

# MAKAYLA WANG

UX/UI DESIGNER

UX Designer with 7 years of communications and graphic design experience offering extensive knowledge in data reporting and UI design.

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343-987-2424

71 Berrigan Dr, Ottawa, ON

## SKILLS

- UX Design
- Visual Design
- Wireframing
- Prototyping
- User Research and Testing
- Data Visualization
- Collaboration
- Time Management...

## TOOLS

- Figma
- Adobe Illustrator
- Microsoft Office

## EDUCATION

### UX Design Program

CareerFoundry - Online  
Jan 2022 - PRESENT

### Bachelor of Public Affairs and Communications

Carleton University, Ottawa, ON  
2015 - 2019

## OTHER TRAINING

### Graphic Design: Past, Present, and Future

OCAD  
Nov 2021 - Dec 2021

### Colour Theory for Digital Design

OCAD  
Oct 2021 - Dec 2021

## EXPERIENCE

### RISK SUPPORT ANALYST

Bank of Canada, Ottawa, ON | 2018 - Present

Enabling and promoting risk culture through UX and UI Design, ensuring that risk information is consumable by diverse audiences. This includes routine outreach and connecting with stakeholders across the Bank, as well as collaborating on deliverables for high-level reporting.

- 2020 Bank of Canada Award of Excellence recipient for the data visualization design elements
- Advising leaders across the Bank to deliver compelling content through UI design and data visualizations
- Influence decision-making by designing content to communicate Bank projects and customized messages to internal and external stakeholders and groups

### COMMUNICATIONS OFFICER

Global Affairs Canada, Ottawa, ON | 2017- 2018

Designed communications products and content to support Embassy Security and Emergency Management programs and maintained the delivery of high-quality service, support and advice.

- Redesigned the UX and information architecture of the main internal Wiki for all Global Affairs security professionals and significantly improved site functionality and usability
- Supported the delivery of training workshops by designing content tailored to specific groups and audiences
- Designed and implemented a quarterly security information Dashboard for Canadian missions worldwide

### COMMUNICATIONS ASSISTANT

Department of Justice Canada, Ottawa, ON | MAY 2017 - AUG 2017

Supported communication advisors on developing communication plans, strategies, and products.

- Created and designed engaging content for internal website
- Collaborated closely with all departments in organizing the annual Justice Open House

### JUNIOR COMMUNICATIONS OFFICER

Competition Bureau Canada, Gatineau, QC | JAN 2017 - APR 2017

Performed daily media monitoring on print and electronic media for mentions of topics of interest for the Bureau and other supporting functions.

- Performed research and data analytics on specific topics to support senior communication advisors on projects and Bureau investigations
- Created customized research and reports for different levels of management