

MAKAYLA WANG

UX/UI DESIGNER



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343-987-2424



Ottawa, ON

SKILLS

- UX Design
- Visual Design
- Wireframing
- Prototyping
- User Research and Testing
- Data Visualization
- Collaboration
- Time Management

TOOLS

- Figma
- Adobe Illustrator
- Microsoft Office Suite

EDUCATION

UX Design Immersion Program

CareerFoundry - Online
Jan - Dec 2022

Bachelor of Public Affairs and Policy Management

- Specialization in Communications
- Minor in Economics

Carleton University, Ottawa, ON
2015-2019

UX Designer with over seven years of communications and graphic design experience offering extensive knowledge in high-level reporting and stakeholder engagement. Experienced in using design and data visualization to communicate compelling stories to diverse audiences.

EXPERIENCE

UX DESIGN

Enabling and promoting risk culture through UX and UI Design and ensuring that risk information is consumable by diverse audiences:

- 2020 Bank of Canada Award of Excellence recipient for creating data visualizations in managing special market operations
- Advising leaders across the Bank to deliver compelling content through graphic design and data visualizations
- Redesigning the UX and information architecture of the main internal Wiki for all Global Affairs security professionals significantly improving site functionality and usability
- Designing and implementing a quarterly security information Dashboard for Canadian missions worldwide

COMMUNICATIONS

Outreaching and connecting with stakeholders and collaborating on deliverables for high-level reporting:

- Influencing decision-making by designing content to communicate Bank projects and customized messages to internal and external stakeholders and groups
- Enhancing the delivery of training workshops by designing content tailored to specific groups and audiences

RISK MANAGEMENT

Enabling and promoting risk culture through stakeholder engagement:

- Contributing to the Bank of Canada's inaugural Climate Risk Disclosure Report
- Reporting to the Board of Directors on external and internal risk news and updates
- Supporting on the Enterprise Risk Learning Path to streamline risk training content and delivery for all employees

EMPLOYMENT HISTORY

Risk Support Analyst

Bank of Canada, Ottawa, ON | 2018 - Present

Communications Officer

Global Affairs Canada, Ottawa, ON | 2017- 2018

Communications Assistant

Department of Justice Canada, Ottawa, ON | May 2017 - Aug 2017