Client Configuration Guide

SUSE Manager 2.1

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About This Guide

SUSE® Manager lets you efficiently manage a set of Linux systems and keep them up-to-date. It provides automated and cost-effective software management, asset management, system provisioning, and monitoring capabilities. SUSE Manager is compatible with Red Hat Satellite Server and offers seamless management of both SUSE® Linux Enterprise and Red Hat Enterprise Linux client systems.

This best practices guide is intended to help customers of SUSE Manager configure their client systems more easily.

Many chapters in this manual contain links to additional documentation resources. These include additional documentation that is available on the system as well as documentation available on the Internet.

For an overview of the documentation available for your product and the latest documentation updates, refer to http://www.suse.com/documentation/suse_manager/ ↗ or to the following section.

HTML versions of the manuals are also available from the *Help* tab of the SUSE Manager Web interface.

> ### Note: Obtaining the Release Notes
>
> Although this manual reflects the most current information possible, read the *SUSE Manager Release Notes* for information that may not have been available prior to the finalization of the documentation. The notes can be found at http://www.suse.com/documentation/suse_manager/ ↗.

1 Available Documentation

The following manuals are available on this product:

Installation & Troubleshooting Guide, *Installation & Troubleshooting Guide*

Lists installation scenarios and example topologies for different SUSE Manager setups. Guides you step by step through the installation, setup and basic configuration of SUSE Manager. Also contains detailed information about SUSE Manager maintenance and troubleshooting.

Proxy Quick Start, *Proxy Quick Start*

Gives an overview of the installation and setup of SUSE Manager Proxy.

User Guide, *User Guide*

Guides through common use cases and explains the Web interface.

Client Configuration Guide

Describes best practices for setting up clients to connect to a SUSE Manager server or SUSE Manager Proxy.

Reference Guide, *Reference Guide*

Reference documentation that covers administration topics like registering and updating client systems, configuring the SUSE Manager daemon, monitoring client systems, and more. Also contains a glossary with key terms used in the SUSE Manager context.

HTML versions of the product manuals can be found in the installed system under `/usr/share/doc/manual`. Find the latest documentation updates at http://www.novell.com/documentation ↗ where you can download PDF or HTML versions of the manuals for your product.

2 Feedback

Several feedback channels are available:

Bugs and Enhancement Requests

For services and support options available for your product, refer to http://www.suse.com/support/ ↗.

To report bugs for a product component, go to https://scc.suse.com/support/requests ↗, log in, and click *Create New*.

User Comments

We want to hear your comments about and suggestions for this manual and the other documentation included with this product. Use the User Comments feature at the bottom of each page in the online documentation or go to http://www.suse.com/doc/feedback.html ↗ and enter your comments there.

Mail

For feedback on the documentation of this product, you can also send a mail to `doc-team@suse.de`. Make sure to include the document title, the product version and the publication date of the documentation. To report errors or suggest enhancements, provide a concise description of the problem and refer to the respective section number and page (or URL).

3 Documentation Conventions

The following typographical conventions are used in this manual:

- `/etc/passwd`: directory names and filenames.

- *`placeholder`*: replace *`placeholder`* with the actual value.

- `PATH`: the environment variable PATH.

- **`ls`**, `--help`: commands, options, and parameters.

- `user`: users or groups.

- `Alt`, `Alt`–`F1`: a key to press or a key combination; keys are displayed with uppercase letters as on a keyboard.

- *File*, *File* › *Save As*: menu items, buttons.

- This paragraph is only relevant for the specified architectures. The arrows mark the beginning and the end of the text block.

- *Dancing Penguins* (Chapter *Penguins*, #Another Manual): This is a reference to a chapter in another manual.

1 Introduction

This guide is designed to help users of SUSE Manager and Proxy servers to configure their client systems.

Client applications are usually configured to communicate with central network services. When connecting clients to SUSE Manager Server or SUSE Manager Proxy Server instead, many existing settings have to be modified. Altering client settings for a system or two may be relatively simple. A large enterprise environment, containing hundreds or thousands of systems, will likely benefit from the mass reconfiguration steps described here.

Due to the complexity of this undertaking, customers can use a pre-populated script that automates many of the tasks necessary to access their SUSE Manager Server or SUSE Manager Proxy server. Refer to *Chapter 5, Using Bootstrap* for details. Understanding the implications of these changes is helpful. Therefore the opening chapters describe the manual steps for reconfiguration.

Although many of the commands provided in this guide can be applied as they appear, it is impossible to predict all potential network configurations adopted by customers. Therefore, we encourage you to use these commands as references that must take into account your organization's individual settings.

2 Red Hat Linux Client Applications

In order to use most enterprise-class features of SUSE Manager, configuration of the latest client applications is required. Obtaining these applications before the client has registered with SUSE Manager can be difficult. This paradox is especially problematic for customers migrating large numbers of older systems to SUSE Manager. This chapter identifies techniques to resolve this dilemma.

> **Important: Latest Updates and Firewalls on Client Systems**
>
> We strongly recommended to install the latest system updates on any client system connected to SUSE Manager or SUSE Manager Proxy to ensure proper connectivity.
>
> Additionally, make sure to open ports `80` and `443` on the client firewalls for proper functionality with SUSE Manager.

2.1 Deploying the Latest Client RPMs

The Package Updater, **`yum`** (`up2date` on earlier RHEL versions) is a prerequisite for using much of SUSE Manager enterprise functionality. It is crucial to install it on client systems before attempting to use SUSE Manager Proxy Server or SUSE Manager Server in your environment.

There are several approaches to accomplish this update of the SUSE Manager client software. One of them involves storing the RPMs in a location that is accessible by all client systems and deploying the packages with the simplest command possible.

In most cases, a manual deployment of **`yum`** and **`pup`** (`up2date` for earlier version of Red Hat Enterprise Linux) does not have to be performed. These client tools should have no issues connecting to your SUSE Manager or Proxy environment. If that is the case, only the necessary public keys need to be imported into the RPM database for clients to be able to install packages from SUSE Manager:

```
rpm --import http://sumaserver/pub/res.key
rpm --import http://sumaserver/pub/suse-307E3D54.key
```

In the following sections we assume that the "out of the box" **`yum`** and **`pup`** (or **`up2date`**) are not the latest and do not work for your environment.

Note: Removing Obsolete Tools Such as `rhn_register`

Client systems to be migrated to SUSE Manager must no longer use **`rhn_register`** and similar such client tools. During the migration, `spacewalk-client-tools` will remove these tools. If it fails, make sure to remove at least **`rhn_register`**, **`rhn-gnome-setup`**, and **`subscription-manager-firstboot`** manually.

If these tools stay installed, it might not be possible to install the SUSE Manager client tools packages successfully.

Remember, only systems running Red Hat Enterprise Linux 5 or 6 must have registered with SUSE Manager in **`firstboot`** after installation. Systems running Red Hat Enterprise Linux 4 can use the registration functionality built into the Red Hat Update Agent.

This document presumes that the customer has installed at least one SUSE Manager Server or SUSE Manager Proxy Server in their network. The example below demonstrates a simple approach of deploying `yum` and **`pup`** (or `up2date`) for the first time by an administrator, assuming the machines do not already have a working Novell Customer Center setup. The administrator populates the `/srv/www/htdocs/pub/` directory with a copy of the **`yum`** and **`pup`** (or `up2date`) RPMs that client systems need, then deploys these RPMs on the client systems with the **`rpm -Uvh`** command. Run on a client, this command installs the RPMs to that client, assuming the domain name, paths, and RPM versions are correct (replace *`proxy_or_sat.domain`* with your addresses):

```
rpm -Uvh \
http://proxy_or_sat.domain.com/pub/rhn-setup-0.4.17-8.el5.i386.rpm \
http://proxy_or_sat.domain.com/pub/yum-3.2.8-9.el5.i386.rpm \
http://proxy_or_sat.domain.com/pub/pirut-1.3.28-13.3l5.noarch.rpm
```

Keep in mind that the architecture (in this case, `i386`) may need to be altered depending on the systems to be served.

2.2 Configuring the Client Applications

Not every customer has to connect securely to a SUSE Manager Server or SUSE Manager Proxy Server within their organization and not every customer needs to build and deploy a GPG key for custom packages. These topics are explained in detail later. Every customer who uses SUSE Manager Server or SUSE Manager Proxy Server must reconfigure the Red Hat Update Agent (`up2date`) and the registration tool to redirect it to their SUSE Manager Server or SUSE Manager Proxy Server.

> **Important**
>
> Although this is not configurable, note that the port used by the up2date agent is 80 for HTTP and 443 for secure HTTP (HTTPS). By default, `yum` on Red Hat Enterprise Linux 5 uses SSL only. For this reason, users should ensure that their firewalls allow connections over port 443. To bypass SSL, change the protocol for `serverURL` from `https` to `http` in `/etc/sysconfig/rhn/up2date`. If using SUSE Manager's Monitoring feature and probes requiring the Red Hat Network Monitoring **`rhnmd`** Daemon, client systems must allow connections on port 4545 (or port 22, if using `sshd` instead).

By default, client systems refer to the main SUSE Servers. Users must reconfigure client systems to refer to their SUSE Manager Server or SUSE Manager Proxy Server.

The latest versions of the Red Hat Update Agent can be configured to accommodate several SUSE Manager Servers, thereby providing failover protection in case the primary server is inaccessible. Refer to *Section 2.2.4, “Implementing Server Failover”* for instructions on enabling this feature.

The next sections describe three methods of configuring the client systems to access your SUSE Manager Server or SUSE Manager Proxy Server: using an Activation Key, **`up2date --configure`**, and manually updating the configuration files. To see how reconfiguration can be scripted, refer to *Chapter 7, Manually Scripting the Configuration*.

2.2.1 Registering with Activation Keys

SUSE recommends using activation keys for registering and configuring client systems that access SUSE Manager Proxy Server or SUSE Manager Server. Activation keys can be used to register, entitle, and subscribe systems in a batch. Refer to Section “Activation Keys — [Mgmt]”, Chapter 3, *Systems*, *User Guide* for more information on activation keys.

Registering with an activation key has four basic steps:

1. Generate an activation key.

2. Import custom GPG keys.

3. Download and install the SSL Certificate RPM from the `/pub/` directory of the SUSE Manager Proxy Server or SUSE Manager Server. The command for this step looks similar to this:

```
rpm -Uvh \
http://your-suse_manager-FQDN/pub/rhn-org-trusted-ssl-cert-1.0-1.noarch.rpm
```

4. Register the system with your SUSE Manager Proxy Server or SUSE Manager Server. The command for this step looks something like:

```
rhnreg_ks --activationkey mykey \
--serverUrl https://your-suse_manager-FQDN/XMLRPC
```

Alternatively, most of the above steps can be combined in a shell script that includes the following lines. This command has been split into multiple lines for print and PDF purposes but should be typed as one line at a shell prompt:

```
    wget -O - http://your-suse_manager-FQDN/pub/bootstrap.sh | bash
    && rhnreg_ks --activation-key my_key --serverUrl
    https://susemanager.example.com/XMLRPC
```

Note

This command has been split into multiple lines for layout purposes but should be typed as one line at a shell prompt.

The bootstrap script, generated at installation and available for both SUSE Manager Server and SUSE Manager Proxy Server, is such a script. The script and the **`mgr-bootstrap`** that generates it are discussed in detail in *Chapter 5, Using Bootstrap*.

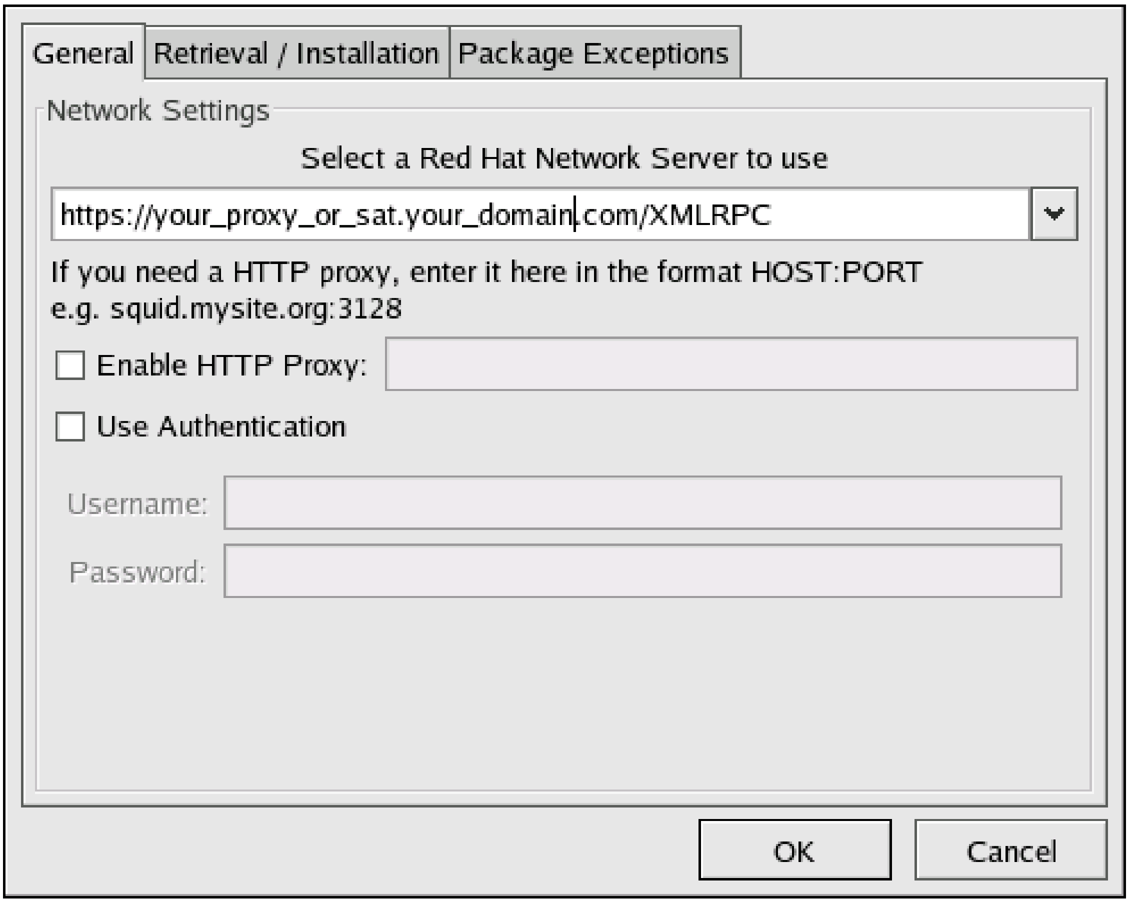
2.2.2 The up2date --configure Option

The Red Hat Update Agent in Red Hat Enterprise Linux 4 provides an interface for configuring various settings. For full listings of these settings, refer to the **up2date** manual page (**man up2date** at a command line).

To reconfigure the Red Hat Update Agent, issue the following command as root:

```
up2date --configure
```

You are presented with a dialog box offering various settings that may be reconfigured. In the *General* tab, under `Select a SUSE Manager Server to use` replace the default value with the fully qualified domain name (FQDN) of the SUSE Manager Server or SUSE Manager Proxy Server, such as `https://your_proxy_or_susemgr.your_domain.com/XMLRPC`. Retain the `/XMLRPC` at the end. When finished, click *OK*.



Select a Red Hat Network Server to use

https://your_proxy_or_sat.your_domain.com/XMLRPC

If you need a HTTP proxy, enter it here in the format HOST:PORT
e.g. squid.mysite.org:3128

□ Enable HTTP Proxy:

□ Use Authentication

Username:

Password:

FIGURE 2.1: RED HAT UPDATE AGENT GUI CONFIGURATION

Make sure you enter the domain name of your SUSE Manager Server or SUSE Manager Proxy Server correctly. Entering an incorrect domain or leaving the field blank may prevent **`up2date --configure`** from launching. This may be resolved, however, by editing the value in the `up2date` configuration file. Refer to *Section 2.2.3, “Updating the Configuration Files Manually”* for precise instructions.

Warning

Systems running Red Hat Enterprise Linux 4 have registration functionality built into the Red Hat Update Agent and therefore do not install the Red Hat Network Registration Client. Systems on Red Hat Enterprise Linux 5 or 6 do not use **`up2date`**, and need **`rhnreg_ks`** to register their systems with SUSE Manager and **`yum`** and **`pup`** to update their packages.

2.2.3 Updating the Configuration Files Manually

As an alternative to the GUI interface described in the previous section, users may also reconfigure the Red Hat Update Agent by editing the application's configuration file.

To configure Red Hat Update Agent on the client systems connecting to the SUSE Manager Proxy Server or SUSE Manager Server, edit the values of the **`serverURL`** and **`noSSLServerURL`** settings in the `/etc/sysconfig/rhn/up2date` configuration file (as `root`). Replace the default URL with the fully qualified domain name (FQDN) for the SUSE Manager Proxy Server or SUSE Manager Server. For example:

```
serverURL[comment]=Remote server URL
serverURL=https://your_primary.your_domain.com/XMLRPC

noSSLServerURL[comment]=Remote server URL without SSL
noSSLServerURL=http://your_primary.your_domain.com/XMLRPC
```

Warning

The `httpProxy` setting in `/etc/sysconfig/rhn/up2date` does *not* refer to the SUSE Manager Proxy Server. It is used to configure an optional HTTP proxy for the client. With a SUSE Manager Proxy Server in place, leave the `httpProxy` blank.

2.2.4 Implementing Server Failover

Ensure that you are running Red Hat Enterprise Linux 5 or 6. I your still using Red Hat Enterprise Linux 4 or 3 systems, make sure you have the latest version of **`up2date`** installed. Then manually add the secondary servers to the **`serverURL`** and **`noSSLServerURL`** settings in the `/etc/sysconfig/rhn/up2date` configuration file (as `root`). Add the fully qualified domain names (FQDN) for the Proxy or SUSE Manager immediately after the primary server, separated by a semicolon (;). For example:

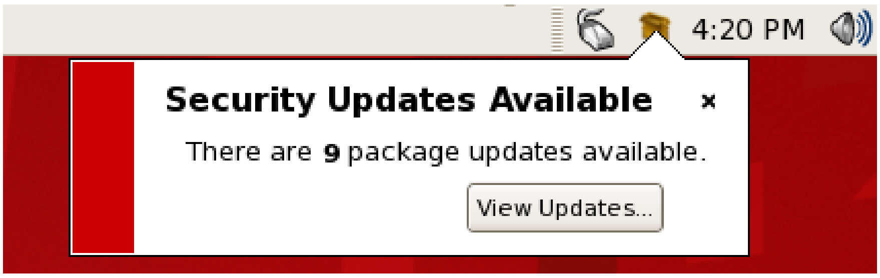
```
serverURL[comment]=Remote server URL
serverURL=https://your_primary.your_domain.com/XMLRPC;
https://your_secondary.your_domain.com/XMLRPC;

noSSLServerURL[comment]=Remote server URL without SSL
noSSLServerURL=http://your_primary.your_domain.com/XMLRPC;
https://your_secondary.your_domain.com/XMLRPC;
```

Connection to the servers is attempted in the order provided here. You can include as many servers as you wish. You may list the central SUSE Servers, as well. This makes sense, however, only if the client systems can reach the Internet.

2.3 The Package Updater Applet

Red Hat Enterprise Linux 5 and 6 features a running program on the graphical desktop panel that periodically checks for updates from SUSE Manager server and will alert users when a new update is available.



Security Updates Available

There are 9 package updates available.

FIGURE 2.2: PACKAGE UPDATER APPLET

The Package Updater Applet stays in the notification tray of the desktop panel and checks for new updates periodically. The applet also allows you to perform a few package maintenance tasks from the applet by clicking the notification icon and choosing from the following actions:

- Refresh: check SUSE Manager for new updates.
- View Updates: launch the Package Updater application so you can see any available updates in more detail and configure the updates according to your needs.
- Apply Updates: download and install all updated packages.
- Quit: close the applet.

2.4 Reporting Software Failures

You can take advantage of software failure reporting capabilities and the Automatic Bug Reporting Tool (ABRT) on to extend the overall reporting functionality of your Red Hat client systems. This extended functionality allows clients to automatically report software failures captured by ABRT to SUSE Manager and to process the captured failures in a centralized fashion. You can use either the Web Interface or the API to process these failure reports.

2.4.1 Installing Software Failure Reporting Tools

To install tools for ABRT on Red Hat clients, log in to your client system as user `root` and install the spacewalk-abrt package on your client systems. This package installs the abrt package as a dependency:

```
yum install spacewalk-abrt
```

> **Note**
>
> Neither the abrt nor spacewalk-abrt packages are available for Red Hat Enterprise Linux 5 and earlier versions.

2.4.2 Using Software Failure Reporting Tools

The spacewalk-abrt package has two important components:

- The configuration file for ABRT: `/etc/libreport/events.d/spacewalk.conf`
- The spacewalk-abrt utility: **`/usr/bin/spacewalk-abrt`**

The configuration file instructs the `abrt` daemon to use the **`/usr/bin/spacewalk-abrt`** utility to automatically report every software failure that occurs on the system to your SUSE Manager server. This is a fully automated process and usually does not require human intervention.

Use the SUSE Manager Web Interface to view software failure reports from clients. For more information, refer to the User Guide Section “System Details > Software > Software Crashes — [Mgmt] ”, Chapter 3, *Systems*, *User Guide*.

2.4.3 Manually Reporting Software Failures

Use the **`spacewalk-abrt`** utility to manually report software failures to SUSE Manager server. Perform the following steps:

PROCEDURE 2.1: TO MANUALLY REPORT SOFTWARE FAILURES:

1. Use the **`abrt-cli list`** parameter to display a list of existing failure reports.

```
# abrt-cli list

@0
Directory: /var/tmp/abrt/ccpp-2013-02-28-15:48:50-8820
count: 2
executable: /usr/bin/python2.7
package: python-2.7.3-13.fc16
time: Thu 28 Feb 2013 03:48:50 PM CET
uid: 0

@1
Directory: /var/tmp/abrt/oops-2013-02-27-14:16:03-8107-1
count: 3
package: kernel
time: Wed 27 Feb 2013 02:16:03 PM CET
```

2. After you have identified the failure that you want to report, use the **`--report`** option to send the report to the SUSE Manager server.

```
# spacewalk-abrt --report /var/tmp/abrt/ccpp-2013-02-28-15:48:50-8820
```

3. To manually report all of the software failures that have occurred on your system, use the **`--sync`** option:

```
     # spacewalk-abrt --sync
```

2.4.4 Creating Software Failures for Testing

You can force a software failure in order to verify that your reporting configuration is working properly. The following example demonstrates using the **`kill`** command to send a `signal 11` argument (segmentation fault) to an example process:

```
# abrt-cli list
# sleep 600 &
[1] 17564
# kill -11 17564
#
[1]+  Segmentation fault      (core dumped) sleep 600
#
# abrt-cli list
@0
Directory:      /var/spool/abrt/ccpp-2013-05-14-04:56:17-17564
count:          1
executable:     /bin/sleep
package:        coreutils-8.4-19.el6
time:           Tue 14 May 2013 04:56:17 EDT
uid:            0
#
```

3 SSL Infrastructure

For SUSE Manager customers, security concerns are of the utmost importance. One of the strengths of SUSE Manager is its ability to process every single request over Secure Sockets Layer (SSL). To maintain this level of security, customers installing SUSE Manager within their infrastructure must generate custom SSL keys and certificates.

Manual creation and deployment of SSL keys and certificates can be quite involved. During installation, both the SUSE Manager Proxy Server and the SUSE Manager Server allow you to build your own SSL keys and certificates based on your own private Certificate Authority (CA). In addition, a separate command line utility, the SUSE Manager SSL Maintenance Tool, exists for this purpose. Regardless, these keys and certificates must then be deployed to all systems within your managed infrastructure. In many cases, deployment of these SSL keys and certificates is automated for you. This chapter describes efficient methods for conducting all these tasks.

Please note that this chapter does not explain SSL in depth. The SUSE Manager SSL Maintenance Tool was designed to hide much of the complexity involved in setting up and maintaining this public key infrastructure (PKI).

3.1 A Brief Introduction to SSL

Secure Sockets Layer (SSL) is a protocol that enables client-server applications to transfer information securely. SSL uses a system of public and private key pairs to encrypt communication between clients and servers. Public certificates can be left accessible, while private keys must be secured. The mathematical relationship (a digital signature) between a private key and its paired public certificate makes this system work. Through this relationship, a connection of trust is established.

> **Note**
>
> When discussing SSL, we refer to the public half of an SSL key pair (or key set) as the SSL public certificate.

An organization's SSL infrastructure is generally made up of the following SSL keys and certificates:

- Certificate Authority (CA) SSL private key and public certificate: generally only one set per organization generated. The public certificate is digitally signed by its private key. The public certificate is distributed to every system.

- Web server SSL private key and public certificate: one set per application server. The public certificate is digitally signed by both its private key and the CA SSL private key. We often refer to a Web server's key set; this is because there is an intermediary SSL certificate request that is generated. All three are deployed to a SUSE Manager Server.

Scenario: If you have one SUSE Manager Server and five SUSE Manager Proxy Servers, you will generate one CA SSL key pair and six Web server SSL key sets. The CA SSL public certificate is distributed to all systems and used by all clients to establish a connection to their respective upstream servers. Each server has its own SSL key set that is specifically tied to that server's hostname and generated using its own SSL private key and the CA SSL private key in combination. This establishes a digitally verifiable association between the Web server's SSL public certificate and the CA SSL key pair and server's private key. The Web server's key set cannot be shared with other Web servers.

> **Important**
>
> The most critical portion of this system is the CA SSL key pair. From that private key and public certificate an administrator can regenerate any Web server's SSL key set. This CA SSL key pair must be secured. It is highly recommended that once the entire SUSE Manager infrastructure of servers is set up and running, you archive the SSL build directory generated by this tool and/or the installers onto separate media, write down the CA password, and secure the media and password in a safe place.

3.2 The SUSE Manager SSL Maintenance Tool

SUSE Manager provides a command line tool **`mgr-ssl-tool`** to ease management of your secure infrastructure: the SSL Maintenance Tool. This tool is available as part of the `spacewalk-certs-tools` package. This package can be found within the software channels for the latest SUSE Manager Proxy Server and SUSE Manager Server (as well as the SUSE Manager Server ISO). SSL Maintenance Tool enables you to generate your own Certificate Authority SSL key pair, as well as Web server SSL key sets (sometimes called key pairs).

This tool is only a build tool. It generates all the required SSL keys and certificates. It also packages the files in RPM format for quick distribution and installation on all client machines. It does not deploy them, however. That is either left to the administrator, or is automated by the SUSE Manager Server.

> **Note**
>
> The `spacewalk-certs-tools` package, which contains **`mgr-ssl-tool`**, can be installed and run on any current SUSE Linux Enterprise Server system with minimal requirements. This is offered as a convenience for administrators who want to manage their SSL infrastructure from a system other than their production SUSE Linux Enterprise Server or Proxy servers, e.g. a more recent SUSE Linux Enterprise Server.

The tool is required in the following situations:

- When updating your CA public certificate.
- When reconfiguring your SUSE Manager infrastructure to use SSL where it previously did not.
- When adding multiple SUSE Manager Servers to your SUSE Manager infrastructure.

The tool is *not* required in the following situations:

- During installation of a SUSE Manager Server - all SSL settings are configured during the installation process. The SSL keys and certificate are built and deployed automatically.
- During installation of a SUSE Manager Proxy Server version 1.2 or later if connected to a SUSE Manager Server version 1.2 or later as its top-level service - the SUSE Manager Server contains all the required SSL information to configure, build and deploy the SUSE Manager Proxy Server's SSL keys and certificates.

The installation procedures for both the SUSE Manager Server and the SUSE Manager Proxy Server ensure the CA SSL public certificate is deployed to the `/pub` directory of each server. This public certificate is used by the client systems to connect to the SUSE Manager Server. Refer to *Section 3.3, “Deploying the CA SSL Public Certificate to Clients”* for more information.

If your organization's SUSE Manager infrastructure deploys the latest version of SUSE Manager Server as its top-level service, there will be no need to use the tool.

3.2.1 SSL Generation Explained

The primary benefits of using the SSL Maintenance Tool are security, flexibility, and portability. Security is achieved through the creation of distinct Web server SSL keys and certificates for each SUSE Manager server, all signed by a single Certificate Authority SSL key pair created by your organization. Flexibility is supplied by the tool's ability to work on any machine that has the `spacewalk-certs-tools` package installed. Portability exists in a build structure that can be safely stored anywhere and then installed whenever needed.

If your infrastructure's top-level server is the most current SUSE Manager Server, you only have to restore your `ssl-build` tree from an archive to the `/root` directory and utilize the configuration tools provided within the SUSE Manager Server's Web site.

To make the best use of the SSL Maintenance Tool, complete the following high-level tasks in the following order. Refer to the remaining sections for the required details:

1. Install the `spacewalk-certs-tools` package on a system within your organization, for example, the SUSE Manager Server or SUSE Manager Proxy Server.

2. Create a single Certificate Authority SSL key pair for your organization and install the resulting RPM or public certificate on all client systems.

3. Create a Web server SSL key set for each Proxy and Server to be deployed and install the resulting RPMs on the SUSE Manager Servers. Afterward, restart the `httpd` service:

   ```
   rcapache2 restart
   ```

4. Archive the SSL build tree - consisting of the primary build directory and all subdirectories and files - to a removable media, such as a CD or DVD. (Disk space requirements are insignificant.)

5. Verify and then store that archive in a safe location, ideally a fireproof safe.

6. Record and secure the CA password for future use.

7. For security reasons, delete the build tree from the build system after the entire SUSE Manager infrastructure is in place and configured.

8. When additional Web server SSL key sets are needed, restore the build tree on a system running the SSL Maintenance Tool and repeat steps 3 to 7.

3.2.2 SSL Maintenance Tool Options

The SSL Maintenance Tool offers several command line options for generating your Certificate Authority SSL key pair and managing your server SSL certificates and keys. The following command-line help options are available: **`mgr-ssl-tool --help`** (general), **`mgr-ssl-tool --gen-ca --help`** (Certificate Authority), and **`mgr-ssl-tool --gen-server --help`** (Web server). The manual page for mgr-ssl-tool is also quite detailed and available to assist: **`man mgr-ssl-tool`**.

The two tables below break down the options by their related task, either CA or Web server SSL key set generation.

This set of options must be preceded by the `--gen-ca` argument:

TABLE 3.1: SSL CERTIFICATE AUTHORITY (CA) OPTIONS (`mgr-ssl-tool --gen-ca --help`)

Option	Description
`--gen-ca`	Generates a Certificate Authority (CA) key pair and public RPM. This must be issued with any of the remaining options in this table.
`-f`, `--force`	Forcibly creates a new CA private key and/or public certificate.
`-p=`, `--password=`*`PASSWORD`*	The CA password. You will be prompted for this if it is not given on the command line. Record it in a safe manner.
`-d=`, `--dir=`*`BUILD_DIRECTORY`*	*Required for most commands* - The directory where certificates and RPMs are built. The default is `./ssl-build`.
`--ca-key=`*`FILENAME`*	The CA private key filename. The default is `RHN-ORG-PRIVATE-SSL-KEY`.
`--ca-cert=`*`FILENAME`*	The CA public certificate filename. The default is `RHN-ORG-TRUSTED-SSL-CERT`.
`--cert-expiration=`*`CA_CERT_EXPIRE`*	The expiration date of the public CA certificate. The default is the number of days until one day prior to epoch rollover (or 01-18-2038).
`--set-country=`*`COUNTRY_CODE`*	The two-letter country code. The default is US.

Option	Description
`--set-state=`*`STATE_OR_PROVINCE`*	The state or province of the CA. The default is ''.
`--set-city=`*`CITY_OR_LOCALITY`*	The city or locality. The default is ''.
`--set-org=`*`ORGANIZATION`*	The company or organization, such as SUSE. The default is Example Corp. Inc.
`--set-org-unit=`*`SET_ORG_UNIT`*	The organizational unit. The default is ''.
`--set-common-name=`*`HOSTNAME`*	*Typically not set for the CA.* - The common name.
`--set-email=`*`EMAIL`*	*Typically not set for the CA.* - The email address.
`--rpm-packager=`*`PACKAGER`*	Packager of the generated RPM, such as "SUSE Admin (suse-admin@example.com)."
`--rpm-vendor=`*`VENDOR`*	Vendor of the generated RPM, such as "IS/IT Example Corp."
`-v`, `--verbose`	Print debugging information in addtion to normal processing. Accumulative - added "v"s result in increased detail.
`--ca-cert-rpm=`*`CA_CERT_RPM`*	*Rarely changed* - RPM name that houses the CA certificate (the base filename, not filename-version-release.noarch.rpm).
`--key-only`	*Rarely used* - Generates only a CA private key. Review **`--gen-ca --key-only --help`** for more information.
`--cert-only`	*Rarely used* - Generates only a CA public certificate. Review **`--gen-ca --cert-only --help`** for more information.

Option	Description
`--rpm-only`	*Rarely used* - Generates only an RPM for deployment. Review **`--gen-ca --rpm-only --help`** for more information.
`--no-rpm`	*Rarely used* - Conducts all CA-related steps except RPM generation.

The following set of options must be preceded by the `--gen-server` argument:

TABLE 3.2: SSL WEB SERVER OPTIONS (`mgr-ssl-tool --gen-server --help`)

Option	Description
`--gen-server`	Generate the Web server's SSL key set, RPM, and tar archive. This must be issued with any of the remaining options in this table.
`-h`, `--help`	Displays the help screen with a list of base options specific to generating and managing a server key-pair.
`-p=`, `--password=`*`PASSWORD`*	The CA password. You will be prompted for this if it is missing. Record it in a safe manner.
`-d=`, `--dir=`*`BUILD_DIRECTORY`*	*Required for most commands* - The directory where certificates and RPMs are built. The default is `./ssl-build`.
`--server-key=`*`FILENAME`*	The Web server's SSL private key filename. The default is `server.key`.
`--server-cert-req=`*`FILENAME`*	The Web server's SSL certificate request filename. The default is `server.csr`.
`--server-cert=`*`FILENAME`*	The Web server's SSL certificate filename. The default is `server.crt`.

Option	Description
`--startdate=`*`YYMMDDHHMMSSZ`*	The start date for the server certificate validity in the format: year, month, date, hour, minute, second (two characters per value). Z stands for Zulu and is required. The default is one week before generation.
`--cert-expiration=`*`SERVER_CERT_EXPIRE`*	The expiration date of the server certificate. The default is the number of days until one day prior to epoch rollover (or 01-18-2038).
`--set-country=`*`COUNTRY_CODE`*	The two-letter country code. The default is US.
`--set-state=`*`STATE_OR_PROVINCE`*	The state or province. The default is North Carolina.
`--set-city=`*`CITY_OR_LOCALITY`*	The city or locality. .
`--set-org=`*`ORGANIZATION`*	The company or organization, such as SUSE. The default is Example Corp. Inc.
`--set-org-unit=`*`SET_ORG_UNIT`*	The organizational unit. The default is unit.
`--set-hostname=`*`HOSTNAME`*	The hostname of the SUSE Manager Server to receive the key. The default is dynamically set to the build machine's hostname.
`--set-email=`*`EMAIL`*	The email address of the certificate contact. The default is *admin@example.com*.
`--rpm-packager=`*`PACKAGER`*	Packager of the generated RPM, such as "SUSE Admin (*suse-admin@example.com*)."
`--rpm-vendor=`*`VENDOR`*	Vendor of the generated RPM, such as "IS/IT Example Corp."
`-v`, `--verbose`	Displays verbose messaging. Accumulative - added "v"s result in increasing detail.

Option	Description
`--key-only`	*Rarely used* - Generates only a server private key. Review **`--gen-server --key-only --help`** for more information.
`--cert-req-only`	*Rarely used* - Generates only a server certificate request. Review **`--gen-server --cert-req-only --help`** for more information.
`--cert-only`	*Rarely used* - Generates only a server certificate. Review **`--gen-server --cert-only --help`** for more information.
`--rpm-only`	*Rarely used* - Generates only an RPM for deployment. Review **`--gen-server --rpm-only --help`** for more information.
`--no-rpm`	*Rarely used* - Conducts all server-related steps except RPM generation.
`--server-rpm=`*`SERVER_RPM`*	*Rarely changed* - RPM name that houses the Web server's SSL key set (the base filename, not filename-version-release.noarch.rpm).
`--server-tar=`*`SERVER_TAR`*	*Rarely changed* - Name of .tar archive of the Web server's SSL key set and CA public certificate that is used solely by the hosted SUSE Manager Proxy Server installation routines (the base filename, not filename-version-release.tar).

3.2.3 Generating the Certificate Authority SSL Key Pair

Before creating the SSL key set required by the Web server, you must generate a Certificate Authority (CA) SSL key pair. A CA SSL public certificate is distributed to client systems of the SUSE Manager or SUSE Manager Proxy. The SSL Maintenance Tool allows you to generate a CA SSL key pair, if needed, and reuse it for all subsequent SUSE Manager Server deployments.

The build process automatically creates the key pair and public RPM for distribution to clients. All CA components are created in the build directory specified in the command line, typically `/root/ssl-build` (or `/etc/sysconfig/rhn/ssl` for older SUSE Manager and Proxy servers). To generate a CA SSL key pair, run the following command after replacing the example values with those appropriate for your organization:

```
mgr-ssl-tool --gen-ca --password=MY_CA_PASSWORD --dir="/root/ssl-build" \
--set-state="North Carolina" --set-city="Raleigh" \
--set-org="Example Inc." --set-org-unit="SSL CA Unit"
```

This will result in the following relevant files in the specified build directory:

- `RHN-ORG-PRIVATE-SSL-KEY`: the CA SSL private; key
- `RHN-ORG-TRUSTED-SSL-CERT`: the CA SSL public certificate;
- `rhn-org-trusted-ssl-cert-`*`VER-REL`*`.noarch.rpm`: the RPM prepared for distribution to client systems. This file contains the CA SSL public certificate (above) and installs it in this location: `/usr/share/rhn/RHN-ORG-TRUSTED-SSL-CERT`;
- `rhn-ca-openssl.cnf`: the SSL CA configuration; file
- `latest.txt`: always lists the latest versions of the relevant files.

Once finished, you are ready to distribute the RPM file to client systems. Refer to *Section 3.3, “Deploying the CA SSL Public Certificate to Clients”*.

3.2.4 Generating Web Server SSL Key Sets

Although you must have a CA SSL key pair already generated, you will likely generate Web server SSL key sets more frequently, especially if more than one Proxy or SUSE Manager is deployed. Ensure that the value for `--set-hostname` is different for each server: a distinct set of SSL keys and certificates must be generated and installed for every SUSE Manager server hostname.

The server certificate build process works much like CA SSL key pair generation with the exception that all server components are saved in subdirectories of the build directory and reflect the key machine name as given by the `--set-hostname=`*`MACHINE_NAME`* option, such as `/root/ssl-build/MACHINE_NAME/`. To generate a server certificate, issue the following command after replacing the example values with those appropriate for your organization:

```
mgr-ssl-tool --gen-server --password=MY_CA_PASSWORD \
--dir="/root/ssl-build" --set-state="North Carolina" \
--set-city="Raleigh" --set-org="Example Inc." \
--set-org-unit="IS/IT" --set-email="admin@example.com" \
--set-hostname="mgrbox1.example.com"
```

This command generates the following relevant files in a machine-specific subdirectory of the build directory:

- `server.key` : the Web server's SSL private server key;
- `server.csr` : the Web server's SSL certificate request;
- `server.crt` : the web server's SSL public certificate;
- `rhn-org-httpd-ssl-key-pair-MACHINE_NAME-VER-REL.noarch.rpm` : the RPM prepared for distribution to SUSE Manager and Proxy servers. Its associated src.rpm file is also generated. This RPM file contains the three files above, which are installed in the following locations:
  - `/etc/apache2/ssl.key/server.key`
  - `/etc/apache2/ssl.csr/server.csr`
  - `/etc/apache2/ssl.crt/server.crt`
- `rhn-server-openssl.cnf` : the Web server's SSL configuration file;
- `latest.txt` : always lists the latest versions of the relevant files.

Once finished, you are ready to distribute and install the RPM on its respective SUSE Manager or Proxy server. Note that the `httpd` service must be restarted after installation:

```
rcapache2 restart
```

3.3 Deploying the CA SSL Public Certificate to Clients

Both the SUSE Manager and Proxy server installation processes allow for easy client deployment by generating a CA SSL public certificate and RPM. These are made publicly available by placing a copy of one or both into the `/srv/www/htdocs/pub/` directory of the SUSE Manager or Proxy server.

Use any Web browser to inspect the contents of this directory: http://proxy-or-susemgr.example.com/pub/.

The CA SSL public certificate in that directory can be downloaded to a client system using **`wget`** or **`curl`**. Replace example file names with the actual names of the certificate or RPM before running the following commands:

```
curl -O http://proxy-or-susemgr.example.com/pub/RHN-ORG-TRUSTED-SSL-CERT
wget http://proxy-or-susemgr.example.com/pub/RHN-ORG-TRUSTED-SSL-CERT
```

Alternatively, if the CA SSL public certificate RPM resides in the `/pub` directory, it can be installed on a client system directly:

```
rpm -Uvh http://proxy-or-susemgr.example.com/pub/rhn-org-trusted-ssl-cert-VER-
REL.noarch.rpm
```

3.4 Configuring Client Systems to Use Certificates

Once the RPM or certificate has been deployed to a client system, the administrator of that system must edit the configuration files of the Update Agent/Online Updater to use the new CA SSL public certificate file and connect to the appropriate SUSE Manager or Proxy server. The generally accepted location for that CA SSL public certificate is in the `/usr/share/rhn` directory.

The SUSE Manager and Proxy server both have **`mgr-bootstrap`** installed by default, which can greatly reduce these repetitive steps and simplify the process of registering and configuring client systems. Refer to *Chapter 5, Using Bootstrap* for details.

4 Importing Custom GPG Keys

For customers who plan to build and distribute their own RPMs securely, we strongly recommend to sign all custom RPMs using GNU Privacy Guard (GPG). How to generate GPG keys and sign packages is covered in Section “Generating a GnuPG Keypair”, Chapter 8, *Maintenance, Installation & Troubleshooting Guide*.

Once the packages are signed, the public key must be deployed on all systems by importing these RPMs, creating a central location for the public key for clients to retrieve it from, then adding the key to the local GPG keyring for each system. Follow these steps:

1. Use the Web interface recommended for deploying SUSE Manager client applications to create a central location for the public keys. (Refer to *Section 2.1, “Deploying the Latest Client RPMs”*.) Create a public directory on the Web server and place the GPG public key in it:

   ```
   cp /some/path/YOUR-RPM-GPG-KEY /srv/www/htdocs/pub/
   ```

   The key can then be downloaded by client systems using `wget`:

   ```
   wget http://your_susemgr.your_domain.com/pub/YOUR-RPM-GPG-KEY
   ```

   Remember to replace the `YOUR-RPM-GPG-KEY` variable with the filename of your key.

2. Once the key is available on the client file system, import it into the local GPG keyring using the following command:

   ```
   rpm --import /path/to/YOUR-RPM-GPG-KEY
   ```

   Once the GPG key has been successfully added to the client, the system should be able to validate custom RPMs signed with the corresponding private key.

5 Using Bootstrap

SUSE Manager provides SUSE Manager Bootstrap that automates much of the manual reconfiguration described in previous chapters. This tool plays an integral role in the SUSE Manager server installation program, enabling generation of the bootstrap script during installation.

SUSE Manager Bootstrap, invoked with the command **`mgr-bootstrap`**, is installed by default on both SUSE Manager Server and SUSE Manager Proxy Server. The Bootstrap tool generates a script that can be run on any client system to conduct the following tasks:

- Redirect client applications to the SUSE Manager Proxy or SUSE Manager.
- Import custom GPG keys.
- Install SSL certificates.
- Register the system to SUSE Manager and particular system groups and channels with the help of activation keys.
- Perform miscellaneous post-configuration activities including updating packages, performing reboots, and altering SUSE Manager configuration.

Warning: Security Risks

The inherent risks of using a script for configuration: Security tools such as SSL certificates are installed by the script and therefore, do not yet exist on the systems and cannot be used to process transactions. This allows for the possibility of someone impersonating the SUSE Manager server and transmitting bad data. Virtually all SUSE Manager servers and client systems operate behind customer firewalls and are restricted from outside traffic which mitigates the risk. Registration is conducted via SSL and is therefore protected.

The bootstrap script `bootstrap.sh` is automatically placed in the `/srv/www/htdocs/pub/bootstrap/` directory on the SUSE Manager server. From there it can be downloaded and run on all client systems. Some preparation and post-generation editing is required as identified in the following sections. Refer to *Section 5.5, “Bootstrap Options”* for the tool's complete list of options and to the *Appendix A, Sample Bootstrap Script* for an example script.

5.1 Preparation

Bootstrap (**`mgr-bootstrap`**) depends on other components of the SUSE Manager infrastructure to properly configure client systems. These components must be prepared before generating the script. The following list identifies suggested initial measures:

- Generate activation keys to be used by the script. Activation keys can be used to register client systems, entitle them to a SUSE Manager service level, and subscribe them to specific channels and system groups, all in one action. You must have Management entitlements available to use an activation key, while Provisioning entitlements are required if using multiple activation keys at once. Generate activation keys through the *Activation Keys* page within the *Systems* category of the SUSE Manager Web site. Refer to Section “Activation Keys — [Mgmt]”, Chapter 3, *Systems*, *User Guide* for instructions on creation and use.

- We recommend to sign your RPMs with a custom GPG key. Make the key available so you are able to refer to it in the script. Place the key in the `/srv/www/htdocs/pub/` directory of the SUSE Manager server as described in *Chapter 4, Importing Custom GPG Keys*.

Note: Importing Red Hat RPM GPG Key

If the Red Hat release key is not installed, it must be provided in the server's `/srv/www/htdocs/pub` directory, and its name must be added to the bootstrap scripts `ORG_GPG_KEY` list. This way the key gets installed when the bootstrap script is run.

- To deploy your CA SSL public certificate via the script, have the certificate or the package (RPM) containing that certificate available on the SUSE Manager server and include it during script generation with the `--ssl-cert` option. Refer to *Chapter 3, SSL Infrastructure* for details.

- Have the values ready to develop one or many bootstrap scripts, depending on the variety of systems to be reconfigured. Since **`mgr-bootstrap`** provides a full set of reconfiguration options, use it to generate different bootstrap scripts to accommodate each type of system. For instance, `bootstrap-web-servers.sh` might be used to reconfigure your Web servers while `bootstrap-app-servers.sh` can handle the application servers. See *Section 5.5, “Bootstrap Options”* for the complete options list.

- If necessary, create bootstrap repositories. This is only required if your product or appliance does not come with all the up-to-date packages needed for bootstrapping and registration. For more information, see *Section 5.2, “Creating Bootstrap Repositories”*.

5.2 Creating Bootstrap Repositories

If you want to register a SUSE Linux Enterprise client with SUSE Manager but the required packages are not installed on the client, you need a repository that provides these packages. On SUSE Manager 1.2, SUSE delivered these repositories as RPM packages to be installed on the SUSE Manager server for just the following distributions:

- SLE 10 SP3 and SP4
- SLE 11 SP1

The bootstrap script then tried to add these repositories, depending on a special structured path, and installed the required tools automatically before the registration started.

The new **`mgr-create-bootstrap-repo`** introduced with SUSE Manager 1.7 obsoletes these special RPM packages. The **`mgr-create-bootstrap-repo`** script creates the repositories on the SUSE Manager server reusing the current RPMs from the synced channels that are available on the SUSE Manager server.

`mgr-create-bootstrap-repo` OPTIONS:

`-h`, `--help`
: Display this list of options and exit.

`-n`, `--dryrun`
: Dry run. Show only changes—do not execute them.

`-i`, `--interactive`
: Interactive mode (default).

`-l`, `--list`
: List available distributions.

`-c` *`CREATE`*, `--create=`*`CREATE`*
: Create bootstrap repository for a given distribution label.

`--datamodule=`*`DATAMODULE`*
: Use an own data module (Default: `mgr_bootstrap_data`).

`mgr-create-bootstrap-repo` enforces to uninstall the RPMs that are currently providing these repositories, because the script will write to the same paths.

The advantage of this tool is that it uses the official RPMs synced with **`mgr-ncc-sync`**. This also means that you can only create repositories for distributions you have synced in SUSE Manager.

Note

For compatibility reasons with old distributions consider to create a `susemanager-client-setup` symlink pointing to the `sle/11/1/bootstrap` path component with the following commands:

```
cd /srv/www/htdocs/pub/repositories
ln -s sle/11/1/bootstrap susemanager-client-setup
```

5.3 Generating a Bootstrap Script

With all the necessary components in place, use **`mgr-bootstrap`** to generate the required scripts. Log in to your SUSE Manager server or SUSE Manager Proxy server as root and issue the **`mgr-bootstrap`** command followed by the desired options and values. If no options are included, a `bootstrap.sh` file is created in the `bootstrap` subdirectory that contains the essential values derived from the server, including hostname, the SSL certificate, if it exists, SSL and GPG settings, and a call for the `client-config-overrides.txt` file.

We strongly recommend to accommodate at least activation keys, GPG keys, and advanced configuration options in your scripts in the following manner:

- Use the `--activation-keys` option to include keys, taking into account the Entitlement requirements identified in *Section 5.1, “Preparation”*.
- Use the `--gpg-key` option to identify the key path and filename during script generation. Otherwise, use the `--no-gpg` option to turn off this verification on client systems. We recommend retaining this security measure.
- Include the `--allow-config-actions` flag to enable remote configuration management on all client systems touched by the script. This feature is useful in reconfiguring multiple systems simultaneously.
- Include the `--allow-remote-commands` flag to enable remote script use on all client systems. Like configuration management, this feature helps reconfiguring multiple systems.

When finished, your command looks similar to this:

```
mgr-bootstrap --activation-keys KEY1,KEY2 \
              --gpg-key /srv/www/htdocs/pub/MY_CORPORATE_PUBLIC_KEY \
              --allow-config-actions \
              --allow-remote-commands
```

Include the actual key names for `KEY1,KEY2` and the actual key filename `MY_CORPORATE_PUBLIC_KEY`. Refer to *Section 5.5, “Bootstrap Options”* for the complete list of options.

5.4 Using the Bootstrap Script

When your script is prepared, log in to the SUSE Manager server or SUSE Manager Proxy server, navigate to the `/srv/www/htdocs/pub/bootstrap/` directory, and run the following command after altering the hostname and name of the script as needed to suit the system type:

```
cat bootstrap-EDITED-NAME.sh | ssh root@CLIENT_MACHINE1 /bin/bash
```

A less secure alternative is to use either **`wget`** or **`curl`** to retrieve and run the script from every client system. Log in to each client machine and issue the following command after altering script and hostname accordingly:

`wget`:

```
wget -qO - \
  https://your-susemgr.example.com/pub/bootstrap/bootstrap-EDITED-NAME.sh \
  | /bin/bash
```

`curl`:

```
curl -Sks \
  https://your-susemgr.example.com/pub/bootstrap/bootstrap-EDITED-NAME.sh \
  | /bin/bash
```

After running this script on each client system, the configuration is finished and the SUSE Manager can be used.

5.5 Bootstrap Options

SUSE Manager Bootstrap offers many command line options for creating client bootstrap scripts. Although descriptions of these options can be found in the following table, ensure that they are available in the version of the tool installed on your SUSE Manager server by using the command **`mgr-bootstrap --help`** or reviewing its man page.

BOOTSTRAP OPTIONS

`-h`, `--help`

Display the help screen with a list of options specific to generating the bootstrap script.

`--activation-keys=`*`ACTIVATION_KEYS`*

Activation key(s) with multiple entries separated by a comma and no space.

`--overrides=`*`OVERRIDES`*

Configuration overrides filename. The default is `client-config-overrides.txt`.

`--script=`*`SCRIPT`*

The bootstrap script filename. The default is `bootstrap.sh`.

`--hostname=`*`HOSTNAME`*

The fully qualified domain name (FQDN) of the server to which client systems will connect.

`--ssl-cert=`*`SSL_CERT`*

The path to your organization's public SSL certificate, either a package or a raw certificate. It will be copied to the `--pub-tree` option. A value of `""` will force a search of `--pub-tree`.

`--gpg-key=`*`GPG_KEY`*

The path to your organization's public GPG key, if used. It will be copied to the location specified by the `--pub-tree` option.

`--http-proxy=`*`HTTP_PROXY`*

The HTTP proxy setting for the client systems in the form `hostname:port`. A value of `""` disables this setting.

`--http-proxy-username=`*`HTTP_PROXY_USERNAME`*

If using an authenticating HTTP proxy, specify a username. A value of `""` disables this setting.

`--http-proxy-password=`*`HTTP_PROXY_PASSWORD`*

If using an authenticating HTTP proxy, specify a password.

`--allow-config-actions`
: Boolean; including this option sets the system to allow all configuration actions via Novell Customer Center. This requires installing certain rhncfg-* packages, possibly through an activation key.

`--allow-remote-commands`
: Boolean; including this option sets the system to allow arbitrary remote commands via Novell Customer Center. This requires installing certain rhncfg-* packages, possibly through an activation key.

`--no-ssl`
: *Not recommended* - Boolean; including this option turns SSL off on the client system.

`--no-gpg`
: *Not recommended* - Boolean; including this option turns GPG checking off on the client system.

`--pub-tree=`*`PUB_TREE`*
: *Change not recommended* - The public directory tree where the CA SSL certificate and package will be placed. The default is `/srv/www/htdocs/pub/`.

`--force`
: *Not recommended* - Boolean; including this option forces bootstrap script generation despite warnings.

`-v`, `--verbose`
: Display verbose messaging. Accumulative; `-vvv` causes extremely verbose messaging.

6 Service Pack Migration

Service Pack Migration (SP Migration) means “migrating” a system from one service pack level to the next consecutive level. Supported migration paths include:

- SLES 11 SP1 # SLES 11 SP2 # SLES 11 SP3
- SLE 10 SP2 # SLE 10 SP3 # SLE 10 SP4
- SUSE Manager Proxy 1.2 # SUSE Manager Proxy 1.7 # SUSE Manager Proxy 2.1

SUSE only supports one step at a time. It is not possible to skip a SP and migrate from e.g., SP1 to SP3. The migration from SLE 10 SP4 to SLES 11 GA or SLES 11 SP1 is unsupported.

Note: Limitation

Currently it is only possible to schedule migrations for single systems.

Migrating add-on products is generally supported in one step:

- SLES 11 SP2 + HA Extension SP2 # SLES 11 SP3 + HA Extension SP3

Warning: Rollback Not Possible

The migration feature does not cover any rollback functionality. Once the migration procedure is started, rolling back is not possible. Therefore it is recommended to have a working system backup available for emergencies.

Note: Using Slave Server Setup (Inter-Server Synchronization) for SP Migration

Now (2015) it is possible to use a slave server setup for SP migration for connected clients, if all mandatory channels down to the vendor channel are synchronized to the slave server. This is a hard requirement.

For example, if you cloned “Vendor” as “Test” and then as “Production” (“Vendor” # “Test” # “Production”) only synchronizing the “Production” channel to the slave slave is not enough. To be able to use the Web Interface for a SP migration process it is required to synchronize also “Vendor” and “Test”.

> For more information about inter-server synchronization (ISS), see Chapter 6, *Importing and Synchronizing with Inter-Server Sync*, *Installation & Troubleshooting Guide*.

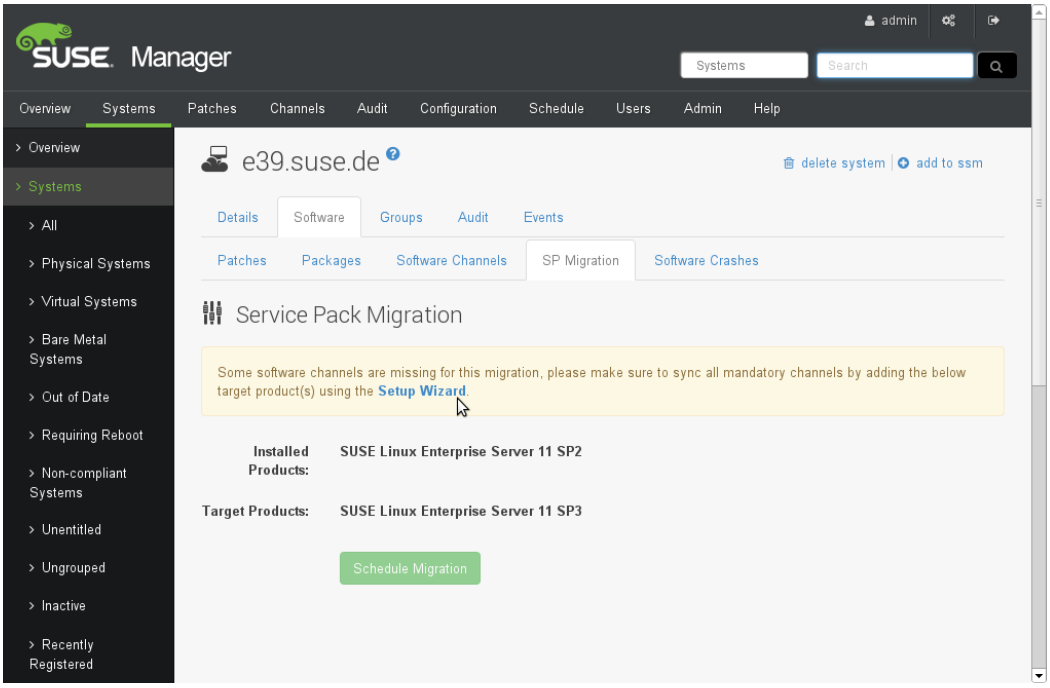
PROCEDURE 6.1: SERVICE PACK CLIENT MIGRATION

1. To perform a SP migration, log in to the SUSE Manager Web interface, click *Systems*, select a system, then click *Software* › *SP Migration* as described in Section “System Details > Software > SP Migration — [Mgmt] ”, Chapter 3, *Systems*, *User Guide*.

2. Perform some preliminary steps:

   a. If SUSE Manager now warns about channels mandatory for the migration as in *Figure 6.1, “Warning about Channels Mandatory for Migration”*, run the synchronization commands as indicated; for example:

```
mgr-ncc-sync -c sles11-sp2-core-x86_64
mgr-ncc-sync -c sles11-sp2-extension-store-x86_64
mgr-ncc-sync -c sles11-sp2-suse-manager-tools-x86_64
mgr-ncc-sync -c sles11-sp2-updates-x86_64
```



Some software channels are missing for this migration, please make sure to sync all mandatory channels by adding the below target product(s) using the **Setup Wizard**.

Installed Products: SUSE Linux Enterprise Server 11 SP2

Target Products: SUSE Linux Enterprise Server 11 SP3

FIGURE 6.1: WARNING ABOUT CHANNELS MANDATORY FOR MIGRATION

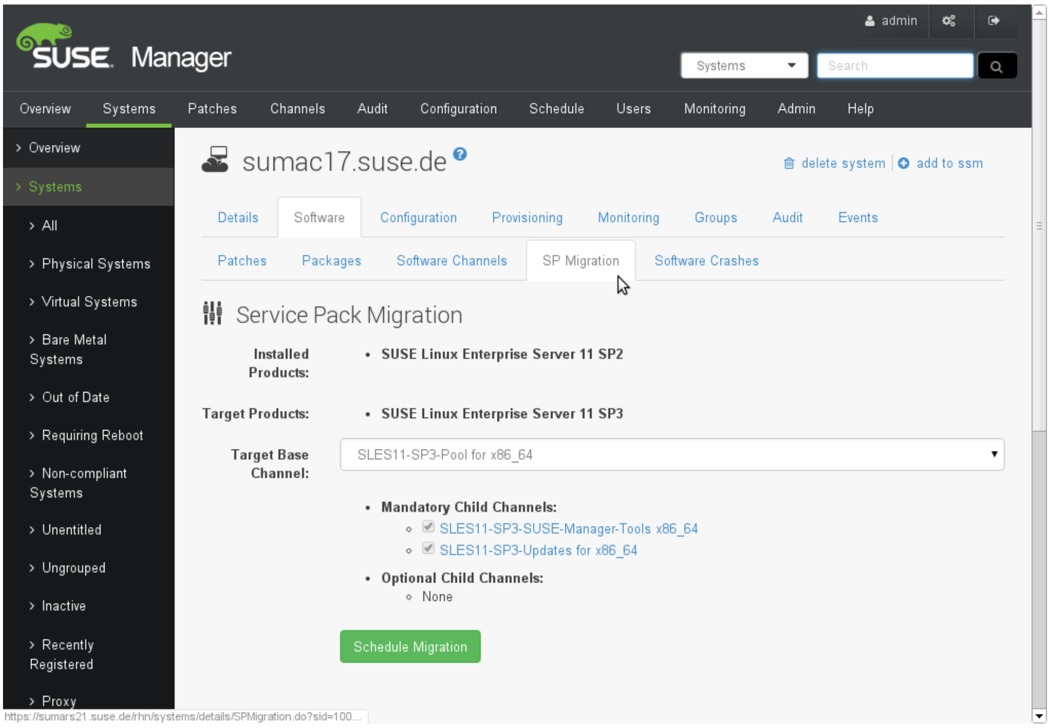
b. If you intend to migrate to a set of cloned channels, all of the child channels need to be cloned for the target product. Otherwise the set of cloned channels will not be displayed as a migration target. For clones you can determine the content. Empty channels are valid. For further information on cloning channels, refer to Section “Manage Software Channels”, Chapter 5, *Channels*, *User Guide*.

c. To update product information and database schema definitions, run:

```
mgr-ncc-sync --refresh
```

The explicit `refresh` is not needed, if you have configured a cronjob for the refresh and wait until the system will have executed it.

d. Then click *SP Migration* again, and you will see a service pack migration overview listing installed and target products, a selection list for the target base channel, as well as mandatory and optional child channels. All channels of your service pack migration target will appear in the listings as in *Figure 6.2, “Migration Overview”*.



Installed Products:
- SUSE Linux Enterprise Server 11 SP2

Target Products:
- SUSE Linux Enterprise Server 11 SP3

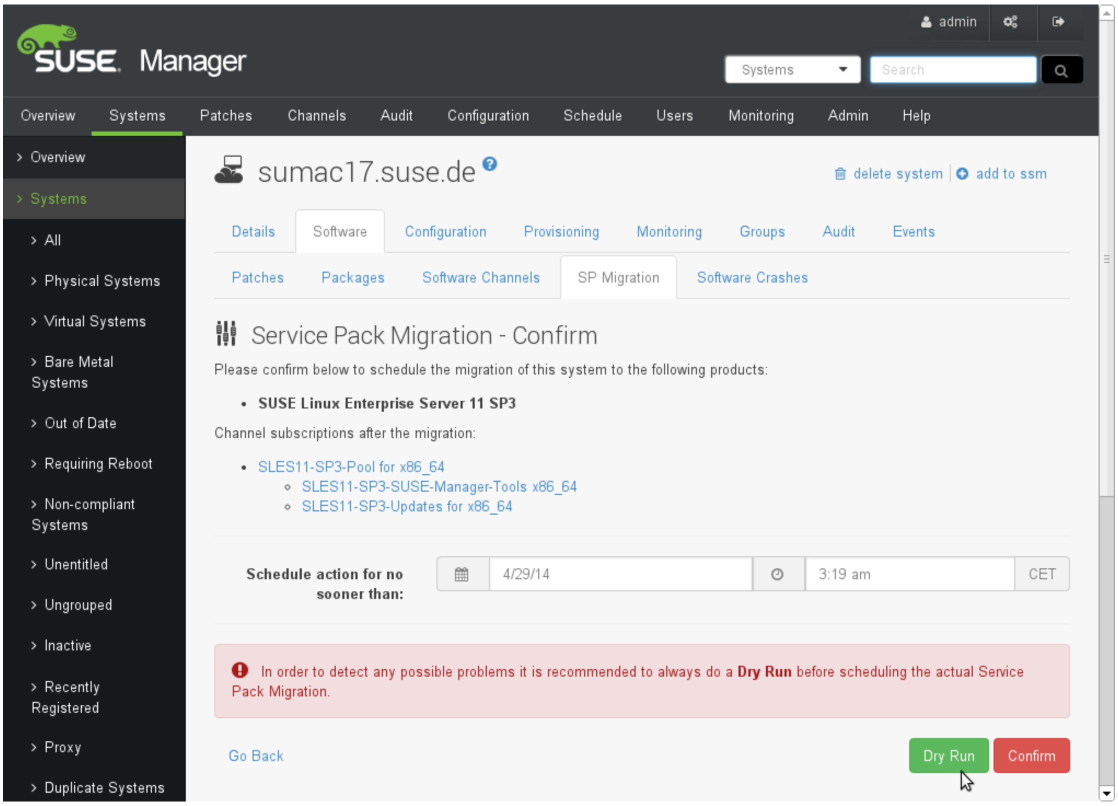
Target Base Channel: SLES11-SP3-Pool for x86_64

- Mandatory Child Channels:
  - ☑ SLES11-SP3-SUSE-Manager-Tools x86_64
  - ☑ SLES11-SP3-Updates for x86_64
- Optional Child Channels:
  - None

FIGURE 6.2: MIGRATION OVERVIEW

3. (optional) On the *Optional Child Channels* page, activate all channels that are still required.

4. Click *Schedule Migration* to continue with the migration process. The next step will be the confirmation dialog—see *Figure 6.3, “Migration Confirmation”*.



Service Pack Migration - Confirm

Please confirm below to schedule the migration of this system to the following products:

- **SUSE Linux Enterprise Server 11 SP3**

Channel subscriptions after the migration:

- SLES11-SP3-Pool for x86_64
  - SLES11-SP3-SUSE-Manager-Tools x86_64
  - SLES11-SP3-Updates for x86_64

Schedule action for no sooner than: 4/29/14 3:19 am CET

In order to detect any possible problems it is recommended to always do a **Dry Run** before scheduling the actual Service Pack Migration.

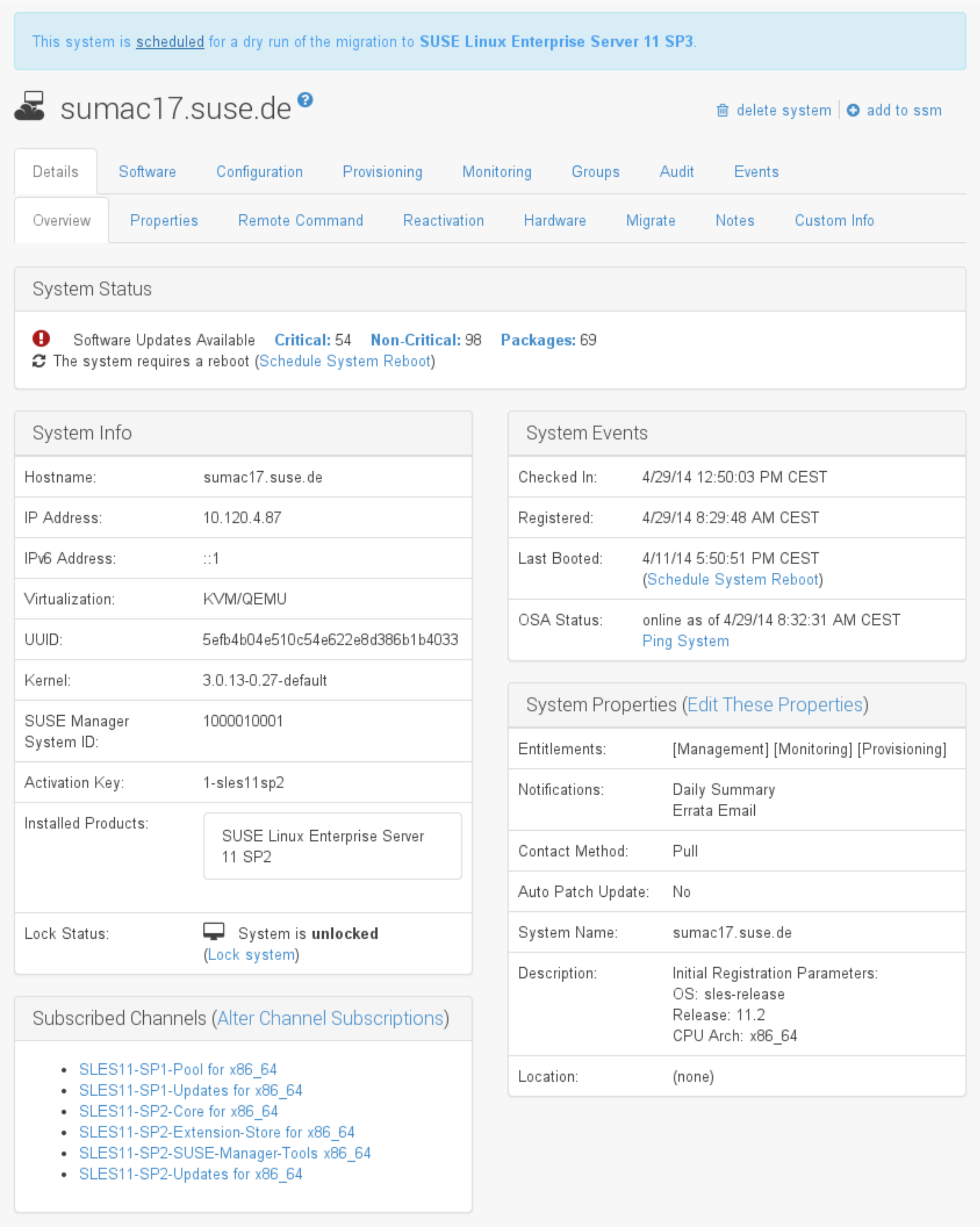
FIGURE 6.3: MIGRATION CONFIRMATION

5. In the confirmation dialog you can specify the time for the action (service pack migration) and then continue with *confirm*.

Warning: Always use *Dry Run*

Click *Dry Run* to test the service pack migration on the desired machines and check the results. The Dry Run feature simulated what would happen during the actual migration and is useful to catch repository and package dependency errors. A failed service pack migration can render a machine unstable or inoperable, depending on when the migration stops. If you are confident that it will succeed, click the *Confirm* button.

After clicking *confirm* a message appears on the top, announcing that the migration is scheduled —see *Figure 6.4, “Migration Scheduled”*.



This system is scheduled for a dry run of the migration to **SUSE Linux Enterprise Server 11 SP3**.

sumac17.suse.de

System Status

Software Updates Available **Critical:** 54 **Non-Critical:** 98 **Packages:** 69

The system requires a reboot (Schedule System Reboot)

System Info

Hostname:	sumac17.suse.de
IP Address:	10.120.4.87
IPv6 Address:	::1
Virtualization:	KVM/QEMU
UUID:	5efb4b04e510c54e622e8d386b1b4033
Kernel:	3.0.13-0.27-default
SUSE Manager System ID:	1000010001
Activation Key:	1-sles11sp2
Installed Products:	SUSE Linux Enterprise Server 11 SP2
Lock Status:	System is **unlocked** (Lock system)

Subscribed Channels (Alter Channel Subscriptions)

- SLES11-SP1-Pool for x86_64
- SLES11-SP1-Updates for x86_64
- SLES11-SP2-Core for x86_64
- SLES11-SP2-Extension-Store for x86_64
- SLES11-SP2-SUSE-Manager-Tools x86_64
- SLES11-SP2-Updates for x86_64

System Events

Checked In:	4/29/14 12:50:03 PM CEST
Registered:	4/29/14 8:29:48 AM CEST
Last Booted:	4/11/14 5:50:51 PM CEST (Schedule System Reboot)
OSA Status:	online as of 4/29/14 8:32:31 AM CEST Ping System

System Properties (Edit These Properties)

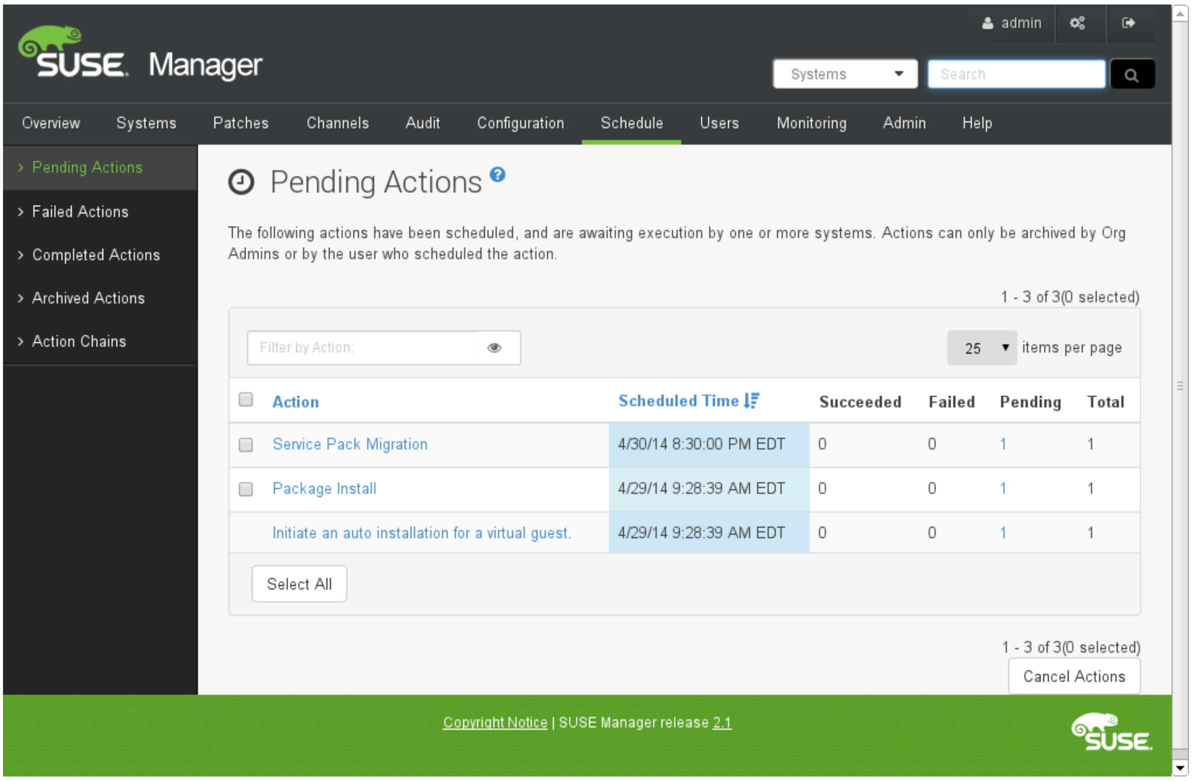
Entitlements:	[Management] [Monitoring] [Provisioning]
Notifications:	Daily Summary Errata Email
Contact Method:	Pull
Auto Patch Update:	No
System Name:	sumac17.suse.de
Description:	Initial Registration Parameters: OS: sles-release Release: 11.2 CPU Arch: x86_64
Location:	(none)

FIGURE 6.4: MIGRATION SCHEDULED

Warning

Any licenses (EULAs) are automatically accepted before a package is installed or updated.

You can also find the properly scheduled service pack migration as a pending action by clicking on the *Schedule* tab—see *Figure 6.5, “Schedule Tab with listed Service Pack Migration”* and Chapter 9, *Schedule*, *User Guide* for more information.



Pending Actions

The following actions have been scheduled, and are awaiting execution by one or more systems. Actions can only be archived by Org Admins or by the user who scheduled the action.

1 - 3 of 3(0 selected)

□	Action	Scheduled Time	Succeeded	Failed	Pending	Total
□	Service Pack Migration	4/30/14 8:30:00 PM EDT	0	0	1	1
□	Package Install	4/29/14 9:28:39 AM EDT	0	0	1	1
	Initiate an auto installation for a virtual guest.	4/29/14 9:28:39 AM EDT	0	0	1	1

1 - 3 of 3(0 selected)

FIGURE 6.5: SCHEDULE TAB WITH LISTED SERVICE PACK MIGRATION

7 Manually Scripting the Configuration

This chapter provides an alternative to using Bootstrap to generate the bootstrap script. With these instructions, you should be able to create your own bootstrap script from scratch.

All of the initial techniques share a common theme: the deployment of necessary files in a centralized location to be retrieved and installed using simple, scriptable commands run on each client. This chapter explains how to create a single script that can be invoked by any system in your organization.

Combining all the commands from the previous chapters on a SLES 11 SP1 system, results in the following script:

```
# Reconfigure the clients to talk to the correct server.
perl -p -i -e 's/www\.rhns\.redhat\.com/susemgr\.example\.com/g' \
  /etc/sysconfig/rhn/rhn_register \
  /etc/sysconfig/rhn/up2date

# Install the SSL certificate for your company's
# SUSE Manager Server or Proxy Server.

susemgr_host=http://susemgr.example.com
rpm -Uvh $susemgr_host/pub/rhn-org-trusted-ssl-cert-VER-REL.noarch.rpm

# Reconfigure the clients to use the new SSL certificate.
perl -p -i -e 's/^sslCA/#sslCA/g;' \
  /etc/sysconfig/rhn/up2date /etc/sysconfig/rhn/rhn_register
echo "sslCACert=/usr/share/rhn/RHN-ORG-TRUSTED-SSL-CERT" \
  >> /etc/sysconfig/rhn/up2date
echo "sslCACert=/usr/share/rhn/RHN-ORG-TRUSTED-SSL-CERT" \
  >> /etc/sysconfig/rhn/rhn_register

# Install the SSL certificate in /etc/ssl/certs:
test -e "/etc/ssl/certs/RHN-ORG-TRUSTED-SSL-CERT.pem" || {
  ln -s "/usr/share/rhn/RHN-ORG-TRUSTED-SSL-CERT" \
        "/etc/ssl/certs/RHN-ORG-TRUSTED-SSL-CERT.pem"
  /usr/bin/c_rehash /etc/ssl/certs/
}
```

```

# Download the GPG key needed to validate custom packages.
wget http://susemgr.example.com/pub/YOUR-RPM-GPG-KEY


# Import the GPG key to your GPG keyring.
rpm --import /path/to/YOUR-RPM-GPG-KEY
```

This script comprises a clean and repeatable process that should fully configure any potential SUSE Manager client in preparation for registration to a SUSE Manager Server. Remember, key values, such as the URL of your SUSE Manager Server, its public directory, and your actual GPG key must be inserted into the placeholders listed within the script. Depending on your environment, additional modifications may be required. Although this script may work nearly verbatim, it should be used as for guidance only.

Like its components, this script should be centrally located. By placing this script in the `/pub/` directory of the server, running **`wget -O-`** on it, and piping the output to a shell session, you are able to run the entire bootstrap process with a single command from each client:

```
wget -O - http://susemgr.example.com/pub/bootstrap_script | bash
```

Warning

Running a shell script directly from input piped in over an Internet connection has some inherent security risks. Therefore, it is vital to ensure the security of the source server.

This one-line command may then be invoked across all systems on a network. This script makes for a perfect addition to the `%post` section of an existing AutoYaST script.

8 Implementing and Tracking Autoinstallation

Once configuration is finished, register the system with the local SUSE Manager, using the **`rhnreg_ks`** utility that comes with the `spacewalk-client-setup` package. This chapter discusses the use of **`rhnreg_ks`** to register systems and track autoinstallations.

8.1 The Use of rhnreg_ks

The **`rhnreg_ks`** utility uses *activation keys* to register, entitle, and subscribe systems to specified channels in one go. For more information about activation keys, refer to Section “Activation Keys — [Mgmt]”, Chapter 3, *Systems*, *User Guide*.

The following commented Kickstart file is an example of how a Red Hat Enterprise Linux system can be configured using Kickstart.

```
# Generic 7.2 kickstart for laptops in the Widget Corporation (widgetco)

# Standard kickstart options for a network-based install. For an
# explanation of these options, consult the Red Hat Enterprise Linux
# Customization Guide.

lang en_US
langsupport --default en_US en_US
keyboard defkeymap
network --bootproto dhcp
install
url --url ftp://ftp.widgetco.com/pub/redhat/linux/7.2/en/os/i386
zerombr yes
clearpart --all
part /boot   --size 128 --fstype ext3 --ondisk hda
part /       --size 2048 --grow --fstype ext3 --ondisk hda
part /backup --size 1024 --fstype ext3 --ondisk hda
part swap    --size 512 --ondisk hda
bootloader --location mbr
```

```
timezone America/New_York
rootpw --iscrypted $1$78Jnap82Hnd0PsjnC8j3sd2Lna/Hx4.
auth --useshadow --enablemd5 --krb5realm .COM --krb5kdc auth.widgetco.com \
        --krb5adminserver auth.widgetco.com
mouse --emulthree genericps/2
xconfig --card "S3 Savage/MX" --videoram 8192   --resolution 1024x768 \
        --depth 16 --defaultdesktop=GNOME --startxonboot --noprobe \
        --hsync 31.5-48.5 --vsync 40-70

reboot

# Define a standard set of packages.

%packages
@ Base
@ Utilities
@ GNOME
@ Laptop Support
@ Dialup Support
@ Software Development
@ Graphics and Image Manipulation
@ Games and Entertainment
@ Sound and Multimedia Support

%post
( # We run the entire %post section as a subshell for logging.

# Use the one-line command for the bootstrap script. Assuming that the
# script has been properly configured, it should completely prepare
# the system for usage of a SUSE Manager server.

wget -O- http://proxy-or-sat.example.com/pub/bootstrap_script | /bin/bash

# The following is an example of rhnreg_ks usage, the kickstart
# utility for rhn_register. This demonstrates the usage of the
# --activationkey flag, which describes an activation key. For example,
# this activation key could be set up in the Web interface to join this
# system to the "Laptops" group and the local "Laptop Software"
# channel. Note that this section applies only to Proxy server users, as this
# step is handled by the Satellite bootstrap script.
#
# For more information about activation keys, consult the SUSE Manager
# Reference Guide.

/usr/sbin/rhnreg_ks --activationkey=6c933ea74b9b002f3ac7eb99619d3374

# End the subshell and capture any output to a post-install log file.
) 1>/root/post_install.log 2>&1
```

8.2 Tracking Autoinstallations

To track an autoinstallation, SUSE Manager is creating a unique registration key for each autoinstallation. If a client uses that key to register, SUSE Manager knows that the installation has finished successfully.

If you upload a profile and want to track the installation, you need to use this tracking key when you register the client with SUSE Manager. The key is stored in the `$redhat_management_key` variable of the profile. Use it like this (replace *`my_server_url`* with the address of your server):

```
rhnreg_ks --serverUrl=my_server_url \
  --sslCACert=$mycert \
  --activationkey=1-my-sles11-sp1-key-i586,$redhat_management_key
```

The best way to achieve this is using the `spacewalk/sles_register` snippet like in the following example:

```
...
<scripts>
  <init-scripts config:type="list">
    <script>
      <source><![CDATA[
$SNIPPET('spacewalk/sles_register')
]]>
```

```
      </source>
      <filename>ay_suse_manager_register.sh</filename>
      <debug config:type="boolean">true</debug>
    </script>
    ...
  </init-scripts>
  ...
</scripts>
...
```

Integrate this init-script into the XML file you want to upload. The registration will be done automatically with the correct tracking key. For an example XML file, see *Appendix B, Sample Autoinstallation Script with Tracking*. If you want to register the client with your own registration key in addition to the tracking key using this snippet, you must put the name of the key into the `registration_key` variable. In the Web interface (Section “Autoinstallation Details > Variables”, Chapter 3, *Systems*, *User Guide*), click on *Variables* and, for example, enter:

```
registration_key=1-my-sles11-sp1-key-i586
```

This way the snippet will do the registration with your key in addition to the tracking key.

To check the snippet, click *Systems* › *Autoinstallation* › *Kickstart Snippets*. There you can find the `sles_register` snippet that will be included with the `$SNIPPET('spacewalk/sles_register')` statement as shown above in the XML fragment.

If you use an uploaded profile without a tracking key, SUSE Manager will never actually notice when the installation is finished. The machine will appear as a registered client but after some time SUSE Manager will mark the installation as failed because the client did not register with the tracking key.

A Sample Bootstrap Script

The /srv/www/htdocs/pub/bootstrap/bootstrap.sh script generated by the SUSE Manager Server installation program provides the ability to reconfigure client systems to access your SUSE Manager easily. It is available via the **mgr-bootstrap** command. After modifying the script for your particular use, it can be run on each client machine.

Review the sample and its comments, beginning with a hash mark (#), for additional details. Follow the steps in *Chapter 5, Using Bootstrap* to prepare the script for use. The actual script may have evolved since this documentation was created, and it may look slightly different. Please check the actual /srv/www/htdocs/pub/bootstrap/bootstrap.sh.

```
#!/bin/bash
echo "SUSE Manager Server Client bootstrap script v4.0"

# This file was autogenerated. Minor manual editing of this script (and
# possibly the client-config-overrides.txt file) may be necessary to complete
# the bootstrap setup. Once customized, the bootstrap script can be triggered
# in one of two ways (the first is preferred):
#
# 1/ centrally, from the SUSE Manager Server via ssh (i.e., from the
#    SUSE Manager Server):
#    cd /srv/www/htdocs/pub/bootstrap/
#    cat bootstrap-<edited_name>.sh \
#        | ssh root@<client-hostname> /bin/bash
#
# ...or...
#
# 2/ in a decentralized manner, executed on each client, via wget or curl:
#    wget -qO- https://<hostname>/pub/bootstrap/bootstrap-<edited_name>.sh \
#        | /bin/bash
#    ...or...
#    curl -Sks https://<hostname>/pub/bootstrap/bootstrap-<edited_name>.sh \
#        | /bin/bash

# SECURITY NOTE:
#   Use of these scripts via the two methods discussed is the most expedient
#   way to register machines with your SUSE Manager Server. Since "wget" is
#   used throughout the script to download various files, a "Man-in-the-middle"
#   attack is theoretically possible.
#
#   The actual registration process is performed securely via SSL, so the risk
#   is minimized in a sense. This message merely serves as a warning.
#   Administrators need to appropriately weigh their concern against the
#   relative security of their internal network.

# PROVISIONING/KICKSTART NOTE:
#   If provisioning a client, ensure the proper CA SSL public certificate is
#   configured properly in the post section of your kickstart profiles (the
#   SUSE Manager Server or hosted web user interface).

# UP2DATE/RHN_REGISTER VERSIONING NOTE:
#   This script will not work with very old versions of up2date and
#   rhn_register.


echo
echo
echo "MINOR MANUAL EDITING OF THIS FILE MAY BE REQUIRED!"
echo
echo "If this bootstrap script was created during the initial installation"
echo "of a SUSE Manager Server, the ACTIVATION_KEYS, and ORG_GPG_KEY values"
echo "will probably *not* be set (see below). If this is the case, please do"
echo "the following:"
echo "  - copy this file to a name specific to its use."
echo "    (e.g., to bootstrap-SOME_NAME.sh - like bootstrap-web-servers.sh.)"
echo "  - on the website create an activation key or keys for the system(s)"
echo "    to be registered."
echo "  - edit the values of the VARIABLES below (in this script) as"
echo "    appropriate:"
echo "    - ACTIVATION_KEYS needs to reflect the activation key(s) value(s)"
echo "      from the website. XKEY or XKEY,YKEY"
echo "    - ORG_GPG_KEY needs to be set to the name of the corporate public"
echo "      GPG key filename (residing in /srv/www/htdocs/pub) if appropriate."
echo
echo "Verify that the script variable settings are correct:"
echo "    - CLIENT_OVERRIDES should be only set differently if a customized"
echo "      client-config-overrides-VER.txt file was created with a different"
echo "      name."
echo "    - ensure the value of HOSTNAME is correct."
echo "    - ensure the value of ORG_CA_CERT is correct."
echo
echo "Enable this script: comment (with #'s) this block (or, at least just"
echo "the exit below)"
echo
exit 1

# can be edited, but probably correct (unless created during initial install):
# NOTE: ACTIVATION_KEYS *must* be used to bootstrap a client machine.
ACTIVATION_KEYS=insert_activation_key_here
ORG_GPG_KEY=insert_filename_of_corporate_public_gpg_key

# can be edited, but probably correct:
CLIENT_OVERRIDES=client-config-overrides.txt
HOSTNAME=your_suse_manager_server_host.example.com

ORG_CA_CERT=rhn-org-trusted-ssl-cert-1.0-1.noarch.rpm
ORG_CA_CERT_IS_RPM_YN=1

USING_SSL=1
USING_GPG=1

REGISTER_THIS_BOX=1

ALLOW_CONFIG_ACTIONS=0
ALLOW_REMOTE_COMMANDS=0

FULLY_UPDATE_THIS_BOX=1
```

```
# Set if you want to specify profilename for client systems.
# NOTE: Make sure it's set correctly if any external command is used.
#
# ex. PROFILENAME="foo.example.com"  # For specific client system
#     PROFILENAME=`hostname -s`                # Short hostname
#     PROFILENAME=`hostname -f`                # FQDN
PROFILENAME=""   # Empty by default to let it be set automatically.

#
# -----------------------------------------------------------------------------
# DO NOT EDIT BEYOND THIS POINT -----------------------------------------------
# -----------------------------------------------------------------------------
#

# an idea from Erich Morisse (of Red Hat).
# use either wget *or* curl
# Also check to see if the version on the
# machine supports the insecure mode and format
# command accordingly.

if [ -x /usr/bin/wget ] ; then
    output=`LANG=en_US /usr/bin/wget --no-check-certificate 2>&1`
    error=`echo $output | grep "unrecognized option"`
    if [ -z "$error" ] ; then
        FETCH="/usr/bin/wget -q -r -nd --no-check-certificate"
    else
        FETCH="/usr/bin/wget -q -r -nd"
    fi

else
    if [ -x /usr/bin/curl ] ; then
        output=`LANG=en_US /usr/bin/curl -k 2>&1`
        error=`echo $output | grep "is unknown"`
        if [ -z "$error" ] ; then
            FETCH="/usr/bin/curl -SksO"
        else
```

```
            FETCH="/usr/bin/curl -SsO"
        fi
    fi
fi
HTTP_PUB_DIRECTORY=http://${HOSTNAME}/pub
HTTPS_PUB_DIRECTORY=https://${HOSTNAME}/pub
if [ $USING_SSL -eq 0 ] ; then
    HTTPS_PUB_DIRECTORY=${HTTP_PUB_DIRECTORY}
fi

INSTALLER=up2date
if [ -x /usr/bin/zypper ] ; then
    INSTALLER=zypper
elif [ -x /usr/bin/yum ] ; then
    INSTALLER=yum
fi
if [ "$INSTALLER" == zypper ]; then
  echo
  echo "CHECKING THE REGISTRATION STACK"
  echo "-------------------------------------------------"
  echo "* check for necessary packages being installed:"
  Z_NEEDED="spacewalk-check spacewalk-client-setup spacewalk-client-tools rhncfg-actions rhncfg-client rhncfg-management zypp-plugin-spacewalk"
  Z_MISSING=""
  for P in $Z_NEEDED; do
    rpm -q "$P" || Z_MISSING="$Z_MISSING $P"
  done
  if [ -z "$Z_MISSING" ]; then
    echo "  no packages missing."
  else
    echo "* going to install missing packages:"
    Z_CLIENT_REPO_NAME="susemanager-client-setup"
    Z_CLIENT_REPO_FILE="/etc/zypp/repos.d/${Z_CLIENT_REPO_NAME}.repo"
    if [ ! -f "$Z_CLIENT_REPO_FILE" ]; then
      echo "  adding client software repository $Z_CLIENT_REPO_NAME"
      cat <<EOF >"$Z_CLIENT_REPO_FILE"
```

```
[$Z_CLIENT_REPO_NAME]
name=$Z_CLIENT_REPO_NAME
baseurl=http://${HOSTNAME}/pub/repositories/${Z_CLIENT_REPO_NAME}
enabled=1
autorefresh=1
keeppackages=0
gpgcheck=0
EOF
      zypper --non-interactive --gpg-auto-import-keys refresh "$Z_CLIENT_REPO_NAME"
 || exit 1
    fi
    zypper --non-interactive install $Z_MISSING || exit 1
  fi
fi

echo
echo "UPDATING RHN_REGISTER/UP2DATE CONFIGURATION FILES"
echo "-------------------------------------------------"
echo "* downloading necessary files"
echo "  client_config_update.py..."
rm -f client_config_update.py
$FETCH ${HTTPS_PUB_DIRECTORY}/bootstrap/client_config_update.py
echo "  ${CLIENT_OVERRIDES}..."
rm -f ${CLIENT_OVERRIDES}
$FETCH ${HTTPS_PUB_DIRECTORY}/bootstrap/${CLIENT_OVERRIDES}

if [ ! -f "client_config_update.py" ] ; then
    echo "ERROR: client_config_update.py was not downloaded"
    exit 1
fi
if [ ! -f "${CLIENT_OVERRIDES}" ] ; then
    echo "ERROR: ${CLIENT_OVERRIDES} was not downloaded"
    exit 1
fi

echo "* running the update scripts"
```

```
if [ -f "/etc/sysconfig/rhn/rhn_register" ] ; then
    echo "  . rhn_register config file"
    /usr/bin/python -u client_config_update.py /etc/sysconfig/rhn/rhn_register
 ${CLIENT_OVERRIDES}
fi
echo "  . up2date config file"
/usr/bin/python -u client_config_update.py /etc/sysconfig/rhn/up2date
 ${CLIENT_OVERRIDES}

if [ ! -z "$ORG_GPG_KEY" ] ; then
    echo
    echo "* importing organizational GPG key"
    rm -f ${ORG_GPG_KEY}
    $FETCH ${HTTPS_PUB_DIRECTORY}/${ORG_GPG_KEY}
    # get the major version of up2date
    # this will also work for RHEL 5 and systems where no up2date is installed
    res=$(LC_ALL=C rpm -q --queryformat '%{version}' up2date \
      | sed -e 's/\..*//g')
    if [ "x$res" == "x2" ] ; then
        gpg $(up2date --gpg-flags) --import $ORG_GPG_KEY
    else
        rpm --import $ORG_GPG_KEY
    fi
fi

echo
echo "* attempting to install corporate public CA cert"
if [ $USING_SSL -eq 1 ] ; then
    if [ $ORG_CA_CERT_IS_RPM_YN -eq 1 ] ; then
        rpm -Uvh ${HTTP_PUB_DIRECTORY}/${ORG_CA_CERT}
    else
        rm -f ${ORG_CA_CERT}
        $FETCH ${HTTP_PUB_DIRECTORY}/${ORG_CA_CERT}
        mv ${ORG_CA_CERT} /usr/share/rhn/

    fi
    if [ "$INSTALLER" == zypper ] ; then
 if [  $ORG_CA_CERT_IS_RPM_YN -eq 1 ] ; then
   # get name from config
   ORG_CA_CERT=$(basename $(sed -n 's/^sslCACert *= *//p' /etc/sysconfig/rhn/
up2date))
 fi
 test -e "/etc/ssl/certs/${ORG_CA_CERT}.pem" || {
   test -d "/etc/ssl/certs" || mkdir -p "/etc/ssl/certs"
   ln -s "/usr/share/rhn/${ORG_CA_CERT}" "/etc/ssl/certs/${ORG_CA_CERT}.pem"
   test -x /usr/bin/c_rehash && /usr/bin/c_rehash /etc/ssl/certs/ \
            | grep "${ORG_CA_CERT}"
 }
    fi
fi

echo
echo "REGISTRATION"
echo "------------"
# Should have created an activation key or keys on the SUSE Manager Server's
# website and edited the value of ACTIVATION_KEYS above.
#
# If you require use of several different activation keys, copy this file and
# change the string as needed.
#
if [ -z "$ACTIVATION_KEYS" ] ; then
    echo "*** ERROR: in order to bootstrap SUSE Manager Server clients, an"
    echo "           activation key or keys must be created in the SUSE Manager
 Server"
    echo "           web user interface, and the corresponding key or keys string"
    echo "           (XKEY,YKEY,...) must be mapped to the ACTIVATION_KEYS variable"
    echo "           of this script."
    exit 1
fi

if [ $REGISTER_THIS_BOX -eq 1 ] ; then
    echo "* registering"
    files=""
    directories=""
    if [ $ALLOW_CONFIG_ACTIONS -eq 1 ] ; then
        for i in "/etc/sysconfig/rhn/allowed-actions /etc/sysconfig/rhn/allowed-actions/configfiles"; do
            [ -d "$i" ] || (mkdir -p $i && directories="$directories $i")
        done
        [ -f /etc/sysconfig/rhn/allowed-actions/configfiles/all ] || files="$files /etc/sysconfig/rhn/allowed-actions/configfiles/all"
        [ -n "$files" ] && touch  $files
    fi
    if [ -z "$PROFILENAME" ] ; then
        profilename_opt=""
    else
        profilename_opt="--profilename=$PROFILENAME"
    fi
    /usr/sbin/rhnreg_ks --force --activationkey "$ACTIVATION_KEYS" $profilename_opt
    [ -n "$files" ] && rm -f $files
    [ -n "$directories" ] && rmdir $directories
    echo
    echo "*** this system should now be registered, please verify ***"
    echo
else
    echo "* explicitly not registering"
fi

echo
echo "OTHER ACTIONS"
echo "------------------------------------------------------"
if [ $FULLY_UPDATE_THIS_BOX -eq 1 ] ; then
    if [ "$INSTALLER" == zypper ] ; then
        echo "zypper --non-interactive up zypper zypp-plugin-spacewalk; rhn-profile-sync; zypper --non-interactive up (conditional)"
    elif [ "$INSTALLER" == yum ] ; then
        echo "yum -y upgrade yum yum-rhn-plugin; rhn-profile-sync; yum upgrade (conditional)"
    else
        echo "up2date up2date; up2date -p; up2date -uf (conditional)"
    fi
else
    if [ "$INSTALLER" == zypper ] ; then
        echo "zypper --non-interactive up zypper zypp-plugin-spacewalk; rhn-profile-
sync"
    elif [ "$INSTALLER" == yum ] ; then
        echo "yum -y upgrade yum yum-rhn-plugin; rhn-profile-sync"
    else
        echo "up2date up2date; up2date -p"
    fi
fi
echo "but any post configuration action can be added here.  "
echo "------------------------------------------------------"
if [ $FULLY_UPDATE_THIS_BOX -eq 1 ] ; then
    echo "* completely updating the box"
else
    echo "* ensuring $INSTALLER itself is updated"
fi
if [ "$INSTALLER" == zypper ] ; then
    zypper ref -s
    zypper --non-interactive up zypper zypp-plugin-spacewalk
    if [ -x /usr/sbin/rhn-profile-sync ] ; then
        /usr/sbin/rhn-profile-sync
    else
        echo "Error updating system info in SUSE Manager Server."
        echo "    Please ensure that rhn-profile-sync in installed and rerun it."
    fi
    if [ $FULLY_UPDATE_THIS_BOX -eq 1 ] ; then
        zypper --non-interactive up
    fi
elif [ "$INSTALLER" == yum ] ; then
    /usr/bin/yum -y upgrade yum yum-rhn-plugin
    if [ -x /usr/sbin/rhn-profile-sync ] ; then
        /usr/sbin/rhn-profile-sync
    else
        echo "Error updating system info in SUSE Manager Server."
        echo "    Please ensure that rhn-profile-sync in installed and rerun it."
    fi
    if [ $FULLY_UPDATE_THIS_BOX -eq 1 ] ; then
        /usr/bin/yum -y upgrade
    fi
else
    /usr/sbin/up2date up2date
    /usr/sbin/up2date -p
    if [ $FULLY_UPDATE_THIS_BOX -eq 1 ] ; then
        /usr/sbin/up2date -uf
    fi
fi
echo "-bootstrap complete-"
```

B Sample Autoinstallation Script with Tracking

```
<?xml version="1.0"?>
<!DOCTYPE profile>
<profile xmlns="http://www.suse.com/1.0/yast2ns" xmlns:config="http://
www.suse.com/1.0/configns">
  <networking>
    <keep_install_network config:type="boolean">true</keep_install_network>
  </networking>
  <add-on>
    <add_on_products config:type="list">
      <listentry>
        <ask_on_error config:type="boolean">true</ask_on_error>
        <media_url
>http://$redhat_management_server/ks/dist/child/sm-tools-i586/sles11-sp1-i586-ks2</
media_url>
        <name>susemanager tools</name>
        <product>SM Tools</product>
        <product_dir>/</product_dir>
      </listentry>
      <listentry>
        <ask_on_error config:type="boolean">true</ask_on_error>
        <media_url
>http://$redhat_management_server/ks/dist/child/clone-sles11-sp1-updates-i586/
sles11-sp1-i586-ks2</media_url>
        <name>SLES11 updates</name>
        <product>sles11 updates</product>
        <product_dir>/</product_dir>
      </listentry>
    </add_on_products>
  </add-on>
<scripts>
  <init-scripts config:type="list">
```

```
    <script>
      <source><![CDATA[
$SNIPPET('spacewalk/sles_register')
]]>
      </source>
      <filename>ay_suse_manager_register.sh</filename>
      <debug config:type="boolean">true</debug>
    </script>
  </init-scripts>
</scripts>
<software>
  <packages config:type="list">
    <package>spacewalk-client-tools</package>
    <package>spacewalk-client-setup</package>
  </packages>
</software>
<general>
  $SNIPPET('spacewalk/sles_no_signature_checks')
  <mode>
    <confirm config:type="boolean">true</confirm>
  </mode>
</general>
<users config:type="list">
    <user>
      <encrypted config:type="boolean">false</encrypted>
      <fullname>root</fullname>
      <gid>0</gid>
      <home>/root</home>
      <password_settings>
        <expire></expire>
        <flag></flag>
        <inact></inact>
        <max></max>
        <min></min>
        <warn></warn>
      </password_settings>
      <shell>/bin/bash</shell>
      <uid>0</uid>
      <user_password>linux</user_password>
      <username>root</username>
    </user>
</users>
</profile>
```

C Documentation Updates

This section contains information about documentation content changes made to the *Client Configuration Guide*.

This document was updated on the following dates:

- *Section C.1, “February 6, 2015”*
- *Section C.2, “April 28, 2014”*
- *Section C.3, “March 13, 2014”*
- *Section C.4, “November 22, 2013”*
- *Section C.5, “September 9, 2013”*
- *Section C.6, “August 23, 2013”*
- *Section C.7, “January 25, 2013”*
- *Section C.8, “November 28, 2012”*

C.1 February 6, 2015

Updates were made to the following section. The changes are explained below.

Chapter 6, Service Pack Migration

Add note that slave server (ISS) for SP migration is now supported.

C.2 April 28, 2014

Updates were made to the following section. The changes are explained below.

Section 2.4, “Reporting Software Failures”

New feature documented.

C.3 March 13, 2014

Updates were made to the following section. The changes are explained below.

Chapter 6, Service Pack Migration

Updated Information on Service Pack Migration.

C.4 November 22, 2013

Updates were made to the following sections. The changes are explained below.

Chapter 6, Service Pack Migration

Add warning about one-way migration procedure.

Section 3.2.4, “Generating Web Server SSL Key Sets”

Fix directory name of SSL files.

C.5 September 9, 2013

Updates were made to the following sections. The changes are explained below.

Section 5.2, “Creating Bootstrap Repositories”

New section.

C.6 August 23, 2013

Updates were made to the following sections. The changes are explained below.

C.6.1 Red Hat Linux Client Applications

Section 2.1, “Deploying the Latest Client RPMs”

Add note to remove obsolete client tools.

C.6.2 SSL Infrastructure

Section 3.2, “The SUSE Manager SSL Maintenance Tool”

Remove a wrong reference to SUSE Manager Proxy Servers of versions prior to 1.2, which do not exist.

Remove the information about the central servers as a hosted service.

C.7 January 25, 2013

Updates were made to the following sections. The changes are explained below.

C.7.1 Service Pack Migration

Chapter 6, Service Pack Migration

Add substep to refresh data and configuration before running the actual migration with **`mgr-ncc-sync --refresh`**.

Chapter 6, Service Pack Migration

Add final step and result figure to the actual service pack migration procedure.

C.8 November 28, 2012

Updates were made to the following sections. The changes are explained below.

C.8.1 Service Pack Migration

Chapter 6, Service Pack Migration

This chapter is new.