

VO NGOC PHU – BACK-END ENGINEER

Email: vongocphu04@gmail.com

Linkedin: <https://www.linkedin.com/in/phuvn/>

Location: Ho Chi Minh city, Vietnam

SUMMARY

I'm a Backend Engineer with **6** years of experience in software development, having worked at leading companies such as **Grab** and **FireGroup**. I specialize in backend systems with hands-on expertise in multiple programming languages, including **PHP/Go/JavaScript**.

I'm passionate about learning new technologies and continuously improving my skills. I enjoy mentoring and supporting others, sharing knowledge, and collaborating within a team, while also being capable of working independently and taking ownership of tasks when needed.

- **Programming Languages:**
 - PHP/Go/JavaScript
 - HTML/CSS
- **Frameworks/ Platforms:**
 - Laravel
 - NodeJS
 - Express.js
- **Database:**
 - MySQL, PostgreSQL
 - MongoDB, DynamoDB
 - ElasticSearch, Redis
- **Others:**
 - Experienced in working with Microservice architecture
 - Experienced with RabbitMQ, Kafka, Docker
 - Experienced with system monitoring tools like: Datadog, Kibana
- **Version Control:**
 - Git
- **English:**
 - Upper-Intermediate (B2)
 - Able to communicate in English
- **Soft Skills:**
 - Time management
 - Able to work independently
 - Researching ability

EDUCATION

Thu Duc College Of Technology

08/2016 – 05/2019

- Major: Information Technology
- Awarded scholarships **twice** for outstanding academic performance .
- Won **1st** place in a web design competition.

WORK EXPERIENCE

Grab Holdings Inc.

05/2024 – Now

Role: Senior Back-end Engineer

Tech stacks: Go, MySQL, DynamoDB, Redis, Microservice, Kafka, Datadog, Kibana

Project: Grab

- **Description:** Grab is Southeast Asia's leading super app, offering services such as ride-hailing, food delivery, and digital payments. It connects millions of users to drivers, merchants, and businesses, making everyday transactions seamless and convenient.
- **Team size:** 14
- **Responsibilities:**
 - Implemented the 'Group Chat to Order' feature using AI/ChatGPT to help users make better decisions when choosing a merchant or restaurant
 - Participated in the "Translation Project" – Developing a tool to scan the entire codebase, identify existing translations, and export relevant metrics
 - Contributed to the "TranslationE2E Project" – enabling automatic menu translation for travelers based on their preferred language
 - Handled issues related to "Family Profile" functionality
 - Monitored Datadog metrics and Kibana logs to ensure smooth system performance and proactively resolve issues.

FireGroup Technologies JSC.

05/2021 – 05/2024

Role: Senior Back-end Engineer

Tech stacks: PHP/Laravel, NodeJS, MySQL, PostgreSQL, MongoDB, Redis, ElasticSearch, Microservice, RabbitMQ, HTML/CSS

Project: AliOrders

- **Description:** AliOrders is an E-commerce Web Application providing dropshipping merchants full steps of managing products & processing orders. Merchants can import products from source (AliExpress), push to their platform (Shopify Store), sync orders, and fulfill orders right on this app.
- **Team Size:** 12
- **Responsibilities:**
 - Designed system & database structure.
 - Implemented pricing plans with complicated price structure.
 - Implemented payment gateway (Shopify).
 - Tracked user's action log
 - Optimized SQL queries, used very completed queries to extract data from payment logs
 - Implemented "Fulfill order" & "Sync order from Shopify" feature.

Project: AliHunter

- **Description:** AliHunter is an E-commerce Web Application helping dropshipping merchants to research products on AliExpress, finding the winning products on the market.
- **Team Size:** 12
- **Responsibilities:**
 - Designed system & database structure.
 - Implemented pricing plans with complicated price structure
 - Implemented many different payment gateways (PayPal/Paddle/Stripe).
 - Migrated payment data from the old system to the new one.
 - Refactored old codebase, make it clean and maintainable

Project: Flowio

- **Description:** Flowio is an E-commerce Web Application, supporting multiple platforms (Shopify, Shopbase, ...), helping merchants in managing leads and converting those leads into orders.
- **Team Size:** 8
- **Responsibilities:**
 - Implemented payment gateway (Shopify).
 - Implemented "Live chat" function.
 - Refactored "Send email marketing" feature.
 - Refactored old codebase, make it clean and maintainable

Viet Vang JSC

06/2019 – 04/2021

Position: Software Engineer**Tech stacks:** PHP/Laravel, MySQL, Redis, HTML/CSS**Project: Zonecode**

- **Description:** Zonecode is a mobile application, helping merchant connect directly to the Amazon Japan marketplace, they can import product to their stock and fulfill order on the app.
- **Team Size:** 5
- **Responsibilities:**
 - Implemented mobile app UI base on customer's design (using JSX)
 - Implemented "Authenticate user" flow.
 - Built "Export setting data" feature.
 - Developed "Search for product" feature (Connect Amazon MWS API).
 - Implemented "Fulfill order" feature.

Project: Itumo

- **Team Size:** 5

INTERESTS

- Playing badminton
- Traveling and exploring new things
- Listening to tech and self-improvement podcasts