SAGAR SHAH

216 D Ste Anne Road, Greater Sudbury, ON, P3C 5M3

+1 (306) 690-2143 | sagar.r.shah.canada2022@gmail.com

www.linkedin.com/in/sagar-shah-96418a260/

Work History

Cashier Walmart Supercenter, Sudbury, Ontario, Canada	**Apr 2023-** **Curr. Emp.**

- Operated a cash register or POS system to accept cash, checks, gift cards, vendor coupons and credit cards.
- I assisted consumers with their purchases and enrolled them in a rewards program.
- Awarded with **"Certificate of Recognition for Q2 and Q3-FY24" for best seller of Walmart Rewards MasterCard**.
- Using active listening and engagement abilities, I provided excellent customer service to consumers.
- To avoid excessive waiting times for clients, sales transactions were processed accurately and quickly.

Software Engineer (Java Consultant and Trainer) Softvan Pvt Ltd, Ahmedabad, Gujarat, India	**Apr 2021 –** **Oct 2022**

- Reviewed code and debugged errors to improve performance with up-to-date documentation for various software installation procedures.
- Designed, developed, and implemented software applications for websites based on analyzed requirements and understanding of industry technical standards.
- Developed robust Java code for web applications and provided solutions in a reasonable time frame.
- Trained interns and students with JAVA and C programing languages.
- Performed problem identification and root cause analysis for all desktop, server, and network related incidents.

Software Trainer (Spec. MS Office) Institute of Chartered Accountants of India, Ahmedabad, Gujarat, India	**Jul 2017 –** **Jul 2022**

- Here, I have served as a software trainer and trained thousands of Chartered Accountancy aspirants for the technology of Microsoft office products (2007,2010,2013,2016 versions) like **Excel, Word, PowerPoint, Database Management System (MS Access), and many other audits related software.**
- Specially taught Excel in depth with complex formula building and pivot table and charts. Also taught them how to build effective presentations and documentation using Word and PowerPoint, how to handle large databases with the use of queries.
- Listened to student's queries and translated technical information into easily understood terms.

Certificate

✓ Currently preparing for **Project Management Professional (PMP)®** and appearing for an exam soon.

Skills

Soft Skills	Technical Skills
➢ Strong program and project management skills with a proven track record of delivering projects involving complex integrations. ➢ Good interpersonal, communication and customer service and sales skills. ➢ Ability to work under pressure with collaborative team efforts as well as individual level. ➢ Have exceptional oral and written communicational skills with organizational skills at workplace. ➢ Good listener with problem solving approach with the use of my ability of critical thinking. ➢ Teaching, mentoring, organizational and time management skills.	✓ Pro-efficient in usage with the latest computer technology and software. ✓ Good at programming in C and Java. ✓ Experienced and professional user of Microsoft office products like Excel (Spread sheet), Databases (MS Access, MySQL, etc.), Word, and Power Point. ✓ Good at data analysis (like sorting, filtering, data entry, pivot tables, charts, Macros etc.) with Advance use of Excel formulas and SQL for day-to-day office work. ✓ Firsthand experience in JS, CSS, HTML, and beginner level knowledge in frontend development frameworks.

Education

Graduate Certificate	Mobile Application Development	Cambrian College of Applied Arts and Technology	Jan 2024-Pursuing
Post Graduation Certificate Course	Project Management	Saskatchewan Polytechnic Moose Jaw, Canada	Jan 2023-Dec 2023
Bachelor of Engineering (4-year Degree)	Computer Engineering	Gujarat Technological University Gujarat, India (College – G.I.T.)	June 2012-May 2016

Languages

English, Hindi, and Gujarati	Fluent in verbal and written communication as well as reading in all 3 languages.

Career Objective

✓ To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative, and logical skills.