

SHUBHAM KUMAR

Salesforce Developer

Phone: 9532008002

Linkedin: www.linkedin.com/in/shubham-kumar-dev

Email: ishubham.kumar08@gmail.com

SUMMARY

Dedicated Salesforce Developer with a proven track record of success, holding 6 Salesforce certifications, and possessing 4+ years of hands-on experience in designing, implementing, and optimizing Salesforce solutions. Adept at leveraging the full potential of the Salesforce platform to drive business growth and deliver exceptional results. Skilled in developing and customizing applications, managing data, and ensuring seamless integration. Committed to staying at the forefront of Salesforce technology to provide innovative solutions that meet client needs and exceed expectations.

SKILLS

- **Technical Skills:** Java, Apex Class, Apex Triggers, SOSL, SOQL, Workflows, Process Builder, Flows, Lightning Aura Component, Lightning Web Component - LWC, HTML, CSS, JavaScript, Integration
- **Salesforce Clouds:** Service Cloud, Sales Cloud, Community Cloud
- **Tools and Softwares:** Jira, Workbench, Bitbucket, VS Code, Sourcetree, Ant
- **Software Methodologies:** Agile, Waterfall development methodology
- **Soft Skills:** Time Management, Communication, Problem -Solving

EXPERIENCE

Senior Application Developer

Telus international, Greater Noida

July 2024 - Present

- Analyzing the project's requirements and the ability to convert said requirements into technical documents, design, and code.
- Implementing design methodologies and toolsets.
- Writing well-designed, defect-free code which scales well and follows all best practices and guidelines.
- Executing the development of software with a strong focus on security, performance, and robustness.
- Conducting deep level analysis to identify the root causes to systematically resolve issues.
- Following all defined software configuration management best practices.
- Reviewing code to identify issues as well as deviations from best practices.
- Addressing issues promptly, and responding positively to setbacks and challenges with a mindset of continuous improvement.

Senior Developer

Wipro, Greater Noida

October 2021 - July 2024

- Leveraged expertise in Salesforce development to design and implement solutions that optimize business operations.

- Demonstrated a deep understanding of Apex, SOSL, SOQL and Lightning Components to drive successful project outcomes.
- Successfully automated business processes through the effective use of Workflows, Process Builder and Flows.
- Resolved defects related to integration, Lightning Web Components - LWC, Aura components, REST API and SOAP API.
- Actively engaged in real time troubleshooting and problem solving to ensure smooth technical delivery.

Salesforce Developer

Brazen Group, Noida

January 2021 - October 2021

- Contributed to Salesforce development projects, focusing on customization and automation.
- Developed new functionalities using Apex Triggers, Apex Classes and Flows.
- Collaborated closely with testing and deployment teams to ensure successful feature rollout.
- Conducted real-time troubleshooting and provided support to address customer issues promptly.
- Communicated effectively with technical and non technical stakeholders, end users and executives to ensure project success.

Wealth Manager

ICICI BANK, Jaipur

January 2020 - June 2020

- Proficient in financial analysis and portfolio management
- Strong knowledge of investment products and financial markets
- Excellent interpersonal and communication skills
- Ability to build and maintain client relationships
- Goal-oriented with a focus on delivering exceptional customer service
- Sound understanding of regulatory requirements in the financial services industry.

PERSONAL PROJECTS

- **Professional Digital Portfolio**
<https://shubham-projects-dev-ed.trailblaze.my.site.com/>
- **Weather Application**
<https://shubham-projects-dev-ed.trailblaze.my.site.com/weather-app>
- **Currency Converter Application**
<https://shubham-projects-dev-ed.trailblaze.my.site.com/currency-converter>
- **Alarm Clock Application**
<https://shubham-projects-dev-ed.trailblaze.my.site.com/alarm-clock>
- **BMI Calculator**
<https://shubham-projects-dev-ed.trailblaze.my.site.com/bmi-calculator>

CERTIFICATIONS

- Salesforce Certified AI Associate
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Javascript Developer
- Salesforce Certified Platform Developer II
- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator

EDUCATION

Bachelor of Technology B.Tech, 2014-2018

Dehradun Institute of Technology

12th, 2013-2014

Red Rose Senior Secondary School

10th, 2010-2011

St. John Bosco College