

# SAGAR RAKESHBHAI SHAH

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## EDUCATION

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<b>Cambrian College</b> , Sudbury, ON	Jan 2024 – Present
College of Applied Arts and Technology	Expected Graduation: October 2021
<i>Ontario College Graduate Certificate in Mobile Application Development – GPA: 3.89</i>	
Related Courses: Frontend Frameworks, Backend Technologies, Modular Development	
Modern Software Development, Cloud Services, Data Management	
<b>Saskatchewan Polytechnic</b> , Moose Jaw, SK	Jan 2023 – Dec 2023
School of Business	
<i>Post Graduate Certificate in Project Management – GPA: 3.4</i>	
Related Courses: Fundamentals of Project Management, Project Initiation/Planning,	
Project Scheduling/Budgeting, Leadership and Professionalism, Alternative Methodologies	
<b>Gujarat Technological University</b> , Ahmedabad, GJ, India	Jun 2012 – Sept 2021
Gandhinagar Institute of Technology	
<i>Bachelor of Engineering in Computer Engineering</i>	
Related Courses: Data File Structure, Database Management System, Operating System, J2SE, J2EE	
System Programming, Distributed systems, Parallel Processing, Object Oriented Analysis and Design	

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## TECHNICAL SKILLS

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<b>Languages:</b>	Java, C#, C
<b>Web Technologies:</b>	HTML, CSS, JavaScript, Bootstrap, JSON, XML
<b>Database:</b>	MySQL, MongoDB
<b>Tools/ Frameworks:</b>	Spring Boot, Hibernate, .Net
<b>IDEs:</b>	IntelliJ IDEA, Eclipse, Visual Studio
<b>Other Software:</b>	Excel, Microsoft Access, MS Project

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## WORK EXPERIENCE

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<b>Institute of Chartered Accountants of India</b>	July 2017-July 2022
Software Trainer (Microsoft Office)	
<ul style="list-style-type: none"><li>Executed comprehensive training programs and mentored thousands of Chartered Accountancy aspirants in mastering Microsoft Office products such as Excel, Word, PowerPoint, and Access, along with IDEA audit-related software.</li><li>Expertly instructed students in Excel, teaching complex formulas and pivot tables for effective data analysis.</li><li>Coached students on creating impactful presentations in Word and PowerPoint and managing large databases with SQL queries.</li></ul>	
<b>Softvan Pvt Ltd</b>	February 2022-October 2022
Software Engineer	
<ul style="list-style-type: none"><li>Analyzed and debugged code to enhance performance and ensure seamless integration of online attendance and leave management features within the HR application.</li><li>Collaborated with team members to design, develop, and implement innovative solutions for HR systems, adhering to industry standards and requirements.</li><li>Crafted efficient Java code to support and optimize web applications, delivering timely solutions to meet the needs of the customers.</li></ul>	

## Wal-Mart Canada

April 2023-Present

### Customer Service Desk Associate

- Effectively operated POS system to accept cash, cheques, gift cards, vendor coupons and credit cards.
- Proactively guided consumers through purchase decisions, efficiently managed return processes, and expertly resolved queries to enhance customer satisfaction.
- Awarded consecutively 3-times with the **“Certificate of Recognition for Q2, Q3, and Q4 for FY24”** for best seller of Walmart Rewards MasterCard.
- Utilized active listening and engagement skills to provide excellent customer service by processing sales transactions accurately and quickly, minimizing client waiting times.

## Cambrian College Learning Center

Jan 2024-Present

### Student Tutor

- Deliver personalized tutoring sessions to clarify complex concepts and reinforce learning.
  - Empower students with comprehensive support in subject mastery and exam readiness.
  - Cultivate a positive learning atmosphere to enhance student confidence and motivation.
  - Tailor tutoring strategies to accommodate diverse learning styles and academic requirements.
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## PROJECTS

### Softvan Pvt Ltd

May 2022 – October 2022

#### HR Management System

- Developed a module in Java using Spring Boot to automate leave requests and approvals for HR teams.
- Implemented a punch-in/punch-out feature for real-time attendance management using Spring Data JPA and MySQL, improving employee time tracking accuracy by 30%.
- Designed a payroll management system with MySQL to automate payroll processing and ensure accurate salary calculations.
- Designed and integrated a comprehensive payroll management system that automates payroll processing and ensures accurate salary calculations, leveraging the capabilities of MySQL.

### Institute of Chartered Accountants of India

December 2018-March 2019

#### Quiz Software

- Created a dynamic quiz application using Microsoft Access and Excel, leveraging no-code technology to design an intuitive user interface for seamless quiz creation and management.
- Achieved real-time data synchronization between Access and Excel to streamline question input and result analysis, enhancing user experience and reporting accuracy.
- Utilized Excel's advanced data analysis tools to generate comprehensive reports, providing actionable insights into quiz performance metrics.

### Gujarat Technological University

January 2016-April 2016

#### D2C Gateway (Final year of Engineering Project)

- Developed D2C Gateway, a web portal using Advanced Java and Hibernate framework, to automate code generation, streamlining the project implementation phase.
  - Implemented automatic code generation technology, enabling users to create project modules with a single click, thereby reducing developer efforts, time, and costs.
  - Utilized Hibernate Framework and J2SE 'FileIO' concepts to enhance the efficiency of the D2C Gateway, resulting in improved project delivery and cost-effectiveness.
  - “D2C Gateway” was selected by GTU for the **“Student Projects to Student Start-ups.”**
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## CERTIFICATION

- Currently preparing for **Project Management Professional (PMP)®** and appearing for an exam soon.