

SAGAR RAKESHBHAI SHAH

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EDUCATION

Cambrian College , Sudbury, ON College of Applied Arts and Technology <i>Ontario College Graduate Certificate in Mobile Application Development – GPA: 3.89</i> Related Courses: Frontend Frameworks, Backend Technologies, Modular Development Modern Software Development, Cloud Services, Data Management	Jan 2024 – Oct 2024
Saskatchewan Polytechnic , Moose Jaw, SK School of Business <i>Post Graduate Certificate in Project Management – GPA: 3.4</i> Related Courses: Fundamentals of Project Management, Project Initiation/Planning, Project Scheduling/Budgeting, Leadership and Professionalism, Alternative Methodologies	Jan 2023 – Dec 2023
Gujarat Technological University , Ahmedabad, GJ, India Gandhinagar Institute of Technology <i>Bachelor of Engineering in Computer Engineering</i> Related Courses: Data File Structure, Database Management System, Operating System, J2SE, J2EE System Programming, Distributed systems, Parallel Processing, Object Oriented Analysis and Design	Jun 2012 – Sept 2021

TECHNICAL SKILLS

Languages:	Java, C#, C
Web Technologies:	HTML, CSS, JavaScript, Bootstrap, JSON, XML
Database:	MySQL, MongoDB
Tools/ Frameworks:	Spring Boot, Hibernate, .Net
IDEs:	IntelliJ IDEA, Eclipse, Visual Studio
Cloud Technologies:	Microsoft Azure, Azure DevOps, Google Firebase
Other Software:	Excel, Microsoft Access, MS Project, Google AppSheet, Microsoft PowerApps

WORK EXPERIENCE

Institute of Chartered Accountants of India , Ahmedabad, India Software Trainer (Microsoft Office) <ul style="list-style-type: none">Executed comprehensive training programs and mentored thousands of Chartered Accountancy aspirants in mastering Microsoft Office products such as Excel, Word, PowerPoint, and Access, along with IDEA audit-related software.Expertly instructed students in Excel, teaching complex formulas and pivot tables for effective data analysis.Coached students on creating impactful presentations in Word and PowerPoint and managing large databases with SQL queries.	Jul 2017-Jul 2022
Softvan Pvt Ltd , Ahmedabad, India Software Engineer <ul style="list-style-type: none">Analyzed and debugged code to enhance performance and ensure seamless integration of online attendance and leave management features within the HR application.Collaborated with team members to design, develop, and implement innovative solutions for HR systems, adhering to industry standards and requirements.Crafted efficient Java code to support and optimize web applications, delivering timely solutions to meet the needs of the customers.	Feb 2022-Oct 2022

Wal-Mart, Sudbury, ON

Apr 2023-Present

Customer Service Desk Associate

- Effectively operated POS system to accept cash, cheques, gift cards, vendor coupons and credit cards.
- Proactively guided consumers through purchase decisions, efficiently managed return processes, and expertly resolved queries to enhance customer satisfaction.
- Awarded consecutively 3-times with the **“Certificate of Recognition for Q2, Q3, and Q4 for FY24”** for best seller of Walmart Rewards MasterCard.
- Utilized active listening and engagement skills to provide excellent customer service by processing sales transactions accurately and quickly, minimizing client waiting times.

Relamco, Sudbury, ON

Sept 2024 – Oct 2024

Project Coordinator Intern

- Redesigned the company website using Figma for mockups and HTML, CSS, Bootstrap, Angular, and JavaScript for development.
 - Implemented Google Workspace tools to enhance client communication and document sharing, improving collaboration efficiency.
 - Created marketing materials (videos, posters, social media posts) and recommended AI-driven content creation to elevate marketing efforts.
 - Proposed a mobile app for on-demand training access by analyzing user needs, increasing engagement, and outlining key features and benefits to enhance accessibility and interaction.
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PROJECTS

Softvan Pvt Ltd, Ahmedabad, India

May 2022 – Oct 2022

HR Management System

- Developed a module in Java using Spring Boot to automate leave requests and approvals for HR teams.
- Implemented a punch-in/punch-out feature for real-time attendance management using Spring Data JPA and MySQL, improving employee time tracking accuracy by 30%.
- Designed a payroll management system with MySQL to automate payroll processing and ensure accurate salary calculations.
- Designed and integrated a comprehensive payroll management system that automates payroll processing and ensures accurate salary calculations, leveraging the capabilities of MySQL.

Institute of Chartered Accountants of India, Ahmedabad, India

Dec 2018-Mar 2019

Quiz Software

- Created a dynamic quiz application using Microsoft Access and Excel, leveraging no-code technology to design an intuitive user interface for seamless quiz creation and management.
- Achieved real-time data synchronization between Access and Excel to streamline question input and result analysis, enhancing user experience and reporting accuracy.
- Utilized Excel's advanced data analysis tools to generate comprehensive reports, providing actionable insights into quiz performance metrics.

Gujarat Technological University

Jan 2016-Apr 2016

D2C Gateway (Final year of Engineering Project)

- Developed D2C Gateway, a web portal using Advanced Java and Hibernate framework, to automate code generation, streamlining the project implementation phase.
 - Implemented automatic code generation technology, enabling users to create project modules with a single click, thereby reducing developer efforts, time, and costs.
 - Utilized Hibernate Framework and J2SE 'FileIO' concepts to enhance the efficiency of the D2C Gateway, resulting in improved project delivery and cost-effectiveness.
 - “D2C Gateway” was selected by GTU for the **“Student Projects to Student Start-ups.”**
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CERTIFICATION

- Currently preparing for **Project Management Professional (PMP)®** and appearing for an exam soon.