
TERMS OF SERVICE

Last Updated: October 2025



Thank you for using LEXIFY!

These Terms of Service (“**Terms**”) are a binding legal agreement between you and Lexify Oy (“**LEXIFY**”) that govern your rights and obligations related to the use of the website, applications, and other offerings from LEXIFY (collectively, the “**LEXIFY Platform**”). When used in these Terms, “**LEXIFY**,” “**we**,” “**us**,” or “**our**” refers to the LEXIFY entity with whom you are contracting. Unless specifically stated otherwise herein, the said entity is Lexify Oy.

The LEXIFY Platform offers an online venue that enables legal service providers and entities looking to acquire legal services (together “**Members**”) to offer and purchase legal services, respectively. Members who offer legal services are “**Legal Service Providers**” or “**LSPs**” and Members who purchase legal services are “**Legal Service Users**” or “**LSUs**”. LSPs offer legal services (collectively, “**LSP Services**,” and each LSP Service offering, an “**Offer**”) in response to requests for tender for legal services submitted on the LEXIFY Platform by LSUs (each such request for tender submitted by an LSU a “**LEXIFY Request**”).

You must register an account to access and use many features of the LEXIFY Platform and must keep your account information accurate at all times. As the provider of the LEXIFY Platform, LEXIFY does not own or control any LSPs, or endorse or manage any Offers or LSP Services. LEXIFY is not a party to any contract entered into by any LSP with any LSU on the LEXIFY Platform. LEXIFY is not acting as an agent in any capacity for any Member. To learn more about LEXIFY’s role see Section 14 (LEXIFY’s Role) of these Terms.

We maintain also other terms and policies that supplement these Terms like our privacy statements, which describe our collection and use of personal data. All such other terms and policies are available for review on the LEXIFY Platform.

Legal Service User Terms

1. Seeking Legal Services with LEXIFY Requests

1.1 Creating a LEXIFY Request. You can seek legal services on the LEXIFY Platform by preparing and submitting a LEXIFY Request. The LEXIFY Platform provides tools that make it easy for you to set up and manage a LEXIFY Request in only a few minutes. By submitting a LEXIFY Request on the LEXIFY Platform, you acknowledge and accept that a legally binding LEXIFY Contract (see Section 1.2 of these Terms below) for the provision of legal services may enter into force between you and an LSP, provided such LSP i) meets the criteria set out in your

LEXIFY Request, ii) submits the winning Offer in response to your LEXIFY Request and iii) is not prohibited from entering into the LEXIFY Contract due to a conflict of interest.

LEXIFY reserves the right to update or revise the LEXIFY Platform at any time, and customizable criteria available for making individual LEXIFY Requests may vary based on the current version of the LEXIFY Platform, as applicable from time to time.

1.2 Acceptance of an Offer and Entering into a LEXIFY Contract with an LSP. In response to your LEXIFY Request, LSPs may submit Offers on the LEXIFY Platform. Only Offers meeting all criteria of your LEXIFY Request will qualify for consideration. Upon expiration of the tendering period for your LEXIFY Request and subsequent selection of the winning Offer (subject to completion of any outstanding conflict checks), the LEXIFY Platform will automatically create a binding legal services contract (“**LEXIFY Contract**”) between you and the LSP submitting the winning Offer. If, upon expiration of the tendering period, you have not received any qualifying Offers, the respective LEXIFY Request will automatically expire. All LEXIFY Contracts incorporate the General Terms and Conditions for LEXIFY Contracts (“**LEXIFY Contract GTCs**”). **By using the LEXIFY Platform you specifically acknowledge and agree that you can be legally bound to individual LEXIFY Contracts as described above.**

2. Your Responsibilities

You are responsible for your own acts and omissions and the acts and omissions of anyone accessing the LEXIFY Platform on your behalf. This means, for example, that: (i) you are responsible for complying with the terms and conditions of any applicable LEXIFY Contract in relation to the LSP you are contracting with; and (ii) you must act with integrity and always comply with these Terms and all applicable laws and regulations. You are responsible for ensuring that you do not disclose pricing information, Offer details or other confidential information received from one LSP in connection with your use of the LEXIFY Platform to other LSPs, and that you honor this confidentiality obligation even after termination of your relationship with LEXIFY. Any breach of this confidentiality obligation shall be considered a material breach of these Terms and may result in the immediate termination of your LEXIFY account and your access to the LEXIFY Platform.

Legal Service Provider Terms

3. Offering LSP Services on the LEXIFY Platform

3.1 Making an Offer. As an LSP, you can use the LEXIFY Platform to offer LSP Services to LSUs by way of responding to LSUs’ LEXIFY Requests with Offers. The LEXIFY Platform provides tools that make it easy for you to set up and manage an Offer.

It is easy to seek legal work on the LEXIFY Platform: simply browse through pending LEXIFY Requests and submit an Offer in response to those LEXIFY Requests that interest you. You can make only one Offer per Lexify Request. Prior to making any Offer, provided the relevant LEXIFY Request identifies the client and other relevant parties (if any), you are required to and agree to perform requisite conflict check(s) to ensure no conflict of interest prevents you from performing the work required in the relevant LEXIFY Request. By submitting an Offer, you confirm that i) you have the requisite professional expertise and experience in the specific area(s) of law and type of legal work required in the LEXIFY Request; ii) you have the requisite proficiency in all languages

required for the performance of the work as identified in the LEXIFY Request; and iii) no conflict of interest prevents you from providing the requested legal services in relation to the LSU and any other relevant parties identified in the LEXIFY Request. Any offer submitted in violation of the requirements set out above is considered a breach of these Terms and may result in measures described in the section “Member Violations” of these Terms.

3.2 Entering into a LEXIFY Contract with an LSU after Submitting a Winning Offer. If, upon expiration of the tendering period for a LEXIFY Request, your Offer is selected as the winning Offer, and subject to completion of any remaining conflict checks, the LEXIFY Platform will automatically create a LEXIFY Contract for the provision of legal services between you and the relevant LSU, and you will be responsible for delivering the legal services described in the related LEXIFY Request for the price set out in your Offer and otherwise in accordance with the terms and conditions of the LEXIFY Contract (including the LEXIFY Contract GTCs). All LEXIFY Contracts incorporate the General Terms and Conditions for LEXIFY Contracts (the LEXIFY Contract GTCs) and exclude other sales terms and conditions. **By using the LEXIFY Platform you specifically acknowledge and agree that you can be legally bound to individual LEXIFY Contracts as described above.**

4. Independence of LSPs

Your relationship with LEXIFY is that of an independent individual or entity and not an employee, agent or joint venturer of LEXIFY. LEXIFY does not direct or control your business activities, and you understand that you have complete discretion whether and when to provide LSP Services on the LEXIFY Platform and at what price to offer them.

5. Know Your Legal Obligations

You are solely responsible for understanding and complying with all laws, rules, regulations and contracts with third parties (such as competent bar associations) that apply to you as a provider of legal services. You are responsible for handling and using personal data of LSU representatives and others in compliance with applicable privacy laws and these Terms. If you have questions about how local laws apply to you, you should always seek appropriate external legal advice. Information LEXIFY may provide regarding legal requirements is for informational purposes only and you should always confirm your legal obligations independently. We recommend that you obtain appropriate liability insurance for your operation as a legal service provider and suggest you carefully review policy terms and conditions like coverage details and exclusions.

6. LSP Ratings

LEXIFY may at any time adopt, change or discontinue the use of a rating system or systems applicable to LSPs in respect of their merits in legal services. Such rating system(s), if any, may utilize in whole or in part aggregated feedback from LSUs on the LEXIFY Platform, globally recognized legal directories (e.g. the Legal 500, Chambers and Partners), or a combination of both.

7. Your Responsibilities

You are responsible for your own acts and omissions and for the acts and omissions of anyone you allow to participate in providing your legal services as an LSP. This means, for example, that: (i) you are responsible for complying with the terms and conditions of any applicable LEXIFY Contract in relation to

the LSU you are contracting with; and (ii) you must act with integrity, and always comply with these Terms and all applicable laws and regulations. You are responsible for independently setting your price in any Offer you may submit on the LEXIFY Platform. For any legal service work you secure on the LEXIFY Platform, you may not collect any retainers or charge additional fees from LSUs in addition to the price set out in your Offer, save as may be permitted by the relevant LEXIFY Request or the LEXIFY Contract GTCs. You are responsible for ensuring that a) you maintain, in perpetuity, strict confidentiality of all confidential information of LSUs or information otherwise obtained in connection with the LEXIFY Platform and that you use such information solely for the purpose of providing the requested legal service for the relevant LSU on a case-by-case basis; b) you implement customary security measures to protect any confidential information you receive in relation to or in connection with the use of the LEXIFY Platform from unauthorized access or disclosure; and c) you comply with all obligations (such as any duty to inform the client of dispute resolution mechanisms in disputes between attorney and client) imposed on you as a legal service provider by applicable bar rules or other applicable regulations.

8. Representing an Organization

If you provide legal services as part of a business or other organization, the entity and each individual who participates in providing legal services related to any LEXIFY Contract, is responsible and liable as an LSP under these Terms. If you accept terms or enter into contracts, you represent and warrant that you are duly authorized to do so, and that each entity you use is in good standing under the laws of the country where it is established. If you perform other functions, you represent and warrant that you are authorized to perform those functions.

9. Taxes

As an LSP, you are responsible for determining and fulfilling your obligations under applicable laws to report, collect, remit or include in your invoicing any applicable VAT or other applicable taxes ("**Taxes**"). Tax regulations in force from time to time may require that we collect and/or report certain tax information about you to competent authorities. If you fail to provide us with documentation that we determine to be sufficient to support any such obligation, we may suspend your access to the LEXIFY Platform until sufficient documentation is provided.

General Terms

10. Fees

LEXIFY may charge service fees (and applicable taxes) for the right to use the LEXIFY Platform. More information about when service fees apply and how they are calculated and invoiced can be found on the "My Account" page on the LEXIFY Platform. All fees charged by LEXIFY are non-refundable.

11. LEXIFY Platform Rules

11.1 Rules. You must follow these rules and must not help or induce others to break or circumvent these rules.

- Act with integrity and treat others with respect
 - Do not lie, misrepresent something or someone, or pretend to be someone else.
 - Be polite and respectful when you communicate or interact with others.

- Do not discriminate against or harass others.
- Do not scrape, hack, reverse engineer, compromise or impair the LEXIFY Platform
 - Do not use bots, crawlers, scrapers or other automated means to access or collect data or other content from or otherwise interact with the LEXIFY Platform.
 - Do not hack, avoid, remove, impair, or otherwise attempt to circumvent any security or technological measure used to protect the LEXIFY Platform.
 - Do not decipher, decompile, disassemble or reverse engineer any of the software or hardware used to provide the LEXIFY Platform.
 - Do not take any action that could damage or adversely affect the performance or proper functioning of the LEXIFY Platform.
- Only use the LEXIFY Platform as authorized by these Terms or another agreement with us
 - You may only use another Member's personal information as necessary to facilitate a transaction using the LEXIFY Platform as authorized by these Terms.
 - Do not use the LEXIFY Platform, our messaging tools (if applicable), or Members' personal information to send commercial messages without their express consent.
 - You may use content made available through the LEXIFY Platform solely as necessary to enable your use of the LEXIFY Platform as an LSU or an LSP, as applicable.
 - Do not request, make or accept an offer or any payment outside of the LEXIFY Platform to avoid paying fees or taxes collected by LEXIFY in relation to the use of the LEXIFY Platform.
 - Do not use information received through the LEXIFY Platform to avoid paying fees or taxes collected by LEXIFY in relation to the use of the LEXIFY Platform or to otherwise circumvent the LEXIFY Platform.
 - Do not engage in any practices that are intended to manipulate our search algorithm.
 - Do not submit a LEXIFY Request on the LEXIFY Platform if you will not actually use the legal services described in the LEXIFY Request.
 - Do not use, copy, display, mirror or frame the LEXIFY Platform, any proprietary content, any LEXIFY branding, or any page layout or design without our prior written consent.
- Honor your legal obligations
 - Understand and follow the laws that apply to you, including privacy and data protection laws.
 - If you provide us with someone else's personal information, you: (i) must do so in compliance with applicable laws, (ii) must be authorized to do so, and (iii) authorize us to process that information under our privacy statements.
 - Read and follow our Terms, as well as additional legal terms and policies, as may be introduced and revised by LEXIFY from time to time.
 - Do not use the name, logo, branding, or trademarks of LEXIFY or others without permission.
 - Do not use or register any domain name, social media handle, trade name, trademark, branding, logo or other source identifier that may be confused with LEXIFY branding.
 - Do not offer legal services that violate the laws or agreements that apply to you.

11.2 Reporting Violations. If you believe that a Member, a LEXIFY Request or any content you see on the LEXIFY Platform poses an imminent risk of harm to a person or property, you should immediately contact local authorities before contacting LEXIFY. If you believe that a Member, a LEXIFY Request or any content has violated these Terms or other LEXIFY terms or policies in force from time to time, you should report your concerns to LEXIFY at support@lexify.online. If you reported an issue to local authorities, LEXIFY may request a copy of that report.

11.3 Copyright Notifications. If you believe that any content on the LEXIFY Platform infringes copyrights, please notify us by email at support@lexify.online.

12. Termination, Suspension and other Measures

12.1 Term. The agreement between you and LEXIFY reflected by these Terms remains in effect until either you or we terminate the agreement in accordance with these Terms.

12.2 Termination. You may terminate this agreement at any time by sending us an email or, if applicable, by otherwise deleting your LEXIFY account. LEXIFY may terminate this agreement for any reason by giving you 30 days' notice via email or using any other contact information you have provided for your LEXIFY account. LEXIFY may also terminate this agreement immediately and without prior notice and stop providing access to the LEXIFY Platform if (i) you materially breach these Terms or any of our additional legal terms and policies, as may be introduced and revised by LEXIFY from time to time (for the avoidance of doubt, failure to pay service fees charged by LEXIFY when due shall always be considered a material breach of these Terms), (ii) you violate applicable laws, or (iii) such action is necessary to protect the personal safety or property of LEXIFY, its Members, or third parties (for example in the case of fraudulent behavior of a Member), or (iv) your account has been inactive for more than one year.

12.3 Member Violations. If (i) you breach these Terms or any of our additional legal terms and policies, as may be introduced and revised by LEXIFY from time to time, (ii) you violate applicable laws, regulations or third party rights, (iii) you have repeatedly received poor ratings from Members or LEXIFY has otherwise become aware of or has received complaints from Members about your poor performance or conduct, (iv) you have breached one or more LEXIFY Contracts, or (v) such action is necessary to protect the personal safety or property of LEXIFY, its Members, or third parties, LEXIFY may:

- suspend, limit or terminate your access to or use of the LEXIFY Platform and/or your account;
- suspend, remove or cancel pending or confirmed LEXIFY Requests, Offers, or other content; and/or
- suspend or revoke any special status associated with your LEXIFY account.

In case of non-material violations or where otherwise appropriate, you will be given notice of any intended measure by LEXIFY and an opportunity to resolve the issue, unless such notification would (i) prevent or impede the detection or prevention of fraud or other illegal activities, (ii) harm the legitimate interests of LEXIFY, other Members or third parties, or (iii) contravene applicable laws.

12.4 Effect of Termination. If you are an LSP and your LEXIFY account is terminated, i) any confirmed but not yet accepted Offers will be automatically cancelled and ii) you will not be refunded for any fees already paid in relation to any LEXIFY Contracts. If you are an LSU and your LEXIFY account is terminated, any LEXIFY Requests not yet having resulted in a LEXIFY Contract will be automatically cancelled. When your LEXIFY account has been terminated, you are not entitled to a restoration of your account unless otherwise decided by LEXIFY in its sole discretion. If your access to or use of the LEXIFY Platform has been limited or your LEXIFY account has been suspended or terminated, you are prohibited from registering a new LEXIFY account or accessing or using the LEXIFY Platform through an account of another Member.

13. Modification of these Terms

When we implement changes to these Terms, we will post the revised Terms on the LEXIFY Platform and update the “Last Updated” date at the top of these Terms. We will provide you with notice of the changes by email at least thirty (30) days before the date the changes become effective. Such notice will also inform you about your right to terminate your use of the LEXIFY Platform before the effective date of the changes if the changes are not acceptable to you.

14. LEXIFY’s Role

We offer you the right to use the LEXIFY Platform to offer and purchase legal services. When a Member makes a LEXIFY Request or an Offer, the Member is looking to enter into a contract directly with another Member. LEXIFY is not and does not become a party to or other participant in any contractual relationship between Members on the LEXIFY Platform. LEXIFY is not acting as an agent for any Member. While we work hard to ensure our Members have great experiences using LEXIFY, we do not and cannot control the conduct or performance of individual LSPs and LSUs and do not guarantee (i) the existence, quality, safety, suitability, or legality of any LEXIFY Request or Offer or (ii) the truth or accuracy of any descriptions, reviews, or other content that may be provided by Members. You acknowledge that LEXIFY has no general obligation to monitor the use of the LEXIFY Platform and verify information provided by our Members, but has the right to review, disable access to, remove, or edit content to: (i) operate, secure and improve the LEXIFY Platform (including for fraud prevention, risk assessment, investigation and customer support purposes); (ii) ensure Members’ compliance with these Terms; (iii) comply with applicable law or the order or requirement of a court, law enforcement or other administrative agency or governmental body; (iv) address Member content that we determine is harmful or objectionable; (v) take actions set out in these Terms; and (vi) maintain and enforce any quality or eligibility criteria, including by removing LEXIFY Requests or Offers that do not meet such quality and eligibility criteria. Where we remove or disable content, we will notify the relevant Member and provide reasons for such a measure, unless such notification would (i) prevent or impede the detection or prevention of fraud or other illegal activities, (ii) harm the legitimate interests of LEXIFY, other Members or third parties, or (iii) contravene applicable laws. Members agree to cooperate with and assist LEXIFY in good faith at all times, and to provide LEXIFY with such information and take such action as may be requested by LEXIFY with respect to any investigation undertaken by LEXIFY and pertaining to the use or suspected misuse of the LEXIFY Platform.

LEXIFY maintains the confidentiality of all non-public Member data it obtains in connection with the LEXIFY Platform. LEXIFY implements and maintains reasonable security measures to protect Member data from unauthorized access, use, or disclosure. LEXIFY shall not disclose, sell, assign, lease, or otherwise dispose of Member data to third parties or commercially exploit Member data, except as necessary to enable the operation of the LEXIFY Platform or to convey information between Members where relevant (for example, to facilitate completion of outstanding conflict checks, where applicable) or as required by law or order of competent authority. This obligation of confidentiality shall survive any termination of your use of the LEXIFY Platform.

15. Member Accounts

You must register an account to access and use many features of the LEXIFY Platform. Member Registration is only permitted for legal entities. You represent and warrant that you are not a person or entity barred from using the LEXIFY Platform under the laws of your country of domicile, your place of residence, or any other applicable jurisdiction. You must provide accurate, current, and complete information during registration and keep your account information up-to-date at all times. You may not register more than one account or transfer your account to someone else. You are responsible for maintaining the confidentiality and security of your account

credentials and may not disclose your credentials to any third party. You must immediately notify LEXIFY if you suspect that your credentials have been lost, stolen, or your account is otherwise compromised. You are responsible and liable for activities conducted through your LEXIFY Account.

If and as permitted by applicable law, we may, but have no obligation, at any time to (i) ask you to provide identification or other information, (ii) undertake checks designed to help verify your identity or background, (iii) screen you against third-party databases or other sources and request reports from service providers, and (iv) obtain reports from public records of criminal convictions. LEXIFY reserves the right to refuse membership to any applicant deemed, in the sole discretion of LEXIFY, to be unable to duly and/or legally comply with its contractual obligations to LEXIFY and/or Members due to poor financial standing or insolvency, insufficient professional qualifications regarding provision of legal services, being subject to trade sanctions imposed by any reputable international organization and/or nation, or for any other comparable justified reason.

16. Disclaimer

We do not endorse or warrant the existence, conduct, performance, ability to pay, safety, quality, legality or suitability of any LSP, LSU, LEXIFY Request, Offer or third party and we do not warrant that verification, identity or background checks conducted on Members (if any) will identify past misconduct or prevent future misconduct. Any references to a Member being "verified" (or similar language) indicate only that the Member or LEXIFY has completed a relevant verification or identification process and nothing else. We are not responsible for outages or disruptions of the Internet and telecommunications infrastructure which are beyond our control and can lead to interruptions in the availability of the LEXIFY Platform. LEXIFY may, temporarily and under reasonable consideration of the Members' legitimate interests (e.g. by providing prior notice), restrict the availability of the LEXIFY Platform or certain features thereof, if this is necessary in view of capacity limits, the security or integrity of our servers, or to carry out maintenance measures that ensure the proper or improved functioning of the LEXIFY Platform.

17. Liability

For any breaches of contractual obligations by LEXIFY or its legal representatives, our liability is limited to the typically occurring foreseeable direct damages, and shall in no event exceed the aggregate amount of fees paid to LEXIFY by the injured party during the calendar year preceding the breach. Any additional liability of LEXIFY is excluded, save as may be required by mandatory provisions of Finnish law (excluding its choice of law rules). In particular, Members acknowledge and agree that LEXIFY assumes no liability of whatsoever kind for or in relation to any breach, delay, failure to pay or other non-compliance by one Member against another Member in relation to any LEXIFY Contract entered into between the Members.

18. Indemnification.

To the maximum extent permitted by applicable law, you agree to release, defend (at LEXIFY's option), indemnify, and hold LEXIFY (including any LEXIFY subsidiaries and affiliates, and their personnel) harmless from and against any claims, liabilities, damages, losses, and expenses, including, without limitation, reasonable legal and accounting fees, arising out of or in any way connected with: (i) your breach of these Terms (including any supplemental or additional LEXIFY terms and policies that may apply), (ii) your improper use of the LEXIFY Platform, (iii) your interaction with any Member in connection with any LEXIFY Request, Offer, LEXIFY Contract or otherwise, including without limitation any injuries,

losses or damages (whether compensatory, direct, incidental, consequential or otherwise) of any kind arising in connection with or as a result of such interaction, (iv) your failure to accurately report, collect or remit Taxes, or (v) your breach of any laws, regulations or third party rights such as intellectual property or privacy rights.

19. Applicable Law and Jurisdiction

These Terms are governed by and construed in accordance with Finnish law (excluding its choice of law rules). Any dispute arising from these Terms shall be resolved in the district court of Helsinki, Finland.

20. Miscellaneous

20.1 Other Terms Incorporated by Reference. Our supplemental policies and terms, available on the LEXIFY Platform or otherwise communicated to you in writing, as applicable from time to time, apply to your use of the LEXIFY Platform, are incorporated by reference, and form part of your agreement with LEXIFY.

20.2 Interpreting these Terms. Except as provided in Clause 20.1 above, these Terms constitute the entire agreement between LEXIFY and you pertaining to your access to or use of the LEXIFY Platform and supersede any and all prior oral or written understandings or agreements between LEXIFY and you. These Terms do not and are not intended to confer any rights or remedies upon anyone other than you and LEXIFY. If any provision of these Terms is held to be invalid or unenforceable, such provision will be struck and will not affect the validity and enforceability of the remaining provisions.

20.3 No Waiver. LEXIFY's failure to enforce any right or provision in these Terms will not constitute a waiver of such right or provision unless acknowledged and agreed to by us in writing. Except as expressly set forth in these Terms, the exercise by either party of any of its remedies under these Terms will be without prejudice to its other remedies under these Terms or otherwise permitted under law.

20.4 Assignment. You may not assign, transfer or delegate this agreement or your rights and obligations hereunder without LEXIFY's prior written consent. LEXIFY may without restriction assign, transfer or delegate this agreement and any rights and obligations hereunder, at its sole discretion, with 30 days' prior written notice. Your right to terminate this agreement at any time pursuant to Section 12.2 remains unaffected.

20.5 Notice. Unless specified otherwise, any notices or other communications to Members permitted or required under this agreement, will be provided electronically and given by LEXIFY via email, LEXIFY Platform notification, messaging service (including SMS), or any other contact method we enable you to provide.

20.6 Third-Party Services. The LEXIFY Platform may contain links to third-party websites, applications, services or resources ("**Third-Party Services**") that are subject to different terms and privacy practices. LEXIFY is not responsible or liable for any aspect of such Third-Party Services and links to such Third-Party Services are not an endorsement.

20.7 LEXIFY Platform Content. Content made available by LEXIFY through the LEXIFY Platform may be protected by copyright, trademark, and/or other laws of Finland and other countries. You acknowledge that all intellectual property rights for that content are the exclusive property of LEXIFY and/or its licensors and agree that you will not remove, alter or obscure any copyright, trademark, service mark or other proprietary rights

notices. You may not use, copy, adapt, modify, prepare derivative works of, distribute, license, sell, transfer, publicly display, publicly perform, transmit, broadcast or otherwise exploit any content accessed through the LEXIFY Platform except to the extent you are the legal owner of that content or as expressly permitted in these Terms.

20.8 Auditing. LEXIFY may, from time to time and in its sole discretion, request a Member to provide specific information and/or documentation required to verify compliance with these Terms and/or other terms and conditions of LEXIFY applicable to Members and governing the use of the LEXIFY Platform. Such information requests may pertain to, for example, the verification of fees collected by LEXIFY, investigation of suspected misuse of the LEXIFY Platform and/or other legitimate purposes. By registering on the LEXIFY Platform, you agree to comply with any such information request made by LEXIFY without undue delay and in any event no later than within five (5) business days from the date of the written information request made by LEXIFY.

20.9 Force Majeure. LEXIFY shall not be liable for any delay or failure to perform resulting from causes outside its reasonable control, including, but not limited to, acts of God, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents, pandemics, epidemics or disease, strikes or shortages of transportation facilities, fuel, energy, labor or materials.

20.10 Emails and SMS. You will receive communications from us using the email address or other contact information you provide for your LEXIFY account. You may also receive promotional communications from us.

20.11 Contact Us. If you have any questions about these Terms, please email us at support@lexify.online.