

## Says

What have we heard them say? What can we imagine them saying?

> The HR scorecard, or Human Resource scorecard, is a well-known HR tool.

The HR scorecard is meant to measure leading HR indicators of business performance.

It provides a way for HR professionals and business leaders to track and analyze key performance indicators (KPIS) related two workforce planning, recruiment, retention, and development.



What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



Building an HR balanced scorecard requires you to discuss four types of questions with your HR department.

Pupil dilation (eye

conductance(EDA/

GSR), brain activity

rate (ECG) and facial

(EEG,fMRI), heart

expressions.

tracking), skin

They include: a)Financial b)Customer c)Process d)Learning and growth

Collaboration is critical for any good HR professional openmindedness is one of the most important aspects of collaborating well, alongside being open to and accepting a new ideas.



Persona's name

.pradeepa

Transparency and trustworthiness, Purpose oriented, Technology savvy, Versatility and adaptability, Solution oriented.

Marginal, Meets expectations, Exceeds expectations, Exemplary.

Strategy performance management tool. The scorecard lists financials goals, customer goals, internal business goals, and innovation & learning goals.

Unacceptable,

Which is conceived as a disposition to become unxious about (or fearful of) acheiving success because of expected negative or a feeling of loss of femininty.

The HR scorecard is a strategic HR measurement system that helps to measure, manage, and improve the stragegic role of the HR department.

## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



