Troubleshooting Guide

Frequently Asked Questions

1. I am unable to login – need help

Your correct login id is your registration number which is generally of 8-digit. The registration number is generally in the following format 122xxxxx, e.g., 12210897.

Kindly do not use your LPUNEST ID to login into the portal. You will not be able to access the Course or Test.
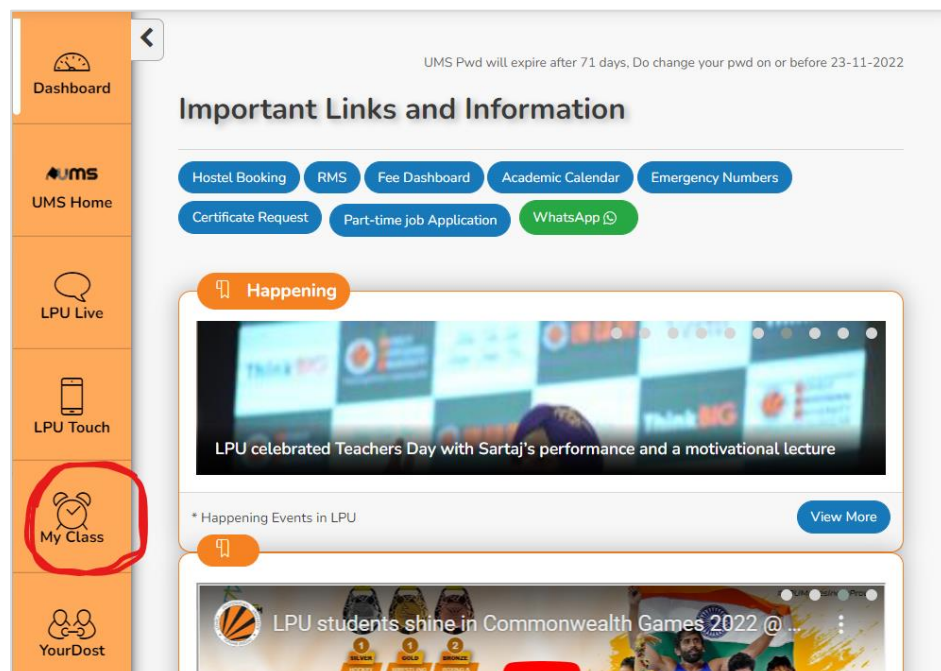
2. From to login from?

You can login into my class portal by any of the following 2 ways:

    A. Through https://myclass.lpu.in

        i.   Visit myclass.lpu.in

        ii.   Enter your 8-digit Registration No and UMS password

        iii.   Click on Login Button.

    B. Through UMS:

        i.   Visit https://ums.lpu.in/lpuums
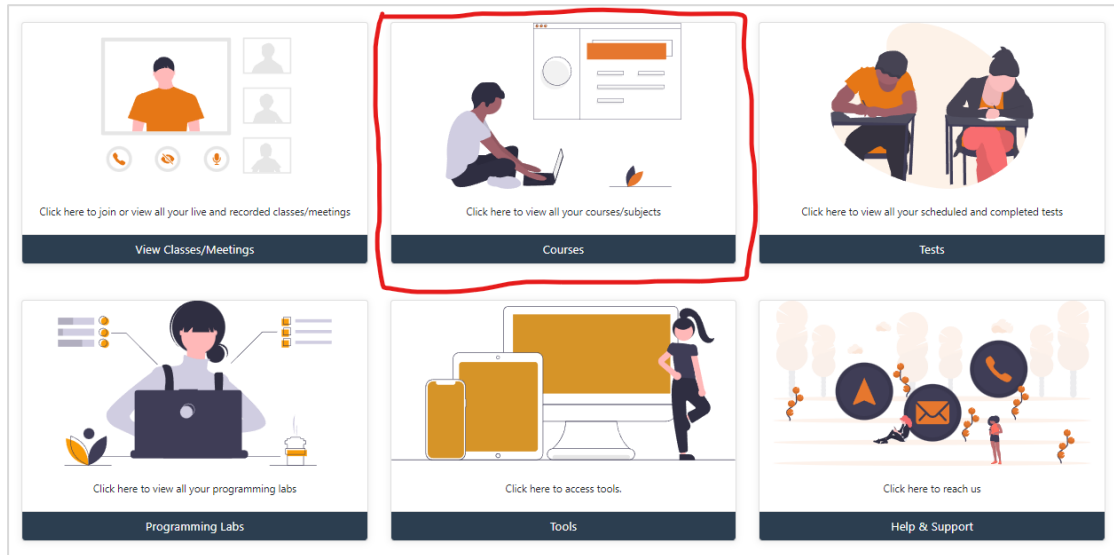
        ii.   Enter your 8-digit Registration No and UMS password.

        iii.   Click on My Class button given in the left sidebar.

3. How can I access my Course?
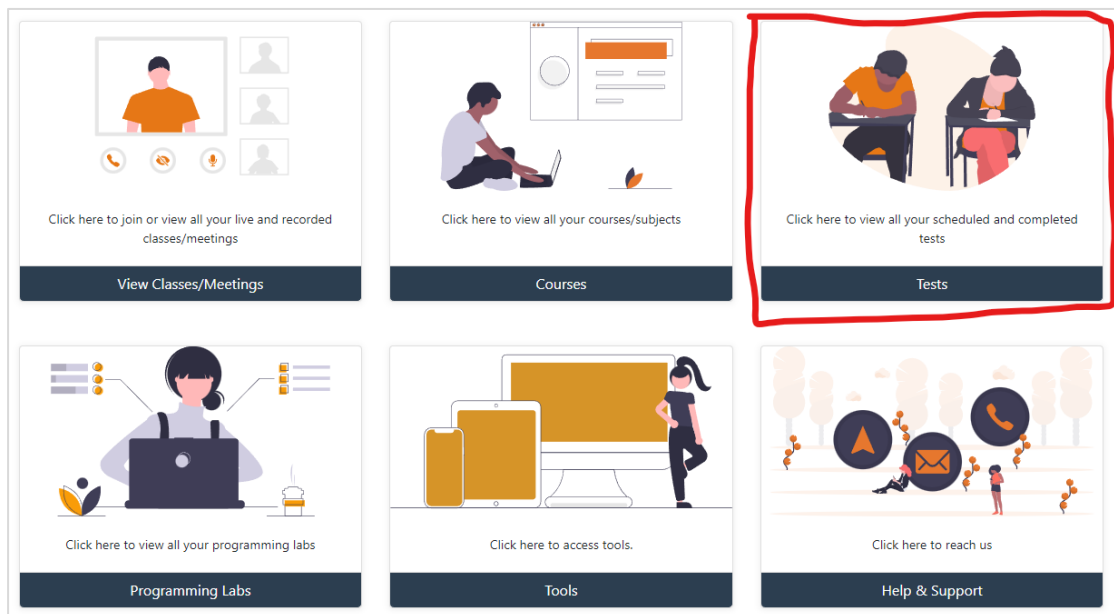
    A. Login into MyClass Portal.

    B. Click on the big Course tile given on the home page.
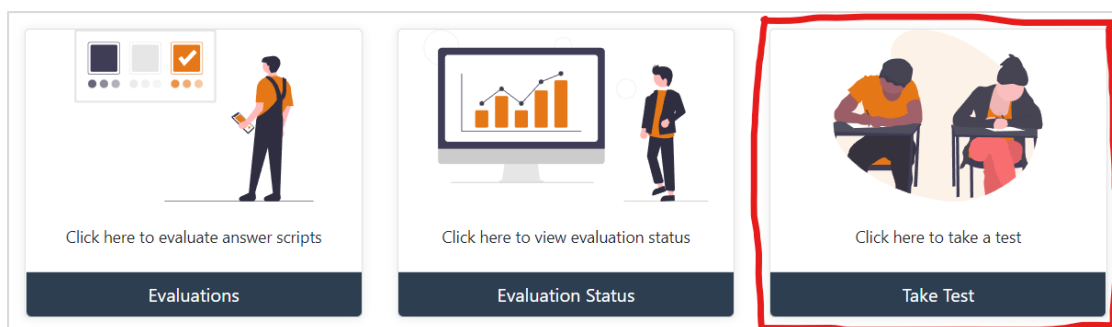

You should see your course now.

4. How can I access my daily tests?

    A. Login into MyClass Portal.

    B. Click on the big Tests tile given on the home page.

    C. Click on the big Take Test tile.

You should see the daily tests now. You can access the past tests by setting the date range accordingly.

5. Why I am not able to see my Course?

- Kindly ensure you have logged in using the correct ID i.e., your Registration Number and not your LPUNEST ID.
- Once you login, click on the Course tile/card on the home page to access the course.
- If you have been recently added to your current Section, wait for at least a day for the course to appear or contact your course faculty.

6. Why I am not able to see my daily tests?

- Kindly ensure you have logged in using the correct ID i.e., your Registration Number and not your LPUNEST ID.
- Ensure that you are following the correct path to access the daily tests which is Home >> Tests >> Take Tests
- If you have been recently added to your current Section, wait for at least a day for the daily tests to appear in your account or contact your course faculty.

7. Which browser I should use to access the course?

We recommend updated Chrome browser to access the course. However, you can use any modern browser like Edge, etc., to access the course.

8. Why am I stuck after Running the program?

This can happen when you Run a program which requires a User Input. Unless you provide an input to the terminal, the program execution will not proceed further.

When the program is in such waiting state the terminal border starts glowing in yellow color indicating that it is waiting for the user to provide the input.
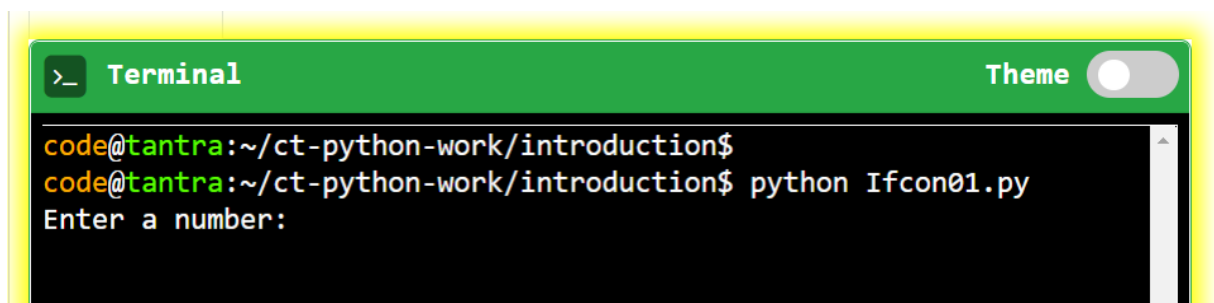

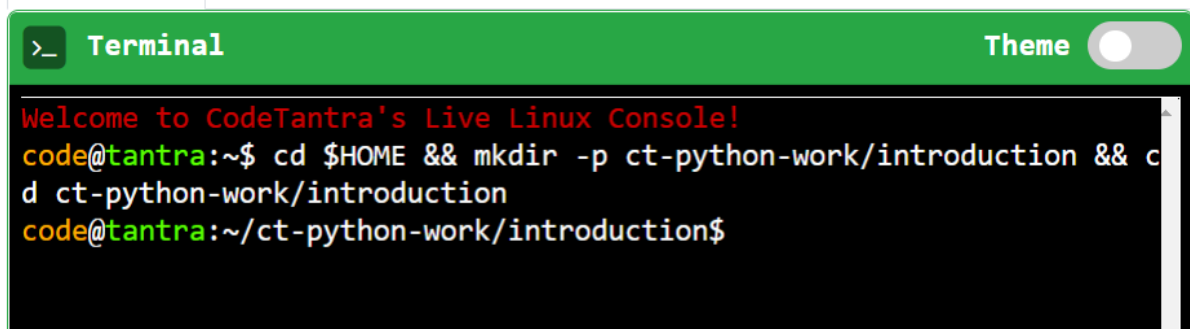*Figure 1: Terminal in execution mode (Cropped from bottom)*

Figure 2: Terminal without Execution (Cropped from bottom)

You can observe that in the 1st image, the terminal border is glowing in yellow color as the terminal is expecting the user to input a number. On the other hand, in 2nd image, the border has no such effect.

You can either click inside the terminal and provide an input for the program and press Enter key to continue or you can choose to terminate the execution mid-way by pressing Ctrl + D.

9. How can I stop/terminate program execution?

If your program execution is stuck with because it is waiting for input or for some other reason, you can always click inside the terminal and then press Ctrl + D to stop the execution.

10. What if my internet connection is lost while writing code?

Make sure to open a new Tab in the same browser and try to connect to a different internet source. Only after ensuring that you are able to access internet in the new Tab, return to your old Tab and click submit or continue. The code you type is auto saved after every few seconds automatically. However, there may be occasions when you do not realize that you have lost the internet connection and continue to write a lot of code, in such situations do not the refresh the page on which you are writing the code, instead follow the above-mentioned strategy of opening a new Tab.