals across four different product classes.

In many cases specified limit values in *STANDARD 100* go beyond national and international requirements.

To learn more about *STANDARD 100* visit [OEKO-TEX STANDARD 100](#).

The following requirements apply to products sold to JYSK as *STANDARD 100* labelled and certified:

Certification:

- The supplier must ensure that the certificate holder maintains a valid *STANDARD 100* certificate throughout the period a certified product is delivered to JYSK.
- The supplier must proactively ensure that certificates is renewed in a timely manner.
Note: In-process letters are not considered to be valid replacement for certificates.
- All products, components, materials and production facilities must be included in the certificate scope.
 - Recycled materials must be stated as such in the certificate scope.

Notes:

Products containing recycled materials may require a separate certificate for the recycled materials – See: [Recycled materials in OEKO-TEX® STANDARD 100](#)

Labelling:

Suppliers/certificate holders must make valid *STANDARD 100 by OEKO-TEX* labels on [my.OEKO-TEX](#) using own login and certificate number.

STANDARD 100 by OEKO-TEX labels must:

- Be Monolingual (English only)
- Comply with [OEKO-TEX Labelling Guide](#)
- Coloring must be 2. Positive Black (Monochrome) and without white background
- Comply with the safe zone around the label
- Comply with the Print Label minimum size of 22.5 mm in width
- Contain the following
 - OEKO-TEX product brand logo
 - Traceability information: testing institute + certificate number **and** QR-Code)



Example of STANDARD 100 label

Documentation:

Suppliers must send the first as well as renewed/updated *STANDARD 100 by OEKO-TEX* certificates to [JYSK C&Q](#) with the supplier number and an updated list of article numbers under the certificate in accordance with chapter [8](#).

7.2.2 MADE IN GREEN by OEKO-TEX

MADE IN GREEN by OEKO-TEX is a product label for products manufactured in environmentally friendly facilities under safe and socially responsible working conditions as certified by [STeP by OEKO-TEX](#).

The *MADE IN GREEN* label also reassures consumers that product is made of materials that have been tested for harmful substances according to *STANDARD 100*.

To learn more about *MADE IN GREEN* visit [OEKO-TEX® MADE IN GREEN](#)

Certification:

- The product must be certified according to *STANDARD 100 by OEKO-TEX* in accordance with [7.2.1](#).
- The supplier must ensure that the certificate holder maintains a valid [STeP by OEKO-TEX](#) certificate throughout the period a certified product is delivered to JYSK.
- The supplier must proactively ensure that certificates is renewed in a timely manner.
Note: In-process letters are not considered to be valid replacement for certificates.
- All production facilities must be included in the certificate scope.

Labelling:

Suppliers/certificate holders must make valid *MADE IN GREEN by OEKO-TEX* labels on [myOEKO-TEX](#) using own login and certificate number.

MADE IN GREEN by OEKO-TEX labels must:

- Be Monolingual (English only)
- Comply with [OEKO-TEX Labelling Guide](#)
- Coloring must be 2. Positive Black (Monochrome) and without white background
- Comply with the safe zone around the label
- Comply with the Print Label minimum size of 22.5 mm in width
- Contain the following
 - OEKO-TEX product brand logo
 - Traceability information: testing institute + certificate number **and** QR-Code)

**Documentation:**

Suppliers must send the first as well as renewed/updated [STeP by OEKO-TEX](#) certificates to [JYSK C&Q](#) with the supplier number and an updated list of article numbers under the certificate in accordance with chapter [8](#).

7.3 Forrest Stewardship Council (FSC)

The Forest Stewardship Council (FSC) is an international not-for-profit organization that promotes environmentally appropriate, socially beneficial, and economically viable management of the world's forests.

To learn more about FSC visit www.fsc.org.

Notes: The FSC-document [FSC-STD-01-002](#) contains explanations of most relevant terms in relation to FSC.

To promote products and packaging as FSC-certified with FSC trademarks off-product in communication and marketing materials JYSK holds a FSC promotional license.

In accordance with *FSC Trademark Use Guide for Promotional License Holders*, JYSK can only promote products and packaging as FSC-certified in accordance with the requirements of [7.3.1](#) and [7.3.2](#).

JYSK products and packaging must be FSC-certified in accordance with [7.3.1](#) and [7.3.2](#) including deadline requirements in [Table 16](#).

Deadline	New products	<i>New products and packaging</i> containing wood must be FSC-certified. Note: Products that change product-number e.g. due to change in production-site are considered a <i>new product</i>
	Existing products	<i>Existing products and packaging</i> must be FSC-certified with ETA no later than 01.01.2025
	Note: ETA = Estimated time of arrival Product is defined as JYSK product number	

Table 16 - FSC deadlines

7.3.1 Requirements for FSC-certified products

JYSK products must be FSC-certified in accordance with [Table 17](#).

Scope of certification for products (Must be FSC-certified)	<i>Products</i> containing any of the following: <ul style="list-style-type: none"> • Wood • Paper and pulp • Bamboo • Claims made as viscose, lyocell and modal made from bamboo • Rattan
Out of scope*	<ul style="list-style-type: none"> • Cones • Fruits • Seeds • Bark and cork • Leaves • Bast • Nuts and shells • Seagrass and other grasses (except bamboo, see above) • Water hyacinth • Bulrush
Accepted FSC claims	<ul style="list-style-type: none"> • FSC 100% • FSC Mix • FSC Recycled

Table 17 – JYSK FSC-requirements for products

Note: *Other natural materials including other materials/parts from trees not listed must be as agreed with [JYSK C&Q](#).

The following requirements apply to products sold to JYSK as FSC-certified:

Certification:

- The supplier must be FSC CoC-certified in accordance with [FSC-STD-40-004](#).

Notes: JYSK can only buy FSC-certified products directly from FSC-certified suppliers.

The requirement for FSC-certification applies also to suppliers that are 'traders'.

To become FSC-certified contact your local FSC office (www.fsc.org/en/worldwide/locations).

Labelling:

- The product must carry the FSC on-product label in accordance with [FSC-STD-50-001](#) and JYSK labelling requirements (See [12](#)).
 - Garden furniture must carry FSC on-product label (of the product) on the packaging/hangtag and on the product itself.
 - Products other than outdoor furniture must carry the FSC on-product label (of the product) on the packaging/hangtag only.
- Note:** Unless otherwise agreed with [CAM](#).

Documentation:

- Invoices concerning FSC-certified products must contain the following:
 1. FSC claim for each FSC-certified product (See *accepted claims* in [Table 17](#))
 2. FSC CoC certificate code of supplier
- Upon request, suppliers must provide copies of FSC-certificates for all FSC-certified products.

7.3.2 Requirements for FSC-certified packaging

JYSK packaging must be FSC-certified in accordance with [Table 18](#).

Scope of certification for packaging (Must be FSC-certified)	<i>Packaging materials/components made of wood-based materials except:</i> <ul style="list-style-type: none"> • Corner protectors • Honeycomb • Cardboard tubes • Slip sheets <p>Note: The exempt materials are based on their current short-term availability - They are all still expected to be FSC-certified at some point in the future.</p>
Accepted FSC claims	<ul style="list-style-type: none"> • FSC 100% • FSC Mix • FSC Recycled

Table 18 – JYSK FSC-requirements for packaging

The following requirements apply to packaging sold to JYSK as FSC-certified:

Certification:

- The packaging material supplier(s) must be FSC CoC-certified in accordance with [FSC-STD-40-004](#).

Labelling:

- The packaging must carry the FSC on-product label in accordance with [JYSK 6101](#) and [FSC-STD-50-001](#).

Documentation:

- The supplier must obtain and verify necessary purchase documentation from the packaging supplier and verify the FSC-certification of the packaging supplier.
 - Upon request, suppliers must until two years after last delivery provide purchase documentation (i.e. invoices) for the FSC-certified packaging containing the following:
 1. FSC claim for each FSC-certified packaging material used (See *accepted claims* in [Table 18](#)).
 2. FSC CoC certificate code of the packaging supplier.
- Notes:**
 Suppliers may conceal sensitive information provided the FSC claim and FSC CoC certificate code remain visible.
 For direct suppliers to JYSK that are FSC-certified to packaging their own sales documentation is sufficient.
- Upon request, suppliers must provide copies of FSC-certificates for all FSC-certified packaging materials.



7.4 Better Cotton

Better Cotton is a global not-for-profit organization and is the largest cotton sustainability program in the world. Better Cotton aims to transform cotton production worldwide by developing Better Cotton as a sustainable mainstream commodity.

JYSK became a member of Better Cotton October 1st 2020.

To learn more about Better Cotton visit <https://bettercotton.org>.

Products with Better Cotton must comply with cotton deadline requirements in [3.6](#).

Term	Definition
<i>Better Cotton Platform (BCP)</i>	The Better Cotton Platform (BCP) is an online system owned by Better Cotton. The platform is used by ginner, traders, spinners, textile value chain actors, and by retailers and brands to document their Better Cotton sourcing activities and volumes.
<i>Better Cotton Claim Units (BCCU)</i>	A Better Cotton Claim Unit (BCCU) is a specific unit used to measure the volumes of Better Cotton sourced by supply chain actors, retailers and brands. One BCCU represents one kilogram of physical Better Cotton lint sourced from a 'Better Cotton gin'. All sales of Better Cotton products must have a corresponding transfer of BCCUs through the Better Cotton Platform (BCP).
Note: In case of dispute related to above Better Cotton terms, official definitions by Better Cotton apply.	

Table 19 - Important terms in relation to Better Cotton

7.4.1 Better Cotton requirements

Suppliers of products sold to JYSK as Better Cotton must:

- Report BCCUs in BCP for concerned orders in accordance with [JYSK 8103](#).
- Add BCP account-number on all concerned invoices.

7.5 Global Recycled Standard (GRS)

Global recycled Standard is a voluntary full product standard setting requirements for certification of recycled content, chain of custody, social and environmental practices and use of chemicals. The GRS certification is intended for use with any product that contains at least 20% certified Recycled Content by weight.

To read more about GRS visit <http://globalrecycled.org/>.

All textiles containing $\geq 20\%$ recycled material must be GRS certified. See [JYSK 8007](#) for more information.

7.6 Down and feathers

Suppliers of products containing feathers and/or down must hold one of below certificates at the time of manufacture:

- Downpass (www.downpass.com)

Note: Products with Downpass ~~or~~ IDS certificate must be labelled with logo and the individualized verification number according to the guides. **Products where the down/feathers are mixed with synthetic fibers or any other material than feather and down cannot be labelled with Downpass.**

- IDFL Down Standard (IDS) (www.idfl.com)

Note: Products with IDS certificate must be labelled with IDS logo according to the guide.

Note: The certification programs ensure that each entity in the supply chain can procure certified material and have undergone evaluation of requirements for animal welfare (including no live plucking and no force-feeding), traceability / chain of custody, and management systems of certified materials.

7.7 Third party affiliation

JYSK products must not indicate any affiliation with third-party certifications and schemes besides those that are:

- Required by this document or JYSK standards.
- Stated in [Table 20](#).
- Agreed with [CAM](#) with approval from [JYSK C&Q](#).

Suppliers wishing to indicate affiliation with other third-party certifications and schemes must ensure approval from [JYSK C&Q](#) before shipping first order.

Notes: Suppliers may manufacture products in accordance with third-party certifications & schemes without approval, regarded no indication hereof is visible towards JYSK's customers.

The approval from [JYSK C&Q](#) ensures acceptance with relevant stakeholders before introducing new third-party certifications or schemes in the affiliation with JYSK.

Certification/Scheme name	Reference
Certipur	www.europur.org/certipur/
DOWNAFRESH	www.downasan.com/e_index.html
Downpass	www.downpass.com
EU-Flower	www.environment.ec.europa.eu/topics/circular-economy/eu-ecolabel_en
Global Organic Textile Standard (GOTS)	www.global-standard.org/
IDFL Down Standard (IDS)	www.idfl.com
NOMITE	www.nomite.de/en/home
Nordic Swan Ecolabel	www.nordic-ecolabel.org
Woolmark	www.woolmark.com

Table 20 – Recognized third party certifications and schemes

8 Documentation & third-party testing

For each product, suppliers must provide [JYSK C&Q](#) with the following documentation at latest one week before first shipment:

- Any legally required documentation in the countries of sale (Where applicable in accordance with [4](#)).
- Documentation according to [Table 21](#) and frequency according to [Table 22](#).

Type of product	Documentation	
	Sent to JYSK C&Q at latest one week before first shipment	Kept at supplier and handed over within <i>reasonable time</i> at request
All products	<ul style="list-style-type: none"> • Test report(s) for applicable harmonized standards • Test report(s) for referenced and/or applied voluntary standards concerning safety • Pdf-version of instructions and manuals according to 11 • Documentation of valid third-party certifications and schemes (see 7) • Accreditation certificates of all third-party documentation providers (see 9) 	<ul style="list-style-type: none"> • Safety assessment according to 5.1 • Test report(s) for referenced and/or applied voluntary standards concerning topics other than safety • Relevant technical documentation • Documentation of raw material origin according to 8.4
CE-marked products CMim-marked products	<ul style="list-style-type: none"> • Declaration of Conformity according to 6.9/6.10 	<ul style="list-style-type: none"> • Technical file/documentation for the product
Medical Devices	<ul style="list-style-type: none"> • Documentation according to 6.11 	<ul style="list-style-type: none"> • Technical documentation for the product as referred in section 1 in Annex II of MDR
Products requiring EU Energy Labelling	<ul style="list-style-type: none"> • Technical documentation required to perform EPREL registration 	-
Toys	<ul style="list-style-type: none"> • Documentation according to JYSK 2001 	-
Blinds with safety devices	<ul style="list-style-type: none"> • Documentation according to JYSK 2002 	-
Food Contact Materials	<ul style="list-style-type: none"> • Documentation according to JYSK 4001 	-
Chemicals, oil, and other liquid products	<ul style="list-style-type: none"> • User safety guidelines • Safety Data Sheet (SDS) according to 5.5 • Copy of warnings included with the product 	-
Cosmetic products	<ul style="list-style-type: none"> • Documentation according to 6.6 	-
Coated and treated products	<ul style="list-style-type: none"> • Safety Data Sheet (SDS) according to 5.5 	-
Batteries, including built in batteries	<ul style="list-style-type: none"> • Safety Data Sheet (SDS) according to 5.5 	-
Products covered by harmonized legislation and standards according to GPSR	<ul style="list-style-type: none"> • Documentation according to 5.3.1 	-

Note: This table should by no means be interpreted as a definite list of documentation requirements.

Table 21 –General documentation requirements

8.1 Documentation requirements

Suppliers must provide legally required documentation in the languages of *all countries of sale*.

Notes: Authorities can in most cases require documentation in their own language.

In practice, this requirement is normally handled in the following manner:

- The supplier provides JYSK with the documentation (that is not expressly required in other languages) in English only.
- The supplier then at request provides translations *within reasonable time* or reimburse JYSK for translations to other languages.

Suppliers must ensure that provided documentation is accurate, complete, credible and valid.

Example: All applicable clauses of a test report have to be tested and 'Passed'.

Note: [JYSK C&Q](#) has absolute veto power regarding documentation accuracy, completeness, credibility and validity.

If not otherwise expressly specified by JYSK Supplier Guideline or explicitly agreed with [JYSK C&Q](#) documentation is valid according to [Table 22](#).

If a product is changed in any way that violates the validity of current documentation, the supplier must:

1. Proactively retest the product.
2. Provide JYSK with new documentation at latest one week before the first shipment of the changed product.

Valid for	Products for/covered by:
12 months	CE-marked products CMim-marked products All test related to CE and CMim-marking. E.g. RoHS
	EN 71 (toys)
	EN 12520 and EN 1335 (indoor seating)
	EN 581 (garden furniture etc.)
	EN 5912 (tents)
	EN 747 (bunkbeds)
	Child use and care articles
	Product type 2 according to JYSK 4002 (UK and IR fire reg.)
24 months	Chemicals used for coated and treated products
	Chemicals, oil, and other liquid products
	Safety Data Sheet (SDS)
	Food Contact Material (FCM)
36 months	All other product documentation

Table 22 - Valid period for specific documentation

Some products can have different validity for different test reports. Example, Garden chair:

- **EN 581:** 12 months
- REACH chemical test: 24 months
- Color fastness/UV: 36 months

8.2 Documentation format requirements

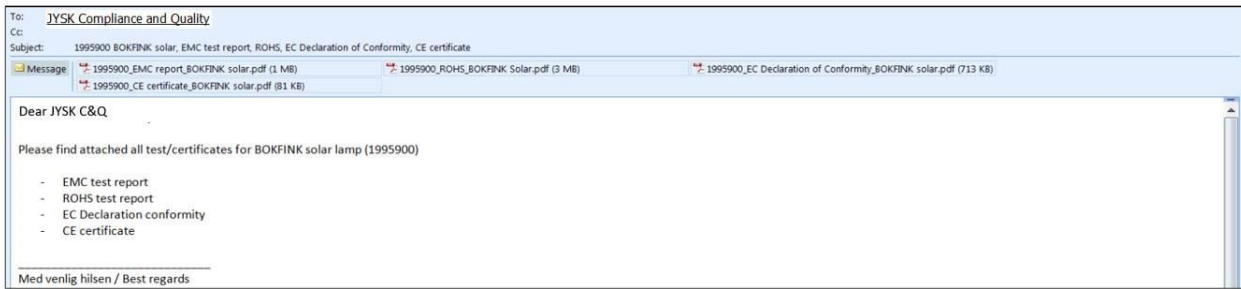
Suppliers must provide all documentation in pdf-format of suitable quality.

- Each document must be one separate PDF-file.
- Maximum size for one page (average in the document) is 100KB. Less is preferable.
- Each document must be uniquely linked to the JYSK product using the JYSK Product number(s).
- Each document file-name must include the 'JYSK Product number' and 'topic/content of the documentation'.
- Each must document only regard one product, or very similar products.

Example: Dinner plates in different colors, light chains with different lengths – if in doubt contact [JYSK C&Q](#).

Note: [JYSK C&Q](#) has absolute veto power regarding if products are sufficiently similar.

Note: [JYSK C&Q](#) has absolute veto power regarding definition of suitable quality of documentation and documentation format.



Example of an e-mail with attached documents.

8.3 Test requirements

Products tested according to [harmonized standards](#) must be tested according to the latest version(s) published in the Official Journal of the European Union.

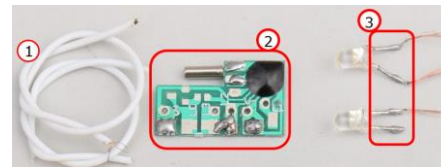
8.3.1 Test report requirements

Test reports provided to JYSK must be prepared by **ISO 17025** accredited test institutes/laboratories.

Test reports must include minimum one picture of all tested parts including reference numbers and description in English. More than one part on one picture is allowed however parts must be clearly marked and differentiable.

No.	Description
1	Core insulation, plastic, white
2	Solders on PCB
3	Solders on LED

Example of reference description



Example of tested parts with reference no.

8.4 Raw material traceability

At request, suppliers must within *reasonable time* provide JYSK with documentation for the origin of all raw materials used for a given product and its packaging.

- The supplier must provide the documentation in English writing.
 - Virgin raw materials must be traceable back to the initial producer.
 - Recycled materials must be traceable back to the producer of the recycled material.
 - For articles having commodity codes starting with 72 and 73 a Mill Test Certificate (MTC) in English writing must be available for each invoice to comply with requirements in [Regulation \(EU\) 833/2014](#) regarding steel and iron of Russian origin.
- The invoice must also include a declaration in accordance with [JYSK 8002](#).

9 Inspection of products

Suppliers must agree to the following inspections and tests of products (including but not limited to):

- Pre-shipment inspections.
Note: Shipment inspections made according to a third-party AQL and nonconformity classification are, even though often a good indicator, not a guarantee that products comply with JYSKs quality requirements.
- Inbound inspections at JYSK Distribution Centers.
- Firsthand inspections and JYSK assembly days with or without the supplier.
- Third party testing of material contents and agreed specifications.
- Random or selective sampling from products in JYSK possession.
- All products and packaging will be tested with XRF scanner to check for prohibited/restricted heavy metals and chloride (PVC and phthalates).

Besides regular inbound inspections JYSK constantly survey the quality of products on different levels e.g. by following up on Quality Remarks from JYSK stores and monitoring customer claim and scrapping statistics.

The supplier must accept that JYSK block the sale and distribution of products based on substantiated suspicions of poor quality and participate in the follow-up as requested.

In the event of identified defects or unacceptable nonconformities, the supplier must accept that JYSK (fully or partially) reject and/or return delivered products in accordance with [JYSK T&C](#).

Items already distributed to JYSK stores cannot be returned and will be disposed of at the supplier's expense.

In the event of disagreement over identified defects or nonconformities JYSK always try to find solutions in line with JYSK Tradesman values – If an acceptable agreement between parties is not possible the supplier must agree on using Acceptance sampling according to AQL according to [JYSK 8005](#) as a last instance.

Suppliers must cover any costs related to failed inspections or tests (including but limited to):

- Inspection/test costs.
- Handling costs.
- Cost of inspected/tested products.

In case JYSK has the possibility of assisting with corrections of identified defects or nonconformities, JYSK will charge the supplier a rate for renting of JYSK staff of 50 EUR/man-hour.

10 JYSK standards

Suppliers must ensure comply with applicable JYSK standards referenced in [Table 23](#).

Category standards	JYSK 1001 - Category standard - Bed linen and sheets
	JYSK 1002 - Category standard - Bathroom
	JYSK 1003 - Category standard - Mattresses
	JYSK 1004 - Category standard - Indoor furniture
	JYSK 1005 - Category standard - Home ware
	JYSK 1006 - Category standard - Home textiles
	JYSK 1007 - Category standard - Window dressing
	JYSK 1008 - Category standard - Duvets and pillows
	JYSK 1009 - Category standard - Garden
Product standards	JYSK 2001 - Toys
	JYSK 2002 - Blinds
	JYSK 2003 - Clocks
	JYSK 2004 - Soap dispensers
Material & component standards	JYSK 3001 - Fittings
	JYSK 3002 - Flexible Foam
Topic standards	JYSK 4001 - Food Contact Materials
	JYSK 4002 - UK and Ireland fire regulation
	JYSK 4003 - Furniture surfaces
	JYSK 4004 - Textile requirements
	JYSK 4005 - Electrical products

Table 23 – JYSK standards

11 Instructions & Manuals

JYSK products must include suitable instructions in *all JYSK languages* if the product:

- Requires assembly (Assembly instructions)
- Needs warnings (Warnings according to [5.3](#))
- Has a function that requires explaining (Instructions for use)
- Requires care, maintenance or service (Care/maintenance/service instructions)
- Must have a page [JYSK10411](#) with link to online documentation when agreed with [JYSK C&O](#)

Instructions for certain products must comply with the JYSK standards referenced in [Table 24](#).

Instructions for products not listed in [Table 24](#) must comply with the principles of **EN IEC/IEEE 82079-1**.

Note: Implemented in a commercially acceptable and viable manner in line with JYSK customer promises.

Product:	Applicable JYSK standard:
Furniture: <ul style="list-style-type: none"> • Indoor • Outdoor • Small Mattresses and beds	JYSK 5001 – Appendix K - Assembly instructions and manuals
Blinds	JYSK 5002 – Assembly instructions and manuals for blinds
Textile (Care instructions)	JYSK 4004 - Textile requirements

Table 24 – JYSK Manual & Instructions standards

12 Packaging, Packing, Marking and Labelling

Suppliers must prepare the designs of packaging and ensure compliance with the JYSK standards and guidelines referenced in [Table 25](#).

Notes:

JYSK consider packaging, packing, marking and labelling to be part of the product.

JYSK in some cases deliver texts and/or designs, but the supplier remains responsible of adapting the design to the product and proofreading (see [2.3](#)).

JYSK 6001 - Packaging
JYSK 6002 - Sales Displays - SDP
JYSK 6003 – Source tagging
JYSK 6004 - Care labels
JYSK 6101 - General Labelling
JYSK 6201 - Packaging Design Guideline
JYSK 6202 - Supplier Photo Guideline
JYSK 6501 - Stacking and loading

Table 25 – JYSK Standards related to packaging, packing, marking and labelling

12.1 Replacement packaging made of wood based materials

Replacement packaging material made of wood based materials must either:

- Originate from a producer located within EU.
- Be delivered as DDP cf. INCOTERMS.

Rationale: The restrictions are in place to ensure that JYSK does not take on unexpected tasks in relation to EUTR (see [1](#))



13 Supplier Quality Requirements (SQR)

The supplier must maintain a suitable Quality Management System (QMS) at the place of manufacture to ensure delivery of products in the agreed quality.

Suppliers must at request from JYSK supply relevant documentation related to show fulfillment of JYSK SQR.

Note(s):

The specific requirements for a suitable QMS naturally depend on product type and characteristics.

JYSK intends to adopt certain Supplier Quality Requirements for specific products groups according to a contingency approach.

13.1 Cleanliness of premises

The supplier must adopt a cleanliness standard to establish and maintain a suitably clean work environment for the type of product supplied.

13.2 Continuous improvement

Suppliers must demonstrate commitment to continuous improvement of products and processes by eliminating non-value-adding activities and reduce costs.

13.3 Quality responsible

13.3.1 Quality communication with JYSK

The supplier must have at least one quality responsible employee having relevant technical product knowledge regarding concerned products as well as a suitable level of knowledge on Quality Management in general.

13.3.2 Quality responsible at place of manufacture

The supplier must assign a designated quality responsible at the place of manufacture.

13.4 Work instructions

Suppliers must ensure that all production processes are carried out according to a suitably detailed work instruction.

13.5 Technical documentation

The supplier must have a suitable level of technical documentation for a given product - E.g. (as applicable):

Bill Of Materials (BOM), Bill Of Substances, Technical Drawings, internal quality standards, visual quality descriptions and raw material specifications.

Note: The specific requirements for suitable technical documentation naturally depend on product type and characteristics.

13.6 Product Audit Report, Production Quality Assessment and Quality Description

JYSK has specific documentation requirements regarding novelties and tender samples. Product areas in scope are:

- Indoor furniture
- Garden furniture and garden articles
- Homeware (exclusive Product Audit Report until further notice)

Below two document templates must be filled out and sent to [JYSK C&Q](#) prior to delivery of the samples:

Templates	JYSK 10217 – Product Audit Report
	JYSK 10218 - Production Quality Assessment and Quality Description
Best practices	JYSK 10219 - Production Quality Assessment and Quality Description - best practices

Naming of files must be "Nordic product number-product name-product description-report name"

Example: 3616711 HIMMERLAND nightstand product audit report

Note: Files must be saved in original file type (Word & Excel) – not PDF.

JYSK requires one E-mail per sample with both documents. "Nordic product number-product name-sample documentation" must be stated in the subject line.

Note: Please note that the requirements JYSK has stated in the Supplier Guideline, will always overrule a Quality description in case the requirements are lowered by the supplier in the Quality description.

13.7 Quality Planning

The supplier must have a suitable level of quality planning in place before initiating production for JYSK.

13.7.1 Quality Assurance planning

The quality plan must contain suitably detailed and scoped Quality Assurance planning of all processes that directly affect compliance and quality of JYSK products.

13.7.2 Quality Control planning

The quality plan must contain suitably detailed Quality Control Plans covering:

- Inbound inspection(s)
- Process inspection(s)
- Final approval inspection(s)

13.8 Measurement and calibration

The supplier must ensure that inspection, measuring and testing equipment is fit for the intended purpose and calibrated at defined intervals.

13.9 Equipment maintenance

The supplier must ensure that production equipment is fit for the intended use and kept in good condition by performing planned preventive maintenance.

13.10 Qualification and Training

The supplier must ensure that production and quality employees are properly qualified, trained and instructed for their designated task(s).

13.11 Handling and storage

The supplier must:

- Plan handling and storage for all product phases to ensure sufficient protection of the JYSK product.
Note: E.g. by defining and documenting necessary requirements and conditions for handling-, storage-, packaging-, transportation and shipping activities.
- As far as possible, apply the First In First Out (FIFO) principle in all processes.
- Apply necessary measures to manage the shelf life of perishable products and materials.
- Apply necessary measures to allow identification and traceability of all products and materials in all phases of production (see [5.2](#)).

13.11.1 Isolation of nonconforming products

The supplier must:

- Have procedures in place for identifying, isolating and controlling nonconforming products.
- Carry out rework, repair and release of nonconforming products in accordance with a suitable work instruction (see [13.4](#)).

14 Business procedures

Suppliers must agree to follow the JYSK Standard Operating Procedures (SOP) referenced in [Table 26](#).

Business procedure:	JYSK SOP described in:
Communication	14.1
Text translations	14.2
Product master data	14.3
Samples	14.4
Order confirmation and delivery	JYSK 8001 - Order confirmation and delivery
Payment and settlement	JYSK 8002 - Payment and settlement
Product quality deviations	JYSK 8003 - Product quality deviations and customer claims
Declarations of Conformity / Compliance	JYSK 8004 - Declaration of Conformity (DoC)
Acceptance sampling according to AQL	JYSK 8005 - Acceptance sampling according to AQL
Spare parts	JYSK 8006 - Spare parts
Load carrier settlement	14.5
Timber regulation (EUTR)	JYSK 8101 - Timber regulation
amfori BSCI (Business Social Compliance Initiative) (see 7.1)	JYSK 8102 - amfori
Better Cotton	JYSK 8103 - Better Cotton
EU Deforestation Regulation (EUDR) (valid from 01.10.25)	JYSK 8104 - EU Deforestation Regulation (EUDR)

Table 26 – JYSK Standard Operating Procedures (SOP)

14.1 Communication

Written correspondence between JYSK and business partners must take place in the group language English.

Suppliers and agents must promote effective and efficient communication by:

- Responding in a timely manner.
- Ensuring that all inquiries are easily understandable and unambiguous to the recipient.
(E.g. by including exact references such as specific product, order or batch numbers.)
- Updating/notify the primary contact person immediately if agreements made with anyone other than him/her.

14.2 Text translations

Texts included with JYSK products that are not provided separately by JYSK must correspond with the terms stated in [JYSK Term database](#).

If a product requires texts that are not provided by JYSK or available in [JYSK Term database](#) the supplier must perform translation to all JYSK languages using an **ISO 17100**-certified translation service provider.

Note: JYSK has a partnership agreement with the language/translation service provider [LanguageWire](#) – See [JYSK 10251](#)./jysk.sharepoint.co

14.3 Product master data

JYSK collects detailed information and documentation for all products.

The information given from the supplier to JYSK is a binding part of the agreement between JYSK and the supplier.

All information requests are sent to the supplier via the registered E-Mail.

The supplier must provide requested information in a 'Product Information Form' (see [JYSK 10205](#)) which is forwarded to JYSK upon completion.

The supplier must provide the requested information to JYSK within 14 days.

Notes: Due to the nature and (sometimes-legal) use of master data, it is essential that suppliers ensure the validity of the entered data and handles the entry with the necessary care.

14.3.1 Packaging master data

Suppliers must register packaging master data in [The Supplier Portal](#) in accordance with deadlines in [Table 27](#).

A *how-to guide* is available in [The Supplier Portal](#).

Note: See [JYSK 60000](#) for the latest updated *how-to guide* for registering packaging details in Supplier Portal.

Registration deadlines	New products	Latest at first ETD.
	All active products	Latest at 1. December 2023.
	By any changes in the packaging	If any changes are made to the packaging, the master data must be updated before first ETD after the change enters into force.
	Note: ETD = Estimated time of departure.	

Table 27 - Packaging master data registration deadlines

14.4 Samples

The use of samples in the purchasing process is different between JYSK purchasing categories – Suppliers must clarify specific questions regarding sample requirements with the relevant category manager before accepting first PO.

Typical sample ordering methods are stated in [Table 28](#).

Sample definitions and requirements are stated in [Table 29](#).

When an agent is involved, samples must unless otherwise agreed be forwarded via the agent.

The agent must validate that the sample is according to agreements before sending it to JYSK.

Marking of sample consignments must include at least the following:

- JYSK product name(s)/number(s) (as applicable)
- Order/batch number(s) (as applicable)
- JYSK recipient (If not otherwise specified by JYSK – The relevant buyer)

Sample type:	Sample ordering method:
Product sample	According to agreement with purchaser
Reference sample	Specified in Purchase Order or By E-mail
Shipment sample	
Photo sample	
Space sample	Specified in the relevant category standards or By E-mail

Table 28 – Sample ordering methods

Sample type:	Definition:	Sample requirements:			
		Must comply with agreed specifications	Must originate from 'running production'	Must include packaging (Sales unit)	Deadlines
Product sample	A sample used in the product development and purchasing process before placement of orders.	Only if specified*	No	No	Deadlines for the submission, acceptance and approval of samples as specified by CAM
Reference sample	<p>A sample used as physical and visual reference for all requirements not otherwise covered by JYSK Supplier Guideline or agreed specifications. The reference sample must be identical to all future deliveries i.e. materials, appearance and physical properties. If the item cannot be produced 100% identically, deviations must be approved;</p> <ul style="list-style-type: none"> Design deviations must be approved by CAM. Compliance and quality deviations must be approved by JYSK C&Q. <p>All deviations must be documented in the Quality Description, see 13.6.</p> <p>Goods without approved reference sample must not be shipped.</p> <p>Note: JYSK acceptance of reference samples cover only characteristics directly contained in the sample - E.g. Not order specific labelling or packaging for reference samples delivered without packaging.</p>	Yes	No*	Yes (unless otherwise specified)	
Shipment sample	A sample randomly picked from finished goods of an actual shipment for JYSK and used for approval before shipping the goods.	Yes	Yes	Yes	
Photo sample	<p>A sample used for taking photos for JYSK sales material.</p> <p>Note: For some product groups the supplier delivers the actual photos instead of samples.</p>	No* But must correspond with 'Reference sample'		Depending on agreed state/condition of sample	
Space sample	<p>A sample used for planning 'space layout' in JYSK stores.</p> <p>Note: Space samples often only consist of the packaging material.</p>	No		Yes	

*though advised

Table 29 – Sample definitions and requirements



General Requirements

2025-03
Compliancequality@JYSK.com

14.4.1 DCU sample procedure

Samples which must be delivered to DCU according to [CAM](#) or applicable Category standard must be delivered to DCU Showroom and follow below procedure:

1. Agree on the delivery in writing with either JYSK Category Manager or [JYSK C&Q](#).
 2. Advise the delivery to dcu_quality@JYSK.com at least **one week** in advance including:
 - Name of JYSK-recipient.
 - Product-number(s) and quantities.
 - Assembly state of sample(s) (Assembled/unassembled).
 - Amount and size of pallets – The following must be packed on pallets:
 - Any deliveries consisting of 3 or more items.
 - Any items weighting more than 15 kg.
 - **Note:** Due to working environment regulations the items cannot be handled otherwise – and will be rejected at delivery.
 - Date and time of delivery.
 3. When delivering on pallets ensure that the truck delivering the goods is equipped with a height-adjustable lift to enable unloading of pallets at the gate using a pallet jack/pallet truck.
 4. Ensure clear marking of delivered pallets on at least two sides with:
 - Contact-info of JYSK-recipient
 - Name
 - Mobile-phone number
 - Email-address
 - A large and conspicuous marking stating "DCU SHOWROOM" in capital letters.
- Note:** Improperly marked pallets can otherwise get lost at the warehouse.

Procedure at arrival:

At arrival, the driver must:

1. Advise the Goods Receive Department at Gate 27 about 'Arrival of Showroom samples'.
2. Unload the goods at the gate designated by the Goods Receive department.

14.4.2 Pro forma invoices

Sample consignments forwarded directly to JYSK from the supplier must be accompanied by two pro forma invoices:

- An invoice to be attached to Air Waybill (AWB)
- An invoice to be packed in the same box as the product

PROFORMA INVOICE			
Sender: FULL NAME AND ADDRESS			
Receiver: JYSK SOEDALSPARKEN 18 8220 BRABRAND DENMARK ATT. "NAME OF SENIOR BUYER"			
			DATE
Item	Quantity	Unit value	Total value
1. PRINCESS PLAY TENT	1 pc	3.00 USD/pc	3.00 USD
2. CASTLE PLAY TENT	1 pc	3.00 USD/pc	3.00 USD
	2pcs		6.00 USD
Sample of no commercial value.			
Above mentioned value is for customs clearance only.			

Example: Pro forma invoice for sample of no commercial value.

14.5 Load carrier settlement

Settlement for EUR A-pallets must be made according to [14.5.1](#).

Notes: A-pallets are defined as used pallets with the ability to be used in automatic material handling systems as if they were new EUR pallets according to **UITC 435-2**.

JYSK only buy unused EUR pallets (according to **UITC 435-2**) from pallet manufacturers, as the pallets from suppliers have been used at least once, and the storage conditions are unknown to JYSK. JYSK can offer to deliver pallets to the suppliers.

Settlement for EUR pallet collars must be made according to [14.5.2](#).

Note: A-pallet collars are defined as used pallet collars with the ability to be used as if they were new EUR pallet collars according to **UITC 435-2**.

Invoices for any other type or quality of load carriers are not accepted.

14.5.1 EUR pallets

Only EUR A-pallets are accepted for pallet settlement.

EUR pallets from suppliers must be debited per collected order in a separate invoice from the supplier and directly to the individual country at an agreed maximum price according [Table 30](#).

Invoices for pallets must be forwarded to the respective Distribution Center.

Invoicing for pallet types other than approved EUR pallets will not be accepted.

It is pointed out that invoices will not be ordered to be paid if pallets and goods are included in the same invoice. However, pallet invoices must refer to article and purchase order numbers and date of delivery.

As an alternative to invoicing pallets JYSK can decide to offer pallet exchange. If JYSK decides to exchange pallets transport costs will be covered by JYSK. If the supplier requests pallet exchanges the transport costs must be covered by the supplier. Please note that in periods JYSK will not be able to offer pallet exchanges due to lack of pallets.

14.5.2 EUR pallet collars

Only EUR A-pallet collars are accepted for EUR pallet collar settlement.

EUR pallet collar settlement is made according to an agreed maximum price according [Table 30](#).

JYSK have the right to return an equivalent number of EUR A-pallet collars as received to the vendor (return transport paid by JYSK).

All Distribution Centers:	
EUR A-pallets. Price changes per December 1 st . 2023	≤8,50 EUR
EUR A-pallet collars	≤6,50 EUR
The prices can be exchanged to the supplier's main invoicing currency via this link: https://ec.europa.eu/info/funding-tenders/procedures-guidelines-tenders/information-contractors-and-beneficiaries/exchange-rate-infoeuro_en	

Table 30