



Says

What have we heard them say?
What can we imagine them saying?

Don't cover
using
candy

Decisions

Share with

Thinks

What are their wants, needs, hopes and dreams?
What other thoughts might influence their behavior?

Don't cover
by step

Printed
notes

Share with

Vignettes
Share's summary of
the patients

Agreed upon
down

which is
good

There is a
change

Unhappy
for a while

Knowledge
regards

Consider
before to
add

Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations and anxieties?
What other feelings might influence their behavior?