**Personal information:**

        DOB: 09/03/1983

        Gender/Status: Male /Married

        Lang.: English (Native like), Arabic (Native)

        Mobile: +966-509730957 KSA

        Email: Ahmad.Hammad@alumni.uts.edu.au

Address: Qassim – KSA (Willing to relocate)

**Career objectives:**

To obtain a Lecturer/Trainer position utilizing my hands-on experience and distinguished teaching skills. Giving me this opportunity will allow me to practice my accumulated knowledge and experience designing and delivering various information technology courses. Securing this position will enable me to share my deep understanding and exposure to learners’ experience and feedback; Especially in the gulf region.

**Expectations:**

Being certified as a trainer of trainers(ToT) and as a Learning Outcomes Analyst will support your commitment guaranteeing the highest academic standards. As a senior lecturer, I am able to design course structure, develop course content, execute delivery methods and assessment strategies. I can also maintain and update a course life cycle accordingly, tailoring it to new course aims and/or students’ needs.

**Contributions:**

What I will bring to your esteemed organization is a cutting edge literature-based learning and teaching methods (Established and Verified). I will also aspire to radiate my enthusiasm for teaching and my commitment and passion to facilitate students’ success.

**Courses Taught (relevant and recent):**

Computer Networks, Cybersecurity, Computer Programing (Java, Python), Software Engineering, Systems Administration-DBA and Project Management and more.

**Key-Skills (by keyword):**

English and Arabic fluency, Cisco (CCNA and CCNP), Project Management, ERP-SAB support, Effective presenter, Cyber Security in-depth knowledge, lecturing skills, MCP Experience, 2’nd Level Support, maintain work quality and consistency, Research interests, Spontaneous, hold responsibility, Fast learner.

**Education:**

**(Feb 2005 - 2007)** - Master of [Cisco Internetworking](http://it.uts.edu.au/course/postgrad/international/msciworkext.html), from University of Technology, Sydney (UTS) - Australia.

**(Jan 2000 - 2004)** - BSc from *Al-Zaytoonah Private University of Jordan* in computer science with *distinction.*[*Al-Zaytoonah University of Jordan*](http://www.alzaytoonah.edu.jo/oldsite/membershipe.html).

***Employment History (10+ years):***

**(July 2010 – Now)** – Al Qassim University as a lecturer teaching IT/computing for BA students (Saudi Arabia). More details in my duty statement.

**(July 08 – Oct 09) –** [*UBS*](http://www.ubs.com/) Investment Bank as an FLS (Premium) agent of the global User Service Centre (USC). As part of the UK team I was able to gain proven troubleshooting skills solving desktop/L1, 2 network accessibility issues and a variety of Microsoft/Banking applications. By having the privilege of supporting premium users and again challenge my ability to assist in handling very sensitive and business critical applications, I was able to up-skill my experiences dealing with time critical issues (Australia).

**(Mar 07, Aug 08) *CompuGuide*** IT solutions and  [***Safemode***](http://www.safemode.com.au/) onsite computer services. My duties were Network Management, Server and Desktop support (Australia).

**(2002-04, part-time)** -  ***United Nations Children’s Fund*** ([UNICEF-Jordan](http://www.unicef.org/jordan/index.html)). I had an invaluable project management and group work experiences as volunteer and a team leader. I helped plan, execute and manage projects and activities. I also gave a few specialized courses targeting various groups of the local community.

**(2003-07)** - Computer maintenance, network installations, network security, and many other IT-related work as a self-employed making contracts with small businesses and individuals. I worked for NIIT (New Isra'a Information Technology) and also for "On Site Podiatry" (Australia).

***IT certificates (by date):***

TOT – Trainer of Trainers. **🡸** [Cisco International](http://www.cisco.com/web/learning/netacad/index.html) CCNA (plus CCNP hands-on Labs, online practical exams). **🡸** Certificate of Academic Writing from ACL (Australian college of language). 🡸[OCP](http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=3) (Oracle Certified Professional).

***Skills Summary:***

I am eager to learn more skills in this exciting field. Yet, I have the growing ability to do the following:

     **Network/System administration skills (Win./Unix):**

* SAB - ERP
* Good theoretical and practical knowledge in MCSE and MCP.
* Performing routine system administration tasks, such as user account management, system monitoring and backups.
* Configuring networking parameters for Unix, Linux or Windows Systems.
* Set up networked services for a network, such as networked file systems and networked information systems.
* Installing and administrating Internet services, including web and email server.
* Applying knowledge of security in a networked UNIX environment.
* Excellent references available upon request.

 **IT Training/Support Skills:**

      \* Active Directory support/Network Administration.

\* Database (Oracle + Sybase) administration.

\* MS Exchange First level troubleshooting/support.

\* Remote Access support.

\* Core-Business Applications Production support/troubleshooting: SAP, Business Objects, Reuters, Bloomberg, Avistar.

\* Computer Languages:

1.      SQL plus: last time used 2023

2.      HTML, XHTML and XML: last time used 2016

3.      Perl: last time used 2004-2016

4.     Java, Python and PHP: last time used 2023

5.      C++, AI (Prolog & LISP): last time used 2002-2018

6.      Oracle, full package: last time used 2003-2022

**Personality:**

**Next 2 years’ plan:**

1. I plan to be on a career path that will lead to a supervisory position, with a long-range goal of eventually moving into upper management.
2. In the process of gaining the PMP (Project Management Professional) certification.
3. Gain the CCNP and Cyber Security certifications.

**Referees:**

**→ Dr. Dhirendra Kumar Gupta -** Assistant Professor(Statistics) - Deanship of Educational Services - Qassim University, KSA - +966-591146369 - [dhirenkg03@gmail.com](mailto:dhirenkg03@gmail.com)

**→ Robby** **Antonio**:*UK team leader –* [*robby.antonio@ubs.com*](mailto:robby.antonio@ubs.com) *– UBS Investment Bank – +61 4 1033 5133.*

*Many more referees are available on request*☺