ANDREW INGRASSIA

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Education

Lindenwood University | Bachelor of Arts | Saint Charles, MO | May 2011
CareerFoundry | Data Analytics Certificate (Online) | September 2023

Skills

Programming: Python
Databases: PostgreSQL, Vantage, SQL, Snowflake, CCS
ETL & Data Analysis: Microsoft Excel, Tableau, Power BI, Pandas
Professional Skills: Data Cleaning, Data Visualization, Cross-Functional Collaboration

Experience

Billing Analyst | Charter Communications | Maryland Heights, MO | Nov 2023 - Present
- Perform ETL operations within billing software, including creating, updating, and deleting billing codes
- Conduct peer reviews to ensure alignment with quality standards and operational accuracy
- Manage and configure datasets using Vantage and Snowflake to support diverse business unit needs
- Develop and execute SQL queries for data extraction and transformation to configure billing system updates and support field operations
- Deliver system updates and builds under tight deadlines, ensuring production-ready quality

Painting Business Owner | Ingrassia Painting Services | Saint Louis, MO | Sep 2014 – Nov 2023
- Operated a successful residential painting business
- Managed end-to-end operations, overseeing sales, marketing, bookkeeping, production, and logistics
- Cultivated lasting customer relationships through exceptional service, resulting in a substantial 95% of business generated via word-of-mouth referrals

Combat Medic | Missouri Army National Guard | Saint Louis, MO | Apr 2009 – Apr 2017
- Delivered medical care to ensure unit readiness during routine and training operations
- Earned Army Service Ribbon and National Defense Service Medal for dedicated service
- Honorably discharged after six years of disciplined and reliable service

Projects

Grocery Store Analysis | Python, Excel
- Cleaned and merged datasets on orders, products, and customers
- Analyzed customer behavior (e.g., busiest periods, loyalty trends) to answer marketing and sales queries
- Identified patterns in purchasing habits by region, income, and demographics

Rental Company Analysis | SQL, Excel, Tableau
- Performed data analysis to support a fictional video service launch
- Executed SQL queries to uncover top revenue drivers for strategic insights
- Delivered actionable recommendations to the BI team using data visualization