

IPS Client In/Uninstallation

User Self Service Guide



Zurich International Programs, Commercial Insurance 2017

Version	Date	Author	Status	Change detail
1	16.10.2017	Gary Gillieron	Final	Initial

Contents

Introduction.....	4
New Client Download and installation.....	4
Uninstall of IPS Client software.....	7

Introduction

This guide will help users who wish to self-manage their IPS client software installations

New Client Download and installation

<http://ipsweb.home.zurich.com/LinksAndDownloads/Downloads.html>

ZURICH	PRODUCTION	TRAINING	LIVE
IPS Client	DOWNLOAD	DOWNLOAD	DOWNLOAD
IPS Reporting	OPEN URL	not available	OPEN URL
UAS+	OPEN URL	not available	OPEN URL

NOTE: My documents folder as the installation path is required

It is required that users ensure their documents folder is the location for the installation. Using this location (users have read and write access there) ensures a successful installation and subsequent file updates which can occur anytime a hotfix is deployed or future releases occur (Bi Annually) will also be successful.

Steps to follow

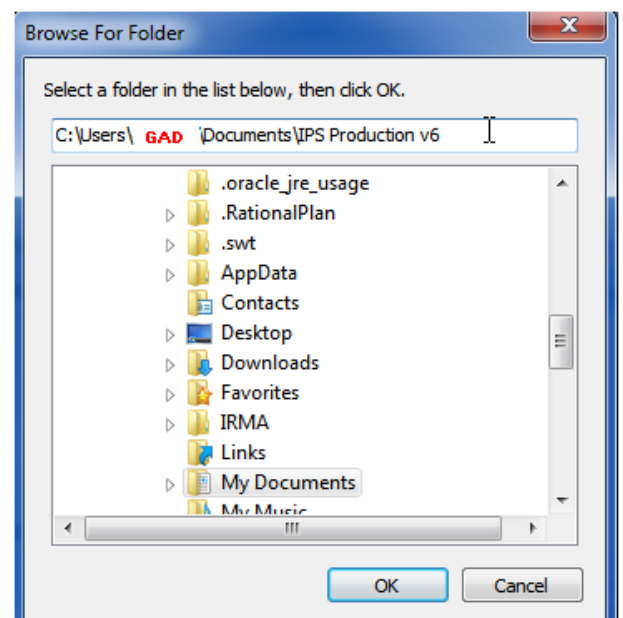
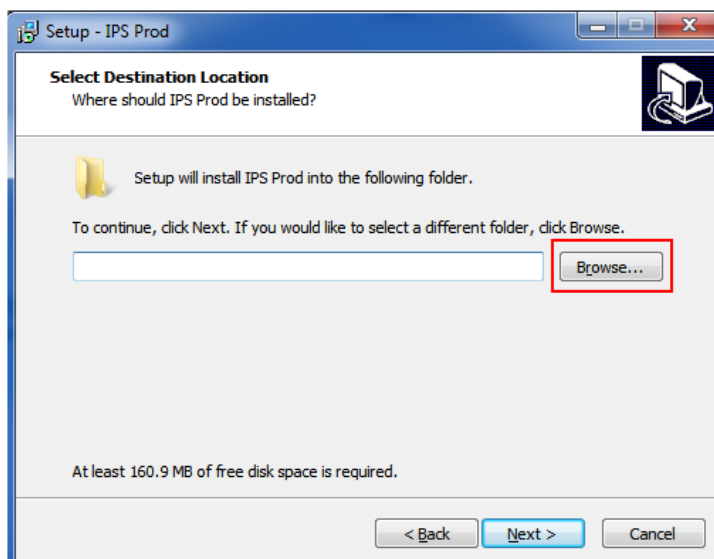
- **Open the file download**



- **Double click on the executable in the extract window**

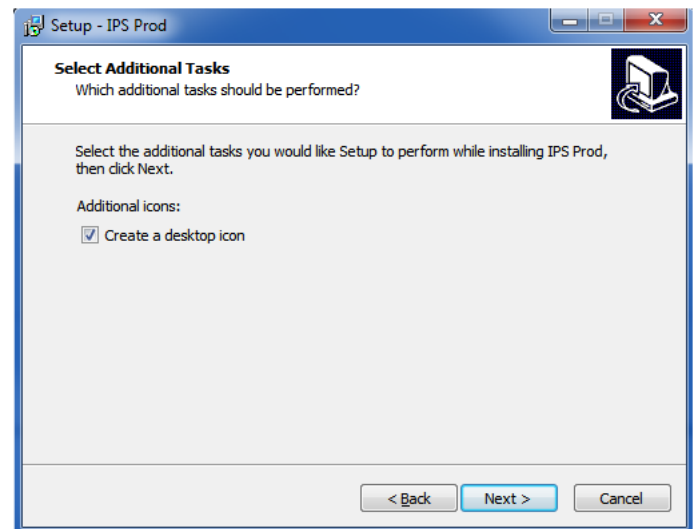
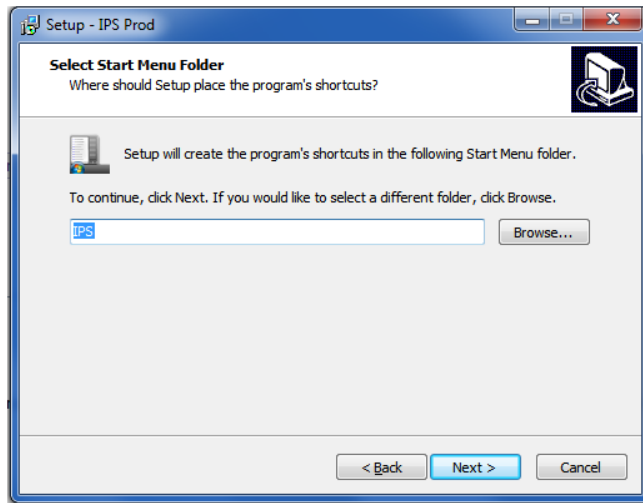
Name	Size	Packed S
IPS_Prod_Zurich.exe	55 837 461	55 799 0

- **“browse” to navigate and select correct “My documents” folder for your windows user account:**



NOTE: If this is not a first installation of IPS, we advise to first uninstall the existing client software if possible. A further chapter in this document covers this topic in detail.

If not possible to first delete existing copy of IPS client, we suggest the user change the destination folder name to avoid copy/replace of existing IPS files

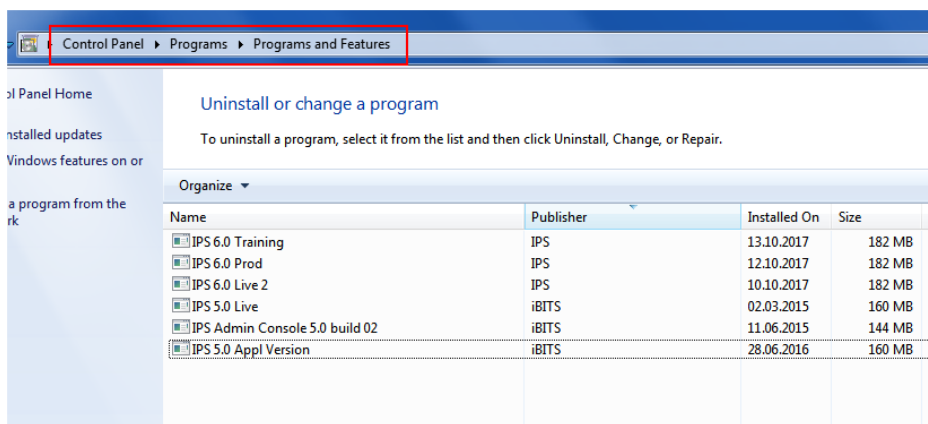


- **Follow all instructions to complete the installation**

Uninstall of IPS Client software

There are infrequent times however necessary, to uninstall the IPS client and install a newer version of the core files. (E.g. Packaged Java Updates). The IPS development team will always advise the user community when this activity is necessary

- To uninstall the IPS client, provided it was installed in a file location where the user has read/write access on their machine, we suggest to navigate to the control panel



- After searching for the IPS client version you wish to delete, a double click on the item will prompt a user to confirm the uninstallation

